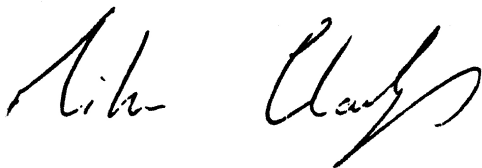


## **Community Safety & Strong Communities**

**Councillors:** D. Bennett, D. Broadley, M. Campbell, H. Christer, G. Coulson, R. Ellis, G. C. Glass, R. Hemsley, J. C. Hunter, L. Marshall (Chair), I. McElhone, D. V. McMahon, S. E. Mellor, P. Murray, R. Ord, T. Parry (Vice-Chair), S. J. Rothwell, F. Todd, D. Walton, T. Westgarth, J. Wilson

Dear Councillor,

Your attendance is invited at a meeting of the Community Safety & Strong Communities to be held in the Council Chamber, Civic Centre, Consett on 18th September 2007 at 6.00 p.m. for consideration of the undernoted agenda.



**MIKE CLARK**

**Chief Executive Officer**

## **Agenda**

### **1 DECLARATIONS OF INTEREST**

To receive any disclosure by Members of personal interests in matters on the agenda, identify the item on the agenda, the nature of any interest and whether the Member regards the interest as prejudicial under the terms of the Code of Conduct.

### **2. MINUTES**

To approve the following minutes of this panel's meeting as a correct record:

26th June 2007 (Herewith 'A').

'Special Meeting' 31st July 2007 (Herewith 'B')

Attached Documents:

[MINUTES \(A\)](#)  
[MINUTES \(B\)](#)

3. **SCRUTINY OF RED RISK RATED BEST VALUE PERFORMANCE INDICATORS 2007/08**

To consider the report of the Director of Corporate Administration & Policy (Herewith 'C').

The Systems Integration Manager will then provide Members with a presentation on the above.

Attached Documents:

[SCRUTINY OF RED RISK RATED BEST VALUE PERFORMANCE INDICATORS 2007/08 \(C\)](#)

4. **PROPOSED METHODOLOGY FOR THE EVALUATION OF THE PHASED INTRODUCTION OF CCTV**

To consider the report of the Director of Corporate Administration & Policy (Herewith 'D')

Attached Documents:

[PROPOSED METHODOLOGY FOR THE EVALUATION OF THE PHASED INTRODUCTION OF CCTV \(D\)](#)

5. **COMMUNITY ENGAGEMENT**

To consider the report of the Director of Corporate Administration & Policy (Herewith 'E')

Attached Documents:

[COMMUNITY ENGAGEMENT \(E\)](#)

6. **ANTI SOCIAL BEHAVIOUR POLICY AND PROCEDURES - REPORT OF MEMBER WORKING GROUP**

To consider the attached report (Herewith 'F')

Attached Documents:

[ANTI SOCIAL BEHAVIOUR POLICY AND PROCEDURES - REPORT OF MEMBER WORKING GROUP \(F\)](#)

Agenda prepared by Lucy Stephenson, Democratic Services 01207 218249  
email: [l.stephenson@derwentside.gov.uk](mailto:l.stephenson@derwentside.gov.uk)

## **COMMUNITY SAFETY AND STRONG COMMUNITIES SCRUTINY PANEL**

Minutes of a meeting of the Community Safety and Strong Communities Scrutiny Panel held in the Council Chamber, Civic Centre, Consett on 26<sup>th</sup> June 2007 at 6.00 p.m.

### **PRESENT**

Councillor L. Marshall (Chair)  
Councillor T. Parry (Vice Chair)

Councillors D. Bennett, D. Broadley, M. Campbell, G. Coulson, R. Ellis, G.C. Glass, R. Hemsley, J. Hunter, I. McElhone, S. Mellor, S. Rothwell, F. Todd, D. Walton, T. Westgarth.

### **IN ATTENDANCE**

Councillors E. J. Williams, W. Stelling, I. Agnew.  
Chief Superintendent Suddes, Durham Constabulary.  
Mr N. Rimmer, Knight, Kavanagh & Page

### **APOLOGIES FOR ABSENCE**

Apologies for absence were submitted on behalf of Councillors H. Christer, D.V. McMahon, P. Murray, R. Ord, J. Wilson

### **1. DECLARATIONS OF INTEREST**

There were no declarations of interest submitted.

### **2. MINUTES**

The minutes of the Community Safety Scrutiny Panel meeting held on 12<sup>th</sup> December 2007 were approved as a correct record.

Members noted that Councillor Breeze who had been nominated as Member Champion for the Crime & Disorder Reduction Partnership was no longer a Councillor. Councillor Bennett moved that Councillor Marshall replace Councillor Breeze. This was seconded and approved.

The minutes of the Strong Communities Scrutiny Panel meeting held on 17<sup>th</sup> April 2007 at 6pm were approved as a correct record.

### **3. DRAFT DERWENTSIDE PLAY STRATEGY**

The Policy Manager presented the report, he outlined that, with the transfer of the Leisure Team to Leisureworks, the responsibility for overseeing the development of the new Play Strategy had been passed on to the Corporate Policy Unit.

The Chair invited Mr N. Rimmer from KKP to the meeting who summarised the Draft Play Strategy report through a presentation, and requested comments/queries from members.

