

**Adults Wellbeing and Health Overview and  
Scrutiny Committee  
26 April 2010  
Quarter 3 2009/10  
Performance Management Report  
Report of Corporate Management Team**



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**Report of Lorraine O'Donnell, Assistant Chief Executive  
Simon Henig, Leader**

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### **Purpose of the Report**

1. To present overall progress against key performance indicators and explore areas of underperformance in respect of the Altogether Healthier priority theme.

### **Background**

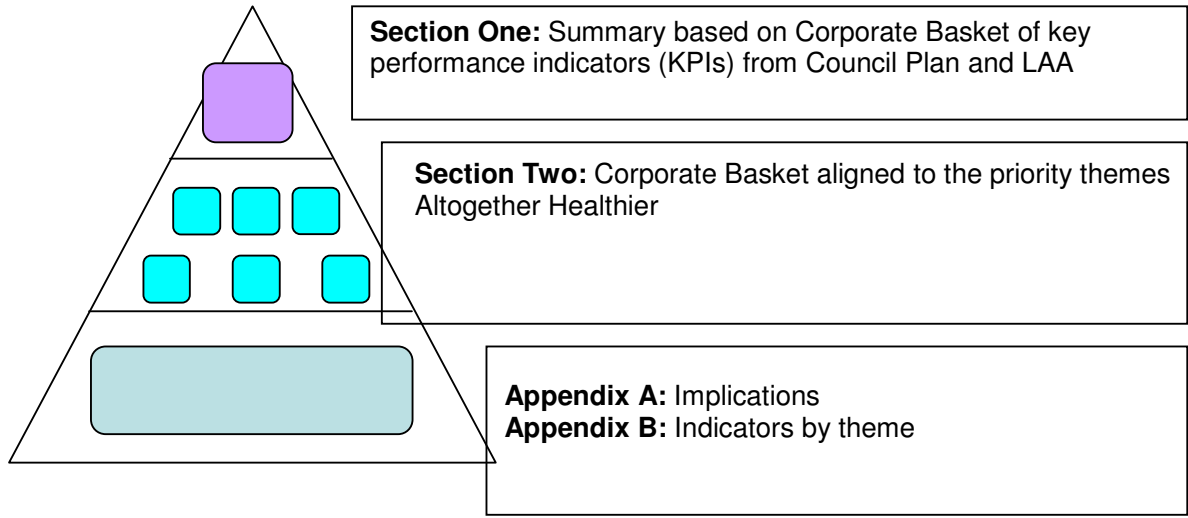
2. This is the third quarterly performance management report for the new unitary Durham County Council covering the period October to December 2009.
3. The Council with its partners continues to work to improve by monitoring and reviewing performance to ensure that focus and resource is concentrated on those areas of greatest priority. This overarching report is drawn from performance data and commentaries that have been provided by council service groupings and partners.
4. The report focuses on a corporate basket of indicators that has been identified from the outcomes of the LAA, the Council Plan, and a selection of Corporate Health measures. An overview of performance is presented for the third quarter and exceptions are highlighted where performance measures have exceeded targets by more than 5% and/or have shown significant improvement. Exceptions are also highlighted where performance measures have not improved compared to an appropriate comparable period and/or have not achieved target.
5. The report sets out progress against the priority theme of Altogether Healthier within the recently agreed Vision for County Durham. As the Council moves forward with detailed work to identify objectives to deliver the new Vision, the corporate basket of indicators will be updated and amended as appropriate.

### **Developments**






6. Within the Authority, a corporate approach to Performance and Planning issues is being steered through Improvement & Planning Group (IPG) at Head of Service level, and also through the new Fourth Tier Performance and Planning Group (T4 P&P). Whilst the production of quarterly corporate performance reports has been affected by the LGR recruitment process, a collective approach to improving reporting arrangements is planned through IPG and T4 P&P.
7. Improvements to our performance management arrangements have been implemented over the previous quarter including a more co-ordinated and timely approach between the Assistant Chief Executive's Performance Team and Service Groupings. Further realignment of performance indicators has been undertaken so that they are included

within the most appropriate priority theme. The Council has also revised performance reporting arrangements to its Overview and Scrutiny Committees to include reporting by priority theme to the appropriate Scrutiny Committee.

