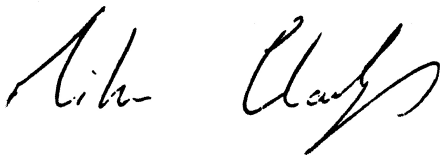


Executive

Councillors: C. D. Christer, O. Johnson, D. Lavin, D. G. Llewellyn, M. J. Malone, C. Marshall, A. Taylor, A. Watson O.B.E

Dear Councillor,

Your attendance is invited at a meeting of the Executive to be held in the Council Chamber, Civic Centre, Consett on 09 June 2008 at 4:30 pm for consideration of the undernoted agenda.



MIKE CLARK

Chief Executive Officer

Agenda

1. **REVIEW OF SCRUTINY BOARD DEBATE**

A list of items discussed at Scrutiny Board held on 6th June 2008
(To be circulated at the meeting).

2. **TO RECEIVE ANY DECLARATIONS OF INTEREST FROM MEMBERS**

To receive any disclosure by Members of personal interests in matters on the agenda, identify the item on the agenda, the nature of any interest and whether the Member regards the interest as prejudicial under the terms of the Code of Conduct.

3. **MINUTES**

To consider the minutes of the meeting held 14th April 2008. (Herewith 'A')

Attached Documents:

[MINUTES](#)

4. **YEAR END REVIEW OF PERFORMANCE**

To consider the report of the Director of Corporate Administration and Policy (Herewith 'B')

Attached Documents:

[YEAR END REVIEW OF PERFORMANCE](#)

5. **DERWENTSIDE LOCAL DEVELOPMENT FRAMEWORK:
RESPONSE TO STANLEY TOWN CENTRE AREA ACTION
PLAN DEVELOPMENT PLAN DOCUMENT ISSUES AND OPTIONS**

To consider the report of the Director of Environmental Services (Herewith 'C')

Attached Documents:

[DERWENTSIDE LOCAL DEVELOPMENT FRAMEWORK:RESPONSE TO STANLEY TOWN CENTRE AREA ACTIONPLAN DEVELOPMENT PLAN DOCUMENT ISSUES AND OPTIONS](#)

[Appendix 1](#)

[Appendix 2](#)

6. **EXCLUSION OF PRESS AND PUBLIC**

THE PRESS AND PUBLIC ARE LIKELY TO BE EXCLUDED FROM THE MEETING FOR THE FOLLOWING ITEMS OF BUSINESS ON THE GROUNDS THAT THEY INVOLVE THE LIKELY DISCLOSURE OF EXEMPT INFORMATION AS DEFINED IN PARAGRAPH 3 OF PART 1 OF SCHEDULE 12(A) OF THE LOCAL GOVERNMENT ACT 1972 (AS AMENDED).

7. **LOUISA CENTRE ANNEXE, STANLEY**

To consider the report of the Deputy Chief Executive (Herewith 'D')

EXECUTIVE

Minutes of a meeting of the Executive held in the Council Chamber, Civic Centre, Consett on 14th April 2008 at 4.30 p.m.

PRESENT:

Councillor A. Watson (Chairman)

Councillors: C. Christer, O. Johnson, D. Lavin and D. Llewellyn.

APOLOGIES FOR ABSENCE:

Apologies for absence were submitted on behalf of Councillors C. Marshall, M. Malone and A. Taylor.

78. REVIEW OF SCRUTINY BOARD DEBATE

A list of items discussed at Scrutiny Board were circulated, the Chair advised that the comments, if any would be referred to as each agenda item was discussed.

79. DECLARATIONS OF INTEREST

There were no declarations of interest made.

80. MINUTES

RESOLVED: That the minutes of the meeting held 10th March be agreed as a correct record.

Matters Arising from Minutes

Councillor C. Christer referred to Minute 76 – Sale of Land at Shield Row Lane, New Kyo, in particular the notes of the Scrutiny Board and requested that it was made clear for the record that he had not made any comments regarding New Kyo Partnership. He also advised of his surprise to receive a letter from the partnership on this matter as this issue had been on the agenda after the exclusion of the press and public and his understanding was that these documents should not be circulated to the public. The Deputy Chief Executive commented that correspondence had been received on behalf of three Ward Members. Councillor Lavin commented that this correspondence had been submitted however, he had expected that it would not be passed on to third parties or used out of context. The Chief Executive advised that the Scrutiny

Board comments had been presented to Executive at the meeting on 10th March and had not been challenged. Councillor Johnson requested that it be recorded that two Ward Members were not present at the 10th March meeting.

81. EXCLUSION OF PRESS AND PUBLIC

ON THE MOTION OF COUNCILLOR O. JOHNSON SECONDED BY COUNCILLOR D. LLEWELLYN THAT UNDER SECTION 100(A) OF THE LOCAL GOVERNMENT ACT 1972, THE PRESS AND PUBLIC BE EXCLUDED FROM THE MEETING FOR THE FOLLOWING ITEMS OF BUSINESS ON THE GROUNDS THAT THEY INVOLVE THE LIKEY DISCLOSURE OF EXEMPT INFORMATION AS DEFINED IN PARAGRAPH 3 OF THE LOCAL GOVERNMENT ACT 1972 (AS AMENDED).

82. SALE OF LAND AT CUT THROAT LANE, HIGH WESTWOOD

Councillor Watson presented the report the purpose of which was to advise Members of the action taken to accept a tender received in relation to the disposal of a plot of land at High Westwood.

Notes of Scrutiny Board – 11th April 2008: *“Members considered the report and there were no matters of concern.”*

Options: Whether or not to accept the action detailed in the report as authorised by the Deputy Chief Executive.

RESOLVED: That the action taken regarding Tender A as detailed in the report be endorsed.

Reason: This satisfied the requirements to obtain best consideration under Section 123 of the Local Government Act 1972.

83. DISPOSAL OF LAND AT PONT LANE, LEADGATE

Councillor Watson presented the report the purpose of which was to advise Members of a material change in the circumstances relating to a previous report to the Executive on this subject. The Company involved had advised of changes of circumstances to those previously agreed and Members were requested to consider whether these changes were of material relevance to affect the original decision

Notes of Scrutiny Board – 11th April 2008: *“Members considered the report and there were no matters of concern.”*

Options: Whether to agree, amend or reject the action taken, as described in the report.

RESOLVED: That the action taken, as detailed in the report be endorsed.

Reasons:

1. This facilitates the retention of a well established local Company and its 92 employees.
2. The Council will receive a substantial capital receipt.
3. There will be a significant improvement to the local environment and to the quality of life of the local community.
4. This will result in the establishment of an area of land for the enjoyment of the public.

84. SALE OF CEMETERY LODGE, BLACKHILL, CONSETT

Councillor Watson presented the report which advised Members of the action taken to accept a tender received in relation to the disposal of the Lodge in Blackhill Cemetery.

Notes of Scrutiny Board – 11th April 2008: *“Members considered the report and there were no matters of concern.”*

Options: Whether or not to accept the action detailed in the report, as authorised by the Deputy Chief Executive.

RESOLVED: That the action taken regarding Tender A as detailed in the report, be endorsed.

Reasons: This satisfied the requirements to obtain best consideration under Section 123 of the Local Government Act 1972.

85. DERWENTSIDE TRAINING – BUSINESS PLAN 2008-2010

Councillor Watson presented the report which provided an update on the successful activities of Derwentside Training over the period 2006 to 2008 and sought approval for a trading surplus to be retained to support the business over the next two years.

Notes of Scrutiny Board – 11th April 2008: *“Members welcomed the report and supported the recommendations”.*

Options:

1. Allow Derwentside Training to retain the existing financial trading surplus as detailed in the report, over the period 2008-2010.

2. Do not allow Derwentside Training to retain any financial trading surplus over the period 2008-2010.
3. Allow Derwentside Training to retain an increased part of its financial trading surplus up to a maximum as detailed in the report.

RESOLVED: That the surpluses generated by Derwentside Training up to a maximum as detailed in the report be retained on an on going basis and used as a contingency to support the continuous delivery of training services 2008/09 and 2009/10.

Reasons:

1. Derwentside Training can operate more effectively with a retained financial surplus.
2. Derwentside Training continues to develop and deliver training services that addresses local skills needs.
3. Derwentside Training continues to be self-financing and performing to target.

CONCLUSION OF MEETING

The meeting closed at 4.55 pm

TITLE:	YEAR END REVIEW OF PERFORMANCE 2007/08
TO/ON:	EXECUTIVE JUNE 9TH 2008
BY:	DIRECTOR OF CORPORATE ADMINISTRATION AND POLICY
PORTFOLIO HOLDER:	M.J. MALONE, DEPUTY LEADER
STATUS:	PERFORMANCE MONITORING REPORT

Purpose of Report

- 1.1. The purpose of this report is to inform members of the performance of red, amber and green rated Best Value Performance Indicators (BVPIs) for the year 2007/08. In addition the report highlights all exceptional variances in BVPIs by a margin of $\pm 10\%$ from performance for the previous year or against the target set for the year end for all red and amber rated indicators along with an update of performance for green rated indicators.
- 1.2. The report also advises Members with regard to the new National Indicator Set introduced to replace Best Value Performance Indicators from 2008/09 and suggests how the monitoring and reporting of this new indicator set can be incorporated into the current Performance Management Framework.
- 1.3. Finally the report updates Members with regard to the performance for all local indicators, established to monitor improvements made against the corporate objectives and targets contained within each of the seven aims of the Corporate Plan 2006-2010.

2. Background

- 2.1. As part of its statutory duty to secure continuous improvement the authority has a requirement to measure performance against a number of Best Value Performance Indicators (BVPIs) set by Government. Performance against these indicators is published annually within the Best Value Performance Plan as an appendix to the Council's Corporate Plan 2006-2010.
- 2.2. The current performance framework uses a traffic light risk rating system to identify Best Value Performance Indicators that are deemed at risk at the start of each financial year. Full titles of the indicators are included in the performance tables in Appendix 1 along with the recommended risk rating for relevant indicators for 2008/09.

- 2.3. The outturn national quartile boundaries for 2007/08 will not be available until later in the year and it is therefore not possible to calculate the current quartile position for each indicator. A predicted quartile position based upon the 2006/07 All England boundary data has therefore been included in Appendix 1 that gives an estimate of how many of the authority's indicators sit within the top and bottom performing quartiles nationally for 2007/08.
- 2.4. The Local Government and Public Involvement in Health Act 2007 introduced a new National Performance Framework for local government and as a result the authority is no longer required to measure the current BVPIs with effect from April 1st 2008. This Year End Performance Monitoring Report will therefore be the final report that measures these indicators in their current form.
- 2.5. The Government, as part of the new performance framework, has introduced a set of 198 National Indicators (NIs) that will replace the current BVPIs and these new indicators are designed to measure and track the services and functions that local authorities are responsible for delivering or securing alone or in partnership with others.
- 2.6. Each of these 198 indicators will be collected to a defined spatial level and 65 of the proposed indicators will be collected at a District Level and reported by either the local authority or one of its partner organisations. Appendix 2 details these indicators and identifies the ones that the authority will have a duty to collect during 2008/09.
- 2.7. At the Executive Meeting held on the 10th March 2008 it was agreed to continue the collection of a number of former BVPIs during 2008/09 to ensure that performance levels do not deteriorate during the transition year prior to becoming a unitary authority on the 1st April 2009. Appendix 3 provides details of the BVPIs that will continue to be collected as key local indicators within the current performance management framework for 2008/09.
- 2.8. The Best Value Performance Plan 2007 included a set of local performance indicators that were developed to measure performance against the corporate aims and objectives of the reviewed Corporate Plan 2006 -2010. It was agreed that these indicators would be monitored annually and an update with regard to performance for 2007/08 is included in Appendix 4. of the report

3. Relevant Material Considerations

- 3.1. Performance for all BVPIs is detailed in a series of Tables in Appendix 1 along with the year end performance for each indicator and the recommended risk rating for all relevant key local indicators for 2008/09.

- 3.2. A feature of the current system is that assigned risk ratings can be amended both throughout the year to reflect current performance levels and also at the year end where any indicators are deemed to be posing a concern. This report highlights performance indicators where risk ratings have been changed as part of the year end review to reflect either a significant improvement or deterioration in performance.
- 3.3. The reviewed risk ratings for 2008/09 have been assigned using both comparable performance data with other local authorities nationally and also consider performance of each BVPI to date. An explanation of how the risk assessment rating is calculated is included in Appendix 5 of the report.
- 3.4. The outturn performance for all Best Value Performance Indicators is published by the authority in its Best Value Performance Plan on June 30th each year. The results in this report will therefore be included in the Best Value Performance Plan 2008 and presented to Full Council at their meeting on 30th June 2008.

Red Rated Best Value Performance Indicators

- 3.5. All red risk rated indicators are shown in Table A in Appendix 1 and the outturn performance for each indicator is given for 2007/08 along with the estimated year-end target for each indicator.
- 3.6. There are currently five indicators that have a red risk rating assigned for the third and final quarters of 2007/08 and a detailed analysis of performance for of all five red rated BVPIs is included in paragraphs 3.7 and 3.8.

Improvements in Performance for Red Rated Indicators

- 3.7. Four of the five red risk indicators have demonstrated a rise in performance during 2007/08 and these include:
 - **BVPI 11a** – The number of women in the top 5% of earners has increased marginally during 2007/08 rising from 17.24% in 2006/07 to 18.51%. This situation has arisen as a result of an increase in the number of female employees in this category. Reported performance is below an anticipated year end target of 20.68% and this indicator continues to sit in the worst 'All England' national quartile boundary of 24.11%. In view of the ongoing Local Government Review it is unlikely that this indicator will improve significantly during 2008/09 and will therefore no longer be measured by the authority.
 - **BVPI 12** – The average number of days lost to absence during 2007/08 is 10.30 days, which is a marginal improvement in comparison to 2006/07 when the average absence rate was 10.44

days. Although performance has improved when compared to 2006/07 the current rate of performance fails to meet a year end target of 10 days. This indicator sits within the third performing quartile nationally and in view of the anticipated impact of the Local Government Review will retain a red risk rating for 2008/09.

- **BVPI 17a** – The number of BME employees as a percentage of the total workforce has increased from 0.14% in 2006/07 to 0.50% in 2007/08 but continues to remain in the bottom performing quartile nationally. As the total BME population for Derwentside in 2001 was 0.6% then a smaller percentage of employees would be expected to fall within this category and the current number of employees reflects the BME population for this area. In view of the Local Government Review and the anticipated impact that this may have upon future staffing levels this indicator will no longer be measured during 2008/09.
- **BVPI 213** - This indicator monitors the number of households who are potentially homeless whom because of housing advice and intervention by the Strategic and Supported Housing service had their situation resolved. Performance for this indicator has demonstrated a steady improvement during 2007/08 with a recorded rate of 1.3 compared to 0.3 for the same period in 2006/07. This indicator continues to sit in the worst performing quartiles nationally, however and in view of this BVPI 213 will retain a red risk rating for the remainder of 2007/08.

Red Rated Indicators demonstrating either a fall in performance or no improvement in performance

- 3.8. The remaining red risk indicator has demonstrated no improvement in performance during 2007/08 when compared with performance in 2006/07.
- **BVPI 11b** - monitors the percentage of employees from the BME population in the top 5% of earners and this indicator has continued to remain at 0% and sits within the bottom performing quartile nationally. In view of the Local Government Review and the unitary status for County Durham it is unlikely that this indicator will progress during 2008/09. As a result this red risk indicator, as part of the overall action planning process for 2007/08, did not have any additional resources allocated. This indicator will therefore no longer be measured during 2008/09.

Amber rated Best Value Performance Indicators

- 3.9. Performance for 2007/08 for all amber rated indicators is included in Table B in Appendix 1 along with a predicted quartile position for 2007/08.
- 3.10. There are 37 amber rated indicators that are collected annually where performance can be reported for 2007/08 and of these 41% have demonstrated a rise in performance when compared to the same period last year and 51% of indicators have demonstrated a fall in performance with 8% remaining static. This fall in performance of amber rated indicators may in part be due to a number of staff leaving the authority as a result of the Local Government Review particularly as performance for many of the amber indicators only deteriorated in the final quarter of 2007/08. This situation will be closely monitored during 2008/09 both to address falling performance and also to ensure that service areas do not face additional workloads as a result of staffing shortages.

Significant improvements in amber rated indicators

- 3.11. There have been a number of amber rated indicators that in 2007/08 have performed in excess of 10% in comparison with performance for 2006/07 and these include:
- **BVPI 14** – The percentage of employees taking early retirement for 2007/08 was 0% which is a significant improvement in comparison to 2006/07 when the figure was 1.25% and as a result this indicator now sits within the top performing quartile nationally. In view of the Local Government Review and the anticipated impact that this may have upon future staffing levels this indicator will no longer be measured during 2008/09.
 - **BVPI 82a i** – The percentage of waste recycled has increased from 19.47% in 2006/07 to 23.42% in 2007/08 representing a 20% increase in performance. The current rate of performance now sits in the top performing quartile nationally based upon the 2006/07 quartile boundaries. This indicator will continue to be collected both as a local indicator and as a new National Indicator N1 192 during 2008/09. NI 192 includes both recycling and composting rates and in view of the fact that current composting rates sit within the bottom performing quartile nationally this indicator will retain the current amber risk rating for 2008/09.
 - **BVPI 127a** – The rate of violent crime per 1,000 population has demonstrated a steady improvement in performance throughout 2007/08 where a rate of 14.74 crimes per 1,000 population was recorded in comparison to 18.34 in 2006/07. As a result the indicator now falls within the second best performing quartile

nationally based upon the 2006/07 'All England' quartile boundary data. This indicator was allocated a red risk rating at the start of 2007/08 and was therefore the subject of an action plan. Initiatives contributing to this reduction in violent crime have included partnership working to address alcohol related violence involving close scrutiny of licensed premises and the creation of specific action plans, together with enforcement of licensing conditions. This indicator will continue to be collected as a local indicator to ensure that performance continues to be measured and has been allocated an amber risk rating for 2008/09.

- **BVPI 127b** - The rate of robbery has also improved significantly during 2007/08 with a rate of 0.25 per 1,000 population being recorded compared to 0.30 in 2006/07. This indicator continues to sit in the top performing quartile nationally and in view of this will be allocated a green risk rating for 2008/09.
- **BVPI 156** – The percentage of buildings accessible to people with a disability has increased from 62.50% in 2006/07 to 78.95% in 2007/08. This has arisen in part as a result of a number of buildings transferring across to Derwentside Homes along with the completion of new build that conform to accessibility criteria. This indicator will continue to be monitored during 2008/09 and will retain the current amber risk rating.
- **BVPI 199a** - The proportion of land with deposits of litter has demonstrated a significant improvement rising from 17% in 2006/07 to 12% in 2007/08. This improvement has been contributed to by the change to the method of street cleaning following the Street Cleaning Review carried out during 2006/07. Street cleansing is now operated on a ward basis and these changes are resulting in less litter and detritus being recorded. This indicator, along with BVPI 199b and 199c forms part of the new National Indicator Set NI 195 and will therefore continue to be collected and monitored during 2008/09. Performance currently sits within the second best performing quartile nationally and in view of this BVPI 199a will retain an amber risk rating for 2008/09.
- **BVPI 199d** – The number of enforcement actions against perpetrators for fly tipping has improved during 2007/08 along with a reduction in the number of fly tipping incidents and as a result the authority now sits within the best performing category for this indicator. BVPI 199d forms part of the new National Indicator set as NI 196 and will therefore continue to be collected and monitored during 2008/09 with an amber risk status.

Significant deterioration in amber rated indicators

3.12. Indicators where performance has slipped by 10% or more either from their anticipated target or in comparison with performance in 2006/07 include:

- **BVPI 79i, ii and iii** – These three indicators measure the average time taken to recover overpayments in Housing Benefit payments and include any write-offs. All three indicators have demonstrated a significant deterioration in performance during 2007/08 compared with the same period in 2006/07. **BVPI 79bi** has deteriorated from 85.58% in 2006/07 to 64.63% in 2007/08 accounting for a fall in performance of 24%. Similarly **BVPI 79bii and iii** have also demonstrated a significant decrease in performance compared to the same period in 2006/07. On a positive note performance has increased for all three indicators in the latter part of 2007/08 in comparison to both the first and second quarters of the year and continues to improve.

This fall in overall performance is due in part to the transfer of the council housing stock to Derwentside Homes, as prior to the transfer the authority could deduct overpayments in housing benefit directly from the rent payment in the form of a rent rebate overpayment. As Derwentside Homes is now a Registered Social Landlord the Rent Allowances method of benefit payment enables only a small amount of any overpayment to be paid per month, thus causing the repayment arrangement to take a longer period of time.

This indicator will no longer be collected during 2008/09 and a risk rating has therefore not been assigned.

- **BVPI 82b i** – The percentage of waste sent for composting during 2007/08 has significantly deteriorated falling from a rate of 9.54% in 2006/07 to 1.50% this year. The reason for the fall in performance is due in part to the ongoing problems associated with the aerobic digester processor that have been reported to Members throughout the year. The problem of the backlog of materials continues to cause concern and has impacted on all 7 District councils across County Durham.

Durham County Council, who act as the Waste Disposal Authority are currently having discussions with the Environment Agency to assess if a proportion of the material sent to the digester can be included within the outturn figures for 2007/08. If the Environment Agency is in agreement that digester soil conditioner and process loss from the plant can be included in the annual returns for this year then the composting rate for 2007/08 will increase to 4.04% for Derwentside. However until this issue is resolved the authority will submit an outturn figure of 1.50% for 2007/08.

As previously discussed in the report this indicator now forms part of the new National Indicator NI 192, which includes both recycling and composting rates and will retain an amber risk rating for 2008/09.

- **BVPI 86** – The cost per household for waste collection services has increased from £37.24 in 2006/07 to £47.55 in 2007/08. This rise is in line with the budgeted figure of £47.40, which reflects the additional amount that was agreed in the 2007-08 budget for the recycling costs and therefore has no impact upon resources as the additional costs were anticipated. Although there has been a significant increase in costs, this indicator sits within the second best performing quartile nationally. A risk rating has not been assigned to this indicator as it will not be collected in 2008/09.
- **BVPI 106** – The percentage of new homes built on previously developed land has fallen from 85% in 2006/07 to 75% in 2007/08. This fall in performance has arisen as a result of a number of Greenfield sites being developed at Burnhope and Stanley. Performance is, however above the Government set target of 65%. This indicator contributes to NI 154 and will continue to be monitored during 2008/09 and will retain an amber risk status.
- **BVPI 109a** – The proportion of major planning applications processed in 13 weeks has deteriorated significantly during the latter part of 2007/08 falling from 74.28% in 2006/07 to 60.61% this year. During Quarter Three the Planning Division determined a number of complex major applications including two applications for retail developments. These were unusual applications, which required careful analysis based on information provided by independent consultants. In addition, the applications had to be referred to Government Office before consent could be issued due to the large scale of the schemes. The Planning Division also determined a number of large housing applications, which raised a number of difficult issues, one of which required consideration at a special planning meeting due to the complexity of the case.

As a result of the fall in overall performance, this indicator now sits in the bottom performing quartile nationally and in view of this the current amber rating for this indicator has been amended to red for 2008/09. On a positive note this indicator has exceeded a Government set target of 60%.

- **BVPI 109b** - The percentage of minor planning applications processed in eight weeks has significantly reduced when compared to 2006/07 when the proportion of applications determined was 71.69%, which is a 10% reduction in performance when compared to performance for 2007/08 where 64.60% of minor applications were processed with eight weeks. Performance for this indicator now sits in the bottom performing quartile based upon the 2006/07

All England quartile boundaries and current performance has also fallen short of a Government set target of 65%. In view of this a red risk rating has been allocated to this indicator for 2008/09.