The following questions were raised and responded to as below:

**Would the play only be physical or could this include arts, drawing, culture etc.**

Officer/Consultant response: The play opportunities would not only be about physical play. Both projects include art/cultural elements in their delivery. With sports being a main element of traditional play, it would be part of the delivery of the Play Ranger project. However, since there is awareness of sports through existing sports initiatives the projects would try to raise awareness of other methods of traditional play.

**How would the £221K be spent? Could members see the detailed costings?**

Officer/Consultant response: The detailed costings had not been prepared yet. This work would be part of Phase 2, i.e. preparing a fully costed project portfolio for submission to the Big Lottery. The overall cost figures had been estimated with support from Leisureworks. Once the full detailed costings were ready, they would be posted to Scrutiny Panel Members.

**Does this allow sufficient funds each year to provide play equipment to deliver services? What would the Play Ranger do with no resources? How much money would be spent on transport?**

Officer/Consultant response: The projects would allow sufficient funds each year to provide play equipment to deliver services and members would see this as part of the full costings. However, it should be noted that both initiatives were about promoting traditional and natural play, which did not necessarily need expensive equipment to deliver it. Transport costs would also be identified in the detailed costings, which would be posted to Scrutiny Panel members.

**Should the funds be spent on 'worker's rather than play equipment? More play equipment is needed (i.e. play parks) in some areas.**

Officer/Consultant response: Both projects came out as priorities from the consultation process with young people and other stakeholders and have been strongly supported by the Play partnership. The projects would benefit young people across Derwentside and will raise awareness of and provide traditional

play opportunities which do not need fixed equipment and play parks. Play England's philosophy is about children and young people and their families learning again traditional methods of play which had been forgotten. This was seen as an easy and cost effective way to provide a great deal of enjoyment for children, young people, their families and carers around the district and also contribute to sustainability of play. At the same time, however, the Play Ranger project would also work towards developing opportunities to use existing resources (eg community centres) to best effect.

**Can the Community Appraisal in Havannah be taken into account in the Strategy?**

Officer/Consultant response: KKP advised that this would be taken into account.

**RECOMMENDED:** that members note the content of the report and all comments be relayed to Executive Committee on 9 July 2007.

**4. PROPOSED 2007/2008 WORK PROGRAMME:  
PANEL PRIORITIES AND VIEWS**

The Legal & Licensing Services Manager informed members of the key issues associated with the proposed work programme for 2007/2008 and sought opinions from members on the following:

- (i) a timetable, identifying priority issues
- (ii) to add or remove topics
- (iii) particular issues within each topic
- (iv) how scrutiny members would choose to be involved in each issue

The Legal & Licensing Services Manager referred members to the proposed topics detailed below:

- o Concessionary Fares Review
- o Access to Services – joint review of One Stop Shop with Derwentside Homes
- o Community Involvement – review of the DCEN and community engagement mechanisms
- o Town and Village Centres
- o Anti-social Behaviour Protocols
- o Community Calls for Action
- o Children and Young People's Services
- o Information Protocols with external agencies e.g. the Fire Service, Police, Health etc.
- o Enforcement
- o Equality and Diversity
- o Member Initiative Fund

She advised Members that the purpose of the panel was to identify key areas for scrutiny, their priority and the proposed method of scrutiny.

With the agreement of the Chair the Legal & Licensing Service Manager did not rehearse the key issues identified in the report in respect of each proposed area of scrutiny. She did, however, indicate that the relevant officers were available to answer any questions members may have.

Councillor Walton then proposed to the Panel that a standard pro forma matrix be used to assess the proposed areas of scrutiny. Members agreed to the proposal.

As there were no immediate questions from Members the Chair asked that each officer summarise the key issues in respect of the proposed areas of scrutiny.

The officers gave a presentation and responded to members questions.

Members made the following suggestions as to the proposed method of scrutiny of each of the proposed areas of scrutiny as follows:-

### **MAINSTREAMING OF YOUTH BUS AND SPICETACULAR SCHEME**

A Task and Finish Group be set up.

### **ACCESS TO SERVICES**

Members to receive reports on the subject from officers.

### **EQUALITY AND DIVERSITY**

A sub group of 2/3 persons be set up to examine the issues.

### **REVIEW OF CONCESSIONARY FARES**

A Task and Finish Group be set up.

### **COMMUNITY PARTNERSHIPS/INVOLVEMENT**

Members to receive reports on the subject from officers.

## **DEVELOPMENT AND DELIVERY OF TENURE-BLIND ASB POLICY**

A Task and Finish Group to set up to review the proposed policy.

## **COMMUNITY CALLS FOR ACTION**

A Task and Finish Group to set up to examine the issue.

## **TOWN AND VILLAGE CENTRES**

Members to receive report upon the subject from officers.

## **MEMBER INITIATIVE FUND**

Members to receive a report upon the operation of the fund since its introduction.

## **CRIMINAL DAMAGE**

A Task and Finish Group be set up to examine the issues.

**RESOLVED:** the report be noted and members complete a copy of the matrix with a view to the panel reconvening on 31<sup>st</sup> July 2007 to finalise the scrutiny programme 2007/2008.