8. Additional up to date performance information will be obtained from the recently received results of the Place Survey. These are currently being analysed and will be reported to members in the next quarter.
9. The report is structured as follows:

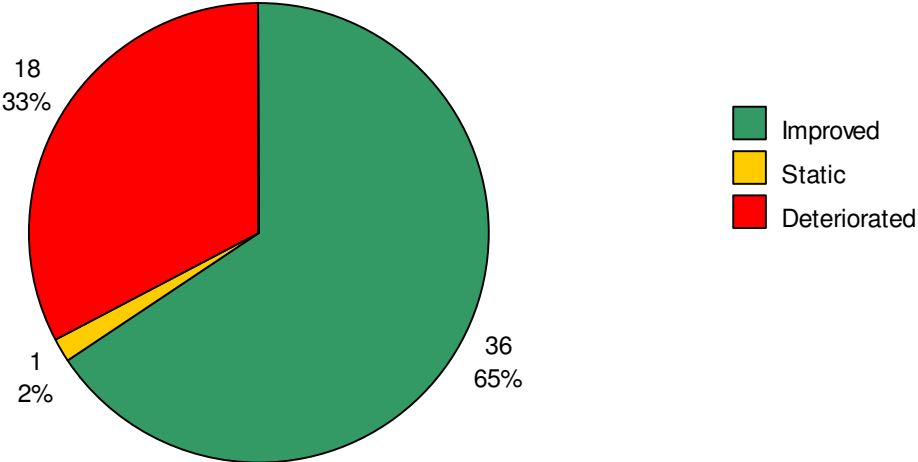


### Key To Symbols Used Within This Report

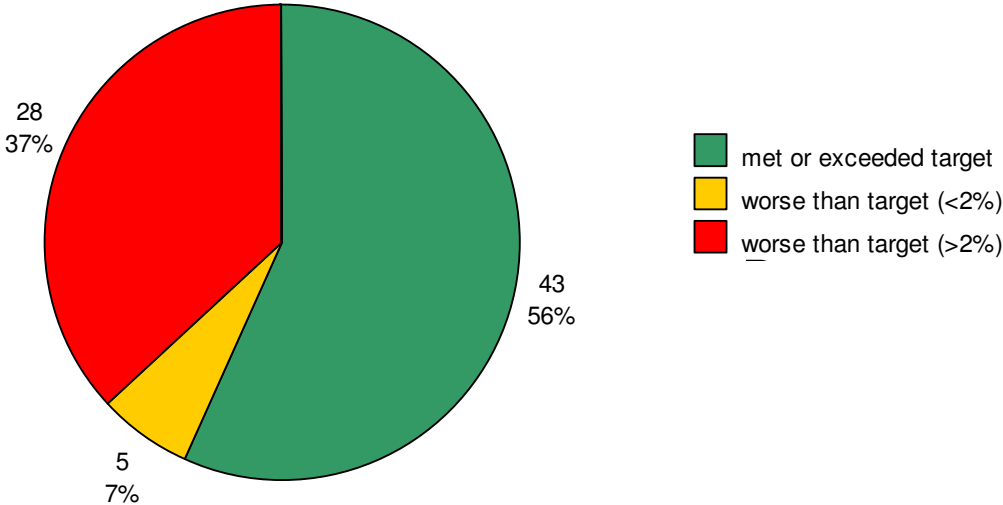
- |   |   |
|---|---|
| Performance better than target            |  |
| Performance <2% worse than target         |  |
| Performance >2% worse than target         |  |
| Performance worse than comparable period  |  |
| Performance better than comparable period |  |

**SECTION ONE: OVERVIEW OF PERFORMANCE**

**Direction of Travel**



**Performance to target**



The figures shown in pie charts identify the number of PIs included in each 'slice' and the percentage of the basket that this represents.

Pie charts throughout this report are based on the latest reported performance for the full set of corporate basket indicators or 'slice' thereof.

- 10. Acknowledging the limitations of the National Indicator set (NIs) and the improvements we need to make to our performance management arrangements, at the end of Quarter 3 we can demonstrate a good - albeit slightly reduced in percentage terms - overall level of improvement. 67% (37 out of a total 55 PIs) either improved or maintained previously reported performance compared to the 70% (37 out of a total 53 PIs) achieved in Quarter 2. Performance against target (on or within 2% of target) improved from 60% in Quarter