- **BVPI 219b** – The percentage of conservation areas with an up to date character appraisal remains at 0% and continues to sit within the worst performing quartile nationally. A member of staff was appointed by the County Council to undertake the Conservation Area Appraisals on behalf of the Council. Work has progressed at a satisfactory rate and considerable work has been undertaken on the two appraisals commenced during 2007/08. Unfortunately the appraisals are in draft form and therefore have not been formally adopted by Derwentside Council and cannot be counted in the outturn figure for this indicator. Work is also underway on two further appraisals for Shotley Bridge and Burnopfield. In view of the work that has progressed to date this indicator will be allocated an amber risk status for 2008/09.

Green rated Best Value Performance Indicators

- 3.13. There are 23 indicators that have been assessed as green for 2007/08 and Table C in Appendix 1 details the current performance of all green indicators and denotes all amended risk ratings where applicable.
- 3.14. Of the 20 green rated indicators where quartile boundary information is available it is pleasing to note that 60% percent continue to sit within the top performing quartile nationally and 35% in the second quartile. The exception to this is BVPI 10 that monitors the percentage of domestic rates due that were received during 2007/08 which has fallen from a rate of 99.30% in 2006/07 to 98.76% this year. This fall in performance causes this indicator to now sit within the 3rd performing quartile nationally and in view of this the current risk rating has been amended from green to amber for 2008/09.

4. Action Planning and Risk Assessment Ratings

- 4.1. All red risk rated indicators are required to complete an Action Plan for referral to the relevant Scrutiny Panel and Action Planning updates were presented to the Autumn, Winter and Spring Scrutiny Panels during 2007/08.
- 4.2. An advantage of the current Performance Monitoring Framework is that it enables risk ratings assigned at the beginning of the financial year to be amended throughout the year to reflect slippages or significant improvements in overall performance. This re-assessment process is carried out at quarterly intervals throughout the year and the amended risk ratings for the first quarter of 2008/09 are shown in the following table. In addition any current red risk indicators where collection will cease during 2008/09 are also identified.

BVPI	Title	Current Rating 2007/08	Recommended Rating 2008/09
10	% domestic rates collected	Green	Amber
11a	% top 5% earners – women	Red	No longer collected
11b	% top 5% earners - BME	Red	No longer collected
12	No. days lost to sickness	Red	Red
17a	% BME employees	Red	No longer collected
109a	Planning Apps – Major	Amber	Red
109b	Planning Apps - Minor	Amber	Red
109c	Planning Apps - Other	Amber	Red
127b	Robberies per 1000 pop	Amber	Green
213	Homeless Prevention	Red	Red

- 4.3. There are five indicators that have been allocated a red risk rating for 2008/09, all of which will be required to complete an Action Plan. An update with regard to performance against these Action Plans will be reported on a regular basis to members throughout 2008/09. The format of the scrutiny process for 2008/09 is the subject of a meeting of the Scrutiny Chairs scheduled to be held on June 2nd 2008, the results of which will be reported verbally at the Executive meeting.

5. Performance Monitoring of Local Corporate Indicators

- 5.1. The Audit Commission has indicated that local performance indicators collected in future should reflect individual priorities at a neighbourhood level thus enabling councils to further develop more locally owned approaches to performance. In response to this a set of local performance indicators that reflect the corporate aims and objectives of the reviewed Corporate Plan 2006- 2010 were developed and included in the Best Value Performance Plan 2007.
- 5.2. All local indicators are measured on an annual basis and Appendix 4 of the report includes a description of all local performance indicators along with an update of performance for 2007/08 in comparison to 2006/07.
- 5.3. In addition any linkages to the new National Indicator Set are shown and it is interesting to note that 38 of the local indicators will contribute to the National Indicator Set, highlighting the fact that the current corporate targets align with the current Government Public Sector Agreements.

6. Conclusion

- 6.1. Performance has remained static for 1 of the 5 red rated indicators that have been monitored during 2007/08 and improved for the remaining 4 indicators.
- 6.2. There has been a fall in performance for amber rated indicators during 2007/08 with 51% percent of the 37 amber rated indicators demonstrating a fall in performance compared with the same period last year and a further 8% remaining static. The percentage of amber rated indicators demonstrating an improvement in performance is 41%. A number of these indicators deteriorated during the latter part of 2007/08 and this may be due to staffing and operational issues as a result of the ongoing impact of the Local Government Review. This situation will therefore be closely monitored during the coming year and Members will be advised as part of the performance monitoring framework of any service areas where falling performance and human resource issues are posing a risk.
- 6.3. On a positive note 60% of all green rated indicators have either continued to improve in areas where performance was already higher than that of the best quartile performing authorities in 2006/07 or retained their top quartile position throughout 2007/08.
- 6.4. Overall 47% of all red, amber and green rated indicators improved in performance in comparison to 2006/07, with 11% remaining static and 42% of indicators demonstrating deterioration in overall performance for 2007/08.
- 6.5. Quartile information based upon the 2006/07 quartile boundaries is available for 50 of the 65 performance indicators and based upon these boundaries the authority would have 34% of indicators in the best performing quartile, 30% in the second best performing quartile 16% in the third performing quartile and 20% in the worst performing quartiles. Although it should be noted that these may change slightly when the 2007/08 quartile boundaries are published later this year.
- 6.6. The number of performance indicators currently performing in the top quartile equates to 2006/07 when the figure was also 34% and therefore above the average for all other district councils which in 2006/07 was 33%. It is disappointing to note that 20% of indicators now sit within the bottom performing quartiles and this represents a fall in performance compared to 2006/07 when 18% of indicators were in this category. Performance will be closely monitored during 2008/09 both to ensure that key indicators do not deteriorate further and also to monitor any additional burdens placed upon service areas as a result of staffing issues that may arise as a result of the ongoing establishment of the unitary authority for County Durham.

- 6.7. The service areas where significant improvements in performance have occurred throughout 2007/08 include community safety and street cleaning services, both of which have either demonstrated continuous improvement throughout the year or retained historically high levels of performance. Areas where performance has slipped during 2007/08 include the indicators that monitor the number of planning applications determined and these indicators will form part of the action planning process during 2008/09. The performance for 2007/08 for all statutory and local indicators will be reported in the Best Value Performance Plan 2008, which will be referred to Full Council for approval prior to publication on the 30th June 2008.
- 6.8. The statutory duty to measure Best Value Performance Indicators has been removed from 1st April 2008. To ensure that performance across service areas does not deteriorate during 2008/09 a number of key existing BVPIs will continue to be measured as local performance indicators. These indicators will be reported to Members alongside the new National Indicator Set as part of the agreed reporting process and quarterly reports will be presented to Corporate Management Team and Executive Committee throughout 2008/09.
- 6.9. As part of the current risk assessment framework five of the former BVPIs have been allocated a red risk rating for 2008/09. All red risk indicators will continue to form part of the action planning process and regular updates regarding performance will be reported via the agreed scrutiny process for 2008/09.

7. Recommendation

- 7.1. Members are requested to note the content of this report and consider commissioning further reports into the performance of any of the local key performance indicators with a view to incorporating any indicators that pose concern into the Action Planning and Scrutiny process for 2008/09.

For further information contact Anne Smith, Performance Management Officer, Telephone 01207 218208 or e-mail anne.smith@derwentside.gov.uk

Background Papers:

Derwentside D.C. Best Value Performance Plan 2007;
Audit Commission Best Value Quartile Data 2006/07;
LGA 'An Introduction to the Local Performance Framework' 2007;
HM Government 'The New Performance Framework for Local Authorities and Local Partnerships 2007'.

APPENDIX 1

Appendix 1 includes detailed information within a set of tables regarding performance for all Statutory Best Value Performance Indicators for 2006/07. An explanation as to what each column represents is given below:

Column 1 & 2	Gives the number and short description of each Best Value Performance Indicator.
Column 3	Shows the top quartile boundary nationally. This figure is the 'All England' average for 2006/07 the audited figures of which were published by the Audit Commission in January 2008.
Column 4	Shows the bottom quartile boundary nationally. This figure is the 'All England' average for 2006/07 the audited figures of which were published by the Audit Commission in January 2008.
Column 5	This is the average performance of our 22 Nearest Neighbours for each BVPI for 2006/07.
Column 6	Actual quartile position for each BVPI based upon the published Audit Commission 2006/07 All England data.
Column 7	A predicted quartile position has been provided for each BVPI for 2007/08 based upon the 2006/07 quartile position published by the Audit Commission in January 2008 and performance to date.
Column 8	This is the audited year end performance figure for 2006/07.
Column 9	This is the anticipated year end target for 2007/08 and was set at the beginning of the financial year.
Column 10	This is the unaudited year end performance figure for 2007/08.
Column 11	This compares the performance for 2007/08 with the anticipated 2007/08 target set at the start of the year.
Column 12	This compares the actual performance for 2007/08 with the same period 12 months ago.
Column 13	This gives the suggested risk rating for 2008/09 based upon predicted quartile position and performance to date

Best Value Performance Indicators – Red Risk 2007/08 Year End

BVPI ₁	Title of Indicator ₂	Top All England Quartile 2006/07 ₃	Bottom All England Quartile 2006/07 ₄	2006/07 performance for Nearest Neighbours ₅	Actual 2006/07 quartile position ₆	Predict 2007/08 quartile position ₇	Outturn Perform 2006/07 ₈	Year end target 07/08 ₉	Outturn Perform 2007/08 ₁₀	Actual V Target 2007/08 ₁₁	2006/07 V 2007/08 ₁₂	Risk Rating for 2008/09 ₁₃	Comment
11a	% of top 5% of earners that are women	43.46%	24.11%	24.61%	4	4	17.24%	20.68%	18.51%	x	↕	N/A	This indicator will no longer be collected and monitored.
11b	Percentage of top 5% of earners that are from BME communities	4.53%	0.00%	1.57%	4	4	0.00%	2.78%	0.00%	x	↕	N/A	This indicator will no longer be collected and monitored.
12	Number of days/shifts lost to absence	8.09 days	10.73 days	9.99 days	4	Estimate 3	11.36	10 days	10.30 days	x	↕	(R)	
					3		10.44						
17a	% of LA BME employees	5.2%	1.0%	1.37%	4	4	0.14%	0.42%	0.50%	✓	↕	N/A	This indicator will no longer be collected and monitored.
213	Homeless Advice Service – preventing homelessnes s	5	2	3	4	4	0.30	2	1	✓	↕	(R)	

Table B

Best Value Performance Indicators Amber Risk 2007/08 Year End

BVPI ₁	Title of Indicator ₂	Top All England Quartile 2006/07 ₃	Bottom All England Quartile 2006/07 ₄	2006/07 performance for Nearest Neighbours ₅	Actual 2006/07 quartile position ₆	Predict 2007/08 quartile position ₇	Outturn Perform 2006/07 ₈	Year end target 07/08 ₉	Outturn Perform 2007/08 ₁₀	Actual V Target 2007/08 ₁₁	2006/07 V 2007/08 ₁₂	Risk Rating for 2008/09 ₁₃	Comment
2a	Equality Standard (0-5)	Not available	Not available	Not available	Not available	Not available	Level 2	Level 2	Level 2	✓	↻	A	Now collected as a local PI for 2008/09
2b	Race equality checklist	84.00%	58.00%	55.95%	2	2	74.00%	79.00%	74.00%	x	↻	A	Now collected as a local PI for 2008/09
8	% of invoices paid within 30 days	97.00%	91.00%	94.92%	3	3	92.80%	93.00%	94.89%	✓	↻	A	These indicators contribute to the Audit Commission annual Use of Resources Assessment continue to be collected as local PIs during 08/09
9	% of council tax collected	98.48%	96.49%	97.42%	2	2	98.31%	98.40%	97.96%	x	↻	A	
14	% employees taking early retirement	0.18%	0.97%	0.60%	4	4	1.25%	0.54%	0.00%	✓	↻	N/A	This indicator will no longer be collected and monitored.
15	% employees retiring on ill health	0.00%	0.32%	0.28%	4	4	0.54%	0.54%	0.88%	x	↻	N/A	This indicator will no longer be collected and monitored.
16a	% LA employees - disability	4.43%	1.90%	3.88%	2	2	4.05%	4.48%	4.17%	x	↻	N/A	No longer collected and monitored

Table B

Best Value Performance Indicators Amber Risk 2007/08 Year End													
BVPI ₁	Title of Indicator ₂	Top All England Quartile 2006/07 ₃	Bottom All England Quartile 2006/07 ₄	2006/07 performance for Nearest Neighbours ₅	Actual 2006/07 quartile position ₆	Predict 2007/08 quartile position ₇	Outturn Perform 2006/07 ₈	Year end target 07/08 ₉	Outturn Perform 2007/08 ₁₀	Actual V Target 2007/08 ₁₁	2006/07 V 2007/08 ₁₂	Risk Rating for 2008/09 ₁₃	Comment
76b	HB security – number of investigators per 1000 caseload	0.39	0.24	0.31	2	2	0.38	0.38	0.38	✓	↗	N/A	This indicator will no longer be collected and monitored.
79bi	HB o/payments recovered being - as a % of HB-o/payments	80.61%	63.01%	77.20%	1	3	85.58%	66.00%	64.63%	x	↘	N/A	The collection and reporting arrangements for 79b i and ii are complex and in response to this the Revs and Bens Dept are investigating alternative methods of reporting performance.
79b ii	HB o/paymts recovered as a % total amount of HB overpayment debt outstanding	38.38%	26.80%	36.24%	1	3	73.86%	75.00%	31.40%	x	↘	N/A	
79biii	79bii + HB o/payments identified during year	All England quartile data not provided by the Audit Commission for this indicator					1.70%	2.00%	1.02%	x	↘	N/A	
82a i	Percentage of waste recycled	22.88%	15.59%	20.37%			19.47%	21.00%	23.42%	✓	↗	A	Now reported by DEFRA as NI 192 but will continue to be reported as a local PI during 2008/09.
82a ii	Total tonnage of h/h waste sent by the authority for recycling	16862	6952	7963	2	1	7060	7201	8317	✓	↗	A	

Table B

Best Value Performance Indicators Amber Risk 2007/08 Year End													
BVPI ₁	Title of Indicator ₂	Top All England Quartile 2006/07 ₃	Bottom All England Quartile 2006/07 ₄	2006/07 performance for Nearest Neighbours ₅	Actual 2006/07 quartile position ₆	Predict 2007/08 quartile position ₇	Outturn Perform 2006/07 ₈	Year end target 07/08 ₉	Outturn Perform 2007/08 ₁₀	Actual V Target 2007/08 ₁₁	2006/07 V 2007/08 ₁₂	Risk Rating for 2008/09 ₁₃	Comment
82b i	Percentage of waste sent for composting	15.53%	5.49%	10.19%	3	4	9.54%	11.00%	1.50%	x	↻	A	Now reported by DEFRA as NI 192 but will continue to be reported as a local PI during 2008/09.
82b ii	Tonnage of household waste arisings sent for composting	10796	2616	4161			3458	3527	532	x	↻	A	
84a	Kg of household waste collected	395kg	480kg	420kg	2	2	420kg	410kg	411kg	x	↻	A	Now reported by DEFRA as NI 191 but will be reported as a local PI 08/09
84b	% change from previous year	-1.78%	2.51%	-1.14%	1	1	-6.66%	-2.38%	-2.14%	x	↻	N/A	This indicator will no longer be collected and monitored.
86	Cost per household of waste collection	District Quartiles		£46.96%	1	2	£37.24	£47.40	£47.55	✓	↻	N/A	This indicator will no longer be collected and monitored.
		£42.14	£55.48%										
106	% of new homes built on previously developed land	96.92%	65.93%	73.16%	2	3	85.00%	65.00%	75.00%	✓	↻	A	Links to NI 154 and will continue to be reported as a local PI.

Table B

Best Value Performance Indicators Amber Risk 2007/08 Year End													
BVPI ₁	Title of Indicator ₂	Top All England Quartile 2006/07 ₃	Bottom All England Quartile 2006/07 ₄	2006/07 performance for Nearest Neighbours ₅	Actual 2006/07 quartile position ₆	Predict 2007/08 quartile position ₇	Outturn Perform 2006/07 ₈	Year end target 07/08 ₉	Outturn Perform 2007/08 ₁₀	Actual V Target 2007/08 ₁₁	2006/07 V 2007/08 ₁₂	Risk Rating for 2008/09 ₁₃	Comment
109a	Major Planning Applications processed in 13 weeks	80.65%	65.22%	72.32%	2	4	74.28%	62.00%	60.61%	x	↔	R	Now reported by CLG as NI 157 but will continue to be reported as a local PI during 2008/09.
109b	Minor plan applications determined in 8 weeks	83.38%	71.40%	78.44%	3	4	71.69%	70.00%	64.60%	x	↔	R	
109c	Planning – other apps processed in 8 weeks	92.46%	84.81%	89.54%	4	4	82.29%	84.00%	83.64%	x	↔	R	
126	Domestic burglaries per 1,000 households	5.80	13.20	11.15	2	2	7.55	Not set	7.57	N/A	↔	A	Now collected as a local PI for 2008/09
127a	Violent crime per 1,000 pop	13.10	22.90	17.35	3	2	18.34	Not set	14.74	N/A	↔	A	Now collected as a local PI for 2008/09
127b	Robberies / 1,000 pop	0.30	1.30	0.56	1	1	0.30	Not set	0.25	N/A	↔	G	Now collected as a local PI for 2008/09
156	Buildings accessible to people with a disability	Quartile data not published due to LAs using different versions of Document M for this indicator					62.50%	78.57%	78.95%	✓	↔	A	Now collected as a local PI for 2008/09
166a	Environment al Health checklist of best practice	100.00%	90.00%	90.55%	4	3	86.5%	90.00%	93.20%	✓	↔	A	

Table B

Best Value Performance Indicators Amber Risk 2007/08 Year End													
BVPI ₁	Title of Indicator ₂	Top All England Quartile 2006/07 ₃	Bottom All England Quartile 2006/07 ₄	2006/07 performance for Nearest Neighbours ₅	Actual 2006/07 quartile position ₆	Predict 2007/08 quartile position ₇	Outturn Perform 2006/07 ₈	Year end target 07/08 ₉	Outturn Perform 2007/08 ₁₀	Actual V Target 2007/08 ₁₁	2006/07 V 2007/08 ₁₂	Risk Rating for 2008/09 ₁₃	Comment
183b	Homelessness – average stay in hostel	0 weeks	14.11 weeks	4.66 weeks	3	3	8 weeks	7 wks	9 wks	✗	↻	A	
174	No. of racial incidents per 100,000 pop	All England quartile data not provided by the Audit Commission					5.79	6.95	0.00	✗	↻	A	
199a	Street & environmental cleanliness - litter	7.0%	17.0%	9.8%	3	2	17.0%	14.0%	12.0%	✓	↻	A	Now reported by DEFRA as NI 195 but will be reported as a local PI 08/09
199d	Street environmental cleanliness – fly tipping	All England quartile data not provided by the Audit Commission for this indicator		2			4	1	1	✓	↻	A	Now reported by DEFRA as NI 196 but will continue to be reported as a local PI during 2008/09
216a	Identifying contaminated land	This indicator has experienced a number of teething problems with regard to the figures returned by LAs who do not appear to have been consistent with data reporting and have interpreted the method of collection in different ways. In view of this the quartile data has not been used for comparison purposes.					57	60	67	✓	↻	N/A	This indicator will no longer be collected and monitored during 2008/09.
216b	No. of sites for which insufficient info. is avail. to decide whether remediation of the land is necessary				1	1			29.00%	30.00%	43.00%	✓	

Table B

Best Value Performance Indicators Amber Risk 2007/08 Year End													
BVPI ₁	Title of Indicator ₂	Top All England Quartile 2006/07 ₃	Bottom All England Quartile 2006/07 ₄	2006/07 performance for Nearest Neighbours ₅	Actual 2006/07 quartile position ₆	Predict 2007/08 quartile position ₇	Outturn Perform 2006/07 ₈	Year end target 07/08 ₉	Outturn Perform 2007/08 ₁₀	Actual V Target 2007/08 ₁₁	2006/07 V 2007/08 ₁₂	Risk Rating for 2008/09 ₁₃	Comment
219b	Conservation areas: character Appraisals	43.63%	5.00%	19.56%	4	4	0.00%	18.00%	0.00%	x	↔	A	Contributes to NI 197 and will continue to be reported during 2008/09.
225	Domestic violence checklist	All England quartile data not provided by the Audit Commission for this indicator					63.64%	72.72%	60.00%	x	↔	A	Contributes to NI 32 and will continue to be reported during 2008/09.
226a	Advice and guidance services: total expenditure	All England quartile data not provided by the Audit Commission for this indicator					78,527	78,574	86,258	✓	↔	N/A	This indicator will no longer be collected and monitored during 2008/09. % spent on CLS advice services has reduced due to LSVT in Dec 2006 as costs included in 2006/07 outturn figures
226b	Advice and guidance services: CLS quality mark						80.00%	86.00%	56.00%	x	↔		
226c	Advice and guidance services: direct provision						1167089	1052626	1562098	✓	↔		

Table C

Best Value Performance Indicators –Green Risk 2007/08 Year End

BVPI ₁	Title of Indicator ₂	Top All England Quartile 2006/07 ₃	Bottom All England Quartile 2006/07 ₄	2006/07 performance for Nearest Neighbours ₅	Actual 2006/07 quartile position ₆	Predict 2007/08 quartile position ₇	Outturn Perform 2006/07 ₈	Year end target 07/08 ₉	Outturn Perform 2007/08 ₁₀	Actual V Target 2007/08 ₁₁	2006/07 V 2007/08 ₁₂	Risk Rating for 2008/09 ₁₃	Comment
10	% of non-domestic rates due that were received	99.30%	98.43%	98.59%	1	3	99.30%	99.15%	98.76%	x	↔	A	Now collected as a local PI for 2008/09
11c	Top 5% of earners: with a disability	5.49%	0.00%	5.13%	1	1	10.34%	10.34%	7.41%	✓	↔	N/A	This indicator will no longer be collected.
64	No. of private sector dwellings returned into occupation	District Quartiles		22	2	2	33	35	43	✓	↔	G	Now collected as a local PI for 2008/09
		55	4										
76c	HB security – investigations per 1000 caseload	53.22	25.51	42.03	1	2	60.39	65.00	43.76	x	↔	N/A	This indicator will no longer be collected and monitored.
76d	HB security – prosecutions and sanctions per 1000 caseload	6.30	3.43	5.30	2	1	5.58	6.00	7.44	✓	↔	N/A	
78a	Average time for processing new claims	24.5 days	33.8 days	32.1 days	2	2	25.53 days	25 days	26.49 days	x	↔	G	Contributes to NI 181 and will continue to be reported during 2008/09.
78b	Average time taken for processing change in circumstance	7.8 days	15.6 days	12.1 days	2	2	10.14 days	10 days	9.62 days	✓	↔	G	

Table C

Best Value Performance Indicators –Green Risk 2007/08 Year End

BVPI ₁	Title of Indicator ₂	Top All England Quartile 2006/07 ₃	Bottom All England Quartile 2006/07 ₄	2006/07 performance for Nearest Neighbours ₅	Actual 2006/07 quartile position ₆	Predict 2007/08 quartile position ₇	Outturn Perform 2006/07 ₈	Year end target 07/08 ₉	Outturn Perform 2007/08 ₁₀	Actual V Target 2007/08 ₁₁	2006/07 V 2007/08 ₁₂	Risk Rating for 2008/09 ₁₃	Comment
79a	Accuracy of HB/CTB claims	99.20%	97.00%	98.00%	1	1	99.40%	99.00%	99.20%	✓	⚡	N/A	This indicator will no longer be collected and monitored.
91a	% of pop served by kerbside collection 1 recyclable	100.00%	95.40%	97.29%	1	1	100.00%	100.00%	100.00%	✓	⚡	N/A	This indicator will no longer be collected and monitored.
91b	% of pop served by kerbside collection 2 recyclables	100.00%	93.50%	97.00%	1	1	100.00%	100.00%	100.00%	✓	⚡	N/A	
128	Vehicle crimes per 1000 population	7.00	13.90	11.24	2	2	7.40	Not set	7.09	✓	N/A	G	Now collected as a local PI for 2008/09
175	% Racial incidents resulting in further action	100.00%	100.00%	91.88%	1	1	100.00%	100.00%	N/A	N/A	N/A	G	Now collected as a local PI for 2008/09
199b	Local street environmental cleanliness – graffiti	1.00%	5.00%	1.89%	1	1	0.00%	0.00%	0.00%	✓	⚡	G	Contributes to NI 195 and will continue to be reported 2008/09
199c	– fly posting	0.00%	1.00%	0.37%	1	1	0.00%	0.00%	0.00%	✓	⚡	G	