## **CONCLUSION OF MEETING**

The meeting ended at 7.45 p.m.



## **'SPECIAL' COMMUNITY SAFETY & STRONG COMMUNITIES SCRUTINY PANEL**

Minutes of a Special Meeting of the Community Safety & Strong Communities Scrutiny Panel held in the Council Chamber on Tuesday 31<sup>st</sup> July, 2007 at 6.00 p.m.

### **Present**

Councillor L. Marshall (Chair)  
Councillor T. Parry (Vice Chair)

Councillors D. Broadley, M. Campbell, H. Christer, G. Coulson, R. Ellis, G.C. Glass, R. Hemsley, S. Mellor, R. Ord, S. Rothwell, F. Todd, D. Walton, T. Westgarth.

### **IN ATTENDANCE**

Acting Chief Superintendent Kilgallon, Durham Constabulary.

### **Apologies**

Apologies for absence were submitted on behalf of Councillors D. Bennett, J. Hunter, I. McElhone, D.V. McMahon, P. Murray, J. Wilson

### **5. DECLARATIONS OF INTEREST**

There were no declarations of interest submitted.

### **6. COMMUNITY SAFETY & STRONG COMMUNITIES WORK PROGRAMME 2007-2008.**

The Chair opened the meeting and introduced the Director of Corporate Administration & Policy who was in attendance to advise Members on the findings of the Matrix which had been circulated in advance of the meeting regarding prioritisation of issues for the panels work programme for the ensuing year.

He advised that minutes of the previous meeting held on 26<sup>th</sup> June 2007 had been circulated to members for their information.

He proceeded to run through each of the items in turn addressing the comments and willingness to participate in task and finish or sub-groups.

### **PRIORITY 1. ANTI-SOCIAL BEHAVIOUR PROTOCOLS**

The Director of Corporate Administration & Policy made reference to the Development & Delivery of Tenure-Blind ASB Policy and circulated a briefing note to members outlining suggested processes and timescales for Members to consider.

He advised that it was felt appropriate that the 8 members who had indicated a willingness to participate in a sub-group should meet week commencing 13<sup>th</sup> August, 2007. He suggested that this would not be a formal meeting and information would be sent to the 8 members of the sub-group only. The meeting would be led by the Community Safety & Information Officer and Durham Police.

Members were in agreement with the above suggestions.

PRIORITY 2.

### **TOWN & VILLAGE CENTRES**

The Director of Corporate Administration & Policy advised that Consett & Stanley had been nominated within the 'Gold Band' and could apply for up to £1.5m of funding by the end of October/November 2007.

He advised that in light of the recent news regarding Local Government Review it was unclear whether this may place some restrictions on funding. He advised that it would need to be established whether there would still be the freedom to spend the fund.

Councillor Rothwell suggested that the panel meet if the cash is made available.

The Director of Corporate Administration & Policy advised that it would be noted and a report be circulated to members after the meeting in respect of the above.

Members were in agreement with the above suggestions.

PRIORITY 3.

### **CRIMINAL DAMAGE**

The Director of Corporate Administration & Policy advised that this item was considered to be a major issue for the panel to consider, he advised that meetings had taken place between partner agencies to create an Action Plan which subsequently was approved by the Partnership Board. He advised that the Action Plan identified work for the next 3 months.

He went on to suggest that a Task & Finish Group be set up around December 2007 to take the issue forward.

He advised that a copy of the Action Plan would be circulated to members after the meeting, and any additional updates sent when made available.

Members were in agreement with the above suggestions.

PRIORITY 4.

**ENFORCEMENT**

The Director of Corporate Administration & Policy advised that Members had indicated this to be number 4 in order of priority and 2 members were willing to participate in a sub group.

He went on to advise that 2 Litter Enforcement Officers were soon to be appointed funded through the Neighbourhood Renewal Fund and proposed that a report be submitted to the panels meeting scheduled to be held on 18<sup>th</sup> September 2007.

Councillor Christer added that in her opinion Members would experience problems with constituents wanting the Officers in their area and as there are only 2 to be appointed this may cause issues.

She suggested that a rota be formulated so members can inform their constituents when the Officers will be visiting their ward.

Members were in agreement with the above suggestions.

PRIORITY 5.

**COMMUNITY INVOLVEMENT – REVIEW OF C.E.N. AND ROLE OF COMMUNITY PARTNERSHIPS.**

The Director of Corporate Administration & Policy advised that there was a review ongoing on the subject and a update would be available for Members at either the September or December meeting of the panel.

Members were in agreement with the above suggestions.

PRIORITY 6

**COMMUNITY CALLS FOR ACTION**

The Director of Corporate Administration & Policy advised that there had been one Member interested in participating in a Task & Finish group.

He advised that the scheme had been piloted by Central Government and Local Authorities were currently awaiting guidance, although it was uncertain when this would be. He advised that this would be reported upon as soon as any information was made available.

Members were in agreement with the above suggestions.

PRIORITY 7

**CHILDREN & YOUNG PEOPLE SERVICES**

The Director of Corporate Administration & Policy advised that although Members had prioritised this item as number 7 it was felt that it should be given a higher status in the work programme as there were issues surrounding funding which required consideration.

