

Key	Colour
Top Quartile	
Above Average	
Average	
Below Average	
Bottom Quartile	

Best Value Performance Indicators

PI No.	COMMUNITY SERVICES	Performance	Performance	Performance	Performance	6 month review 2004/05	Improvement	Target	National Average	Top Quartile
		2000/2001	2001/02	2002/03	2003/04			2004/05	2002/03	2002/03
BV082a	Percentage of the total tonnage of household waste arisings which have been recycled	3.07	4.45	5.95	12.64	10.76		14	11	14%
BV082b	Percentage of the total tonnage of household waste arisings which have been composted	0	0	0	0	0		2	2	2.20%
BV84	Number of kilograms of household waste collected per head	450.32	421.28	420.26	397.01	415.04		396	403	367
BV86	Cost of waste collection per household	27.78	28.76	29.97	33.8	32.32		35	34.65	29.64
BV89	Percentage of people satisfied with cleanliness standards	65	-	-	60.3	n/a	-	-	-	triennial survey
BV90a	Percentage of people expressing satisfaction with household waste collection	52	-	-	90.1	n/a	-	-	-	triennial survey
BV90b	Percentage of people expressing satisfaction with waste recycling	89	-	-	75.3	n/a	-	-	-	triennial survey
BV91	Percentage of population resident in the authority's area which are served by a kerbside collection of recyclables	54	87.1	100	100	100		100	78	100%
BV119a	Percentage of residents satisfied with sports and leisure facilities	56	-	-	50.9	n/a	-	-	-	triennial survey
BV 119c	Percentage of residents satisfied with museums and galleries	56	-	-	29.7	n/a	-	-	-	triennial survey
BV119d	Percentage of residents satisfied with theatres and concert halls	56	-	-	33.1	n/a	-	-	-	triennial survey
BV 119e	Percentage of residents satisfied with parks and open spaces	56	-	-	64.9	n/a	-	-	-	triennial survey
BV166	Score against a checklist of enforcement best practice for environmental health/trading standards	-	37.1	63.33	83.33	93		100	67	84%
BV199	The proportion of relevant land having combined deposits of litter and detritus across four categories of cleanliness	-	-	-	13	13		12	new indicator	