

Performance against Best Value Performance and Local Indicators

Development and Building Control

Indicator	Description	Target		Performance		Achievement 2004/05				Variance from target / comment	
				2003/4	2004/5	Q-1 %	Q-2 %	Q-3 %	Q-4 %		
BV107	Planning cost per head of population	-									
BV 109		2003/04 %	2004/05 %	%	%						
	(a) Major applications determined within 13 weeks.	60	60	63	59	33	85	60	71	Achieved	☺
	(b) Minor applications determined within 8 weeks.	65	70	78	57	73	54	50	45	Not achieved due to staff turnover/holidays	☹
	(c) All other applications determined within 8 weeks.	80	80	90	73	90	67	67	57	Not achieved due to staff turnover/holidays	☹
BV 111	Percentage of applicants/agents satisfied with the service received.	Top quartile.		90	No survey undertaken	No survey undertaken	No survey undertaken	No survey undertaken	No survey undertaken	Continuing high levels of satisfaction	
BV 188	Delegation to Officers (Planning)	90%		93	91	95	89	94	90	Achieved	☺
BV204	% of appeals allowed against the authority's decision to refuse planning applications			38	46	50	33	40	0		
BV205	Quality of service check list				15/18					New indicator for 2005/6	
LPP 1	Percentage of householder applications determined within 8 weeks	Existing target 75% to progress to 85% by 2006		92	77	90	72	73	63	Not achieved due to staff turnover/holidays	☹
LPP 4	Percentage of industrial/economic applications determined within 8 weeks	Target 80%		64	65	67	50	60	67	Low number of (9) applications	☹
LPP 5	Percentage of applications vetted and approved within 5 weeks.	Target progress to 75% by 2006		61	56	67	61	51	45	Not achieved.	☹
LPP 6	Percentage of inspections undertaken in one working day.	Target 100%		100	100	100	100	100	100	Achieved	☺
LPP 7	Percentage of alleged breaches of planning control acknowledged within 3 days.	Target 80%		61	50	100	100	0	0	Low number (3). In all cases when received not immediately realised that were enforcement complaints.	☹
LPP 8	Percentage of alleged breaches responded to within 15 working days.	Target 100%		45	69	45	63	80	88	The Enforcement Officer has been faced with a significant backlog of old cases and a substantial rise in new cases. A scoring system is being operated.	☹

Economic Regeneration

Indicator	Description	Target 2004/05	Performance 2003/04	Performance 2004/05	Achievement 2004/05				Variance from target / comment	
					Q-1	Q-2	Q-3	Q-4		
BV-EC2	Proportion of the working population who are unemployed and claiming benefit.	3.4%	3.4%	3.1%	-	-	-		+0.3%	😊
BV-EC17(a)	Total number of investment enquiries dealt with per annum	120	108	107	17	23	39	28	-13	😐
BV-EC17(b)	Number of re-locations and re-investments annually as a result of "inward investment"	5	6	8	3	2	2	1	+3	😊
BV-EC17(c)	Number of jobs created and safeguarded from firms moving to, or re-locating within, the area following "inward investment" enquiries.	50	202	37	14	4	18	1	-13	😐
BV-EC19	Number of new business start-ups assisted/receiving financial assistance.	12	10	8	4	4	0	0	-4	😐
LPI 5	Respond to workspace enquiries within 3 working days	90%	83%	90%	80%	80%	100%	100%	-	😊
LPI 6	Process grant applications within 8 weeks	90%	100%	100%	100%	100%	100%	100%	-	😊
LPI 7	Jobs created through business grants & other assistance	44	214	110	38	34.5	7	30.5	+66	😊
LPI 8	Occupancy rates of WVDC (or jointly owned) factory units & workshops	65%	70%	85%	81%	81%	85	85%	+20%	😊
LPI 9	Issue at least 10 press releases	10	12	16	7	4	3	2	+61	😊

Planning and Environmental Policy

Indicator	Description	Target 2004/05	Performance 2003/04	Performance 2004/05	Achievement 2004/05				Variance from target / comment	
					Q-1	Q-2	Q-3	Q-4		
BV 62	The proportion of unfit private sector dwellings made fit or demolished as a result of direct action by the local authority.	5%	6.48%	5.03%	0.18%	0.24%	0.90%	1.258%	+0.03%	😊
BV 64	Number of private sector dwellings that have been vacant for more than six months as at 1st April 2004 that are returned to occupation during 2004/05 as a direct result of action by the local authority.	5	24	52	2	12	35	3	+28	😊
BV 106	Percentage of new homes built on previously developed land.	60%	41.27%	48.5%	42.2%	30.6%	60.6%	57.6%	-11.5%	😐
BV 200	Local Plan-has local plan been adopted in last 5 years or proposals on deposit to adopt in next 3 years	Yes	-	No	No	No				

* N.B. The number of unfit properties used to calculate this figure is being changed – reverting to the 1996 estimate of unfit properties, as this is considered to be more reliable (=1655).