He suggested that a Task & Finish Group be set up comprising of 5 Members including the Chair and Vice-Chair of the panel and support from Durham Police.

Discussion then ensued regarding the rota for the 'Ellie' bus and how to request the bus in your ward.

Councillor Ellis indicated that he would like to participate in the Task & Finish Group.

Members were in agreement with the above suggestions.

PRIORITY 8

**CONCESSIONARY FARES REVIEW**

The Director of Corporate Administration & Policy advised a new scheme was expected to be introduced in April 2008 to provide free travel across the Country although there would be some financial implications for the Council.

He advised that a meeting would be taking place with Durham County Council Officers and the report could be circulated to Members as soon as made available.

PRIORITY 9.

**INFORMATION PROTOCOLS WITH EXTERNAL AGENCIES, POLICE, FIRE, HEALTH ETC.**

The Director of Corporate Administration & Policy advised that there would be information provided for Members at the meeting scheduled to be held in December.

PRIORITY 10

**ACCESS TO SERVICES, EQUALITY & DIVERSITY & MEMBER INITIATIVE FUND.**

The Director of Corporate Administration & Policy advised that Members had not prioritised the above items although the Chair had indicated that she was interested in the Members Initiative Fund and would like to have reports identifying where the money was being spent and how it is spent in the Community.

The Panel agreed with the suggestion and advised that they would like End of Fund Reports to identify how the money is being spent.

**Conclusion of Meeting**

The meeting closed at 6.50 p.m.

**Chair.**



<b>TITLE:</b>	<b>SCRUTINY OF RED RISK RATED BEST VALUE PERFORMANCE INDICATORS 2007/08</b>
<b>TO/ON:</b>	<b>COMMUNITY SAFETY AND STRONG COMMUNITIES SCRUTINY 18<sup>TH</sup> SEPTEMBER 2007</b>
<b>BY:</b>	<b>DIRECTOR OF CORPORATE ADMINISTRATION AND POLICY</b>
<b>PORTFOLIO HOLDER:</b>	<b>DEPUTY LEADER</b>
<b>STATUS:</b>	<b>REPORT</b>

## **1 PURPOSE OF REPORT**

- 1.1 The purpose of this Report is to inform the panel of the action planning initiatives in place for the eight best value performance indicators (BVPIs) rated as a red risk for the first quarter of 2007/08.
- 1.2 In particular reference is made to the red risk rated indicator BVPI 127a that falls within the Community Safety and Strong Communities Scrutiny remit. This indicator measures the recorded incidences of violent crime per 1,000 head of population.

This indicator includes:

- Violence against the person
- Sexual offences
- Robbery

## **2 BACKGROUND**

- 2.1 The final Year End Performance Monitoring report for 2005-06 introduced a traffic light risk rating system to identify the Best Value Performance Indicators where anticipated performance was deemed to be a risk of falling into or remaining within the bottom performing quartiles nationally.
- 2.2 An advantage of the current Performance Monitoring Risk Rating System is that it enables risk ratings assigned at the beginning of the financial year to be amended throughout the year to reflect slippages or significant improvements in the overall performance. This re-assessment process is carried out at quarterly intervals throughout the year and reported to the Executive Committee.

All red risk indicators are required to complete an Action Plan and all completed Action Plans must be referred to the relevant Scrutiny Panel. A description of the BVPIs that have been assigned a red risk rating for 2007/08 are detailed below along with the relevant Scrutiny Panel to whom they will report. In addition the frequency of reporting is included to reflect anticipated changes in the indicator throughout the year.

<b>BVPI</b>	<b>Title</b>	<b>Scrutiny Panel</b>	<b>Frequency</b>
11a	% women in top 5% earners	Comm/Strong Comm	<b>A</b>
11b	% BME in top 5% earners	Comm/Strong Comm	<b>A</b>
12	Days lost to absence	Learning/Economy	<b>Q</b>
17a	% BME LA employees	Comm/Strong Comm	<b>A</b>
127a	Violent crime/1000 pop	Comm Safety/Strong Comm	<b>Q</b>
119e	% Satis parks/open spaces	Environment/ Health	<b>A</b>
199d	Street Cleaning fly tipping	Environment/Health	<b>A</b>
213	Homelessness prevention	Environment/Health	<b>Q</b>

**A** = Annually

**Q** = Quarterly

### **3 RELEVANT MATERIAL CONSIDERATIONS**

3.1 Action Plans are produced for each of these indicators at the start of the financial year for inclusion in the Quarter 1 Performance Monitoring Report. This ensures that poor levels of performance are addressed at an earlier stage in the financial year. There have been a number of initiatives developed that have contributed to a decrease in the number of recorded incidences of violent crime both in comparison to the same period last year and also with regard to the outturn figure for 2006/07 and these are detailed below.

**BVPI 127a** – The rate of violent crime has demonstrated a steady improvement in the first quarter of 2007/08 where a rate of 16.08 was recorded in comparison to a rate of 17.40 recorded in Quarter 1 of 2006. As a result the indicator now falls within the second best performing quartile nationally based on the 2005/06 ‘All England’ quartile boundary.