Table C

Best Value Performance Indicators –Green Risk 2007/08 Year End

BVPI ₁	Title of Indicator ₂	Top All England Quartile 2006/07 ₃	Bottom All England Quartile 2006/07 ₄	2006/07 performance for Nearest Neighbours ₅	Actual 2006/07 quartile position ₆	Predict 2007/08 quartile position ₇	Outturn Perform 2006/07 ₈	Year end target 07/08 ₉	Outturn Perform 2007/08 ₁₀	Actual V Target 2007/08 ₁₁	2006/07 V 2007/08 ₁₂	Risk Rating for 2008/09 ₁₃	Comment
200a	Plan making development plan	All England quartile data not provided by the Audit Commission for this indicator		All England quartile data not provided by the Audit Commission for this indicator			Yes	Yes	Yes	✓	↗	N/A	This indicator will no longer be collected and monitored.
200b	Plan making – milestones						Yes	Yes	No	✗	↘		
200c	Plan making monitoring report						Yes	Yes	Yes	✓	↗		
202	Number of rough sleepers	0	4	2	1	1	0	0	0	✓	↗	N/A	This indicator will no longer be collected and monitored.
204	Planning Appeals	25.60%	37.90%	30.80%	1	1	20.00%	35.00%	22.00%	✓	↘	N/A	These Indicators will no longer be collected and monitored.
205	Quality of planning service checklist	100.00%	89.90%	91.96%	2	2	94.44%	94.44%	94.44%	✓	↗	N/A	
217	Pollution control improvement	100.00%	93.00%	94.86%	1	Estimated 1	100.00%	100.00%	Figure delayed	Figure delayed	Figure delayed	N/A	This indicator will no longer be collected and monitored.
218a	Abandoned vehicles investigated	98.55%	82.00%	95.43%	1	1	96.75%	97.00%	100.00%	✓	↗	G	Reflected in NI 21 and will continue to be reported during 2008/09.
218b	Abandoned vehicles - removal	97.87%	75.50%	87.62%	1	1	100.00%	100.00%	100.00%	✓	↗	G	

**National Indicator Set – NIs to a District Spatial Level (as at March 2008) –
Indicators that will be collected by the District Council are highlighted in orange**

NI	Title	Comment
STRONGER AND SAFER COMMUNITIES		
NI 1	% of people who believe people from different backgrounds get on well together in their local area	Existing indicator – now to be collected via the Place Survey Reported by the Local Authority or local partner
NI 2	% of people who feel that they belong to their neighbourhood	New indicator to be collected via the Place Survey Reported by the Local Authority or local partner
NI 3	Civic participation in the local area	New indicator to be collected via the Place Survey Reported by the Local Authority or local partner
NI 4	% of people who feel they can influence decisions in their locality	Existing indicator – now to be collected via the Place Survey Reported by the Local Authority or local partner
NI 5	Overall/general satisfaction with the local area	New indicator to be collected via the Place Survey Reported by the Local Authority or local partner
NI 6	Participation in regular volunteering	New indicator to be collected via the Place Survey Reported by the Local Authority or local partner
NI 8	Adult participation in sport and active recreation	Collected via Sport England Active People Survey Reported by Sport England to a District Level
NI 10	Visits to museums or galleries Not collected by Derwentside	Collected via DCMS To be reported by local authority
NI 14	Reducing avoidable contact: Minimising the proportion of customer contact that is of low or no value to the customer.	Collected by local authority via CRMS To be reported by local authority
NI 15	Serious violent crime	Collected via Police and ONS Population data Reported by the Crime and Reduction Partnership
NI 16	Serious acquisitive crime	Collected via Police and ONS Population data Reported by the Crime and Reduction Partnership
NI 17	Perceptions with anti-social behaviour	APACS Existing indicator – now to be collected via Place Survey Reported by the Local Authority or local partner
NI 20	Assault with injury crime rate	Collected via Police and ONS Population data Reported by the Crime and Reduction Partnership
NI 21	Dealing with local concerns about ant-social behaviour and crime issues by the local council and police	APACS New indicator to be collected via the Place Survey Reported by the Local Authority or local partner
NI 22	Perceptions of parents taking responsibility for the behaviour of their children in the area	APACS New indicator to be collected via the Place Survey Reported by the Local Authority or local partner
NI 23	Perceptions that people in the area treat one another with respect and consideration	APACS Existing indicator – now to be collected via the Place Survey

**National Indicator Set – NIs to a District Spatial Level (as at March 2008) –
Indicators that will be collected by the District Council are highlighted in orange**

NI	Title	Comment
		Reported by the Local Authority or local partner
NI 27	Understanding of local concerns about anti-social behaviour and crime by the local council and police	APACS New indicator to be collected via the Place Survey Reported by the Local Authority or local partner
NI 29	Gun crime rate	Collected via Police and ONS Population data Reported by the Crime and Reduction Partnership
NI 30	Re-offending rate of prolific and priority offenders	Collected via Police National Computer Reporting organisation to be confirmed
NI 32	Repeat incidents of domestic violence	Collected via DV incident data from the police Reported by the Crime and Reduction Partnership
NI 34	Domestic violence – murder	Collected via DV incident data from the police Reported by the Crime and Reduction Partnership
NI 35	Building resilience to violent extremism	Collected by the LSP Reported by the Local Authority
NI 37	Awareness of civil protection arrangements in the local area	APACS New indicator to be collected via the Place Survey Reported by the Local Authority or local partner
NI 41	Perceptions of drunk or rowdy behaviour as a problem	APACS Existing indicator – now to be collected via the Place Survey Reported by the Local Authority or local partner
NI 42	Perceptions of drug use or drug dealing as a problem	APACS Existing indicator – now to be collected via the Place Survey Reported by the Local Authority or local partner
NI 48	Children killed or seriously injured in road traffic accidents	Collected from Police Authorities Reported by Department for Transport
ADULT HEALTH AND WELLBEING		
NI 119	Self-reported measure of people's overall health and well-being	New indicator to be collected via the Place Survey Reported by the Local Authority or local partner
NI 120	All-age all cause mortality rate	Collected via ONS: Death registrations- data for 2008 expected late 2009 to a Primary Care Trust level. Reported by the National Centre for Health Outcomes Development
NI 121	Mortality rate from all circulatory diseases at ages under 75	Collected via ONS - as NI 120. Reported by the National Centre for Health Outcomes Development
NI 122	Mortality from all cancers at ages under 75	Collected via ONS – as NI 120

**National Indicator Set – NIs to a District Spatial Level (as at March 2008) –
Indicators that will be collected by the District Council are highlighted in orange**

NI	Title	Comment
		Reported by the National Centre for Health Outcomes Development
NI 129	End of Life Care – Access to appropriate care enabling people to be able to chose to die at home.	Collected via the ONS Mortality Data Reported by the Dept. for Health
NI 137	Healthy life expectancy at age 65	Existing indicator – now to be collected via the Place Survey Reported by the Local Authority or local partner
NI 138	Satisfaction of people over 65 with home and neighbourhood	Existing indicator – now to be collected via the Place Survey Reported by the Local Authority or local partner
NI 139	The extent to which older people receive the support they need to live independently at home	Existing indicator – now to be collected via the Place Survey Reported by the Local Authority or local partner
NI 140	Fair treatment by local services	New indicator to be collected via the Place Survey Reported by the Local Authority or local partner
LOCAL ECONOMY AND ENVIRONMENTAL SUSTAINABILITY		
NI 151	Overall employment rate (working age)	Collected via the Annual Population Survey This data is collected by the Office for National Statistics
NI 152	Working age people on out of work benefits	New Collected via the Work and Pensions Longitudinal Study This is reported via Jobcentre Plus
NI 154	Net additional homes provided	Collected via Housing Flows return Reported by the Local Authority
NI 155	Number of affordable homes delivered (gross)	The Housing Corporation information management system. Also HSSA gives information in units funded solely through S106 and P2 gives local authority new build social rent. Supplied by Local Authority. Reported by CLG (Housing Markets and Planning Analysis Division)
NI 156	Number of households living in temporary accommodation	Collected via P1E data supplied by local Authority Reported by CLG (Housing Markets and Planning Analysis Division)
NI 157	Processing of planning applications against targets for 'major', 'minor' and 'other' types	Collected from CLG-PS2 form – supplied by local Planning Authority Reported by CLG (Housing Markets and Planning Analysis Division)
NI 158	% decent council homes	Collected via the Business Plan Statistical Appendix from the LA

**National Indicator Set – NIs to a District Spatial Level (as at March 2008) –
Indicators that will be collected by the District Council are highlighted in orange**

NI	Title	Comment
	Not applicable to Derwentside as a result of LSVT in December 2006	Reported by CLG (Housing Markets and Planning Analysis)
NI 159	Supply of ready to develop housing sites	Collected by local planning authority Reported by CLG (Housing Markets and Planning Analysis Division)
NI 160	Local authority tenants' satisfaction with landlord services Not applicable to Derwentside D.C as a result of the transfer of homes to Derwentside Homes in December 2006.	Collected via a representative sample surveys of tenants carried out by local authorities or ALMOs in accordance with the guidance.
NI 170	Previously developed land that has been vacant or derelict for more than 5 years	New indicator to be collected by local planning authorities CLG using data provided by English Partnerships
NI 171	New business registration rate	Collected via the Dept. for Business, Enterprise and Regulatory Reform (BERR). Reported by ONS
NI 172	Percentage of small businesses in an area showing employment growth	New indicator collected via the Inter Departmental Business Register – available from ONS at local authority level Reported by ONS
NI 173	Flows on to incapacity benefits from employment	New indicator collected through the DWP's IB 5% Terminations database and the Labour Force Survey Reported by DWP
NI 179	Value for money - Total net value of ongoing cash-releasing value for money gains that have impacted since the start of the 2008-09 financial year	Collected by local authorities Reported by local authorities and partners
NI 180	The number of changes of circumstances which affect customer's in Housing Benefit/Council Tax Benefit entitlement within the year	Collected by local authorities and submitted to DWP Reported by DWP
NI 181	Time taken to process Housing Benefit/Council Tax Benefit new claims and change events	Collected by local authorities as existing HB data returned to DWP each month Reported by DWP
NI 182	Satisfaction of business with local authority regulation services	New indicator to be collected by local authorities via a survey of business customers To be reported by local authorities
NI 184	Food establishments in the area which are broadly compliant with food hygiene law	Collected by local authority data transferred electronically to the Food Standards Agency database To be calculated by the Food Standards Agency based upon returns from local authorities
NI 185	CO ₂ reduction from local authority operations	New indicator to be collected by local authority using

**National Indicator Set – NIs to a District Spatial Level (as at March 2008) –
Indicators that will be collected by the District Council are highlighted in orange**

NI	Title	Comment
		spreadsheet tool published on the DEFRA website To be reported by local authorities via DEFRA
NI 186	Per capita reduction in CO ₂ emissions in the LA area	New indicator collected via a DEFRA publication of local CO ₂ emissions every Autumn To be reported by DEFRA
NI 187	Tackling fuel poverty - people receiving income based benefits living in homes with a low energy efficiency rating	New indicator collected by the local authority via local House Condition Survey and telephone/postal SAP survey results targeted at households in receipt of income related benefits. To be reported by local authorities
NI 188	Planning to adapt to climate change	New indicator to be collected by the local authority To be reported by local authorities
NI 189	Flood and coastal erosion risk management	New indicator – data provided by the Environment Agency To be reported by the Environment Agency
NI 191	Residual household waste per household	Collected by local authority via the WasteDataFlow system Reported by DEFRA based upon information supplied by local authorities to WasteDataFlow
NI 192	Percentage of household waste sent for refuse, recycling and composting	Collected by local authority via the WasteDataFlow system Reported by DEFRA based upon information supplied by local authorities to WasteDataFlow
NI 193	Percentage of municipal waste land filled	Collected by local authority via the WasteDataFlow system Reported by DEFRA based upon information supplied by local authorities to WasteDataFlow
NI 194	Air quality - % reduction in NO _x and primary PM ₁₀ emissions through local authority's estate and operations	New indicator to be collected by local authority Reported by local authorities direct to DEFRA, using the excel spreadsheet tool.
NI 195	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting)	To be collected by local authority Reported by DEFRA
NI 196	Improved street and environmental cleanliness - fly tipping	To be collected by the local authority via the Flycapture Database Reported by the Environment Agency
NI 197	Improved local biodiversity - proportion of Local Sites where active conservation management is being achieved	Collected by Local Sites Partnership To be reported by local authority

Appendix 3 – Key Local Performance Indicators 2008/09

BVPI No	Title of indicator	Linkages to Corporate Plan	Recommend collection	Comment
2a	Equality Standard (0-5)	Strong Comm C.5.5	Yes	NI 3; NI 140;
2b	Race equality checklist	Strong Comm C.5	Yes	PSA 15
8	% of invoices paid within 30 days	-	Yes	Contributes to Use of Resources Assessment
9	% of council tax collected	-	Yes	
10	% of non-domestic rates due that were received	-	Yes	
11a	% of top 5% of earners that are women	-	No	
11b	Percentage of top 5% of earners that are from BME communities	-	No	In view of LGR it is unlikely that these indicators will improve during 2008/09
11c	Top 5% of earners: with a disability	-	No	
12	Number of days/shifts lost to absence	Excellence Ex 4.5	Yes	Contributes to Use of Resources and has also been highlighted as a concern in Direction of Travel Assessments
14	% employees taking early retirement	-	No	LGR will impact upon performance
15	% employees retiring on ill health	-	No	
16a	% of LA employees meeting DDA	Strong Comm C.5	Yes	NI 140 PSA 15
17a	% of LA BME employees	Strong Comm C.5	No	In view of LGR it is unlikely that this indicator will improve during 2008/09
64	No. of private sector dwellings returned into occupation	Environ and Housing EH.4	Yes	Part of current CPA Service PI set
76b	HB security- no .investigators per 1000 caseload	-	No	Not a local or national priority
76c	HB security- no. of investigations per 1000 c/l	-	No	
76d	HB security- no. of prosecutions and sanctions per 1000 caseload	-	No	
78a	Average time for proc new claims	-	Yes	
78b	Average time for processing change in circumstance	-	Yes	NI 181
79a	Accuracy of HB/CTB claims	-	No	Not a local or national priority

BVPI No	Title of indicator	Linkages to Corporate Plan	Recommend collection	Comment
79b i, 79b ii 79b iii	(HB) o/payments recovered being reported on as a % of HB- o/payment HB o/paymts recovered as a % of the total amount of HB o/paymt debt HB o/payments written off as a % of HB overpayment debt out-standing at period start + HB o/payments	-	Ongoing	The collection and reporting arrangements for 79b i and ii are complex and in response to this the Revs and Bens Dept are investigating alternative methods of reporting performance to both simplify the monitoring procedures and also give a more accurate indication of current performance.
82a i	Percentage of waste recycled	Environment and Housing EH 3.2	Yes	NI 192; Durham LAA PI 20; Links to Community Strategy improvement outcome – a clean safe environment
82b i	Percentage of waste sent for composting			
84a	Kg of household waste collected	Environment and Housing EH 3.2	Yes	NI 191 ; Durham LAA PI 21; Links to Community Strategy improvement outcome – a clean safe environment
86	Cost per household of waste collection	-	No	Not a local or national priority
91a	% of pop served by kerbside collection (one recyclable)	Environment and Housing EH 3.2	No	Removed due to 100% service delivery
91b	% of pop served by kerbside collection (two recyclables)			
106	% of new homes built on previously develop land	-	Yes	Links to NI 154 and to Regional Performance Monitoring
109a	Planning apps processed in 13 wks	-	Yes	NI 157
109b	Minor plan apps deter-mined 8 wks	-	Yes	
109c	Other planning apps processed in 8 weeks	-	Yes	
126	Domestic burglaries per 1,000 h/hlds	Community Safety CS1	Yes	BVPI 127a and b link to NI 15, NI 20 and NI 32 BVPI 126 links to NI 16
127a	Violent crime per 1,000 pop	Community Safety CS4	Yes	BVPI 127a and 127b link to Durham LAA PI 12 BVPI 127 a and 127b link to Community Strategy improvement outcome – Reduced misuse of alcohol
127b	Robberies / 1,000 pop	Community Safety CS1	Yes	Final arrangements re collection of these indicators is to be discussed and agreed as part of the general Crime and Disorder Partnership Management Framework scheduled for completion by March 2008.
128	Vehicle crimes per 1000 population	Community Safety CS1	Yes	
156	Buildings accessible to people with a disability	Supporting Comm C.5	Yes	Linkages to BVPI 2b; NI 140
166a	Environmental Health checklist of best practice	-	Yes	Part of current CPA Service PI set

BVPI No	Title of indicator	Linkages to Corporate Plan	Recommend collection	Comment
174	No. of racial incidents per 100,000 pop	Comm Safety 2.3	Yes	Linkages to BVPI 2a and PSA 15
175	% Racial incidents resulting in further action		Yes	
179	Searches out within 10 days	-	No	Not a local or national priority
183a	Average length of stay in BB	Health H.4.2	Yes	Part of current CPA Service PI set; NI 156 ; Durham LAA PI 27 ;
183b	Homelessness – average stay in hostel		Yes	
199a	Street & environmental cleanliness - litter	Environment and Housing EH 1.1	Yes	Part of current CPA Service PI; NI 195 ; Durham LAA PI 18 ; Links to Community Strategy improvement outcome – a clean safe environment
199b	Local street environmental cleanliness – graffiti	Community Safety CS.2.4 and CS 2.5	Yes	
199c	Local street and environmental cleanliness – fly posting		Yes	
199d	Environmental cleanliness – fly tipping	Community Safety CS.2.6	Yes	
200a	Plan making development plan	-	No	Full compliance
200b	Plan making – milestones	-	No	
202	Number of rough sleepers	-	No	Questions have been raised around the reliability of the method of measurement for this indicator
204	Planning Appeals	-	No	Not a local or national priority
205	Quality of planning service checklist	-	No	
216a	Identifying contaminated land	-	No	Questions have been raised around the reliability of the method of measurement for both indicators
216b	No. of sites insufficient info. Is avail./remediation of land is necessary	-	No	
217	Pollution control improvement	-	No	Not a local or national priority
218a	Abandoned vehicles investigated	Community Safety CS 2.7 and 2.8	Yes	Reflected in NI 21
218b	Abandoned vehicles - removal		Yes	
219b	Conservation areas: character Appraisals	-	Yes	Contributes to NI 197
225	Domestic violence checklist	Community Safety 4.2	Yes	Contributes to NI 32 ; Links to Durham LAA PI 12 ; Links to Community strategy improvement outcome – the community feels safe and crime and anti-social behaviour does not affect their lives
226a	Advice and guidance services: total expenditure	-	No	Not a local or national priority
226b	Advice and guidance services: CLS quality mark	-	No	
226c	Advice /guidance services: direct provision	-	No	











Outturn Performance of Local Performance Indicators 2007/08









The council has produced a set of local performance indicators that are used to measure performance within Derwentside District Council in order to assess how well we are doing and to develop actions to bring about improvements.











The following tables contain information for the current set of local performance indicators, which reflect the thematic aims and objectives of the council's recently reviewed Corporate Strategy 2006 –2010. In total there are 160 local indicators that the council continually reviews and improves to ensure that they are relevant and support the overarching seven corporate aims. In addition any links to both the Derwentside Community Strategy and the Durham County Local Area Agreement are also highlighted throughout the Local Performance Tables.





The seven corporate aims are listed below:





COMMUNITY SAFETY AIM	Together with our partners deliver a safer place
STRONG COMMUNITIES AIM	Together with our partners, deliver a place with strong, cohesive communities and enable them to achieve their vision
ECONOMY	Together with our partners, deliver an economically successful place
HEALTH	Together with our partners, improve the health of the population and reduce health inequalities
ENVIRONMENT	Together with our partners, create a clean, attractive and sustainable environment
LEARNING	Together with our partners, deliver a learning community
EXCELLENCE	Together with our partners, achieve organisational excellence







Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
COMMUNITY SAFETY AIM - TOGETHER WITH OUR PARTNERS DELIVER A SAFER PLACE					Links to Derwentside Community Strategy: Community Safety Outcome 1 and 3				
Corporate Objective CS1 – Reduce crime in Derwentside					Links to Durham County LAA: Safer and Stronger Communities SSC1				
CS 1.1	To reduce the overall crime rate in Derwentside by 15% by 2008 – BCS Comparators per 1000 population	51.60		55.66	53.48		To reduce by 15% by 2008	x	Reduce by 15%
The 10 British Crime Survey comparators are listed below. Reductions are based upon a 2003/04 baseline and rates are given per 1000 head of population									
CS 1.2a	To reduce theft of a motor vehicle by 25% by 2008 (Links to NI 16)	2003/04 3.90		2.79	2.82		To reduce by 16%	✓	Reduce by 25%
CS 1.2b	To reduce theft from a vehicle by 10% by 2008 (Links to NI 16)	2003/04 5.37		4.34	4.28		To reduce by 5%	✓	Reduce by 10%
CS 1.2c	To reduce vehicle interference by 30% by 2008	2003/04 0.73		0.99	0.88		To reduce by 19%	x	Reduce by 30%
CS. 1.2d	To reduce household burglary by 10% by 2008(Links to NI 16)	2003/04 3.43		3.36	3.50		To reduce by 5%	x	Reduce by 10%
CS. 1.2e	To reduce criminal damage by 15% by 2008	2003/04 26.3		32.5	31.19		To reduce by 10%	x	Reduce by 15%
CS.1.2f	To reduce common assault by 20% by 2008	2003/04 3.29		3.01	1.74		To reduce by 5%	✓	Reduce by 20%








Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
CS.1.2g	To reduce wounding by 10% by 2008 (Links to NI 15)	2003/04 3.47		6.97	7.73		To reduce by 10%	x	Reduce by 10%
CS. 1.2.h	To reduce robbery by 25% by 2008 (Links to NI 16)	2003/04 0.18		0.30	0.25		To reduce by 16%	x	Reduce by 25%
CS. 1.2i	To reduce theft of a pedal cycle by 10% by 2008	2003/04 0.88		0.93	0.70		To reduce by 5%	✓	Reduce by 10%
CS. 1.2j	To reduce theft from a person by 25% by 2008	2003/04 0.39		0.52	0.51		To reduce by 17%	x	Reduce by 25%
COMMUNITY SAFETY AIM - TOGETHER WITH OUR PARTNERS DELIVER A SAFER PLACE						Links to Derwentside Community Strategy: Community Safety outcome 1, 2 and 3			
Corporate Objective CS2 – Increase public reassurance, creating sustainable communities where the public feels safe, by addressing anti-social behaviour and quality of life issues									
CS. 2.1	Increase the confidence of local minority people in reporting incidents of hate crime	2004/05 – 29 2005/06 - 56		80	Survey deferred due to LGR				
CS. 2.2	Reduce the proportion of residents reporting their quality of life is affected by anti social behaviour (Links to NI 17)	County Durham fig for 2004 is 72%		N/A	Survey deferred due to LGR				
CS. 2.3a	Reduce the number of incidents of harassment being recorded within the Council	3.48 (Racial Incidents)		5.79 Racial Incidents	1 Sexual orientation		2.5 (Racial Incidents)	x (Racial Incidents)	2.31 Racial Incidents




Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
CS.2.3b	Increase the number of incidences of harassment recorded by the Council where further action has been taken	100% (Racial Incidents) See 2.3a		100% Racial incidents	100% Sexual orientation		100% Racial incidents	✓	100% Racial
CS. 2.4	Reduce the proportion of relevant land from which unacceptable levels of graffiti are visible (Links to NI 195)	2%	2006/07 4%	0%	0%		1%	✓	0%
CS. 2.5	Maintain the proportion of relevant land and highways from which unacceptable levels of fly posting are visible (Links to NI 195)	1%	2006/07 1%	0%	0%		1%	✓	0%
CS. 2,6a	Reduce the number of fly-tipping incidents (Links to NI 196)	2	Not available	4	1		1	✓	1
CS. 2.6b	Increase the number of enforcement actions (warning letters) in relation to fly-tipping	New indicator		0	42		Increase no actions taken	✓	Increase no actions taken
CS.2.7	Increase the percentage of new reports of abandoned vehicles investigated within 24hours of notification	92.41%	2006/07 87.39%	96.75%	100.00%		96.00%	✓	100%
CS. 2.8	Increase the percentage of abandoned vehicles removed within 24 hours from the point at which the authority is entitled to remove the vehicle	96.57%	2006/07 82.93%	100.0%	100.00%		98.00%	✓	100%





Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
COMMUNITY SAFETY AIM - TOGETHER WITH OUR PARTNERS DELIVER A SAFER PLACE					Links to Derwentside Community Strategy: Community Safety Outcome 5				
<i>Corporate Objective CS3 – Reduce the adverse impact which drugs and alcohol have on individuals and communities in Derwentside</i>					Links to Durham County LAA: Safer and Stronger Communities SSC1				
CS. 3.1	To reduce the proportion of residents who think that people being rowdy or drunk in public places is a very big or fairly big problem in their area	DCLG Best Value Survey 2003/04 63.9%%		36.9%	36.9%		Target of 35% set in line with the Durham LAA	Ongoing	Ongoing
COMMUNITY SAFETY AIM - TOGETHER WITH OUR PARTNERS DELIVER A SAFER PLACE					Links to Derwentside Community Strategy: Community Safety Outcome 4				
<i>Corporate Objective CS4 – Increase the effectiveness of the LA service designed to help and prevent victims of domestic violence</i>					Links to Durham County LAA: Safer and Stronger Communities SSC1				
CS. 4.1	Increase by 10% the number of domestic violence cases brought to justice(Links to NI 32) Now replaced by NI 32 – Repeat cases of Domestic Violence and NI 34 – Domestic Violence - Murder	NI 32 – Ni 34 -	Figures not available	N/A – Definition of indicator amended		N/A	N/A	N/A	Awaiting information from Police








Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
STRONG COMMUNITIES AIM – TOGETHER WITH OUR PARTNERS, DELIVER A SAFER PLACE WITH STRONG, COHESIVE COMMUNITIES AND ENABLE THEM TO ACHIEVE THEIR VISION						Links to Derwentside Community Strategy: Strong Communities Outcome 1 and 3			
Corporate Objective C.1 – Increase the community's opportunity to influence decisions						Links to Durham County LAA: Children & Young People C&YP 8 Safer and Stronger Communities SSC3			
C. 1.1a	Increase the number of people who feel they can influence decisions, which affect their area from 40% to 45% by March 2010 (Links to NI 4)	2003/04 BVPI General Survey 26.1%		2006/07 BVPI 26.6%	Survey undertaken every 3 years		31% by 2009/10	Ongoing	31% by 2009/10
Conf inter /base No.		1463/2.3		1272/2.4					
C. 1.1b		10 th Citizens Panel Sept 2004 41%			Survey deferred due to LGR	N.A.			
C. 1.2	Increase the percentage of young people who feel they can influence decisions, which their quality of life	Baseline and targets to be set by Dec 2007			Survey deferred due to LGR	N.A.			
C. 1.3	To increase the percentage of older people (60+) who feel they can influence decisions, which affect their quality of life	2003/04 BVPI General Survey 21.4%		2006/07 BVPI 29.7%	Survey deferred due to LGR	N.A.			
		527/3.5		441/4.3	Survey deferred due to LGR	N.A.			








Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
STRONG COMMUNITIES AIM – TOGETHER WITH OUR PARTNERS, DELIVER A SAFER PLACE WITH STRONG, COHESIVE COMMUNITIES AND ENABLE THEM TO ACHIEVE THEIR VISION						Links to Derwentside Community Strategy: Strong Communities Outcome 1 & 3 The Built and Natural Environment Outcome 2			
Corporate Objective C.2 – Create a greater sense of pride						Links to Durham County LAA: Children and Young People C&YP8 Safer and Stronger Communities SSC3			
C. 2.1	Maintain to at least 90% of people who have a pride in Derwentside and want to remain in the area	Baseline to be set by Dec 07 in line with LAA ward figures			Ongoing		Baseline to be set by April 08	Delay in view of LGR	To achieve 90% by 2010
STRONG COMMUNITIES AIM – TOGETHER WITH OUR PARTNERS, DELIVER A SAFER PLACE WITH STRONG, COHESIVE COMMUNITIES AND ENABLE THEM TO ACHIEVE THEIR VISION						Links to Derwentside Community Strategy: Health Outcome 1, 2, 3 Economy Outcome 1, Employment 1 Children and Young People Outcome 3, 5			
Corporate Objective C.3 – Regenerate the most deprived communities						Links to Durham County LAA: Safer and Stronger Communities SSC4			
C. 3.1a	Reduce mortality rates from heart disease/ stroke and related diseases so that the absolute gap between the national rate and the average rate for deprived areas (Links to NI 121)	2003 Worst 20% = 124.3 Derwentside = 119.3	2004 -06 84.24	2003 -05 117.56	2004-06 113.47		To narrow the gap	Yes Worst 20% = 102.23 2004-06	To reduce by 40% the absolute gap between the national rate and the average rate for deprived areas
C. 3.1b i	To raise standards in English in secondary education in all LA's in receipt of NRF so that at least 50% of pupils achieve Level 5 or above	2005 74.00%	2007 74.00%	2006 71.59%	2007 67.49%		50.0%	✓	At least 50% of pupils to achieve Level 5
C. 3.1b ii	To raise standards in Maths in secondary education in all LA's in receipt of NRF so that at least 50% of pupils achieve Level 5 or above	2005 73.56%	2007 76.0%	2006 73.69%	2007 76.82%		50.0%	✓	At least 50% of pupils to achieve Level 5






Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
C. 3.1b iii	To raise standards in Science in secondary education in all LA's in receipt of NRF so that at least 50% of pupils achieve Level 5 or above (Links to NI 83)	2005 68.01%	2007 73.00%	2006 63.86%	2007 73.93%		50.0%	✓	At least 50% of pupils to achieve Level 5
C. 3.1c	To reduce aggregated crime in LA districts in receipt of NRF who are also high crime areas by a greater % than the aggregated reduction in non-high crime areas	2004 High crime area = 93.2 Derwentside = 49.1	2006-07 61.10	2005-06 55.80	2006-07 58.20		To be less than crime area – 2006-07 high crime area is 88.30	✓	To have a lower aggregated crime rate than that of NRF high crime areas
C. 3.1d	To significantly improve the employment rate of LA wards within LA districts in receipt of NRF, thus reducing the difference between their employment rate and overall employment rate (Links NI 151)	Apr 2004 – Mar 2005 70.7	Apr 2006 – Mar 07 74.9	Apr 05 – Mar 06 70.0	Apr 06 – mar 07 71.20		To narrow the gap between the district and national average	✓	To reduce the difference between the Derwentside employment rate and overall emplmt rate for England
C. 3.1e	Reduce the % of LA districts in receipt of NRF judged to have unacceptable amounts of litter at a greater rate than the % rate reduction of all LAs nationally (Links to NI 195)	Baseline year to be 2003-04 26.0%	2005-06 15.3% 2006-07 13.0% (diff 15%)	2005-06 18.0% 2006-07 17% (diff = 5%)	2006-07 17% 2007-08 12% (diff 29%)		To incr at a rate > the national rate	✓	To reduce unacceptable amounts of litter > % rate reduction of all LAs nationally
STRONG COMMUNITIES AIM – TOGETHER WITH OUR PARTNERS, DELIVER A SAFER PLACE WITH STRONG, COHESIVE COMMUNITIES AND ENABLE THEM TO ACHIEVE THEIR VISION						Links to Derwentside Community Strategy: Lifelong Learning Outcome 3 Strong Communities Outcome 1			
Corporate Objective C.4 – Promote collaborative working to effectively engage and support communities						Links to Durham County LAA: Healthier Communities & older People HC&OP4 Safer and Stronger Communities SSC3			
C. 4.1	Inc staff awareness principles in line with Durham C.C. Community Engagement Strategy	Baseline and targets to be set by Dec 07			Deferred due to LGR				






Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
C. 4.2	To develop joint protocols with main agencies to support effective community engagement and consultation LSP Review on community engagement under way and joint protocols are considered as a part of it	N.A.			Review was completed in April 2008		By October 2007	Ongoing	Join protocols will be completed by the end of 2008/09
C. 4.3a	Encourage volunteering opportunities to increase the no. of young people (5-25) who volunteer (Links to NI 6)	0.06%			0.352%		Target to be set Dec 2007		This will be a part of N.I.6 – participation in regular volunteering. It will be collected and monitored by the New Place Survey
C. 4.3b	Encourage volunteering opps to increase the no. of adults who volunteer (Links to NI 6)	0.13%			0.148%		Target to be set Dec 2007		
STRONG COMMUNITIES AIM – TOGETHER WITH OUR PARTNERS, DELIVER A SAFER PLACE WITH STRONG, COHESIVE COMMUNITIES AND ENABLE THEM TO ACHIEVE THEIR VISION <i>Corporate Objective C.5 – Ensure that the Council’s services are fully accessible to the same quality standard by all communities regardless of race, age, ethnicity, gender, disability, religion, sexuality and geography</i>						Links to Derwentside Community Strategy: Community Safety Outcome 1, Strong Communities Outcome 2 & 3, Children & Young People Outcome 3 Built and Natural Environment Outcome 3 Links to Durham County LAA: Healthier Communities & Older People HC&OP3			
C. 5.1a	Increase the % of ethnic minority residents who are satisfied with D.D.C. services (Links to NI 5)	84.6%			Deferred due to LGR		Target to be set Dec 2007	N.A.	Deferred due to LGR
C. 5.1b	Increase the % of disabled residents who are satisfied with D.D.C. services (Links to NI 5)	Baseline satisfaction rate/targets to be set Dec 07			Deferred due to LGR		Target to be set Dec 2007	N.A.	Deferred due to LGR








Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
C. 5.2	To increase the % of people who feel their local area is a place where people from different backgrounds and communities can live together harmoniously (Links to NI 1)	Durham Local Area Agreed target to be set by Dec 2007			Deferred due to LGR		Target to be set Dec 2007	N.A.	Deferred due to LGR
C. 5.3a	To establish a forum with transport providers to ensure sustainability of existing transport services				Ongoing		Local Partners meeting by Dec 2007	Ongoing	Ongoing
C. 5.3b	To promote residents satisfaction with transport availability/affordability in relation to accessing i) services; ii) leisure; iii) employment and training;	Baseline to be set by Dec 2007			Deferred due to LGR		Target to be set by Dec 07		Deferred due to LGR
C. 5.4a	Increase the % of people who feel that the area caters for their needs – i) leisure; ii) health; iii) community activities; iv) having fun; v) getting jobs	Baseline to be set by Dec 2007			Deferred due to LGR		Target to be set by Dec 07		Deferred due to LGR
C. 5.4b	To consult via focus groups to explore all of the above categories included in C. 5.4a in relation to i) ethnicity; ii) age; iii) religion; iv) gender; v) sexuality; vi) disability; vii) geography	Baseline to be set by Dec 2007			Deferred due to LGR		Target to be set by Dec 07		Deferred due to LGR
C. 5.5	To achieve Level 2 of the Equality Standard for Local Government BVPI 2a	Level 1		Level 2	Level 2		Level 2	Yes	Level 2




Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
ECONOMY – TOGETHER WITH OUR PARTNERS, DELIVER AN ECONOMICALLY SUCCESSFUL PLACE						Links to Derwentside Community Strategy: Employment Outcome 1, Learning Outcome 2, Children and Young People Outcome 5			
Corporate Objective E.1 – Reduce the levels of worklessness in Derwentside						Links to Durham County LAA: Economy ED&E 1, Children and Young People C&YP 10			
E. 1.1	Increase the employment rate by 1% per annum by 2010 (Links to NI 151)	2004/05 70.7	2006 74.4	2005/06 70.0	2006/07 71.2		To incr by 1%	✓	To incr by 1%
E. 1.2	To reduce the number of IB claimants from 6,000 to 5,256 by 2009 (Links to NI 152)	Jan – Mar 2005 6550		Jan - Mar 06 6200	Jan- Mar 07 6120		Ongoing	✗	To 5,256 by 2009
ECONOMY – TOGETHER WITH OUR PARTNERS, DELIVER AN ECONOMICALLY SUCCESSFUL PLACE						Links to Derwentside Community Strategy: Employment Outcome 2, Learning Outcome 1 & 2, Children and Young People Outcome 3			
Corporate Objective E.2 – Promote enterprising attitudes and aspirations for all						Links to Durham County LAA: Economy ED&E 4, Children and Young People C&CP 6			
E. 2.1	To work with others to increase the working population qualified to NVQ Level 2 or more from 28,861 to 33,209 by 2009 (Links to NI 163)	2004 (31,900) 61.4	2005 62.9	2005 (32,700) 63.0	2006 (32800) 63.1		Ongoing	Ongoing	To reach 33,209 by 2009
E. 2.2	To increase the number of students using Enterprise Place from 2000 per annum to 3000	2000		3000	3800		Ongoing	✓	To increase to 3000 by 2009

Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
ECONOMY – TOGETHER WITH OUR PARTNERS, DELIVER AN ECONOMICALLY SUCCESSFUL PLACE						Links to Derwentside Community Strategy: Employment Outcome 3 and 4			
Corporate Objective E.3 – Support an increase in the number of business start ups						Links to Durham County LAA: Economy ED&E 2			
E. 3.1	Increase VAT registrations from 155 per annum to 189 per annum (Links to NI 172)	2005 150 per annum		2005 160	2006 190		Ongoing	✓	To increase to 185 per annum by 2009
E. 3.2	Increase the self employment rate by 0.1% per annum from a 2005 baseline of 6.5	Apr 2004 – Mar 2005 5.6	Apr 2005 – Mar 06 9.5	Apr 05 – Mar 06 5.6	Apr06 – Mar 07 9.1		To increase the rate year on year	✓	To increase the rate year on year
E. 3.3	To support 50 new value added businesses	32		47	66		60	✓	60
ECONOMY – TOGETHER WITH OUR PARTNERS, DELIVER AN ECONOMICALLY SUCCESSFUL PLACE						Links to Derwentside Community Strategy: Employment Outcome 4			
Corporate Objective E.4 – Increase modern business floor space						Links to Durham County LAA: Economy ED&E 5			
E. 4.1	To provide 70,000 sq. ft. of new directly provided modern business floorspace by March 2010	30,000 sq. ft		Ongoing	Ongoing	Ongoing	Ongoing	Ongoing	40,000 sq ft
E. 4.2	To ensure that at least 80% of modern business floor space is occupied within 18 months of completion	88%		98%	90% (floor space avail 07/8)		80% occupancy	✓	80%








Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
ECONOMY – TOGETHER WITH OUR PARTNERS, DELIVER AN ECONOMICALLY SUCCESSFUL PLACE						Links to Derwentside Community Strategy: Employment Outcome 4			
Corporate Objective E.5 – Invest in the vitality and viability of the district’s commercial centres						Links to Durham County LAA: Economy ED&E 5			
E. 5.1	To work with others to secure £30 million of commercial investment for the district's two main towns			Ongoing	Ongoing	Ongoing	To secure £30m by 2010	Ongoing	To secure £30m by 2010
E. 5.2	By 2010 achieve a Town Centre User Satisfaction rate equal or above the County average. (Baselines from the 2004 Town Centres Study)	2004 Consett 75% Stanley 56%	N/A	2004 65%	Ongoing	Ongoing	Ongoing	Ongoing	To conduct a survey in 2010
ECONOMY – TOGETHER WITH OUR PARTNERS, DELIVER AN ECONOMICALLY SUCCESSFUL PLACE						Links to Derwentside Community Strategy: Employment Outcome 4			
Corporate Objective E.6 – Develop and retain quality employment opportunities						Links to Durham County LAA: Economy ED&E 3			
E. 6.1	Improve average earnings (gross weekly pay) by a rate better than the County average. (Links to NI 166)	2005 £332.1 (Full time workers)	2007 £462.6 (Full time workers)	2006 £353.4 (F/ time workers)	2007 £350.90 (F/ time workers)		To attain a rate higher than County £387.80 (F/ time workers)	x	Higher than County County average earning in 2007 was £400.1(F/T workers)
E. 6.2	To support at least 40 local businesses to improve productivity and competitiveness	53		56	31	 No assistance due to lack of funding	To support at least 40 business's	x	40





Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
HEALTH – TOGETHER WITH OUR PARTNERS IMPROVE THE HEALTH OF THE POPULATION AND REDUCE HEALTH INEQUALITIES						Links to Derwentside Community Strategy: Health Outcome 2			
H.1 Protect and improve health and safety						Links to Durham County LAA: Children and Young People C&YP1; Healthier Communities and Older People HC&OP1			
H. 1.1a	To work with partners to reduce health inequalities in relation to taking recommended levels of exercise	Exercise Referral Scheme 19.5% of adult population take part in regular sport and active recreation		Review of current provision now comp	Replaced by N.I. 8 which will be reported in 2008/09		Reduce gap by 10% by 2008 Ongoing	Ongoing	Reduce gap by 20% by 2011
H. 1.1b	To work with partners to reduce health inequalities in relation to reducing by 10% the gap in life expectancy between the 20% of areas with the lowest life expectancy and England as a whole using the following proxy indicators :	37 of the 55 Super Output Areas fall within the highest 30% of deprived areas nationally for health							
H. 1.1b i	Male Life Expectancy (Links to NI 137)	2003 -05 75.20 years	2004 - 06 77.32 years	2004 76.9 years	2004 - 06 75.4 years		Ongoing		Worst 20% of areas = 74.9 in 2004





Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
H. 1.1b ii	Female Life Expectancy (Links to NI 137)	2003-05 79.90 years	2004 -06 81.55 years	2004 81.1 years	2004-06 80.10 years		Ongoing	N.A.	Worst 20% of areas = 179.6 in 2004
H. 1.1b iii	Cancer rates per 100,000 population deaths (Links to NI 122)	2003 146.9	2004-06 117.06	2004 134.6	2004-06 130.96		Ongoing	N.A.	Worst 20% of areas = 137.1 in 2004
H. 1.1b iv	Circulatory disease per 100,000 population deaths (Links to NI 121)	2003 119.3	2004-06 84.24	2004 117.4	2004-06 113.47		Ongoing	N.A.	Worst 20% of areas = 116.9 in 2004
H. 1.2	To achieve a 100% inspection of high risk food premises as a % of those scheduled for inspection (Links to NI 184)	72.5%		Estimate d 65% of high risk food inspect'd	81%		100 %	x	100%
H. 1.3	To contribute to the FIT 3 Strategic programme 'Fit for work, fit for life, fit for tomorrow" aimed at reducing work related injuries, ill health and days lost (Links to NI 8)	New initiative for 2006/07		50 visits 2 visits to premise s as part of the Fit 3 prog	264 (smoke free compliance visits) 4 campaigns 1.Smoke free workplaces, 2.Workplace 3.Transport Safety and Health Awareness Day Backs campaign 4.Dermatitis		55 proactive inspectio n visits /year 2 education campaign s per annum	✓	50 proactive inspection visits /year 2 educational campaigns per annum





Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
HEALTH – TOGETHER WITH OUR PARTNERS IMPROVE THE HEALTH OF THE POPULATION AND REDUCE HEALTH INEQUALITIES						Links to Derwentside Community Strategy: Health Outcome 1, 2 and 3			
						H.2 Support initiatives which address health inequalities between Derwentside wards			
H. 2.1	Identify further opportunities of collaborative working with the PCT to address health inequalities in Derwentside -	Joint Healthier Futures Programme in p/ship with PCT pilot Pilot commenced Jan 2007 + Staff training prog delivered March 2007		Joint Healthier Futures Programme in p/ship with PCT pilot Pilot = Jan 2007 + Staff training programme delivered March 2007	Ongoing Beacon status was awarded in 2008 for Reducing Health Inequalities	Deliver courses of activity for the over 50s at community venues; Target – to attract 1000 attendees Establish 6 'Try 5' Family Activity Programmes To provide 3 x 10 week community based programmes	✓	Future delivery is dependent upon receiving future funding The coordinator has been appointed in April 2008	







Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend Improved Deteriorated Static	Target for 2007/08	Target achieved	Target for 2008/09
HEALTH – TOGETHER WITH OUR PARTNERS IMPROVE THE HEALTH OF THE POPULATION AND REDUCE HEALTH INEQUALITIES						Links to Derwentside Community Strategy: Health Outcome 4 and 5			
H.3 Improve care and support for older people						Links to Durham County LAA: Healthier Communities and Older People HC&OP3			
H. 3.1	To produce an Accommodation and Support Strategy for Older Persons in Derwentside	Consultation & research undertaken		Ongoing	Remit expanded to Vulnerable Person's Accommodation and Support Strategy	Ongoing	Ongoing	To be completed by December 2008	
HEALTH – TOGETHER WITH OUR PARTNERS IMPROVE THE HEALTH OF THE POPULATION AND REDUCE HEALTH INEQUALITIES						Links to Derwentside Community Strategy: Health Outcome 1 and 5 Children and Young People C&YP2			
H.4 Improve care and support for vulnerable groups						Links to Durham County LAA: Children and Young People C&YP3; Healthier Communities and Older People HC&OP3, 4 and 5			
H. 4.1	To continue to have full membership of the Supporting People Commissioning Body			DDC has full membership	Ongoing	Ongoing	To meet targets contained in the Supporting People Strategy	✓	To meet targets contained in the Supporting People Strategy
H. 4.2a	To review homeless prevention options in line with the Housing Options Project Plan				Staff in post 2007.	Ongoing	To create sanctuary scheme for victims of DV	✓	To continue to develop the Housing Options Service in line with requirements and opportunities relating to housing advice and homelessness prevention
H. 4.2b	To reduce the average stay in B & B – Former BVPI 183a (Links to NI 156)	2 weeks	3 weeks	2 weeks	2 weeks		1 week	✗	1 week

Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
HEALTH – TOGETHER WITH OUR PARTNERS IMPROVE THE HEALTH OF THE POPULATION AND REDUCE HEALTH INEQUALITIES						Links to Derwentside Community Strategy: Health Outcome 1			
H.5 Reduce poverty						Links to Durham County LAA: Healthier Communities and Older People HC&OP1			
H. 5.1	To secure additional Benefits for Derwentside residents	£0.75 m		£400,000	£1,699,211		£1m in by 2010	Ongoing	To achieve up to £1m in additional benefits by 2010
HEALTH – TOGETHER WITH OUR PARTNERS IMPROVE THE HEALTH OF THE POPULATION AND REDUCE HEALTH INEQUALITIES						Links to Derwentside Community Strategy: Health Outcome 3 and 4 Children and Young People C&YP2			
H.6 Ensure that residents get local access to health services						Links to Durham County LAA: Healthier Communities and Older People HC&OP1			
H. 6.1a	To maintain and develop Unscheduled and Emergency Care at Shotley Bridge Hospital			Report on future of SBH completed	Multi agency stakeholder group estab		To form a joint working group		Agree and implement service changes as identified in Tribal report
H. 6.1b	To increase the usage of the Minor Injuries Unit	10,500 per annum		11,588	11,500 Est.		To increase usage	Ongoing	Multi agency group to address merger of minor injuries to develop Urgent Care Centre
H. 6.2a	Maintain and develop a wide range of diagnostic services at Shotley Bridge Hospital						Ongoing	Ongoing	Formulate care model to develop greater use of diagnostic facilities
H. 6.2b	To explore the feasibility of Careline operating from SBH						Ongoing	Ongoing	Careline service to work within SBH unit
H. 6.3	Ensure the retention of Day Surgery on the Shotley Bridge site						To retain Day Surgery	Ongoing	Continue to support retention via Stakeholder Group.










Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
ENVIRONMENT – TOGETHER WITH OUR PARTNERS, CREATE A CLEAN, ATTRACTIVE AND SUSTAINABLE ENVIRONMENT						Links to Derwentside Community Strategy: Built and Natural Environment Outcome 2			
<i>EH.1 Provide clean local environments</i>						Links to Durham County LAA: Safer and Stronger Communities SSC2			
EH. 1.1	To improve street cleaning performance to achieve top quartile standard (Links to NI 195)	2005/06 18%	2005/06 11.0%	17% 3 rd quartile	12% 2 nd quartile		Top quartile	x	To perform within the top All England quartile
EH. 1.2	Improve residents satisfaction with street cleaning (Links to NI 5)	2004/05 52%	59.80%	61%	Deferred due to LGR	N.A.	N.A.	N.A.	N.A.
EH. 1.3	To implement a new Council Enforcement Strategy						Ongoing	Ongoing	By March 2010
ENVIRONMENT – TOGETHER WITH OUR PARTNERS, CREATE A CLEAN, ATTRACTIVE AND SUSTAINABLE ENVIRONMENT						Links to Derwentside Community Strategy: Built and Natural Environment Outcome 1 and 2			
<i>EH.2 Revitalise and regenerate the built and natural environment</i>						Links to Durham County LAA: Safer and Stronger Communities SSC2			
EH. 2.1	Produce a strategy for the future use and development of play provision within the district			Report Scrutiny June 2007	Strategy approved by Sept 2007	Ongoing	Full strategy to be agreed by Sept 07	✓	To implement short term objectives in Action Plan contained within the Play Provision Strategy
EH. 2.2	Develop and implement a strategy for the positive management of off-street car parks				Project de-prioritised 2007/08		By March 2008	N.A.	N.A.
EH. 2.3	Produce a strategy to address disused commercial and domestic accommodation in targeted town and village centres			Strategy prod Jan 2007				Completed	

Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
EH. 2.4	Implement a range of regeneration initiatives dealing with dilapidation and dereliction, improving the appearance of the public realm and design of new developments			Draft Report to CMT Jan 2007	Ongoing	Ongoing	Ongoing	Ongoing	By March 2010
EH. 2.5	Produce an Open Space Strategy					Ongoing	By August 2007	Ongoing	
ENVIRONMENT – TOGETHER WITH OUR PARTNERS, CREATE A CLEAN, ATTRACTIVE AND SUSTAINABLE ENVIRONMENT						Links to Derwentside Community Strategy: Built and Natural Environment Outcome 1, 2 and 3			
EH.3 Encourage sustainable development and lifestyles						Links to Durham County LAA: Safer and Stronger Communities SSC2			
EH. 3.1	To reduce emissions from Council fleet vehicles (Links to NI 185)				Replaced by N.I. 185 which will be reported in 2008/09				
EH. 3.2	Increase the % of household waste sent for recycling (Links to NI 192)	2005/06 13.53%	2005/06 17.92%	19.47%	23.42%		21%		23%
EH. 3.3	To fully embed sustainability principles into Council plans, programmes and developments.			Sustainability Framework developed	Deferred due to LGR	Ongoing	To intro a sustainability appraisal mech'ism		










Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
EH. 3.4	To ensure that all actions in the Council's sustainability strategy are implemented			7 actions implem'ted 1 action on going 4 to be implem't'd	10 actions implement ed 2 to be implement ed	Ongoing	Ongoing	Ongoing	All the actions completed apart from ones deferred due to LGR
EH. 3.5	To develop a Green transport plan			Develop-ment of Plan commen- ced	(1) Car-sharing facility lunched and cycle to work events	Ongoing	By June 2007	Ongoing	Travel plan production deferred
EH. 3.6	To produce a management plan identifying the benefits of biodiversity from Council operations – development of management plans for local nature reserves across the district (Links to NI 197)	1 management plan produced		1 plan produc'd	2 plans produced		To produce one managem ent plan annually	✓	1
EH. 3.7	To identify opportunities and develop plans/bids promoting energy efficiency			Ongoing	1 district-wide domestic energy efficiency programme introduced, various measures contain council estate		Plans developed / bids will continue to be identified	Ongoing	Ongoing









Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
ENVIRONMENT – TOGETHER WITH OUR PARTNERS, CREATE A CLEAN, ATTRACTIVE AND SUSTAINABLE ENVIRONMENT						Links to Derwentside Community Strategy: Built and Natural Environment Outcome 1			
EH.4 Ensure that housing provision meets local needs and aspirations						Links to Durham County LAA: Safer and Stronger Communities SSC5			
EH. 4.1	To implement housing provision requirements identified in the Local Development Framework				Ongoing	Ongoing	Ongoing	Ongoing	By March 2010
EH. 4.2	Increase the number of private sector vacant dwellings returned into occupation or demolished	2005/06 61	2005/06 25	33	43		35	✓	40
EH. 4.2c	To increase the number of accredited properties within the landlord association	25		182	193		Ongoing	N.A.	278 by 2010
EH. 4.2d	To introduce a licensing scheme for houses in multiple occupation				Report to Council June 2007		June 2007	✓	N.A.
EH. 4.3	To introduce an interim affordable housing policy				Following the consultation, a draft policy was written		By Sept 2007	Ongoing	A possible project remit change due to LGR
EH. 4.4a	To revise the Homelessness Strategy				Revised draft waiting for approval		By Sept 2007	UPDATE - To be considered via committee process prior to July 2008 in line with statutory requirements	
EH. 4.4b	To have in place a Strategic Housing service				Interviews to be complete by end of June		By April 2008	Staff appointed 2007/08 and service fully operational	








Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend ↕ Improved ↘ Deteriorated ↔ Static	Target for 2007/08	Target achieved	Target for 2008/09
LEARNING – TOGETHER WITH OUR PARTNERS, DELIVER A LEARNING COMMUNITY						Links to Derwentside Community Strategy: Learning Outcomes 1, 2 and 3			
<i>L.1 Deliver a learning community by supporting initiatives that contribute to improvements in educational attainment and skills levels</i>						Links to Durham County LAA: Children and Young People C&YP6 and 8			
L. 1.1a i	Review and evaluate current Council supported initiatives that aim to enhance attainment and raise aspirations: SPICETACULAR				Evaluation conducted in May 2007	↘	By Dec 2006	x	N.A.
L. 1.1b i	Review and evaluate current Council supported initiatives that aim to enhance attainment and raise aspirations: YOUTH BUS				Evaluation conducted in May 2007	↘	By Dec 2006	x	N.A. Recommendation points are all in place
L. 1.1 c	Review and evaluate current Council supported initiatives that aim to enhance attainment and raise aspirations: AB@H				Project extended	Ongoing	By March 2008	Ongoing	Evaluation will be done by May 2008
L. 1.1d	Review and evaluate current Council supported initiatives that aim to enhance attainment and raise aspirations: LEARNING INITIATIVE				Deferred due to LGR				
L. 1.1e	Review and evaluate current Council supported initiatives that enhance attainment and raise aspirations: ENERPRISE PLACE				Ongoing	Ongoing	Ongoing	Ongoing	Ongoing






Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
L. 1.2	To support and develop youth learning and citizenship initiatives:	See below							
L. 1.2a	To encourage and support pupils from Derwentside secondary schools to take part in the Engineering Challenge	100		100	100		100	✓	100
L. 1.2b	Engineering Road show to visit all 6 Derwentside Secondary Schools	6		6 schools 795 pupils attended	6 schools 712 pupils attended		To visit all 6 secondary schools	✓	To visit all 6 secondary schools
LEARNING – TOGETHER WITH OUR PARTNERS, DELIVER A LEARNING COMMUNITY						Links to Derwentside Community Strategy: Learning Outcomes 1, 2 and 3			
<i>L.2 Develop initiatives which support learners to access education, employment and training appropriate to their needs</i>						Links to Durham County LAA: Children and Young People C&YP3 and 4			
L. 2.1	To reduce the no. of working age population without qualifications. (Links to NI 161)	2004 10,600 20.3%	2006 4,174,000 13.6%	2005 7700 14.9%	2006 6200 12%		N.E. average 14.2% 06	✓	Deferred due to LGR
L. 2.2	To support residents/learners to receive training via Derwentside Training	750		925	1000		600	✓	650
L. 2.3	To develop a programme of modern apprenticeships with Derwentside Homes	1		3	1		3	x	2
L. 2.4	To support and develop a work experience programme (Learning Initiative) to enable pupils to participate in Council work placements	16		16	16		30	x	15 (revised)

Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend ↗ Improved ↘ Deteriorated ↔ Static	Target for 2007/08	Target achieved	Target for 2008/09
EXCELLENCE – TOGETHER WITH OUR PARTNERS, ACHIEVE ORGANISATIONAL EXCELLENCE						Links to Derwentside Community Strategy: Strong Communities Outcome 1			
EX.1 Demonstrate strong community leadership by encouraging greater community involvement in the planning, delivery, monitoring and review of local services						Links to Durham LAA: Safer and Stronger Communities SSC3 and 4			
EX 1.1	% of direct consultations carried out in the year which is in accordance with the principles of good practice	Baseline to be set by December 2007							Deferred due to LGR
EX. 1.2	% of residents who are very/fairly satisfied with the opportunities to participate in decision making provided by the Council	General Survey 2006/07							
	a) All residents	23.7%			Baseline established From 2006/07 General Survey		Baseline to be set by 04/07	✓	Deferred due to LGR
	Base/con interval	1487/2.2			Baseline established From 2006/07 General Survey		Baseline to be set by 04/07	✓	Deferred due to LGR
	b) Residents 60+	35.1%							
	Base/con interval	518/4.1							
Ex. 1.3	% of residents who feel that the Council acts on their concerns	General Survey 2006/07			Baseline established From 2006/07 General Survey		Baseline to be set by 04/07	✓	Deferred due to LGR
		42.2%							
	Base/con interval	1214/2.8							
EX. 1.4	% of quarterly performance reports presented to the public and other stakeholders	New indicator		100%	100%	↗	100%	✓	100%
EX. 1.5	Quarterly meetings between the Council and Community Partnership representatives	3		2	2	↘	4	✗	4

Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
EXCELLENCE – TOGETHER WITH OUR PARTNERS, ACHIEVE ORGANISATIONAL EXCELLENCE						Links to Derwentside Community Strategy: Strong Communities Outcome 1			
EX.2 Demonstrate that as a Council we learn lessons and act upon feedback from the corporate complaints mechanism and from evaluations of key projects and initiatives						Links to Durham LAA: Safer and Stronger Communities SSC3			
EX. 2.1	Performance against the Quality of complaints Management checklist	Checklist developed and implemented		66%	83.37%		83.37%	✓	91.66%
EX. 2.2	Number of complaints received by the Ombudsman	21		31	14	N/A			
EX. 2.3	Number of decisions to the Ombudsman excluding premature complaints.	11		20	19	N/A			
EX. 2.3a	Maladministration found causing injustice to complainant	0		0	0		0	✓	0
EX. 2.3b	Local settlement	2		1	3		0	x	0
EX. 2.3c	Maladministration found causing no injustice to complainant	0		0	0		0	✓	0
EX. 2.3d	No Maladministration by the Council	0		0	0		0	✓	0
EX. 2.3e	No Maladministration – insufficient evidence to proceed	5		11	5		To achieve 100% of total no. of decisions excluding premature cases	x	To achieve 100% of total no. of decisions excluding premature cases
EX. 2.3f	Ombudsman’s discretion exercised to discontinue complaint	4		3	6				
EX. 2.3g	Cases outside Ombudsman’s jurisdiction	0		5	1				

Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
EX. 2.3h	Premature complaints sent directly to Ombudsman	9		6	4	N/A	The Council does not exercise any control regarding complaints made directly to the Ombudsman		
EX. 2.4	% of Key Council projects with a formal evaluation reported to Members and % of Key Council projects with a 'Lessons Learnt' Action Plan implemented.	Baseline to be set in December 2007				Deferred due to LGR			N/A
EXCELLENCE – TOGETHER WITH OUR PARTNERS, ACHIEVE ORGANISATIONAL EXCELLENCE						Links to Derwentside Community Strategy: None			
EX.3 Manage risk and make effective use of available resources and partnerships, in order to enhance service delivery and achieve value for money						Links to Durham LAA: None			
EX. 3.1	All Corporate Procurement Strategy actions achieved	81% of actions currently achieved		100%	100%		100%	✓	100%
EX. 3.2	Achieve annual procurement savings target	Achieved savings of £301,668		Achieved savings of £263,986	Achieved savings of £704,588.00		£225,000 per annum	✓	£225,000 per annum
EX. 3.3	Adopt all of the government's priority service outcomes for local e-government	New target introduced 2006/07 – 100% by 2010/2011		89.04%	Deferred due to LGR		91.00%		
EX. 3.4	Maintain at 100% the proportion of interactions with the public which are capable of electronic service delivery	100%		100%	100%		100%	✓	100%
EX. 3.5	Achieve an assessment of '4' in the Audit Commission's annual independent 'Use of Resources' assessment	3		3	2		3	x	4

Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
EX. 3.6a	Increase the proportion of Council BVPIs which are in the 'All England' national top quartile	2005/06 33% Dir of Travel Sept 2006		34%	34%		37%	x	N/A Statutory collection of BVPIs abolished 2008/09 onwards
EX. 3.6b	Decrease the proportion of Council BVPIs which are in the 'All England' bottom quartile	2004/05 15% Sept 2006		18%	20%		10%	x	
EXCELLENCE – TOGETHER WITH OUR PARTNERS, ACHIEVE ORGANISATIONAL EXCELLENCE						Links to Derwentside Community Strategy: Strong Communities Outcome 1			
EX.4 Ensure that the Council has the right people with the right skills, in the right place at the right time, who are committed to the values and aims of the Council						Links to Durham LAA: Safer and Stronger Communities SSC3 and SSC4			
EX. 4.1	To implement all the actions of the Council's Transformational Plan				Ongoing	N.A.	Ongoing	N/A	Ongoing
EX. 4.2	To undertake a successful liP re-assessment	liP awarded			liP awarded		To achieve liP		Ongoing
EX. 4.3	To increase the % of staff who feel satisfied with the authority as follows:	See below			Deferred due to LGR				
EX. 4.3a	% of staff who feel valued by colleagues, managers and members to increase from 57% to 75%	2005 57%			Deferred due to LGR				
EX. 4.3b	% of staff who have confidence in senior management - answered 'agree' and 'agree strongly'	2005 59%			Deferred due to LGR				

Local BVPI No.	Target	Baseline 2005/06 Performance	England	2006/07 Outturn	2007/08 Outturn	Trend  Improved  Deteriorated  Static	Target for 2007/08	Target achieved	Target for 2008/09
EX. 4.4	To achieve a rating of 4 in the Housing Benefit/Council tax Benefit performance standards assessment	3			4		4	✓	N.A. DWP has stopped collecting this PI
EX. 4.5	To reduce the no. of working days/shifts lost to absence	2005-06 12.01 days	2006-07 9.44 days	10.44 days	10.30 days		10 days	✗	9 days
EXCELLENCE – TOGETHER WITH OUR PARTNERS, ACHIEVE ORGANISATIONAL EXCELLENCE						Links to Derwentside Community Strategy: None			
<i>EX.5 Adopt a systematic approach to continuous improvement to help demonstrate real progress towards excellence</i>						Links to Durham LAA: None			
EX. 5.1	To implement the EFQM Excellence Model within the Council				Deferred due to LGR				
EX. 5.2	To train staff as internal assessors to sustain use of the EFQM Excellence Model across the organisation				15 staff trained	Ongoing	15 staff trained	✓	N.A.
EX. 5.3	To adopt a Data Quality Strategy				Data Quality Strategy Comple't'd	Yes	By March 2007	✓	Complete

Assessment Bandings 2007/08

Green – reports quarterly to Executive Committee and Corporate Management Team

Indicators being allocated a green risk status have either:

- i. Remained in the top performing quartiles nationally for two years or more;

OR

- ii. Demonstrated continual improvement and are expected to fall in the top performing quartiles by the end of the financial year.

Amber – reports quarterly to Executive Committee and monthly to Corporate Management Team

Indicators being allocated an amber risk status have either:

- i. Demonstrated a rise in performance and moved from the worst performing quartiles nationally into the better performing quartiles;

OR

- ii. Performed well in the past but started to show slippages in performance.

Red – reports quarterly to Executive Committee, monthly to Corporate Management Team and quarterly to the relevant Scrutiny Panel as part of the Action Planning Framework.

Indicators that are assessed as a red risk have:

- i. Historically fallen in the worst quartiles nationally and show little improvement in performance to date with little possibility of improvement;

OR

- ii. Have been recommended to be part of the Action Planning Process in the current financial year;

OR

- iii. Have been qualified by the Audit Commission;

OR

- iv. Have been allocated a red risk data quality status.

TITLE:	Derwentside Local Development Framework: Response to Stanley Town Centre Area Action Plan Development Plan Document Issues and Options
TO/ON:	Executive – 9th June 2008
BY:	Director of Environmental Services
PORTFOLIO:	Environment
STATUS:	Report

STRATEGIC FACTOR CHECKLIST

The Council's Corporate Management Team has confirmed that the Strategic Factor Checklist has been applied to the development of this report, and there are no key issues, over and above those set out in the body of the report, that need to be brought to Members' attention.

1 SUBJECT MATTER AND PURPOSE

- 1.1 This report informs Members of the responses received following consultation on the Issues and Options stage of the Stanley Town Centre Area Action Plan Development Plan Document (DPD). Summaries of the responses received are attached to this report as Appendices 1 and 2 and full copies can be obtained from the Development Plans Team or on the Council's website.

2 BACKGROUND

- 2.1 The first stage in the preparation of a DPD is the Issues and Options stage. Using the context of national and regional planning guidance and local evidence and opinions, gathered through informal consultation with the community and other stakeholders, it identifies issues that are important to the future development of an area and presents possible options for addressing those issues.
- 2.2 Consultation on the Issues and Options took place from 22 February 2008 for six weeks up until the 4 April 2008 and included newspaper adverts, presentations to community groups and LSP sub-groups and drop-in events at easily accessible locations, such as the Louisa Centre, the local libraries and Sure Start in Stanley. Working in partnership with the Derwentside Youth Forum and the SPICE team the Issues and Options document was also re-worked to produce a version more suitable for younger people. Copies of a questionnaire were sent to schools in the Stanley area and participation encouraged on the SPICE Bus that visited the Stanley Area. The Planning team have also been working in partnership with Planning Aid in the local school to engage the young people in planning matters and encouraging them to get involved in shaping the environment they live in.

2.3 In total the Stanley Town Centre Area Action Plan Issues and Options document generated 108 responses and the Young Person (YP) questionnaire generated 93 responses. Anecdotal evidence from adjoining authorities indicates that this is a relatively high numbers of responses at this stage.

3 CONTENT OF THE RESPONSES TO THE STANLEY AREA ACTION PLAN DPD ISSUES & OPTIONS

- 3.1 The response to the standard questionnaire was evenly split between male and females (49% and 51% respectively) with the bulk being White British (95%). The largest number of responses was from the 30-59 age group (42%), but the combined total for the two groups over 60 accounted for 53% of responses (60-74 and 75+). There was a very low response rate from the 20-29 age group, just 1%. Most respondents were not registered disabled but a larger percentage of people considered themselves disabled than were in fact registered.
- 3.2 The majority of respondents were happy with the geographical area of the Area Action Plan. Some people commented that it should be extended to include Conscliffe Road at Oxhill traffic lights and opinion differed on the inclusion of the Kings Head site, but the vast majority (78% and 75%YP) felt the boundary was appropriate.
- 3.3 The proposed vision and objectives were considered to fully represent the needs of the Town Centre but there was some support for slight changes to both the vision and objectives. These changes will be assessed and incorporated if it is considered that they improve the vision and objectives.
- 3.4 People felt that the size of the shopping area in the Town Centre was about right but that the quality of shops was poor and was one of the most important things that needed to be improved (55% of respondents and 23% of young people wanted better quality shops).
- 3.5 Encouraging restaurants into the Town Centre was a repeated suggestion to improve the evening economy. The prime reason deterring people from the Town Centre is the fear of young people and poor street lighting. Young people were also deterred from visiting the town centre in the evening because of the perceived threat from other teenagers and the problems of people who are drunk. There is a clear message that people from all ages of the community do not feel safe visiting the Town Centre in the evening.
- 3.6 If the Modus development goes ahead there was widespread agreement that the next area that requires redevelopment is the Clifford Road Retail Park.
- 3.7 When asked about housing in the Town Centre the responses were split. There was a slight preference for increased housing in the Town Centre, 54%, and 52% agreed that the Town Centre would be a suitable location for affordable housing.
- 3.8 A more straightforward response was the desire to have a Local List of important buildings in the Town Centre with 91% believing this was a good idea. The young people agreed, with 72% saying that important old buildings should be looked after and made to look nicer.

- 3.9 Creating a clear identity for the Town Centre that would give a positive impression of the Stanley area was a repeated comment to the Environment questions. There was wide support for 'gateway markers' on all major traffic routes into the Town Centre, including footpaths. Creating links between the Town Centre and Beamish Museum was also suggested. Signage was highlighted as another potential improvement to guide visitors to the Town Centre with the suggestion of maps at key locations e.g. the Bus Station and Louisa Centre.
- 3.10 Since the bypass around the Town Centre was constructed in the 1970's, the pedestrianisation of Front Street has been a contentious issue to some residents. As a result there was some support for the reintroduction of traffic (predominantly buses) onto Front Street, however the overall opinion was for Front Street to remain pedestrianised. There was also some concern over pedestrian safety at key junctions e.g. South of Front Street and access over the A693.
- 3.11 Parking is seen as a key issue in the future development of the Town Centre. The current amount of parking was not considered adequate and there was some concern over the loss of further parking to developments such as the new Health Centre.
- 3.12 The three options for the overall approach to regenerating Stanley Town Centre considered limited intervention, consolidating the retail area and to seek improvements to the whole Town Centre. The preferred option was to try and regenerate the whole Town Centre (68%). This was a reflection of the comments people had made throughout the response form and there is a clear opinion that the most successful approach to regenerate the Town Centre is a holistic one. This approach clearly justifies the Area Action Plan as a planning tool to address the spatial planning issues in the Town Centre.
- 3.13 As part of the response form there was the option for people to make additional comments. The most recurrent comment was concern over the proposals to redevelop the southern end of Front Street as part of the development agreement signed with Modus. Local traders were particularly concerned with the implications that the scheme would have on their businesses and that a larger Asda store would reduce competition and have an overall negative impact on the Town Centre.

4 CONCLUSIONS

- 4.1 There is widespread support for the Stanley Town Centre Area Action Plan. The general view of respondents is that it should seek to achieve regeneration across the Town.
- 4.2 Producing a Local Listing of important buildings and a design code for the Town Centre would ensure higher standards of design and improve the overall quality of the Town Centre. The Council should be seeking to only accept development of a design that offers a significant improvement on what currently exists. There should also be improvements to areas of public open space and improved linkages to the surrounding countryside, building on one Stanley's biggest strengths, its semi-rural location.
- 4.3 Car parking is another key issue in the Town Centre. There is a call for increased car parking although this must be considered alongside other, more sustainable, forms of

transport. The long-standing issues of accessibility to the Town Centre across the A693 by pedestrians and cyclists needs to be examined, as does the congestion problems at Oxhill traffic lights.

