



**Achievements**

<b>We have</b>	<b>When</b>	<b>Outcome</b>	<b>Evidence/Review</b>
<b>Service Plan</b>			
<p><b>1. Produce Information covering Research and analysis of key socio-economic data for Community Planning purposes</b></p> <ul style="list-style-type: none"> <li>Outline of Information requirements ongoing - information monitored, scoped and key data identified for local initiatives</li> </ul>	<p><i>Ongoing</i>  <i>1/4ly &amp; biannually</i></p>	<ul style="list-style-type: none"> <li>Information Sources Identified and established</li> <li>Statistical and regeneration policy library established</li> <li>Baseline information available to enable review and improvement planning of Community Strategy (super output area data)</li> <li>Acquired 'State of the Nation' software</li> </ul>	<ul style="list-style-type: none"> <li>Local Neighbourhood Renewal Strategy, Community Strategy, Local Performance Indicators, BVPIs, National Floor Targets and Quality of Life Indicators considered – Regeneration Assistant - working files.</li> <li>Library in place</li> <li>Minutes of partnership meetings – Performance Management Document for the LSP</li> <li>Software operational</li> </ul>

**2. Develop Policy to address socio-economic and environmental issues**

*Re-appraisal of key strategies  
(Community Strategy and Local Neighbourhood  
Renewal Strategy Review)*

- Undertake policy search and identify good practise in relation to Community Strategy processes

Jan 04 –  
Feb 05

- Policy and actions based on good practise and local experiences

- University correspondence
- Interview notes
- Implementation Plan

- Establish a regeneration framework for the District and major settlements

Apr 05 –  
Apr 06

- Regeneration Frameworks and Delivery Plans

- Bookings, event info., notes
- Policy briefings
- Seminars, Networking Events, visits and Conferences attended
- Grant application forms
- Neighbourhood Pathfinder events / open day
- Regeneration Library
  
- Area development Frameworks
- Economic Appraisals
  
- Masterplan Documents (Seaham, Peterlee)