Initiatives contributing to this reduction have included:

- Partnership working to address alcohol related violence involving close scrutiny of licensed premises and the creation of specific action plans, together with enforcement of licensing conditions.
- A major operation in March 2007 by Durham Constabulary involving test purchases from licensed premises has had a noticeable impact due to the publicity generated via the raising of awareness in the media.
- A large number of alcohol seizures have been confiscated by the Police from young people drinking in public areas, together with follow-up work with both young people and their parents or guardians.
- A number of successful drug seizures undertaken by Durham Constabulary have also contributed to the reduction in violent crime as the supply and abuse of illegal drugs can often lead to violence.

- A Domestic Violence Coordinator was appointed in July 2007 who has responsibility for increasing the overall provision and effectiveness of local authority services designed to help victims of domestic violence and prevent further domestic violence.
- The implementation of 61 community CCTV throughout Derwentside, in addition to the 20 town centre cameras in Stanley and Consett, have contributed and assisted in the detection and recording of incidences of violent crime and continue to do so.

3.2 An Action Plan has been produced for BVPI 127a and included in Appendix 1 to this report.

#### **4 RECOMMENDATIONS**

4.1 Members of the Community Safety and Strong Communities Scrutiny Panel are requested to note the content of this report.

For further information contact Anne Smith, Performance Management Officer, Telephone 01207 218208 or E-Mail [anne.smith@derwentside.gov.uk](mailto:anne.smith@derwentside.gov.uk)



<b>Directorate:</b> Economic Development and Asset Management			<b>Director:</b> John Pearson				
<b>Scrutiny:</b> Community Safety and Strong Communities							
<b>BVPI</b>		<b>Performance</b>			<b>Corporate Aim</b>		
		<b>2004/05</b>	<b>2005/06</b>	<b>2006/07</b>	Together with our partners achieve organisational excellence		
<b>BV 127a</b>	<b>Violent crime per 1,000 population</b>	Not collected	17.72	18.34			
<b>Responsible Officers</b>	Tom Clifford and Anne Smith	<b>2006/07 Quarterly Performance</b>		<b>Qtr 1</b> 17.40	<b>Qtr 2</b> 18.37	<b>Qtr 3</b> 18.52	
<b>Named Officer responsible for performance data collection</b>	Tom Gorman	<b>Direction of travel</b>		↕			
		<b>2007/08 Quarterly Performance</b>		<b>Qtr 1</b> 16.08	<b>Qtr 2</b>	<b>Qtr 3</b>	<b>Qtr 4</b>
		<b>Target</b>		<b>Qtr 1</b> Not set	<b>Qtr 2</b>	<b>Qtr 3</b>	<b>Qtr 4</b>
		<b>Target achieved</b>		<b>N/A</b>			
<b>Monitoring Frequency</b>	Monthly	<b>Reporting Frequency</b>		Monthly			
<b>Action Plan</b>							
<b>Action/Milestone</b>	<b>Responsible Officer</b>	<b>Deadline</b>	<b>Actual Date completed</b>	<b>Resources Required</b>	<b>Outcome/Impact</b>		
<p>As a Council: What is the Council doing to tackle violent crime through measures aimed at prevention, enforcement and rehabilitation?</p> <p>➤ To establish and review a set of local indicators accordingly</p>	- Tom Clifford	August 2007	Amended to December 2007 to reflect Statutory review of Strategy	Within existing resources	Reduced levels of violent crime through effective targeting of resources and performance management of actions		

**Action Planning – Quarter 1 2007/08**  
**BVPI 127a (continued)**

Action/Milestone	Responsible Officer	Deadline	Actual Date completed	Resources Required	Outcome/Impact
<ul style="list-style-type: none"> <li>➤ Supporting People Initiatives</li> <li>➤ Appointment of Domestic Violence Co-ordinator</li> <li>➤ Development of Action Plan to address issues around Domestic Violence:               <ul style="list-style-type: none"> <li>- Development of Information Sharing Protocol</li> <li>- Development and facilitation a local multi-agency domestic violence forum</li> <li>- Development of Multi Agency Strategy/Training Programme</li> <li>- Production of Information Pack/ + for young people</li> <li>- Monitoring repeat h/less cases due to domestic violence</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>- <i>Kath Heathcote</i></li> <li>- <i>Kath Heathcote</i></li> <li><i>Alison Brown</i></li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> <li>July 2007</li> <li>Ongoing</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> <li>July 2007</li> <li>Ongoing</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> <li></li> <li>Within existing resources</li> </ul>	<ul style="list-style-type: none"> <li>Reducing incidences and repeat incidences of domestic violence</li> </ul>

**Action Planning – Quarter 1 2007/08  
BVPI 127a (continued)**

Action/Milestone	Responsible Officer	Deadline	Actual Date completed	Resources Required	Outcome/Impact
➤ Use of CCTV in the use of securing successful prosecutions	- <i>Lee Spraggon</i>	Ongoing	Ongoing	Within existing resources	Number of successful prosecutions resulting from the implementation of Council led initiatives
➤ Enforcing of licensing conditions	- <i>Ashley Rocks Menon</i>	Ongoing	Mar 07 – Test purchase scheme of licensed premises		Effective action taken in all cases reported incidences of violence against council staff  Reduction in anti social behaviour caused by underage drinking and awareness raising via reporting in local press
➤ Hate crime reporting	- <i>Toshie Habu</i>	Ongoing	Reporting mechanism established	Within existing resources	Effective action taken against hate crime reported to council  Effective recording mechanisms for monitoring incidences of hate crime reported to the Council
➤ Benchmarking with comparable authorities to identify best practice	- <i>Anne Smith</i>	Ongoing	Bench-marking undertaken with Nearest Neighbour grouping	Within existing resources	Identification of Best Practice best practices that have been successful in other authorities in tackling incidences of violent crime