- 4.4 The impact of the Modus development to the Town Centre needs careful planning to ensure the development has clear positive benefits for the Town Centre.
- 4.5 The forthcoming District-wide Retail and Town Centre Needs Assessment (due to start in July) will be vital in understanding some of these issues and providing the evidence base to plan for future developments incorporating the principles of Planning Policy Statement 6 – Planning for Town Centres.
- 4.6 Clearly the availability of funding to deliver the proposals in the AAP is fundamental to its success. It should therefore be clear in the final AAP how policies will be delivered and to what timescales with rigorous monitoring to enable the APP to adapt to changing circumstances. Consultation and communication with the local community is also extremely important to ensure ownership of the AAP. There is already some public scepticism to the likelihood of regeneration of the Town Centre and this will only increase further if plans and policies are not delivered.

5 NEXT STEPS

- 5.1 Further analysis of the responses will now take place and, together with a sustainability appraisal of each answer and the results of evidence gathering and research, will be used to select the preferred options. These will then be taken forward and developed into future policies and proposals.
- 5.2 Due to Local Government re-organisation it is expected that the new unitary authority will undertake this work. The issues for Stanley Town Centre are long-standing and it is hoped that the Area Action Plan will be developed further by the new County Durham authority. The County Durham submission document outlined the need for Area Action Plans:

*‘Two planning development frameworks delivering a consistent approach to planning policy but reflecting local priorities and circumstances through the **development of area action plans around the major towns** relating to the area action partnership approach.’ (pg.110 New County Durham Council)*

- 5.3 Guidance is also expected shortly from the Department of Communities and Local Government, which is likely to transfer the preparation of the LDF to the new authority with almost immediate effect.
- 5.4 Development briefs will need to be prepared for the key sites identified in the AAP to maximise benefits to the wider Town Centre and to ensure the best possible schemes. Ideally these would be prepared once the AAP is adopted but there may be instances where development pressures precede the adoption of the AAP, for example the Kings Head site, and in those cases, briefs may be needed earlier.

5 RECOMMENDATIONS

5.1 The Executive is recommended to:

- note the responses to the Stanley Town Centre Area Action Plan Development Plan Document Issues and Options

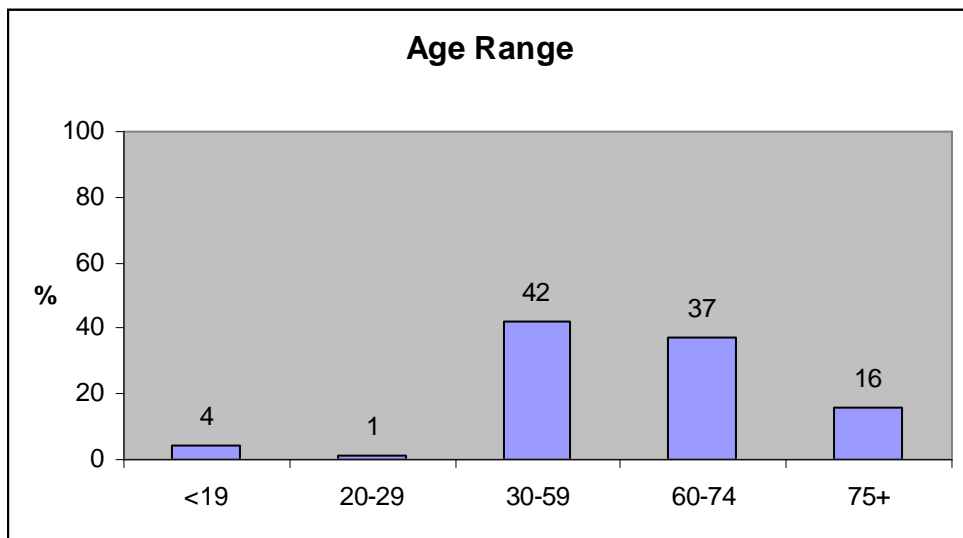
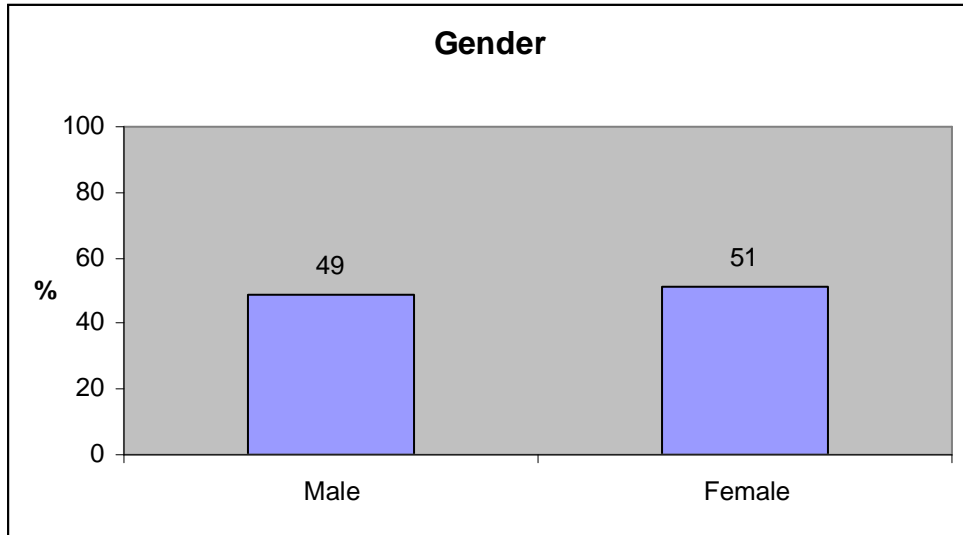
For further information contact Mike Allum, Principal Planning Officer, Telephone: 01207 218278 or E Mail: m.allum@derwentside.gov.uk

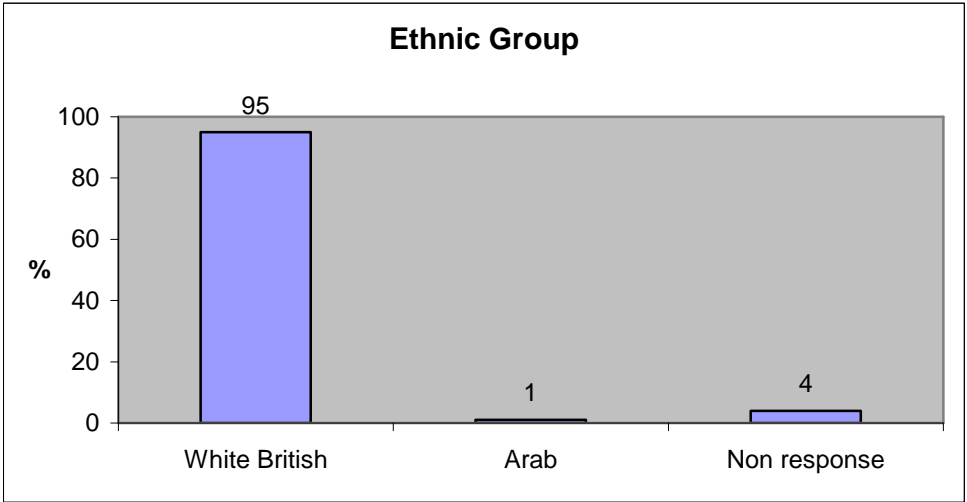
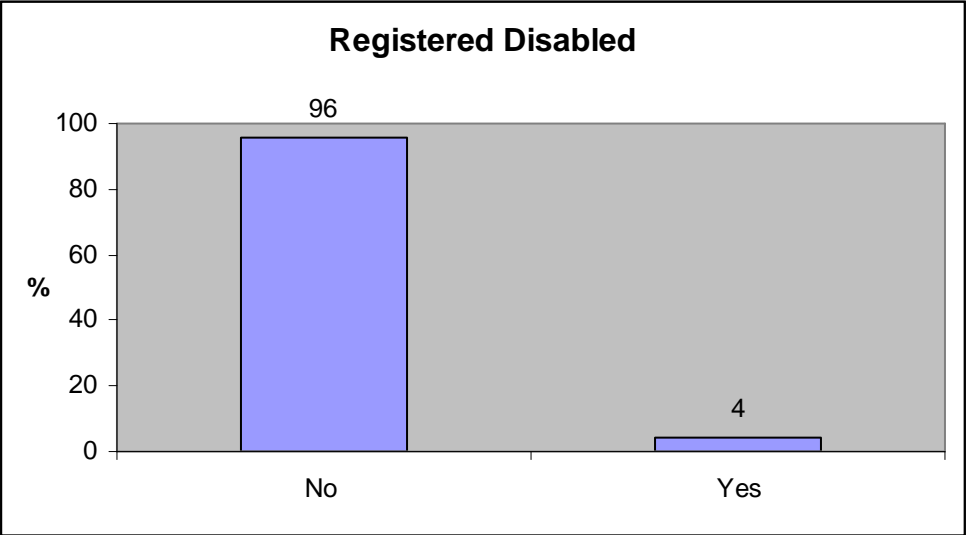
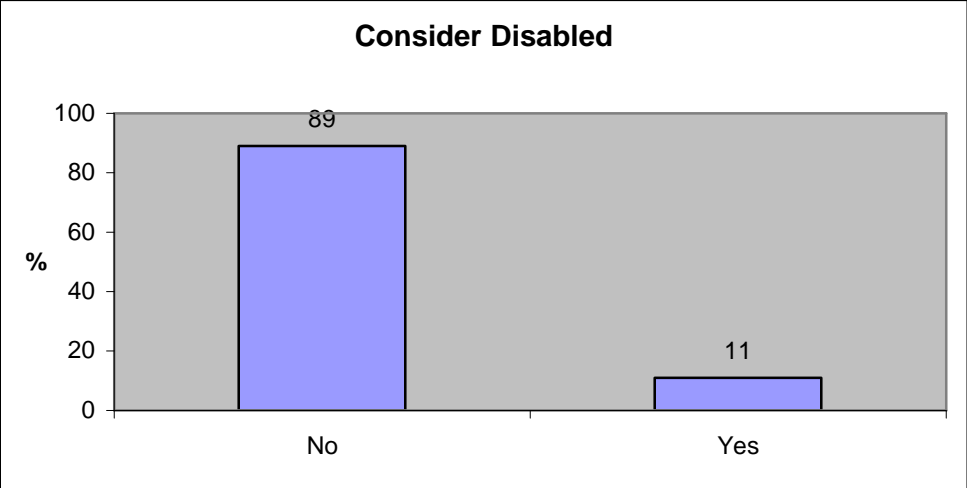
Appendix A

Stanley Town Centre Area Action Plan – Consultation Analysis

Respondents Demographic

- Of the 82 respondents, 51% were women and 49% were men, with 95% being white British. The majority of responses received were from 30-59 age group with those over 60 accounting for 53% of the responses. There was a very low response rate from the 20-29 age group (1%). The majority of respondents were not registered disabled but a greater percentage of people considered themselves disabled than were registered.



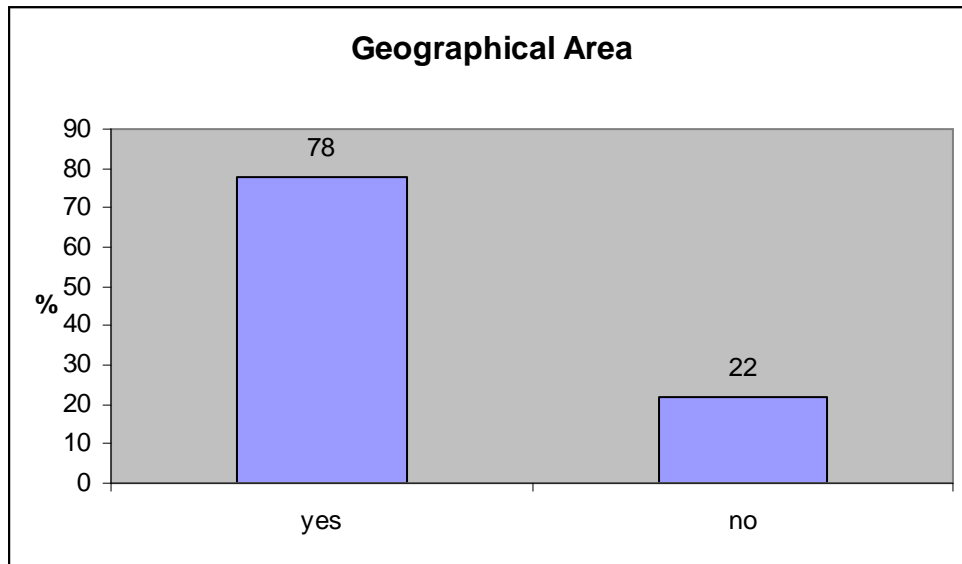


Town Centre Boundary and Character Areas

AAP1. Is the geographical area to be covered by the Action Area Plan appropriate?

Yes.

No (suggest different area).



AAP2. Are there any other development opportunity sites that should be included in the Area Action Plan?

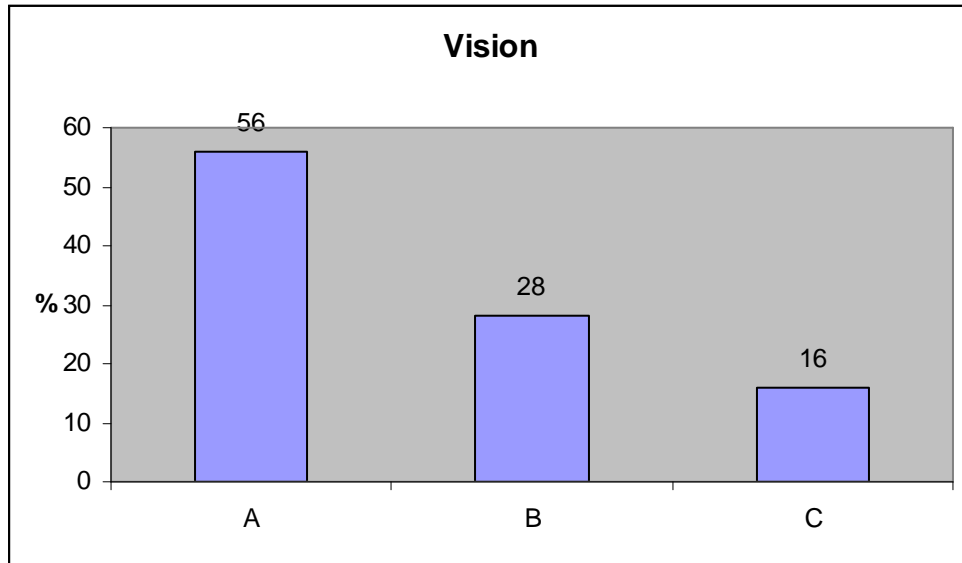
- The majority of respondents were happy with the draft geographical area of the Area Action Plan. Of those that felt the boundary should be changed the opinions differed.
- Some had the view that the boundary should be extended to the East along the A693 including View Lane. Others felt that the inclusion of the bus depot and Kings Head sports field was unnecessary.
- Some responses commented on the problematic traffic points at Oxhill traffic lights and therefore suggested the boundary to be extended to include Concliffe Road.

Vision and Objectives

Does the suggested vision reflect the needs and aspirations of the residents, visitors and businesses of Stanley Town Centre?

- a The vision as suggested fully reflects the needs and aspirations of the residents, visitors and businesses of Stanley Town Centre.

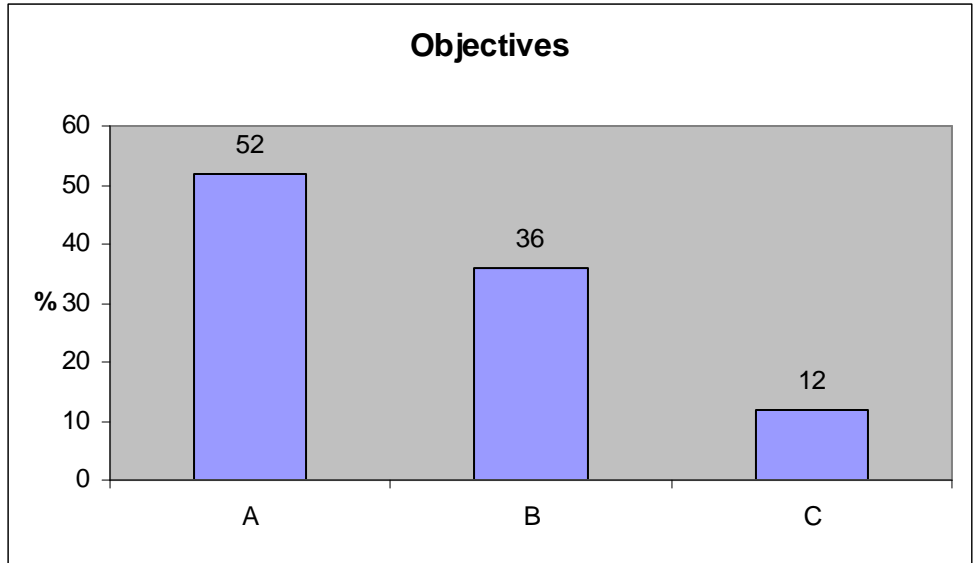
- b** The vision would reflect the needs and aspirations of the residents, visitors and businesses of Stanley Town Centre if changed slightly.
- c** The vision does not reflect the needs and aspirations of the residents, visitors and businesses of Stanley Town Centre and should be changed completely.



- The majority of respondents fully supported the vision but a little over a quarter felt that it should be changed slightly and 16% thought it should be changed altogether. The vision will be reviewed before delivering the next stage of consultation to reach a more universal agreement.

VO2. Do you think the draft objectives are appropriate objectives for the Stanley Town Centre Area Action Plan?

- a** The draft objectives will deliver the Vision for Stanley Town Centre effectively.
- b** The draft objectives need to be changed through the addition or deletion of objectives.
- c** The draft objectives are completely unsuitable.



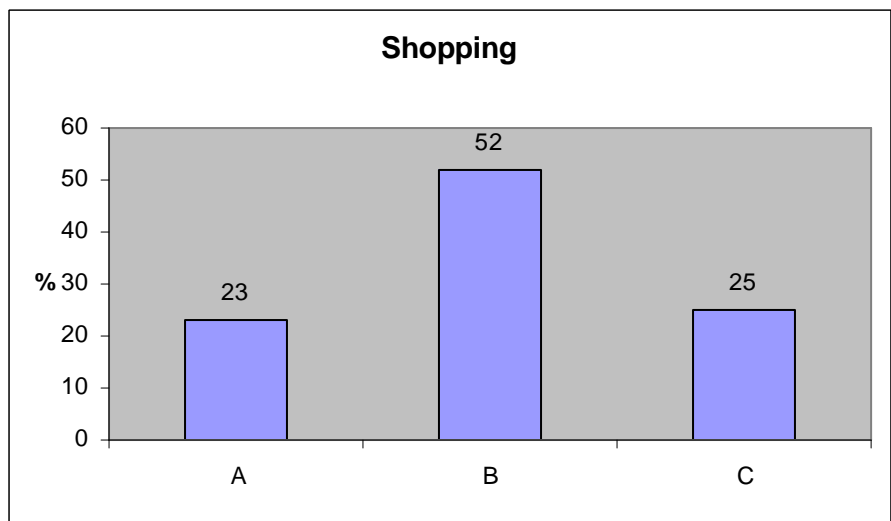
- Similar to the vision, the responses to the objectives were predominantly in favour, but some felt they may need amending with the addition or deletion of some objectives.

Other Issues and Themes

Shopping

SH1. What do you think about the size of the shopping area in Stanley Town Centre?

- It's too small and should be expanded.
- It's about the right.
- It's too large and should be concentrated towards the southern end of Front Street and Clifford Road.

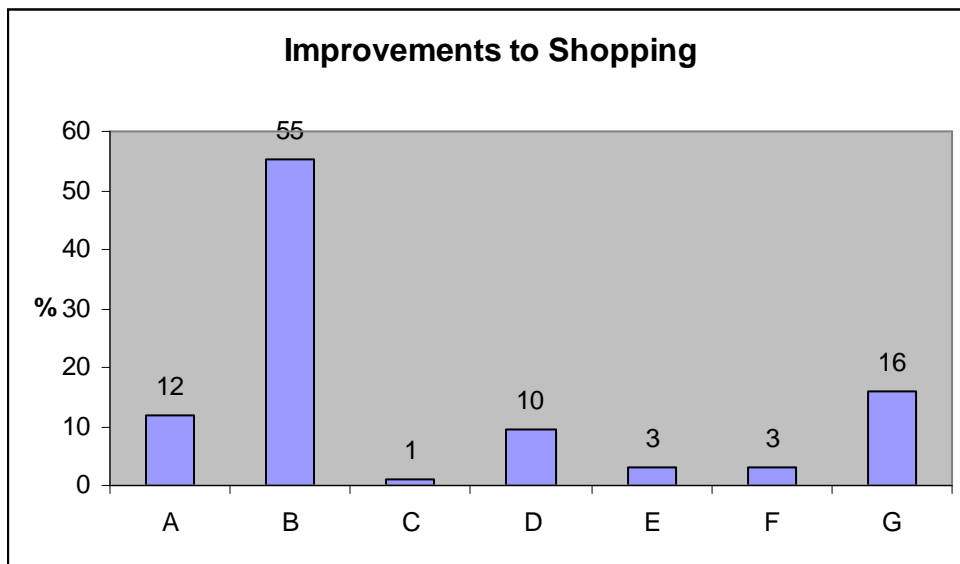


Option b shows that respondents feel that the size of the shopping area in Stanley is 'about right'. There was almost an even split between those believing that the shopping area was too large or should be expanded.

SH2. Which one thing would most improve the shopping experience in Stanley Town Centre?

- a More shops.
- b Better quality shops.
- c Improvements to the environment such as new paving or planting.
- d More car parking.
- e Better roads linking to the Town Centre.
- f Better cyclepaths and footpaths linking to the Town Centre.
- g Other

- There is a clear feeling that the most important thing to improve the shopping experience in the Town Centre is the quality of shops available.
- Among the comments included in option g there was common agreement that tackling one issue in the Town was not enough, there needs to be improvements to all of the options.
- People want keen to see expectations rise and the Town Centre retain the local individuality that local retail trader's offer and avoid it becoming a replica of other regenerated town centres.



SH3. Are there any factors that discourage you from visiting Stanley Town Centre at night?

- A very clear message from this question was the fear of visiting the Town Centre in the evening due to intimidation by young people. Other factors that discouraged people from visiting the Town Centre was the lack of facilities, particularly restaurants, and poor quality lighting.

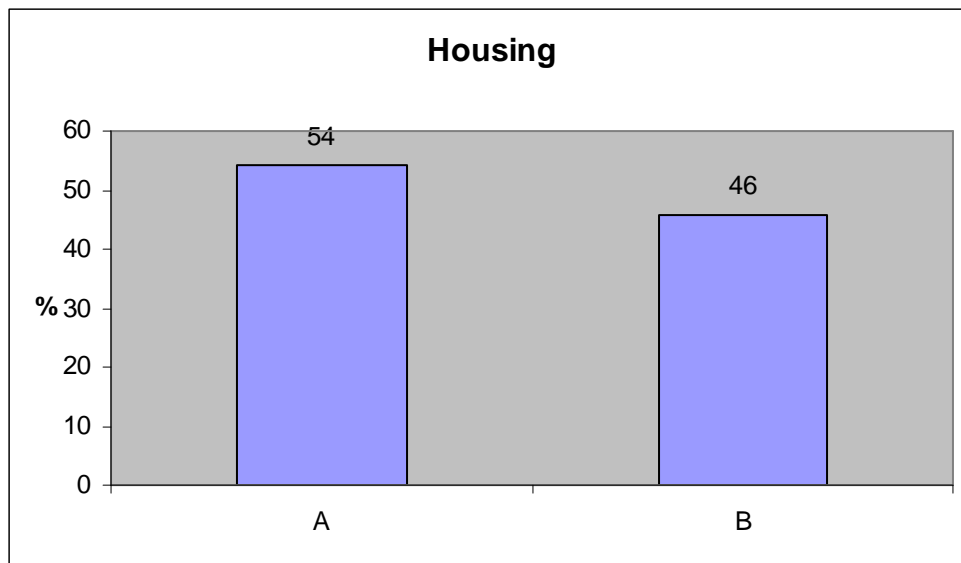
SH4. Which area(s) of the Town Centre should be the next focus for retail improvement and regeneration after the Asda scheme?