<p><b>3. Facilitate transparent access to resources to enable initiatives to be brought forward to address local priorities: -</b></p> <p><i>Clear grant procedures and performance management systems in place, monitored and evaluated.</i></p> <ul style="list-style-type: none"> <li>• Delivery / service plans established with partnership agreement for SRB Rounds 5 and 6, Neighbourhood Management Pathfinder and Neighbourhood Renewal Fund</li> <li>• European Objective 2 Priority 4, Neighbourhood Renewal Fund, Liveability, SRB &amp; Lottery Fund Resources promoted and potential applicants supported</li> </ul>	<p>Jan 05 – June 06</p> <p>Ongoing</p>	<ul style="list-style-type: none"> <li>• Identified actions established for 05/06 (NRF)</li> <li>• SRB Delivery Plan completed</li> <li>• GoNE and One NE approvals</li> <li>• SRB evaluation</li> <li>• Partnership proposals / schemes</li> <li>• Number of EU project approvals – 20 (Jan 04 to date) – value £2,415,897</li> <li>• Number of further EU applicants supported – 8 (Jan 04 to date) – value £1,032,815</li> <li>• Number of Lottery project approvals– 44 (03/04, value = £2.298M)</li> <li>• Number of Lottery project approvals – 37 (04/05, value = £1,213,228)</li> <li>• Total Number of Lottery schemes approved- 20(05/06) Value= £540,670</li> <li>• Number of approved Lottery schemes supported – 22 (03-04)</li> <li>• Number of approved Lottery schemes supported – 23 (04/05)</li> <li>• Total Number of Lottery applicants supported –12 (04/05)</li> </ul>	<ul style="list-style-type: none"> <li>• NMP Delivery Plan</li> <li>• SRB Delivery Plan</li> <li>• Evaluation CD Rom</li> <li>• Evaluation report</li> <li>• Project Files and Offer letters</li> <li>• Project approval and grant offers</li> <li>• Package monitoring information</li> <li>• Lottery / GoNE website</li> <li>• Project development files</li> </ul>
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<ul style="list-style-type: none"> <li>• Neighbourhood Pathfinder Performance Management Framework reviewed</li> <li>• Liveability ‘ action research’ programme developed and commenced</li> </ul>	<p>Sep 04 – Oct 05</p> <p>Mar 04 – Apr 05</p>	<ul style="list-style-type: none"> <li>• Cumulative Number of NMP Interventions approved – 19 (value - £1,571,705)</li> <li>• Number of NMP Interventions approved this year (04/05) – 5 (value - £492,739)</li> <li>• Cumulative Number of NMP Quick Response Interventions – 10 (value £41,260)</li> <li>• Number of Quick Response Interventions approved this year (04/05) – 5 (value - £18,694)</li> <li>• Total Number of Liveability Interventions approved (04-05 – 15, value £1,275,141)</li> <li>• )Total number of SRB projects approved (04/05 – 3, value £270,507</li> <li>• Total number of NRF service improvements approved (04/05 – 47, value £8,358,212)</li> <li>• mprovement Plan established</li> <li>• Improvement Plan Launch 16<sup>th</sup> Dec 04</li> <li>• Annual review completed – Nov 04</li> <li>• Equality and Diversity Review of NMP activities with GoNE in conjunction with East Durham LSP to be undertaken</li> </ul>	<ul style="list-style-type: none"> <li>• Pathfinder Performance Management Framework Document</li> <li>• Mid year review Meeting Papers</li> <li>• Pathfinder Improvement Plan</li> <li>• Neighbourhood Renewal Advisor requested</li> <li>• Appraisal forms</li> <li>• Recruitment documentation</li> </ul>
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<ul style="list-style-type: none"> <li>Monitoring and evaluation undertaken of external grant funds</li> </ul>	Ongoing	<ul style="list-style-type: none"> <li>Large proportion of reforms approved, remainder currently under development / appraisal stages</li> <li>Capital programme of works under development</li> <li>LSP liveability sub group established</li> </ul>	<ul style="list-style-type: none"> <li>Minutes of meetings and file notes</li> <li>Resources Scrutiny Report 30<sup>th</sup> March 2005</li> </ul>
<ul style="list-style-type: none"> <li>Communications:-</li> </ul>	Ongoing	<ul style="list-style-type: none"> <li>SRB Evaluations</li> <li>Internal / external audit reports</li> <li>Liveability evaluation to be established with Idea</li> </ul>	<ul style="list-style-type: none"> <li>Evaluation reports</li> <li>Audit Reports</li> <li>LSP Minutes</li> <li>GoNE Reviews</li> </ul>
<ul style="list-style-type: none"> <li>Website to be reviewed</li> </ul>	Dec – Apr 05	<ul style="list-style-type: none"> <li>Unit website established with funding advice, background and contacts including links to other sources to be reviewed within e-gov project GG02</li> </ul>	<ul style="list-style-type: none"> <li>Prince 2 files – shared folder T:\economicdevelopment\PSOG02</li> </ul>
<ul style="list-style-type: none"> <li>NMP communications Action Plan currently being implemented</li> </ul>	Oct – Apr 05	<ul style="list-style-type: none"> <li>NMP open day</li> </ul>	<ul style="list-style-type: none"> <li>NMP website currently being explored</li> </ul>
<ul style="list-style-type: none"> <li>Opportunities to promote the units activities</li> </ul>	Apr 04 – Mar 05	<ul style="list-style-type: none"> <li>Communications plan being implemented subject to available resources</li> <li>Demonstrate good practise – regional and National external funding events</li> <li>Organised a sustainability awareness raising event (Action Packed Futures) for the public in partnership with all of Durham's City &amp; District Councils and the County Council</li> </ul>	<ul style="list-style-type: none"> <li>Council Website</li> <li>The Buzz Neighbourhood Pathfinder Newsletter</li> <li>Contributions to Infopoint</li> <li>Inform north publication</li> <li>Itinerary for visitors</li> <li>Invitation requests</li> <li>Press Releases</li> </ul>