<b>TITLE:</b>	<b>PROPOSED METHODOLOGY FOR THE EVALUATION OF THE PHASED INTRODUCTION OF CCTV</b>
<b>TO/ON:</b>	<b>COMMUNITY SAFETY AND STRONG COMMUNITIES SCRUTINY 18<sup>TH</sup> SEPTEMBER 2007</b>
<b>BY:</b>	<b>DIRECTOR OF CORPORATE ADMINISTRATION AND POLICY</b>
<b>PORTFOLIO HOLDER:</b>	<b>DEPUTY LEADER</b>

## **1. SUBJECT MATTER AND PURPOSE OF REPORT**

- 1.1 This report informs the panel of the scope of the proposed evaluation of the CCTV system. This proposal outlines possible lines of enquiry for the research but does not represent a full methodology.

## **2 BACKGROUND**

- 2.1 The extension of the CCTV system across Derwentside has been a substantial project undertaken by the Council. The reason for this investment in surveillance technology was to help the Council meet its aim to deliver, through partnership, a safer place. These obligations to reduce crime and the fear of crime, are detailed in the Community Safety section of the 2006-2010 Corporate Plan.
- 2.2 CCTV has been a key tool for law enforcement in Derwentside. Cameras placed in the town centres of both Stanley and Consett have consistently aided police in the reporting and detection of crime in the area. It continues to play a key operational role in maintaining public order in Derwentside.
- 2.3 Building on this experience, coupled with research into public attitudes towards the system, the Council decided to extend the CCTV system into every ward in the district to help achieve its agreed objectives.
- 2.4 An evaluation of the CCTV system was a specified action under this objective. This proposal outlines possible lines of enquiry for the research but does not represent a full methodology.

## **3 PROPOSED LINES OF ENQUIRY**

- 3.1 This evaluation will investigate the effectiveness of CCTV with respect to achieving the objectives stated in the Corporate Plan. However, this research will primarily focus on evaluating the effectiveness of the Community Camera scheme rather than the areas covered by town centre cameras. Therefore, only relevant recorded data will be analysed. The evaluation could comprise of four themes;

## 3.2 Recorded Crime

3.2.1 Utilising BCS<sup>1</sup> Categories and offences, recorded crime will be tracked over periods and areas where surveillance has been introduced. Where possible a comparable area will be established to act as an external control group. Differences between surveilled areas and the control area can be analysed for statistical significance. Depending on results it may be possible to outline any displacement or diffusion effects apparent in the data.

3.2.2 There are many factors which threaten this analysis as changes in the way crime is recorded and the phased nature of the introduction of CCTV. These factors may render the comparable aspects of this analysis unreliable. The feasibility of such an analysis is still being explored.

## 3.3 CCTV data

3.3.1 Analysis of CCTV reporting records may give a better indication of the system's effectiveness. Various data has been collected by CCTV operatives and it is recorded and analysed in different ways.

3.3.2 Data from the community cameras are recorded in two ways:

- A **daily occurrence log** records incidents where the police are involved and a Police incident number is generated<sup>2</sup>. Data generated by the log is paper based then transferred into a database. There have been around 700 incidents since recording began. A random sample of these incidents coupled with follow-up data, provided by Police colleagues on the levels of 'disposal'<sup>3</sup> should provide a good indication (with appropriate confidence interval) of the detection rate of CCTV reported incidents. In order to make a reasonable estimate (plus or minus 5%) it will be necessary to sample around 250 incidents. This will enable us to predict with a measurable degree of confidence the disposal rate for incidents brought to the attention of the police by CCTV operatives. Furthermore these proxy statistics for crime in surveilled areas in Derwentside could be compared with BCS category crime detection rates overall. While direct comparisons are not possible this will give an indication of the effectiveness of CCTV.
- A **daily occurrence book** records other incidents which will record the use of the cameras. This may include pre-emptive action taken by operatives to combat suspicious or ambiguous activities which would not normally generate incident numbers and therefore not be recorded in the log. Further activities are

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<sup>1</sup> British Crime Survey

<sup>2</sup> An incident number may not always be recorded though as information can be entered into the log before it is generated. However the vast majority of incidents have numbers.

<sup>3</sup> A definition of disposal will be agreed with Police to engender greater comparability.

recorded such as activities as part of the Pubwatch and Shopwatch schemes. This also records any Police requests to view footage for a particular time or place. Data will overlap when any of these activities result in action taken by the Police. That the CCTV involvement in the incident is generated by a request from the Police should also be recorded in the log. Initial indications are that this is a key factor of the system's usefulness and attempts should be made to capture this information despite the difficulties inherent in this evaluation. This data is entirely paper based and while the total number of entries is not known it will be far in excess of the daily occurrence log, so a sample size or suitable coding scheme cannot be predicted at this early stage without further investigation of available data. However, data in the incident book could be selected by random sample and entries evaluated in methodical way. This would provide a suitable representation of activities.