- The majority of respondent's identified Clifford Road as the next area for regeneration.
- Many respondents were critical of plans for a larger Asda.
- There was support for wide scale redevelopment of the Town Centre.

Housing

SH5. Do you think Stanley Town Centre would benefit by having more people living within it?

- a Yes.
- b No.

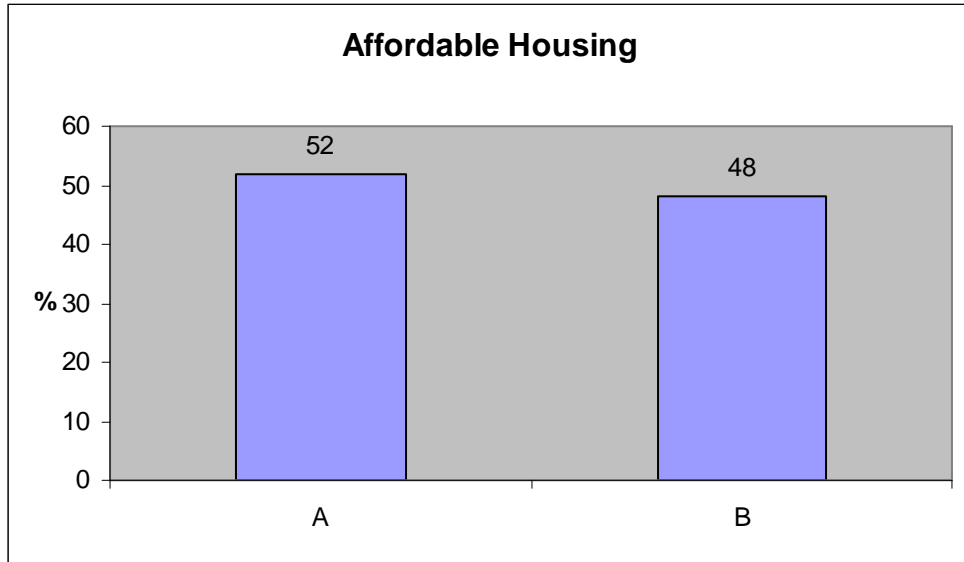


- The responses to this question were very even with only a slight preference shown towards increasing the number of people living within the Town Centre.

SH6. Do you think Stanley Town Centre would a suitable location for affordable housing?

- a Yes.

b No.

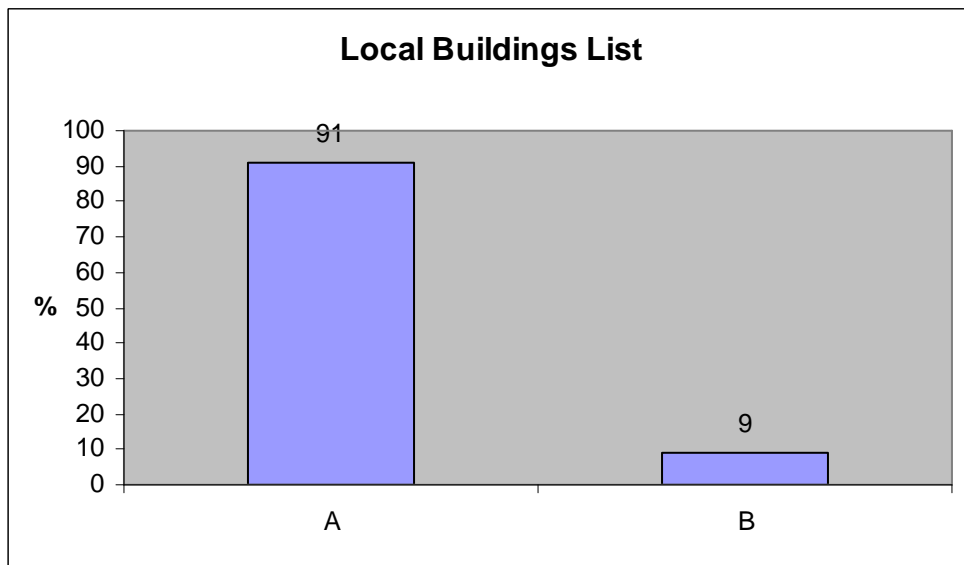


- The difference between the two choices was marginal with a slight majority believing the Town Centre would be a suitable location for affordable housing.

Environment

SH7. Do you think Stanley should have a Local Listing of important local buildings?

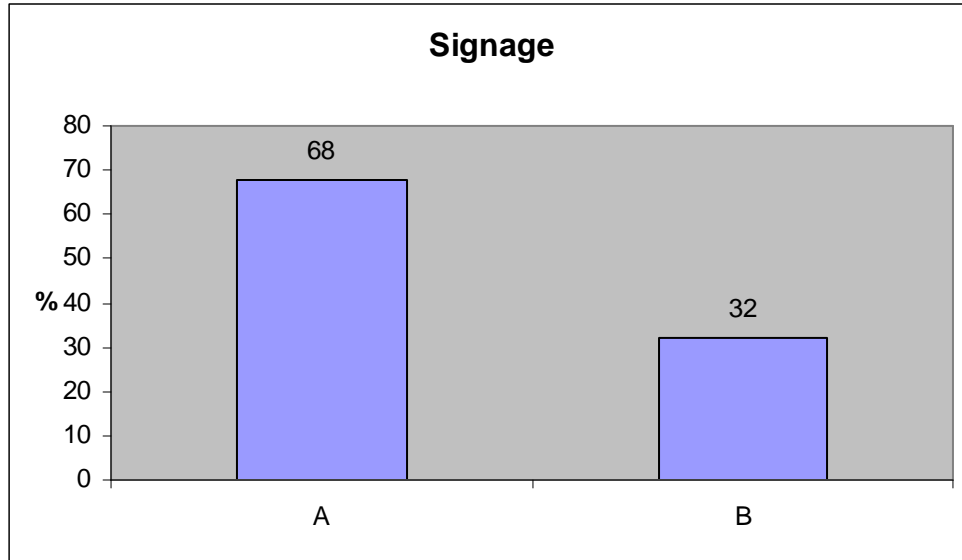
- a** Yes.
- b** No.



- The responses clearly support a listing of locally significant buildings to retain the character and quality of buildings in the Town Centre and action taken towards preserving them.

SH8. Do you think there should be more signage in and around Stanley Town Centre?

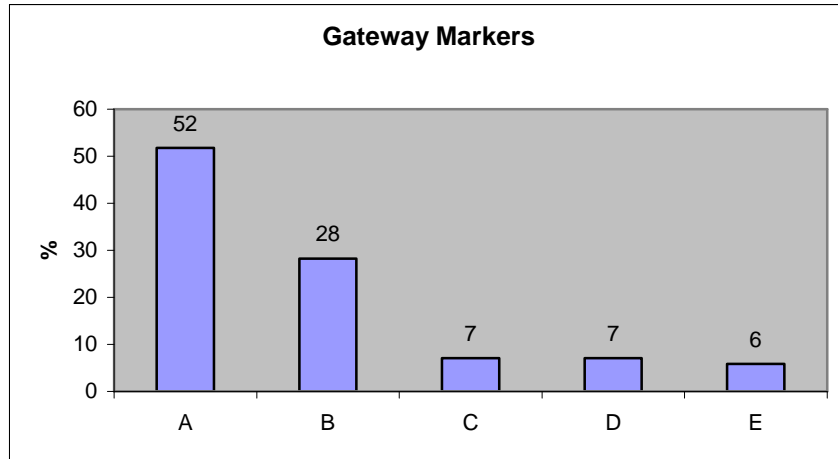
- a** Yes.
- b** No.



- The responses indicate the need for more signage that could improve accessibility and permeability, linking areas within the Town Centre to the surrounding areas.
- Additional comments on this question called for maps of the Town Centre in the main car parks and the bus station to help navigation.

SH9. Do you think there should be clear Gateway markers raising the awareness of Stanley?

- a** Yes on all entrances to the Town Centre including pedestrian and cycle paths.
- b** Yes, but only on the major road junctions.
- c** Yes but only on the central roundabout by the Bus Station.
- d** No.
- e** Other

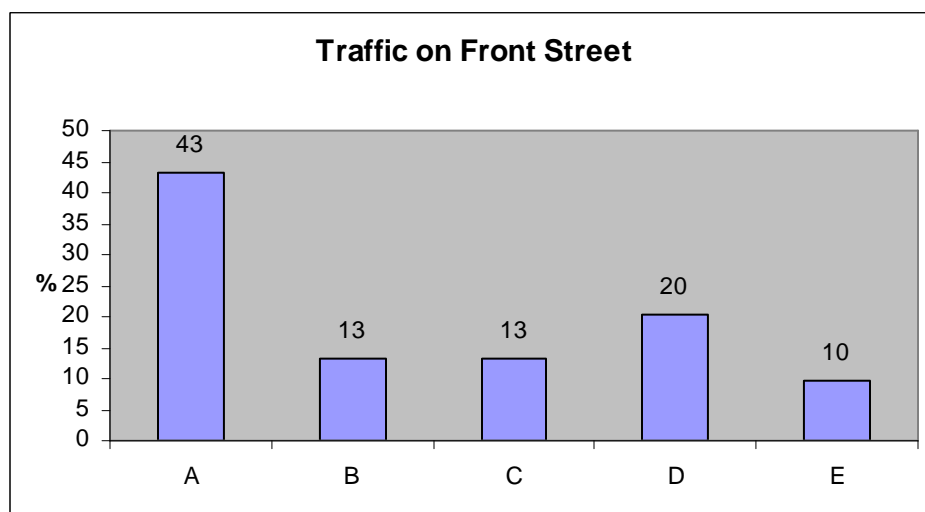


- The responses to this question were clearly in favour of Gateway markers to the Town Centre. The level of support was greatest for markers on all entrances to the Town Centre including pedestrian and cycle paths. The second most popular choice was again for gateway markers but only on the main road junctions.
- Comments on this question included the need to improve the image of the Town Centre and create a strong identity for Stanley. There were suggestions to improve links with the neighbouring Beamish Museum.

Transport and Communications

SH10. Do you think the traffic should be reintroduced onto Front Street?

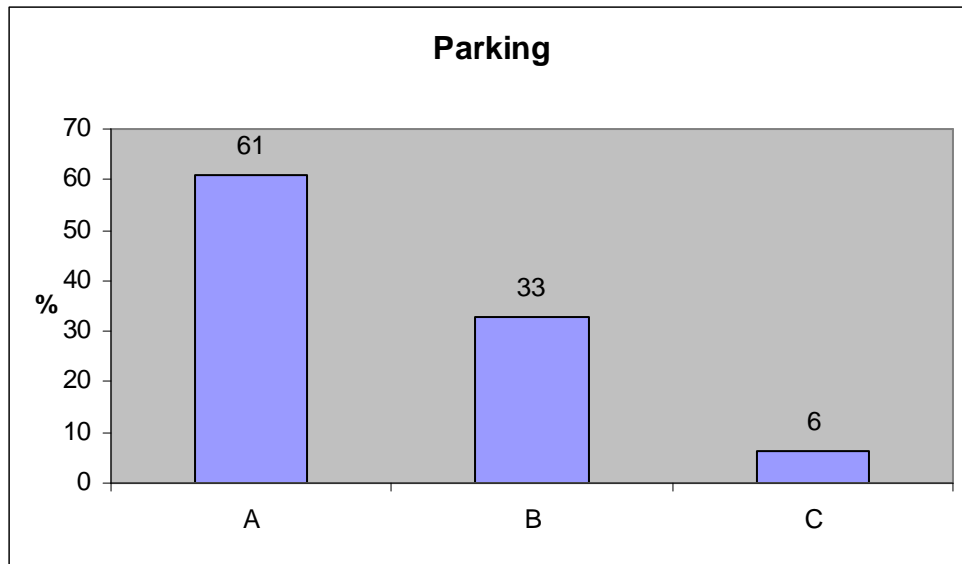
- No.
- To the northern part of the street.
- To all of the street.
- Yes but only to buses.
- Other



- Although the dominant answer was to keep Front Street pedestrianised there was a lot of support for other alternatives to reintroduction a controlled amount of traffic. The most favourable option was bus travel along Front Street.

SH11. Is the amount of car parking provision in the Town Centre?

- a Too little.
- b About right.
- c Too much.

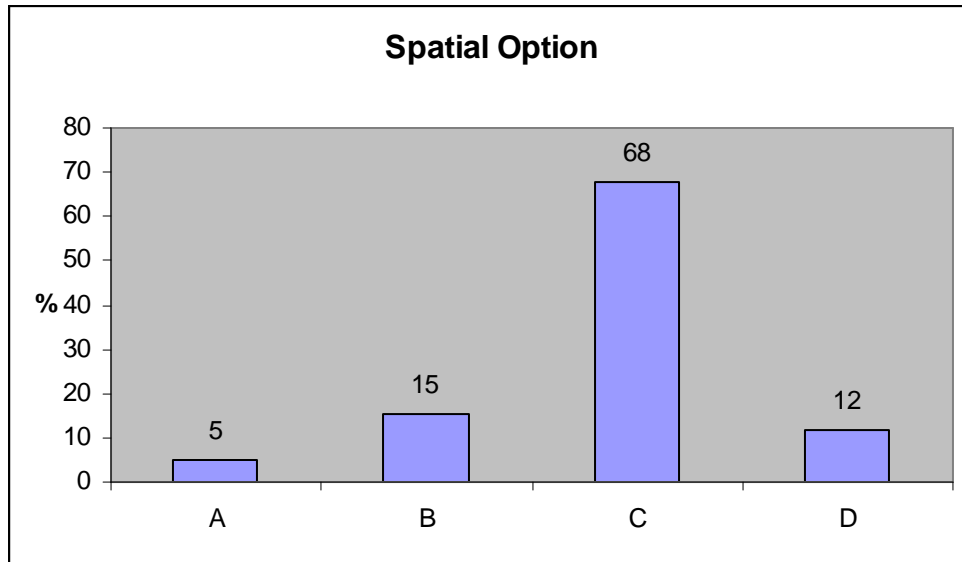


- Parking was frequently raised as a key issue throughout the consultation and this question signifies the concern of the amount of parking currently available. However a third of respondents felt that parking was about right. The future numbers of parking spaces was another concern relating to the loss of parking spaces as a result of new developments e.g. health centre.

Spatial Strategy Options

SS1. Which of the following is the most appropriate approach for the future development of Stanley?

- a Option 1 - Minimal intervention/Piecemeal Development.
- b Option 2 - Consolidate retail area.
- c Option 3 - Improvements to whole centre.
- d Other Comments



- Respondents favour an overall strategy to improvements considering the whole of the Town Centre. Some respondents felt that option three may not be realistic due to costs and therefore should be scaled down, similar to option two.
- From the additional comments in the 'other option' there was a strong consensus that Asda was not good for Stanley and a new store would not instil pride or quality in the Town Centre.
- There was concern from some who supported wholesale redevelopment but were wary that redevelopment could threaten the historic buildings in the Town Centre.
- The redevelopment of the Kings Head sports field for a school site concerned some respondents. Concerns included the potential loss of existing facilities on the site and possible distribution from students.

Any further issues, options or general comments

- Many respondents took the opportunity to make additional comments at the end of the response form with a variety of issues highlighted.
- The primary concern for people in the Town Centre are the proposals regarding the Modus redevelopment and the associated impacts this will have on the Town. Local retailers are particularly concerned of the new development and the impact of construction work to business.
- The Council is criticised for the lack of information to the public of the Modus proposals (even if there is no information), businesses have complained of

difficulties of producing long term business plans not knowing if they will be trading in 12months. There is also criticism of the Stanley Town Centre Regeneration Steering Group for the lack of details and developments that have been brought forward apart from the bus station.

- Extending the choice of other retail premises with greater quality on offer was a reoccurring theme. Many people suggested the opening of restaurants would encourage people to use the Town Centre in an evening. A frequent complaint was directed towards Asda and the monopoly they have in the Town Centre. People were keen to see another large supermarket move into the Town Centre to provide greater choice. Some argue that the business rates should be more supportive towards local businesses.
- After developing the southern end of Front Street there was support for redeveloping the Clifford Road Retail area as the next development area.
- Parking in the Town Centre is a key issue and the effects of future development will need to consider how increased car parking can be accommodated. There was support for improving the attractiveness of the car parks that currently face the rear of premises, but many questioned how the indoor bowls centre will be incorporated in the Town Centre if the Asda store is redeveloped. People feel the indoor bowls centre is a valuable resource that should be retained. Another unattractive feature are the shutters that dominate Front Street in the evening and create a negative atmosphere.
- Many respondents made comments on the historic and locally significant buildings in Stanley and how they should be retained. There were also further comments on how links with the neighbouring Beamish museum could celebrate the identity of the Town. There is a fear that any new development in the Town Centre will be of a generic design and scale that will result in Stanley morphing into a style of many other regenerated towns and lose its local identity. The Library is seen as a key but isolated resource and there is support for the Library to be relocated in a more central location with a suggestion of using the old school on Front Street.
- The market is seen as an asset to the Town Centre but also raises problems when the market vans park on Front Street leaving their engines running. The topography of Front Street offers fabulous views over the surrounding area and considered a positive attribute to the Town Centre but the wind was a particular problem, especially along Front Street.
- Some people were complimentary of the Area Action Plan (AAP) praising the direction that Stanley was moving towards and hoped that it would lead to benefits for future generations. The AAP statistics concentrated on the wards of South Stanley, Havannah, Crag Head and South Stanley and Stanley Hall.

It was noted that this should be extended to include Annfield Plain, Catchgate and Tanfield.

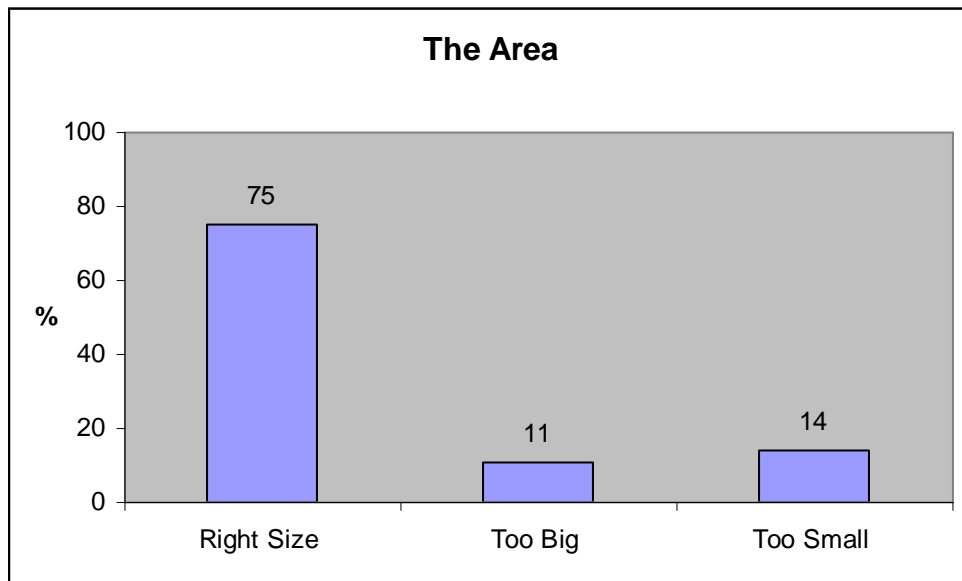
- A new school on the Kings Head site was seen as a good legacy for future generations with new facilities. However, there was a note of caution that school could cause problems e.g. disruptive students in the Town Centre. Developing the Kings Head site could also lead to greater access to the Town centre, possible pedestrian overpass.
- The road network was highlighted as a problem in the Town Centre with safety being a key concern.
- The flowers and the work of Horticultural Services Team at the Council were praised and some people were keen to see a greater amount of green space in the Town Centre. There was also a suggestion of a quiet area using the grounds of one of the places of worship that could be open to all.
- The life of Lord Gort who lived at Burnopfield was detailed by one respondent who outlining his career as the most decorated soldier within Derwentside, head of the British Army and supreme commander of British Land Forces in France in the Second World War and Sir Winston Churchill Military advisor. It was suggested that Lord Gort could be recognised within the Town Centre.

APPENDIX B

RESPONSES TO THE YOUNG PERSONS QUESTIONNAIRE

THE AREA - Look at the map of Stanley Town Centre

1. Do you think that this area is: ✓
- a. The right area to focus and work on
 - b. Too big and should focus on a smaller part (mark the map)
 - c. Too small and should focus on a bigger area (tell us which area)

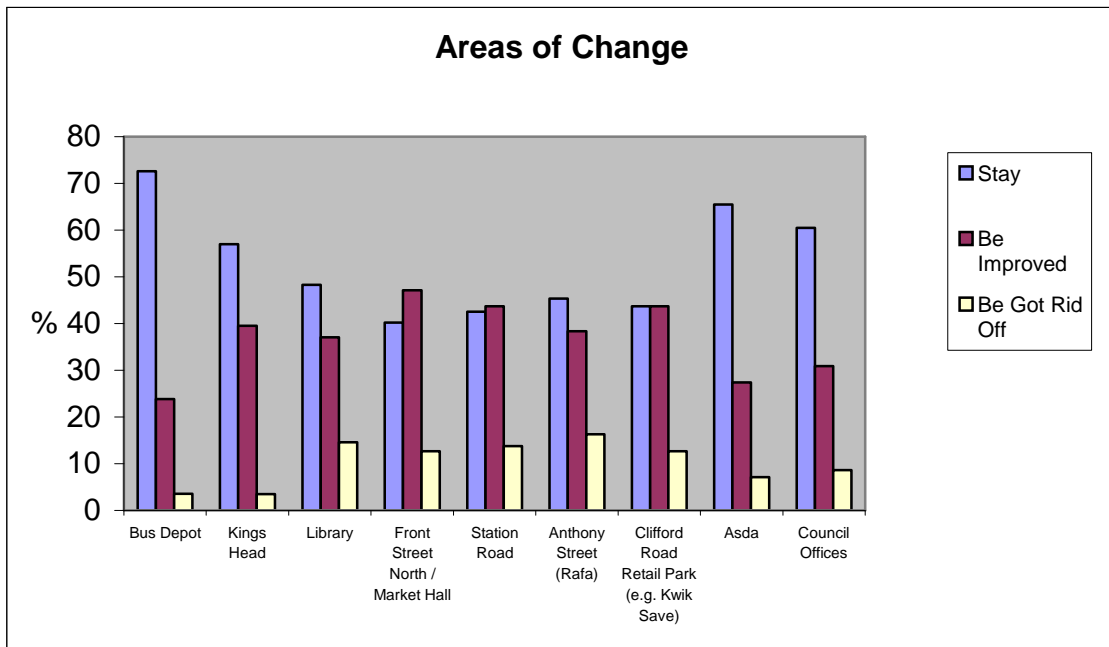


WHAT YOU SAID

The responses show that the young people agree with the suggested area of the Action Plan. Those that believed it should be larger said it should include South Moor.