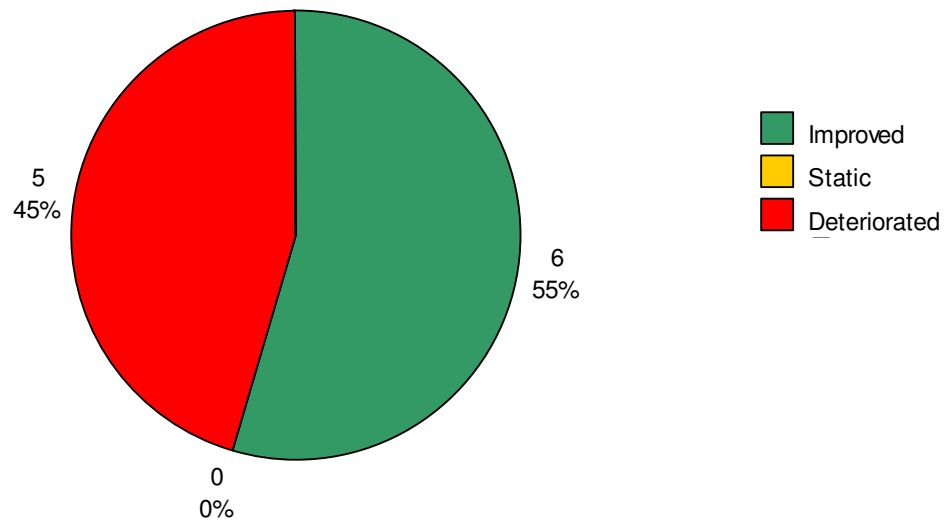
2 to 63% in Quarter 3. Whilst we would never expect to see 100% of targets achieved, this level of achievement highlights the need to review our approach to target setting as part of our performance management improvement plan.

11. During Quarter 3 notable progress has been achieved against some of Durham's key areas for improvement. Examples of note include:-
  - Significantly above target in respect of the number of people with a mental health problem progressing from employment support into education, training, volunteering or employment,
  - Improvements to the time taken to process Housing Benefit/ Council Tax Benefit new claims and change events
  - Reduced the number of first time entrants to the youth justice system aged 10-17, the best ever quarterly return.
  - Exceptional performance in the number of discharge delays from hospital
  - Further reductions in the number of JSA claimants in December with four employment resource centres established in partnership with Jobcentre Plus
  - More older people aged 50 and over involved in consultation with older peoples' issues
  - Only one primary school has not achieved the National Healthy Schools Status which represents 0.4% of the County's Primary Schools.
  - Enhanced multi-agency therapeutic services aimed at looked after children and children in need who have experienced trauma and abuse
  - Further extension of the garden waste scheme into 16,000 households in Teesdale.
  
12. Areas where further improvements are required include:-
  - The number of invoices we pay within 30 days, although performance has seen an improvement from Quarters 1 and 2
  - More relevant reporting information to reflect the work the Council is doing to improve its buildings and meet its DDA compliance obligations – better proxy measures over and above what is an outdated BVPI measurement.
  - The levels of serious violent crimes recorded, particularly in East Durham
  - Use of libraries, visits to museums and galleries and engagement in the arts
  - Teenage pregnancy rates
  - Timeliness and stability of adoption for looked after children
  - Participation rates for sport and physical activity, encouraging lifestyle changes that motivate people to "Get Fit, Stay Active and Feel Great"
  - Continue the improvements to the amount of household waste collected, recycled and composted and municipal waste land-filled.
  
13. Corrective actions are being taken in these and other areas where performance is not improving or is below target. Further comparative work and analysis will be applied to our data when national comparative quartile information becomes available for the NIs.

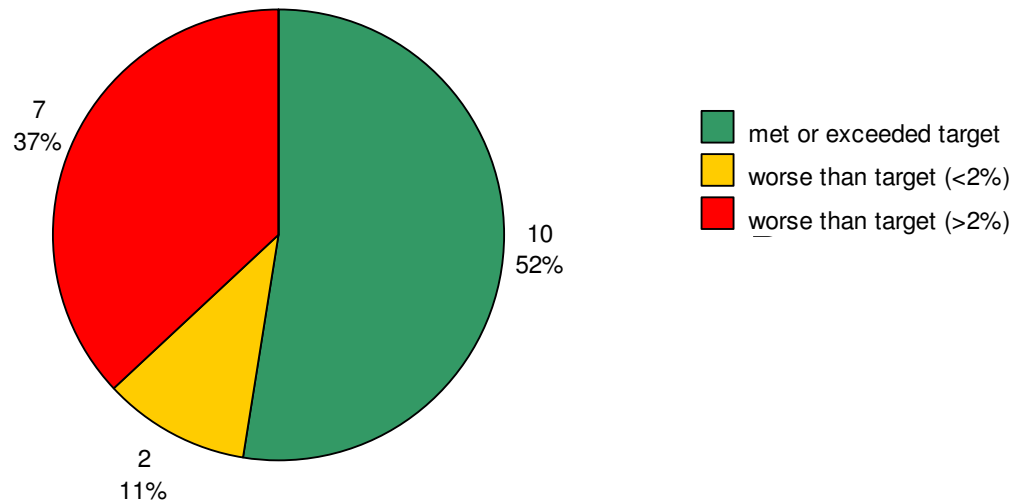
## SECTION TWO: PERFORMANCE BY PRIORITY THEME

### ALTOGETHER HEALTHIER

**Direction of Travel**



**Performance to target**






- 14 Performance to target has deteriorated from the previous quarter. Performance either meeting or within 2% of target fell from 75% in Quarter 2 to 63% in Quarter 3. This is as a result of having newly published data in respect of NIs 9,10,11,121,122 and 123.
- 15 The Council is continuing to exceed significantly the target set in the LAA with 980 people with mental health problems supported into training, volunteering, education or employment at end of Quarter 3. The annual target is 313.