### **3.4 Fear of Crime**

3.4.1 A number of Fear of Crime surveys have been produced in recent years. The results of these surveys will be considered and evaluated in the context of CCTV. Relevant information will be included in the evaluation and, if appropriate baselines can be established, it may be possible to further measure fear of crime in the District by way of a survey.

3.4.2 However, it can be problematic to measure changes in fear of crime and to distinguish the impact of CCTV from other crime reduction measures and wider trends of perception generally. Furthermore, public awareness may influence CCTV's effectiveness. Increased perceptions of safety in CCTV areas might increase people's presence, deterring potential offenders. CCTV may also remind people to be more cautious so that they are less easily targeted by crime. These issues make accurate measurement of the role of CCTV in combating fear of crime challenging. Its feasibility is yet to be established.

### **3.5 Stakeholder Interviews**

3.5.1 A series of interviews with stakeholders involved in the collecting of data and using the CCTV system will be included to represent other perspectives on the usefulness of this resource. The people involved in the stakeholder interviews may include;

- CCTV Manager
- CCTV operatives
- Police Constables
- Senior Police Officers
- Fire Officers
- Shopwatch users



- Pubwatch users
- CPS staff
- Members
- Relevant Community Safety Partnership Officers.

#### **4 Recommendation**

That the content of the evaluation proposal is noted and advice provided as to its appropriateness.

**For further information on the details of this report, please contact:  
Stephen Tracey Policy Officer on 218430 / [s.tracey@derwentside.gov.uk](mailto:s.tracey@derwentside.gov.uk)**

<b>TITLE:</b>	<b>COMMUNITY ENGAGEMENT</b>
<b>TO/ON:</b>	<b>COMMUNITY SAFETY &amp; STRONG COMMUNITIES SCRUTINY PANEL – 18 SEPTEMBER 2007</b>
<b>BY:</b>	<b>DIRECTOR OF CORPORATE STRATEGY</b>
<b>PORTFOLIO:</b>	<b>STRONG COMMUNITIES</b>
<b>STATUS:</b>	<b>REPORT</b>

## 1. **SUBJECT MATTER & PURPOSE**

This report provides members with an update on how work is progressing to review the Derwentside Partnership arrangements for engaging with the community, as detailed in the actions arising from the meeting held on the 31<sup>st</sup> July 2007.

## 2. **BACKGROUND**

The January meeting of the Derwentside Partnership Executive Board approved a piece of work to be undertaken looking at Community Engagement. A small group of individuals from the Derwentside Partnership Executive were tasked on behalf of the Derwentside Partnership with taking the work forward.

There was an identified need to undertake this work because the operating environment in which the Derwentside Partnership exists has been subject to significant change both at a national and local level.

The starting point was looking at the current state of Community Engagement and Involvement in Derwentside, this involved the mechanisms for community engagement and the structure of community engagement.

The main drivers for change identified by the working group are as follows:

- New Government Policy – Local Government White Paper - putting the public at the heart of public services, making power to the people the guiding principle of improvement and reform
- A focus on devolving powers to neighbourhoods – the need to look at new forms of engagement to provide the public with a louder and clearer voice

And at a local level:

- A need to have different levels of participation for different situations

- The 'Communities' in Derwentside which have many interests and stakeholders within them
- A recognition that participation is a complex process which takes time
- Reducing resources driving the need for sustainability to be the foundation of all engagement activity
- A growing 'neighbourhood' agenda which needs to be introduced effectively

The current was assessed against the following:

- Is the current Community Engagement & Involvement mechanism fit for purpose for now and in the future?
- What level of Community Engagement & Involvement does the Derwentside Partnership require?

After undertaking the initial work the concept of using the current existing structures and mechanisms in a more cohesive, co-ordinated manner was looked at, thereby adding value from what currently exists through working smarter.

Consultation on the initial work was undertaken with Derwentside Community Empowerment Network, Community Partnership's and through the LSP Strong Communities sub-thematic Group and reported back through to the Derwentside Partnership.

## **PHASE 1 INITIAL WORK**

The following details the initial work undertaken, which was the subject of the consultation.

### **A way forward based on existing structures and mechanisms**

The Derwentside Partnership wants a Community Engagement & Involvement model where form follows function. This means that the function of the Community Engagement and Involvement mechanism has to be developed before the form of how that might be practically achieved can be put in place. The Derwentside Partnership's aim is to have meaningful Community Engagement and Involvement in decision-making being driven from the bottom-up, and the conclusions from the working group would suggest that the current arrangements do not fully allow this. The benefits of effective engagement and involvement proposed will lead to increased trust, improved service delivery, improved efficiency, increased outcomes and satisfaction and enhanced Community Leadership. The form of any new proposal should therefore ensure that current mechanisms are taken into consideration whilst fitting in with the functional aims expressed and required by the Partnership.