2. What do you think should happen to the following places (there is also spaces for you to include your own places)?:

	<i>Stay</i>	<i>Be Improved</i>	<i>Be Got Rid Off</i>
A. Bus Depot	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B. Kings Head	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C. Library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D. Front Street North / Market Hall	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E. Station Road	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
F. Anthony Street (Rafa)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
G. Clifford Road Retail Park (e.g. Kwik Save)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
H. Asda	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I. Council Offices	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



WHAT YOU SAID

The bus depot was the most valued site and should stay. Asda was the second most popular site with the Council Offices and the Kings Head sites also highly valued. The Anthony Street (Rafa) site was the most undervalued site and scored the highest percentage to be got rid of, closely followed by the library, Station Road, Clifford Road and Front Street. Front Street North/Market Hall topped the list of areas most in need of improvement closely followed by Station Road and Clifford Road. Additional comments highlighted the Louisa Centre as a valued resource that should be improved and the retention of parks in and around the Town Centre. The only additional area that was suggested as a potential development area was the field by Burnside Youth Club that could be improved. Overall there was agreement at the suggested development areas.

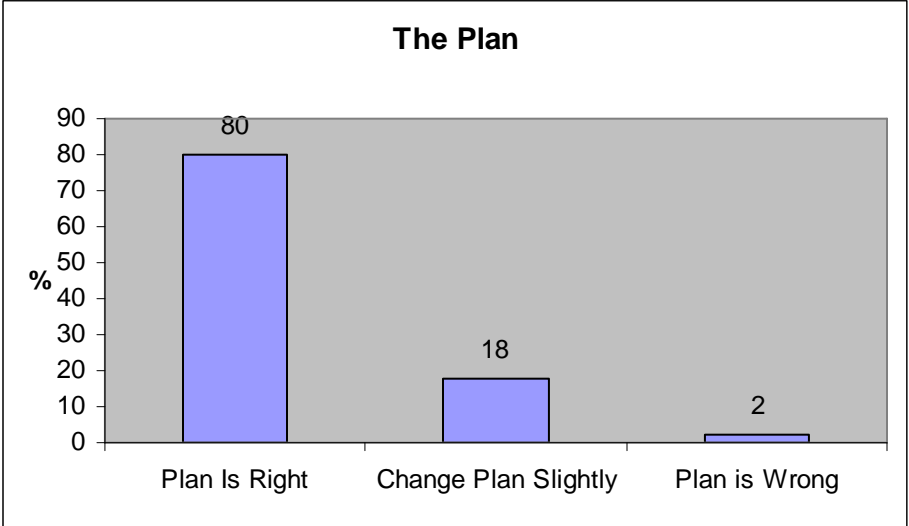
THE PLAN

We think that Stanley Town Centre should:

- *Attract people who live in Stanley*
- *Attract visitors from outside of Stanley*
- *Appeal to people of different ages, groups, and cultures*
- *Have a mix of shops and places to go*
- *Have good places to live*
- *Offer people good jobs*
- *Look nice and be of good quality*
- *Be safe to visit*
- *Have good transport (e.g. car parks)*
- *Look after old and important buildings*

3. Does this Plan sound right to you? ✓
- This Plan is right
- This Plan is almost right if it is changed slightly
- This Plan is wrong and is not what people want

What would you change?



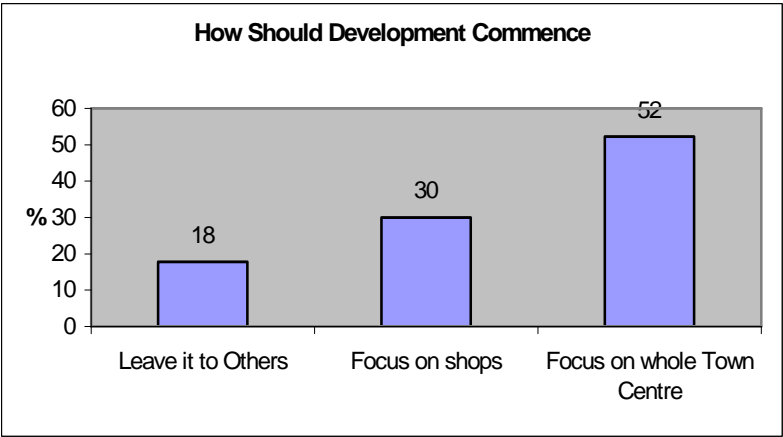
WHAT YOU SAID

Just over half of the respondents believed that focusing on the whole of the Town Centre would be the best approach, but with 30% wishing to concentrate on shops it is clear that improving the shopping in the Town Centre is a key issue.

4. How should this be done? (choose one option):



- a. Leave it up to others (e.g. builders, shop owners, etc.)
- b. Just focus on making the shops better
- c. Focus on the whole Town Centre



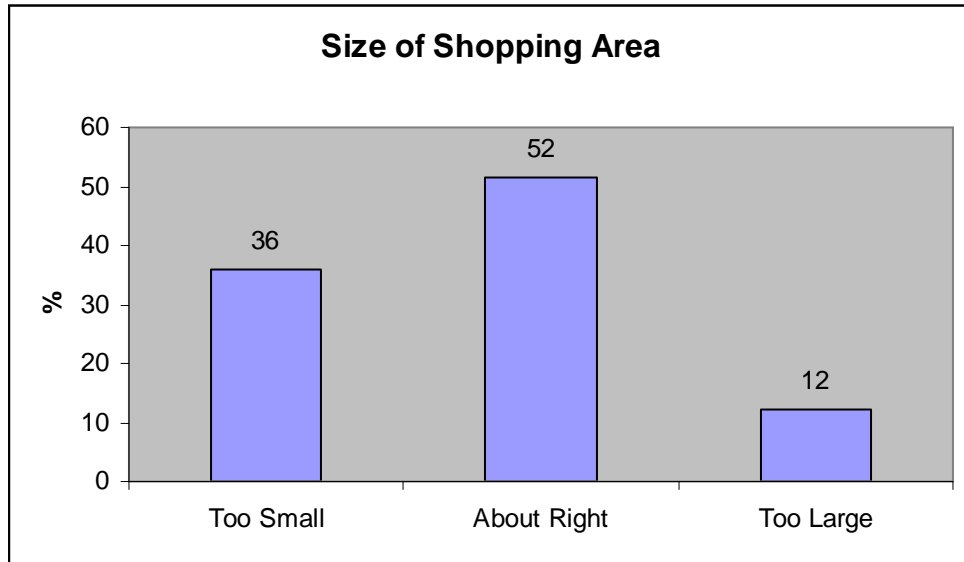
SHOPPING

5. What do you think about the size of the shopping area?:

a. It's too small and needs to be larger

b. It's about right

c. It's too large and the shops need to be closer together

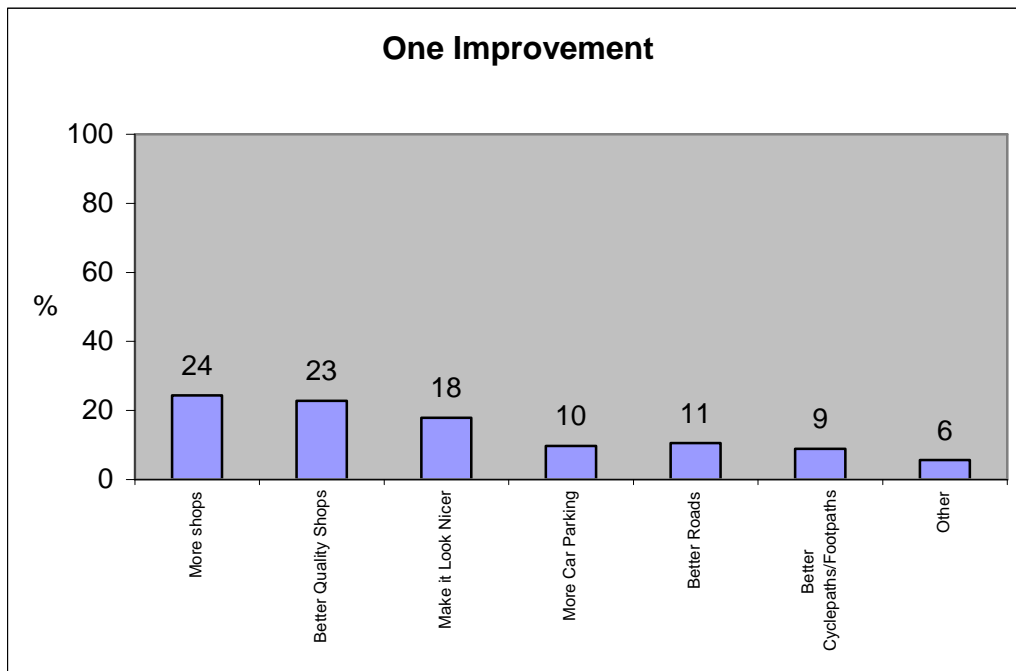


WHAT YOU SAID

The overall view is that the size of the Town Centre shopping area is about right but a significant number (36%) were concerned that the Town Centre shopping area is too small, which relates to the previous question in the concerns of shopping.

6. Which ONE thing would make Stanley Town Centre better?:

- a. More shops
- b. Better quality shops
- c. Making the place look nicer (e.g. new paving or plants)
- d. More car parking
- e. Better roads into the Town Centre
- f. Better cyclepaths and footpaths into the Town Centre
- g. Other?



WHAT YOU SAID

Question 6 reiterates the feeling of young people in previous questions that shopping is the one improvement that they would wish to see to the Town Centre. More Shops and Better Quality Shops totalled almost half of the scores with more shops just marginally the preferred choice. Improving the environment and making the Town Centre to look nicer was the third most popular choice.

SAFETY

7. Please tell us if there is anything that makes you feel unsafe in Stanley Town Centre?:

A) Daytime: _____

B) Night-time: _____

C) What can be done to change this? _____

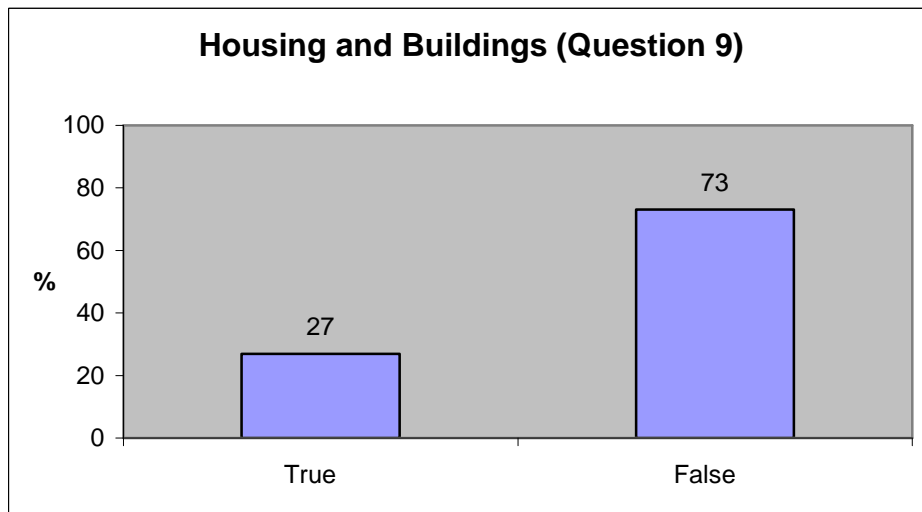
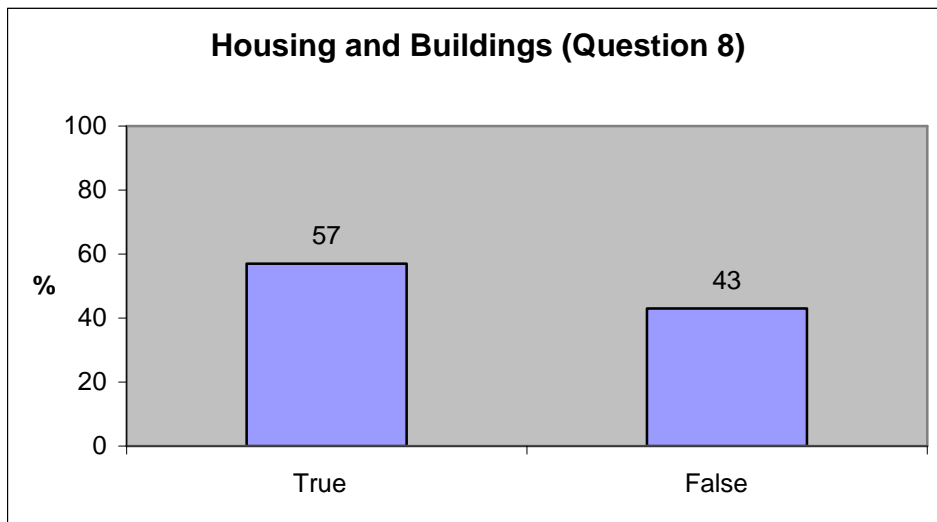
WHAT YOU SAID

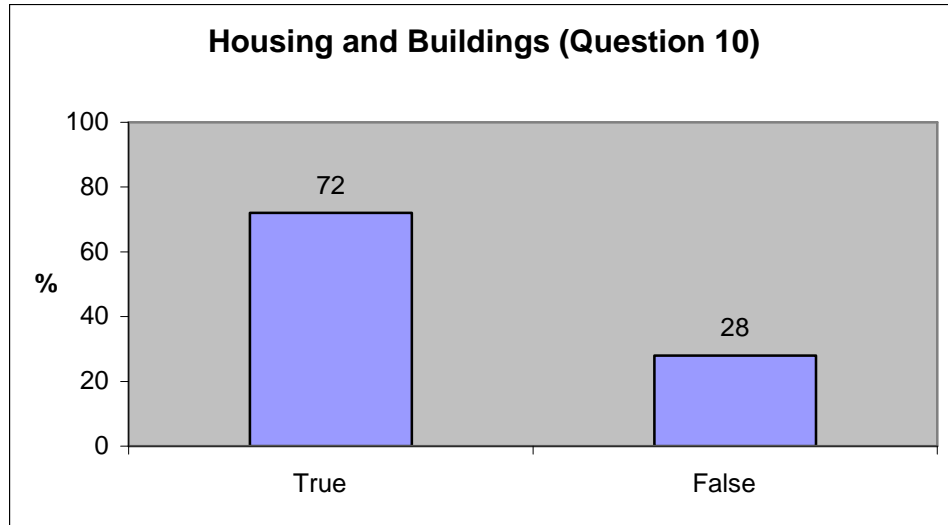
Most young people didn't feel unsafe in Stanley Town Centre during the day time but some did feel threatened by other people often by verbal abuse. Problems with people who were drunk was a concern for people both during the day and the number one issue at night time. The fear of personal safety at night time was a concern for young people, fearing verbal or physical abuse, intimidation from other teenagers and people that are drunk. Another complaint of Stanley Town Centre at night time was the poor lighting and how this escalated the fear of going to Staley Town Centre at night.

The responses show that increasing the police presence and reducing the number of pubs and places to buy alcohol were the most popular suggestions of how to improve safety in the Town Centre. Providing more things for young people to do and improving lighting with no

HOUSING & BUILDINGS

8. Would Stanley Town Centre be better if it had more people living within it? YES NO
9. Do you think Stanley Town Centre would be too expensive a place to live? YES NO
10. Do you think that any important old buildings should be looked after (e.g. if they need to be repaired to look nicer)? YES NO





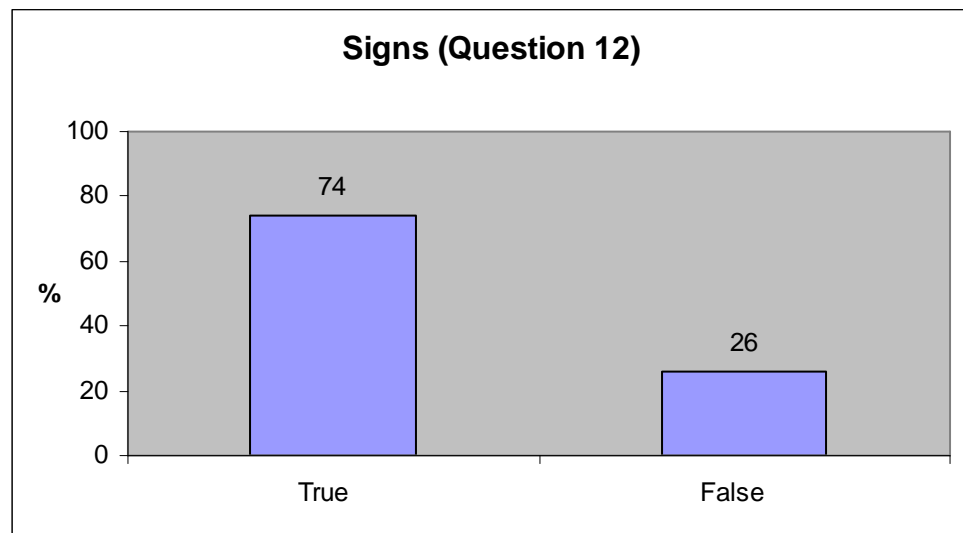
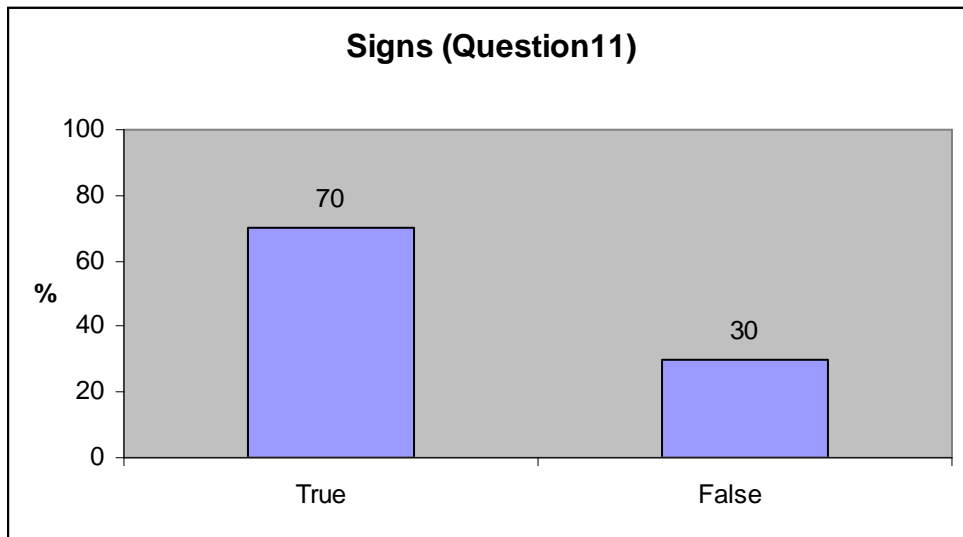
WHAT YOU SAID

There was close result between to question 8 with 57% agreeing that Stanley would improve with more people living in it. However the other two questions were more clear-cut. It is clear that young people do not think that Stanley Town Centre is an expensive place to live and further research of this could determine whether this was a good or bad impression. The historic character of the Town Centre was highly regarded with 72% agreeing that older buildings should be looked after. From this question there could be further work to raise awareness of the listed buildings in the Town Centre and make young people more aware of the historic buildings that surround them.

SIGNS

11. Do you think there needs to be welcome signs / symbols (e.g. Pit Wheels) when you approach Stanley? YES NO
12. Do you think there should be more signs in and around Stanley Town Centre to help people find their way around? YES NO

Do you have any ideas about this could be and where they could go?



WHAT YOU SAID

There were not many additional comments about adding more welcome signs or symbols to the Town Centre but it was a popular choice to improve the approach into Stanley with suggestions of using the Kings Head site or Library sites. There were also ideas of having signs outside of the Town Centre boundary that would provide identity and information to the wider Stanley area linking to the Town Centre. Young people thought that additional signage would be a good idea to show people where to go in Stanley, especially for new visitors. The most popular location for a map of the Town Centre would be at the top of Front Street close to the Louisa Centre.

CARS & TRAFFIC

13. Do you think cars should be allowed to drive along parts of Front Street in the Town Centre?

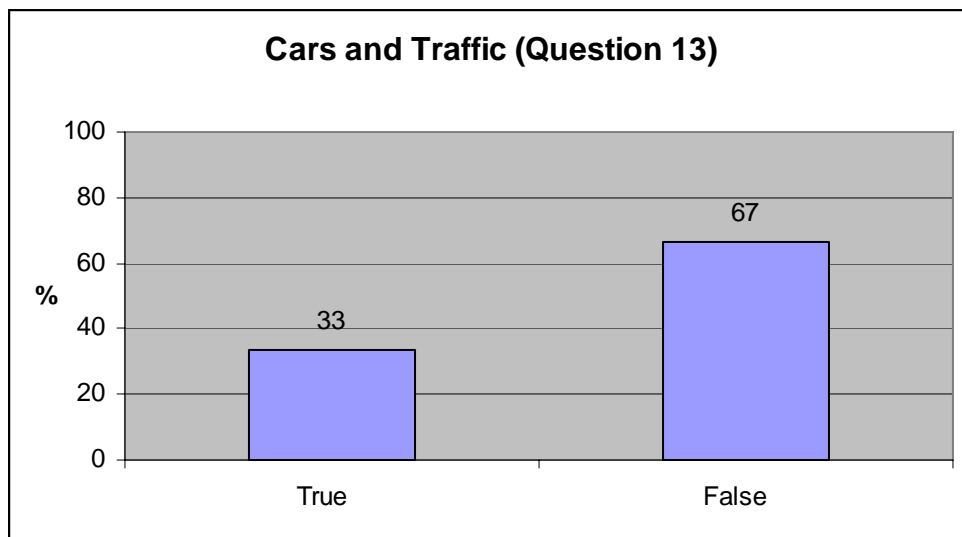
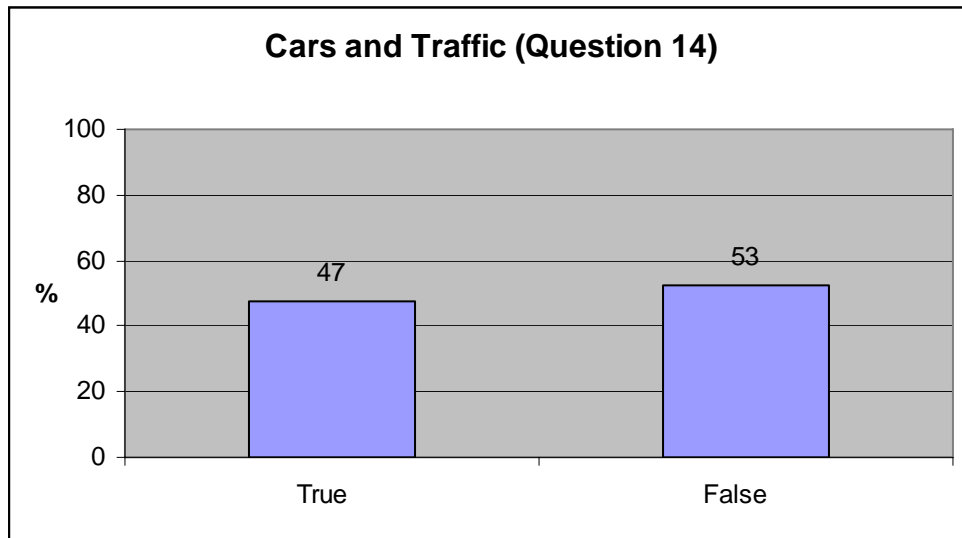
YES

NO

14. Do you think there is enough car parking spaces in the Town Centre?

YES

NO



WHAT YOU SAID

The proposal to reintroduce traffic on Front Street was not a popular option. The issue of cars in the Town Centre and poor safety to cross roads and lack of crossing points were highlighted. The number of car parking spaces in the Town Centre may not be an issue that young people are most aware of but each respondent completed it and the results show a mixed outcome, 47% believed there was enough car parking whereas 53% felt that was a false