

**Community Services Scrutiny Committee - Liveability , Neighbourhood Engagement and Communications and Social Inclusion & Culture,**

**\* Key Services**

**- Liveability**

Community Safety/Neighbourhood Initiatives

ASB

Environmental Services (Horticulture, Street Wardens, Refuse Collection, Street Cleansing, Streetscene, Environmental Wardens & Pest Control, Recycling Highways/Gulley Maintenance)

Countryside Services (Heritage Coast Partnership)

**- Neighbourhood Engagement and Communications**

Communications and Marketing

CDU - Graphics and Technical Services

- Equality and Diversity

- Corporate Policy

Democratic Services and Administration (Regarding democratic engagement)

Regeneration and Partnerships

Neighbourhood Initiatives

**- Social Inclusion & Culture**

Neighbourhood Initiatives - Leisure Development  
Cultural Development  
Community Grants  
Social Inclusion  
Fuel Poverty  
Holiday Activity  
Blitz Bus

Regeneration - Community Development  
Voluntary Sector Support

CDU - Customer Services  
Equality and Diversity

Housing Services - Care Services & Homelessness

Resources - Revenues and Benefits

\* **Key Strategies**

**- Liveability**

Crime and Disorder Strategy 2005/8  
County Durham Municipal Household Waste Strategy  
Corporate Enforcement Policy  
Easington Liveability Strategy

**- Neighbourhood Engagement**

Communication & Strategy  
Community Engagement Strategy

**- Social Inclusion & Culture**

Cultural Strategy  
Youth Strategy  
Social Inclusion Action Plan  
Corporate Equality Plan  
Older Persons Strategy  
Fuel Poverty Strategy  
Housing Strategy

**Regeneration Services Scrutiny Committee - Housing, Health and Regeneration**

**\* Key Services**

**- Housing**

Housing Strategy including Care Services  
Planning and Building Control  
Regeneration and Partnerships

**- Health**

Neighbourhood Initiatives  
Cultural Services/Leisure Connection  
Environmental Health & Licensing  
Housing Strategy (Care Services & Homelessness)  
Regeneration  
(All Council and External Services relating to Health Improvement)

**- Regeneration**

EDBS  
Regeneration & Partnerships ( Inc. NMP)  
Planning and Building Control (Inc. Engineering & Countryside)  
Asset & Property Management

**\* Key Strategies - Housing**

Housing Strategy	Older Persons Strategy
Housing Business Plan	EDH Delivery Plan
Asset Management Plan	District of Easington LDF
Capital Strategy	Regional Housing Strategy
Housing Capital Investment Strategy	Co. Durham Supporting People Strategy
Homelessness Strategy	
Older Housing Strategy	

**- Health**

Cultural Development  
Leisure Connections Annual Plan  
Youth Strategy  
Food Safety Service Plan  
Housing Strategy  
Warm Homes Strategy  
Co. Durham PCT Business Plan and Local Development Programme  
Co. DurHAM PCT Strategy Plan

**- Regeneration**

District of Easington Local Development Framework  
District of Easington Regeneration Statement  
East Durham Local Neighbourhood Renewal Strategy  
Area/Community Plans  
Community Development Strategy  
County Durham LTP  
R.S.S.  
Regional Economic Strategy  
County Durham Economic Strategy  
Easington Liveability Programme  
Asset Management Plan  
Capital Strategy

**Resources Scrutiny Committee – Resources, Improvement and Customer Services**

**\* Key Services**

**- Resources**

Personnel and Payroll

Finance (incl. Benefits and Audit)

I.T.

Democratic Services and Administration (including Legal)

Asset Management

**- Improvement**

Corporate Development Unit including:

- CPA; Best Value and Associated Legislation
- Corporate Planning and Strategic Policy
- Best Value Audit and Inspection
- Performance Management
- Organisational Development
- Equality and Diversity

**- Corporate Resources**

- Risk Management
- Corporate Procurement

**- Customer Services**

IT

All customer services, complaints and comments

\* **Key Strategies - Resources**

Medium Term Financial Strategy  
Capital Strategy  
Human Resources Strategy (Inc. Health and Safety)  
E. Government Strategy  
Anti-fraud and Corruption Strategy  
Benefit Fraud Prosecution Policy  
Money Laundering Policy  
Corporate Debt Policy  
Asset Management Plan

**- Improvement**

Corporate and Best Value Performance Plan  
Organisational Development Strategy  
Procurement Strategy  
Risk Management Strategy  
H.R. Strategy

**- E. Government**

E-Government Strategy  
Customer Service Standards and Complaints Procedures