

Performance against Best Value Performance and Local Indicators

Development and Building Control

Indicator	Description	Target		Performance 2003/04	Achievement 2004/05				Variance from target / comment	
					Q-1	Q-2	Q-3	Q-4		
BV107	Planning cost per head of population	-								
BV 109		2003/04	2004/05						Achieved	☺
	(a) Major applications determined within 13 weeks.	60%	60%	63%	33%	85%	60%			
	(b) Minor applications determined within 8 weeks.	65%	70%	78%	73%	54%	50%			
	(c) All other applications determined within 8 weeks.	80%	80%	90%	90%	67%	67%		Not achieved due to staff turnover/holidays	☹
BV 111	Percentage of applicants/agents satisfied with the service received.	Top quartile.		90%	No survey undertaken	No survey undertaken	No survey undertaken		Continuing high levels of satisfaction	
BV 188	Delegation to Officers (Planning)	90%		93%	95%	89%	94%		Almost achieved	☺
BV204	% of appeals allowed against the authority's decision to refuse planning applications			38%	50%	33%	40%			
BV205	Quality of service check list									
LPP 1	Percentage of householder applications determined within 8 weeks	Existing target 75% to progress to 85% by 2006		92%	90%	72%	73%		Not achieved due to staff turnover/holidays	☹
LPP 4	Percentage of industrial/economic applications determined within 8 weeks	Target 80%		64%	67%	50%	60%		Low number of (5) applications	☹
LPP 5	Percentage of applications vetted and approved within 5 weeks.	Target progress to 75% by 2006		61%	67%	61%	51%		Not achieved.	☹
LPP 6	Percentage of inspections undertaken in one working day.	Target 100%		100%	100%	100%	100%		Achieved	☺
LPP 7	Percentage of alleged breaches of planning control acknowledged within 3 days.	Target 80%		61%	100%	100%	0%		Low number (3). In all cases when received not immediately realised that were enforcement complaints.	☹
LPP 8	Percentage of alleged breaches responded to within 15 working days.	Target 100%		45%	45%	63%	80%		The Enforcement Officer has been faced with a significant backlog of old cases and a substantial rise in new cases. A scoring system is being operated.	☹

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Economic Regeneration

Indicator	Description	Target 2004/05	Performance 2002/03	Performance 2003/04	Achievement 2004/05				Variance from target / comment	
					Q-1	Q-2	Q-3	Q-4		
BV-EC2	Proportion of the working population who are unemployed and claiming benefit.	3.4%	-	3.4%	-	-	-			
BV-EC17(a)	Total number of investment enquiries dealt with per annum	120	-	108	17	23	39			☹
BV-EC17(b)	Number of re-locations and re-investments annually as a result of "inward investment"	5	-	6	3	2	2			☺
BV-EC17(c)	Number of jobs created and safeguarded from firms moving to, or re-locating within, the area following "inward investment" enquiries.	50	-	202	14	4	18			☹
BV-EC19	Number of new business start-ups assisted/receiving financial assistance.	12	-	10	4	4	0			☹
LPI 5	Respond to workspace enquiries within 3 working days	90%	-	83%	80%	80%	100%		Due to staff shortage July/August	☺
LPI 6	Process grant applications within 8 weeks	90%	-	100%	100%	100%	100%			☺
LPI 7	Jobs created through business grants & other assistance	44	-	214	38	34.5	7			☺
LPI 8	Occupancy rates of WVDC (or jointly owned) factory units & workshops	65%	-	70%	81%	81%	85			☺
LPI 9	Issue at least 10 press releases	10	-	12	7	4	3			☺

Planning and Environmental Policy

Indicator	Description	Target 2004/05	Performance 2002/03	Performance 2003/04	Achievement 2004/05				Variance from target / comment	
					Q-1	Q-2	Q-3	Q-4		
BV 62	The proportion of unfit private sector dwellings made fit or demolished as a result of direct action by the local authority.	5%	4.2%	6.48% *	0.18%	0.24%	0.90%			☹
BV 64	Number of private sector dwellings that have been vacant for more than six months as at 1st April 2004 that are returned to occupation during 2004/05 as a direct result of action by the local authority.	5	0.4%	24	2	12	35			☺
BV 106	Percentage of new homes built on previously developed land.	60%	56%	41.27%	42.2%	30.6%	60.6%			☹
BV 200	Local Plan-has local plan been adopted in last 5 years or proposals on deposit to adopt in next 3 years	Yes	-	No	No	No				

* N.B. The number of unfit properties used to calculate this figure is being changed – reverting to the 1996 estimate of unfit properties, as this is considered to be more reliable (=1655).