		<ul style="list-style-type: none"> <li>Started to raise awareness of sustainable development with partners by incorporating a sustainability questionnaire into NRF and Liveability Fund applications</li> <li>Promotion of new investment opportunities (Seaham North Dock, Seaham Town Centre)</li> </ul>	
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<p><b>4. Maximise the impact of Neighbourhood Renewal</b></p> <ul style="list-style-type: none"> <li>Link outcomes to floor targets</li> </ul>	1/4ly and Annually	<ul style="list-style-type: none"> <li>New activities brought forward this year to focus on National Govt Floor Targets where performance is regarded as being poorest – Education, Employment, Business Creation and Growth – baselines to be re-visited within performance framework process for input to Community Strategy</li> </ul>	<ul style="list-style-type: none"> <li>Current availability of data (super output are data now available)</li> <li>Allocation of NRF, SRB and EU resources</li> <li>Considered and incorporated within recently established LSP themes</li> </ul>
<ul style="list-style-type: none"> <li>Increase co-operation between partners and community engagement</li> </ul>	Ongoing	<ul style="list-style-type: none"> <li>Development Day</li> <li>Numbers of community led grant awards increased</li> <li>Draft LSP and Community Network Protocol established</li> <li>Community Development Strategy to be developed – consultation events undertaken</li> <li>Communication Training provided for the community network</li> <li>Community Development Activities provided to support engagement 04/05: - No of local groups assisted = 93 No of new groups supported = 26</li> </ul>	<ul style="list-style-type: none"> <li>LSP development day papers and working files</li> <li>Programme monitoring and evaluations</li> <li>LSP evaluation</li> <li>Numbers of Community Reps upon LSP groups</li> <li>Feedback from development and training days</li> <li>Community Development Files</li> </ul>

		No of people into training = 127 Projects/initiatives/events supported = 78 Employment opportunities generated = 11.5 Amount of funding in application stage = £486,374.95 Amount of Funding Secured = £988,727.72 No. of funding applications made = 65 No. of Community Enterprises assisted = 9 No. of Community Enterprises supported = 2 No. of Volunteers engaged = 411 No. of new volunteers engaged = 60	
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<b>Best Value Performance Indicators</b>			
<ul style="list-style-type: none"> <li>None</li> </ul>			
<b>Local Performance Indicators</b>			
<ul style="list-style-type: none"> <li>Audit Commission ECR1 – Employment</li> <li>(% of people of working age in employment)</li> <li>Quality of Life indicator 1</li> </ul>	03/04 62.1%  04/05 65.5%  05/06 Q1 – 66.6%	<ul style="list-style-type: none"> <li>04/05 – 75.8% of the population are of working age</li> <li>Q3 figures not yet available.</li> </ul>	<ul style="list-style-type: none"> <li>Nomis Website</li> <li>Land Registry Website</li> <li>State of the Nation Software</li> <li>EDC Statistical Library</li> </ul>
<ul style="list-style-type: none"> <li>House prices and affordability ECR8</li> <li>A – Average Property Price</li> <li>B - Average Property Price / Average Earnings</li> <li>Quality of Life indicator 8</li> </ul>	A 04/05 £85,603  05/06 Q1 - £89,786  B	<ul style="list-style-type: none"> <li>02/03 annual average £49,308</li> <li>Annual average figures for 03/ 04 = £65,497</li> </ul>	

<ul style="list-style-type: none"> <li>• Town Centre Revitalisation – Usage</li> <li>• A – Pedestrian Footfall Survey in Town Centres</li> <li>• B – User satisfaction Survey within Town Centres</li> </ul>	<p>Annual 02/03 3.07</p> <p>03/04 3.6</p> <p>04/05 4.7</p> <p>05/06 Q1 – 5.2</p>	<ul style="list-style-type: none"> <li>• Baselines yet to be established</li> <li>• Surveys to be undertaken prior to commencement of Town Centre redevelopments</li> </ul>	<ul style="list-style-type: none"> <li>• Monitoring to be established via major centres initiative supported through the single programme</li> </ul>
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<b>Strategy Documents</b>			
<ul style="list-style-type: none"> <li>• See section 2</li> </ul>			
<b>Risk Management Action Plans</b>			
<ul style="list-style-type: none"> <li>• Service Plan Action Plan.</li> <li>• Limited task materialisation due to recent staffing restructure and changes to service planning process</li> </ul>	<p>Nov 04 – Apr 05</p>	<ul style="list-style-type: none"> <li>• New service team being embedded due to recent restructure incorporating community development.</li> <li>• Service realignment with future activities to be achieved</li> <li>• Greater sustainability of fixed term contracts to be addressed</li> </ul>	<ul style="list-style-type: none"> <li>• Familiarisation of FIOD for new staff ongoing</li> <li>• Service Plan review and development to create ownership</li> </ul>



