

Local Performance Indicators results 2006 - 2007

PI Reference	PI Description	Year end 2005/06	Target 2006/07	Year end 2006/07	Trend	Comments
Community Safety						
NI 1	Total recorded crime per 1000 population	97.15	77.1	98.1	↓	Changes in counting rules by Durham Constabulary have resulted in a large increase in Violent crime which has significantly contributed towards the increase in crime
NI 3	% of residents who feel safe walking in their neighbourhoods (a) during daylight (b) after dark	(a) 88% (b) 37%	(a) 97% (b) 70%	(a) 88% (b) 37%	→	This indicator will be replaced by LAA Stretch target on proportion of residents reporting that their lives are affected by ASB from 2007/8. No survey undertaken in 2006/7. Progress against target unknown
NI 4	5,000 residents from key target groups to purchase a Leisure saver Card	N/A	5,000	3,100	N/A	Sales are increasing steadily although not at the rate originally anticipated
Environmental Services						
ENV 1	Number of prosecutions for dog fouling	96	120	74	↓	Staffing resources have been realigned to carrying out dog chipping and associated awareness raising exercises. One warden was seconded to graffiti removal for the year
ENV 3	Number of prosecutions for littering	48	120	128	↑	There have been more targeted patrols carried out for this year.
ENV 5	No. of burned out abandoned vehicles removed through the contract vehicle removal services	20	20	9	↑	The figures given are a sum total of all vehicles removed. This reduction is due to other initiatives which have taken place
ENV 6	Proportion of existing graffiti that is removed	86%	100%	94.3%	↑	A total of 453 cases of graffiti were found in the survey of the district carried out in 2004/05. Since then 427 cases have been removed which equals 94.3%. 26 sites left to be cleared are in private ownership and enforcement work required before this can be removed. Clean Neighbourhood and Environment Act requirements to try and develop partnership working with companies before using enforcement has led to

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						delays. Procedures are being developed to allow enforcement to proceed.
ENV 7	Proportion of reports of new graffiti that is removed within 5 working days	87%	100%	86.67%	↓	Annual Outturn – 360 Reports of which 312 removed within target = 86.67% Clean Neighbourhood and Environment Act procedures are not yet fully adopted
ENV 8	Percentage of Bus Shelter repair:					
	a) Completed within 7 days	92.4%	95%	94.3%	↑	
	b) Emergency repairs completed within 24 hours	100%	100%	100%	↑	
Housing Services						
HOUS 2	homelessness applications - decision and notification made within 33 working days	99.73	100%	99.50%	↓	Second quarter one case took over 33 days due to information pending from third party to conclude investigation.
HOUS 7	Number of 'Accredited Landlords' in the district	N/A	49	40	N/A	Several Landlords have sold properties due to being unable to let and they have taken advantage of the rise in house prices
HOUS 10	Average SAP rating of Private Sector Dwellings	50	51	51	↑	
HOUS 13	Number of units of new social housing	N/A	14	12	N/A	
HOUS 14	Proportion of new social housing compared with total new build	N/A	20.5%	1.96%	N/A	
Personnel Services						
PERS 1	Number of reportable accidents per 1000 employees per annum	12.3	21.3	15.6	↓	Although the figures have increased from last year accidents are still well below our target
PERS 2	Percentage of					The Council continues to show very low turnover

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	voluntary leavers	3.53%	5%	4.38%	↓	in stark contrast to national and regional turnover.
Democratic Services & Administration						
DSC1	Percentage of Standard Searches carried out in 10 working days	83.97%	N/A	76.4%	↓	Delays in receiving search replies from Internal Units (particularly Planning and Building Control) have resulted in a number of searches failing to meet the 10 day deadline. This was a particular problem during the final quarter of 2006/07 and the issue has been raised with various officers and is due to be discussed.
Regeneration						
ECR 1	The proportion of working age people in employment	65.2% (2004 – 05)	N/A	67% (2005 – 06)	→	This corresponds with a comparable reduction in the number of incapacity claimants.
ECR 8	Average property price and affordability	£95,795 Earnings for 2005/2006 =£18340 Affordability Margin =5.2	N/A	£103,831 Earnings for 2006/2007 =£18631 Affordability Margin = 5.6	↓	House prices continue to significantly increase whilst wages are only increasing marginally. This has meant many prospective home owners cannot get themselves onto the property ladder. A potential impact has been an increase in the numbers of those seeking rented accommodation in the district, with over 4,000 now registered on the waiting list for council housing.