## **Current Structures for Community Engagement and Involvement**

- A LSP Board with 9 Community Network representatives and 1 CVS representative
- LSP thematic sub-groups with up to 4 places for Community Network Representatives
- Partner organisations eg Police, PCT - Community Engagement and Involvement mechanisms
- A Strong Communities sub-group which brings together the Community Network, Community & Voluntary Sector Organisations, ward partnership representatives and service providers to the VCS

## **Current Mechanisms for Community Engagement and Involvement**

The Community Network is an umbrella organisation which includes wide ranging representation from communities of geography and interest from across Derwentside, and influences decision-making through its network organisations and at the LSP through the 9 LSP representatives.

Partner organisations within the Partnership that each have individual specialist consultation and engagement mechanisms.

The partnership has a Strong Communities thematic sub-group, whose strategic objective is 'through listening, responding and providing resources, we will support people to develop and effective voice and achieve their community vision'.

Derwentside has ward-based partnerships in 22 wards and a partnership liaison structure, which brings them together.

Derwentside has a Council for Voluntary Services (CVS) which acts an umbrella body for voluntary organisations in Derwentside. Its role is to develop, support, promote and represent the interests of the voluntary and community sector.

## **PHASE 2 - DETAILED WORK**

The Derwentside Partnership agreed to more detailed work being undertaken, the results of the work were presented to the July meeting of the Partnership.

This work saw the development of a model for Stakeholder Participation, which uses 5 levels of consultation – **inform, consult, involve, joint, devolved**. This model ensures that the right people are involved at the right level, and if applied correctly should ensure that Partnership decision-making has been subject to the correct consultation. The model can be applied at an individual organisational level or in a Partnership setting.

Detailed work on the development of the model and a set of protocols to govern its use are currently been worked up. This work is now been championed within the Partnership

through the Strong Communities thematic sub-group, and will be presented at the next LSP meeting in November.

Given that the major aim of the Communities and Local Government (CLG) White Paper: 'Strong and Prosperous Communities' published in October 2006, is to provide local government with a greater focus on citizen and community engagement, and sets out a clear role for Elected Members in terms of stronger community leadership and the need for strong partnership working, it may be useful to members if they attended the LSP meeting in November to hear the outcome of the detailed work in Phase2 mentioned above.

### **RECOMMENDATION**

Members are asked to note the content of this report, and to consider attendance at the LSP meeting in November.

For more information on this report please contact Berni Whitaker, Derwentside Partnership Manager on 8271.

**NOTES OF A MEETING OF THE WORKING GROUP TO DEVELOP THE ANTI SOCIAL BEHAVIOUR POLICY AND PROTOCOL, HELD IN THE COUNCIL OFFICES, CONSETT ON 30 AUGUST 2007 AT 6:00PM**

**Present:** Councillor T.Parry (Chair)

**Councillors:** Glass, McElhone, Mellor, Todd and Westgarth

**Officers in Attendance:** P. Reynolds (Director of Environmental Services); J.Waller (Head of Environmental Health); T. Clifford (Community Safety and Information Officer)

**1 Purpose of Meeting**

The members' working group appointed by the Community Safety and Strong Community Scrutiny Panel met to examine the draft anti social behaviour policy and procedures as submitted and to consider in particular:-

- Whether the intended policy and procedure is acceptable to members and the community;
- Whether there are adequate arrangements to monitor and review the policy and whether there is an appropriate level of input into these arrangements from members, the community and relevant partner agencies;
- Whether there are adequate mechanisms to ensure scrutiny of actual as against planned progress in finalising the policy.

**2 Comments of the Group**

The Group considered that the draft policy and procedure document as submitted was suitable for development, in accordance with the timescale and methodology earlier considered by the Scrutiny Panel on 20 June and 31 July 2007. The group considered that the document would be both practical and useful in ensuring timely and effective resolution of complaints about anti social behaviour, and promoting accountability to members and to the community. This would be particularly useful in responding to Community Calls for Action, when this statutory duty is implemented.

The Group considered the following aspects of the draft policy to be particularly important:-

- **Accountability**

The Group felt strongly that members should be informed regularly of trends and developments regarding anti social behaviour within their respective wards. For example members could help promote any seasonal crime prevention advice within their wards, or could report any breaches of ASBOs or Curfew Orders of which they became aware.

- **Performance Management**

The document states that the policy and procedures are to be reviewed annually. The Group consider that the Policy should be integrated into the corporate performance management framework, with performance being monitored by the Scrutiny Panel; further that in order to aid this process, the working group should be involved in establishing the format for performance management of the service, including setting of baselines, performance indicators, and where appropriate customer / community feedback. It is suggested that the Working Group continue to scrutinise progress in delivering & developing the policy, and to keep the Scrutiny Panel informed.

- **Training**

The document stresses the importance of both members and officers being able to deal with complaints of anti social behaviour, and what the Council can or cannot do to tackle a complaint. Identifying and meeting these needs should be incorporated into the Council's corporate training programme.

- **Continued Member involvement in developing the Policy**

The policy is intended to be a clear, easy-to-use statement of how the Council will deal with complaints about anti social behaviour. The document is intended to reflect that clarity. The Group suggest therefore that the policy be piloted in selected wards, with members reporting feedback and making recommendations to the Scrutiny Panel.

### **3 Recommendations**

The Member Working Group therefore recommends that the attached draft policy and procedure be developed in accordance with the approved methodology, in the light of the above comments, and that the Executive be recommended accordingly.