<b>Other Tasks/Targets Corporate Plan</b>				
<b>Priority/Objective</b>	<b>Member Ownership</b>	<b>Milestone/Target/Measure</b>	<b>Officer Ownership</b>	<b>Comments</b>
<b>1. Quality services for our people</b>				
<b>QS1.</b> To provide and promote accessible, customer focussed, cross cutting services which achieve e-government targets.	<b>Cllr. Rob Crute</b>	Facilitate a comprehensive redevelopment scheme within Seaham Town Centre which will establish a focus for public services delivery. It is hoped the work will have commenced on site by December 2006.	Peter Coe	On target – Master plan complete – Oct 05 Commitment of Partners to be established by Dec 05 Funding Package to be agreed by Sept 05
<b>QS2.</b> To develop our community leadership and engagement role and to develop partnerships under the auspices of the Local Strategic Partnership	<b>Cllr. Rob Crute</b>	Produce community capacity building actions from within the revised Community Development Strategy and action plan, which is to be developed by March 2006.	Peter Coe	Preliminary consultations with key service providers, community groups and voluntary sector commenced – target to be reviewed on completion of action plan
<b>Priority/Objective</b>	<b>Member Ownership</b>	<b>Milestone/Target/Measure</b>	<b>Officer Ownership</b>	<b>Comments</b>
<b>2. Striving for excellence in the workplace</b>				
N/A				

Priority/Objective	Member Ownership	Milestone/Target/Measure	Officer Ownership	Comments
<b>3. A sustainable job for everyone.</b>				
<p><b>SJ3.</b> To bring about effective end uses for major redevelopment sites improving the environment and leading to employment growth, greater housing choice and improved choice of shopping &amp; leisure facilities.</p>	<p><b>Cllr. Rob Crute</b></p>	<p>Secure new retail investment in Seaham Town Centre by April 2007.</p>	<p>Peter Coe</p>	<p>On target Planning permission granted – July 05 Start on site expected April 06 subject to acquisitions</p>
		<p>Secure improvements to the St Johns Square area, East of Church Street Area and the North Dock area, Seaham by April 2008.</p>	<p>Peter Coe</p>	<p>St Johns Sq - On target Master plan complete – Oct 05 Commitment of Partners to be established by Dec 05 Funding Package to be agreed by Sept 05</p>
		<p>Develop a master plan to help secure improvements in and around Peterlee by March 07</p>	<p>Peter Coe</p>	<p>North Dock – On target 1<sup>st</sup> phase complete - July 05 Phase 2 funding package to be agreed by April 06</p>
		<p>Commence the development of both the Thomas Brothers and Murton Colliery Site by April 2007.</p>	<p>Peter Coe</p>	<p>On target Initial framework established and agreed – Aug 05  Development Plan to be finalised by Dec 06</p>
				<p>Thomas Bros Site – Achieved</p>

				Commenced on site July 05  Murton Site – On Target Master plan commenced May 05
Priority/Objective	Member Ownership	Milestone/Target/Measure	Officer Ownership	Comments
<b>4. Decent Homes for all.</b>				
N/A				
Priority/Objective	Member Ownership	Milestone/Target/Measure	Officer Ownership	Comments
<b>5. Clean, tidy communities.</b>				
N/A				
Priority/Objective	Member Ownership	Milestone/Target/Measure	Officer Ownership	Comments
<b>6. Better Transport.</b>				
<b>BT1.</b> To promote improved infrastructure and enhance traffic management to secure better access to homes, work and leisure by a range of different types of transport,	<b>Cllr. George Patterson</b>	<i>Secure approval for the East Durham Link road and provide access to the proposed Hawthorn Business Park by April 2008.</i>  Lobby appropriate agencies to improve use and access to the Sunderland to Hartlepool railway link by April 2006.	Peter Coe  Peter Coe	On Target English Partnerships financial commitment secured – Sept 05 All necessary planning applications approved – Jan 06 Funding package complete by Apr 06  Ongoing – Issues raised to RDA / GoNE – Apr 05

reducing the need to travel.		Secure improved local bus facilities in Seaham town centre by March 2008.  Encourage investment in cycling improvement in key developments of the district by April 2007.	Peter Coe  Peter Coe/Graeme Reed	LTP response agreed and submitted July 05  Bus facilities / layout agreed and planning permission – July 05  New developments incorporate cycle routes where appropriate – e.g. Seaham Colliery Site due to commence Jan 07
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Priority/Objective	Member Ownership	Milestone/Target/Measure	Officer Ownership	Comments
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<b>7. Making the District safe.</b>				
N/A				

Priority/Objective	Member Ownership	Milestone/Target/Measure	Officer Ownership	Comments
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<b>8. Building a healthy community.</b>				
N/A				

Priority/Objective	Member Ownership	Milestone/Target/Measure	Officer Ownership	Comments
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<b>9. Learning Opportunities for all.</b>				
N/A				

<p><b>Community Strategy</b> Local Indicators ECR 1 and ECR 8 (previous sections), although are not directly influenced by the unit are measured in support of the Community Strategy</p> <p><b>Complaints and Customer Feedback</b> The Unit has received 1 complaint since being established relating to the Parkside Housing redevelopment that the unit has now inherited from the out sourcing of housing management – this relates to an ongoing CPO. There have been no complaints in the period July 04 – Apr 05.</p>	04/05	<i>2 complaints over the year</i>	<ul style="list-style-type: none"> <li>Review process documentation</li> <li>Customer Services Unit Records</li> </ul>
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<p><b>Sickness</b> Average number of days lost to sickness per employee</p>	04/05	16.47 ( Sep 04 – Aug 05)	<ul style="list-style-type: none"> <li>• Regeneration Sickness Records</li> <li>• Personnel sickness monitoring system</li> </ul>
<p><b>Financial Performance</b> The Unit is currently on target in relation to revenue budgets</p>	04/05	<p>04 / 05 expenditure was finalised within budget.</p> <p>Currently the Unit is on target in relation to its 05/06 budgets</p>	<ul style="list-style-type: none"> <li>• Financial Monitoring Returns</li> </ul>

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<b>We have not</b>	<b>Reason Why</b>	<b>We Intend to</b>	<b>Revised Target Responsibilities</b>
<b>Service Plan</b>			
Sections 1-4	<ul style="list-style-type: none"> <li>• The Unit has been restructured and subject to significant changes. Service Plan is not fully owned - principal intended outcomes still achieved although delays experienced</li> </ul>	<ul style="list-style-type: none"> <li>• Ensure Service plan is reviewed by whole team</li> <li>• Unit to undertake review of service plan by end of Apr 05</li> <li>• 2 service planning days undertaken</li> <li>• Teams within the unit have commenced unit work plans</li> </ul>	<ul style="list-style-type: none"> <li>• Service Plan to be reviewed awaiting clarity from corporate support</li> </ul>
<b>Best Value Performance Indicators</b>			
No non achievements	-	-	-
<b>Local Performance Indicators</b>			
No non-achievements although	No process for monitoring	LPI's established See Local	Local PI's established and

<p>Local PI's established during November 2003</p>	<p>established for Local Pis : -</p> <ul style="list-style-type: none"> <li>• Town Centre Revitalisation – Usage</li> <li>• A – Pedestrian Footfall Survey in Town Centres</li> <li>• B – User satisfaction Survey within Town Centres</li> </ul>	<p>Performance Indicator section</p> <ul style="list-style-type: none"> <li>• Baselines yet to be established</li> <li>• Surveys to be undertaken prior to commencement of Town Centre redevelopments</li> </ul>	<p>placed in Service Plan</p> <p>Monitoring to be established via major centres initiative supported through the single programme</p>
<p><b>Strategy Documents</b></p>			
<p>No non - achievements, although Community Development and Regeneration Strategy development review is slow.</p>	<p>Availability of staffing resources</p>	<p>Establish staffing requirements for Community Development</p>	<p>Harness appropriate resources to progress Community Development Strategy review from internal and external sources</p>

<b>Risk Management Action Plans</b> No non-achievements			
<b>Community Strategy</b> No non-achievements		-	-
<b>Corporate Plan</b> No non-achievements		-	-
<b>Best Value Performance Plan</b> No non-achievements		-	-
<b>Complaints</b> No non-achievements		-	-
<b>Sickness</b> No non-achievements		-	-
<b>Financial</b> No non-achievements			Outstanding community development posts to recruit
<b>Other</b> No non-achievements			