- 16 We are also significantly exceeding the LAA target in relation to NI 141 - percentage of vulnerable people achieving independent living. This indicator relates to the supporting people service and measures their work to move people with high levels of need on from supported accommodation in a planned way. Quarter 3 performance is currently 76.7% of people moved on in a planned way against a target of 70%.
- 17 NI 131 measures the average number of discharge delays per week in acute and non acute hospitals per 100,000 population (low is good). Performance in County Durham remains well below target of four delays per 100,000 at 2.7 delays per 100,000. This is exceptional performance when compared to a 2008/9 comparator group average of 11.8 delays per 100,000 and an England average of 12.1 per 100,000. Joint work continues between ward staff and social workers to ensure that discharges are timely and appropriate. Latest figures from the hospital discharge survey show that 92.3% of people thought they were discharged to the appropriate place.
- 18 County Durham has increased performance in relation to the number of care packages in place four weeks after the end of assessment. Performance at Quarter 3 is 93.17% (increase from 91.4% in Quarter 2). Comparative data from the PWC Benchmarking Club (54 authorities), indicates that the county would be top quartile.
- 19 Quarter 3 performance in respect of LPI05 - number of older people aged over 50 involved in consultation on older people's issues –is below the Quarter 3 target at 233 against a target of 275. However, a planned programme of consultation, linked to service development, is in place in the Adults, Wellbeing and Health Service. 142 older people attended the All Our Tomorrows conference in October with a theme of 'Engaging with the Council' and further events have been held in January/February in respect of the Intermediate Care Strategy and the Health Improvement Plan.
- 20 In relation to the number of people receiving self directed support (Direct Payments and Individual Budgets), performance at the end of Quarter 3 (5.19%) is achieving the profiled target of 5.1%. However, County Durham's performance (based on the comparative data of 43 authorities from the PWC Benchmarking Club) is lower than other authorities. The Department of Health and Association of Directors of Adult Social Services have issued milestones for Putting People First including a target that at least 30% of eligible service users/carers have a personal budget by March 2011. From 6<sup>th</sup> April, 2010, all existing and new service users will be considered for a personal budget.
- 21 Performance in respect of NI132 - percentage of new clients, where the time from first contact to completion of assessment is less than or equal to four weeks - has reduced slightly to 89.4% from 90% in Quarter 2. However the latest data from the PWC Benchmarking Club, based upon 54 authorities, suggested that the county would be in the top quartile for performance. Individual team targets continue to be monitored and work is underway to restructure the Occupational Therapy service with a dedicated focus upon responsiveness.
- 22 In respect of LPI22, the Number of under-19s participating in free swimming programmes, all ten public swimming pools in County Durham are included in the free swimming programme. Unfortunately, the pool at Spennymoor had to be closed for 12 weeks so repairs could be carried out to the roof which was leaking and this closure has had a detrimental effect on this indicator. Consequently, it is unlikely that the year-end target will be achieved. However, if the target is adjusted to take into account the loss of

the Spennymoor pool for 12 weeks (the closure equates to 12,000 free swims of the under 19s) then the target would still be achievable.

- 23 National Indicators for Use of Libraries (NI9), Visits to Museums and Galleries (NI10) and Engagement in the Arts (NI11) have all shown a decrease in the latest monitoring data released by Sport England (April 2008 – October 2008). Sport England, who undertake the survey, have reported that the reduction is not statistically valid due to the sample size. North East comparator councils and England averages for the three indicators have also all reduced. Action plans are being implemented which include focussed marketing campaigns and targeting libraries with lower book borrowing rates. Although there is no clear evidence available as yet to indicate improved performance against the national indicators, latest figures for visits to museums in Durham in 2009 show a 21% increase on 2008 figures, and book loans have increased by 5,801 between April and December 2009 compared to the same period in 2008.




## ALTOGETHER HEALTHIER – PERFORMANCE STRENGTHS

Altogether Healthier – performance strengths						
National Indicator	Target	Actual	Direction of travel	Performance exceeded target by more than 5%	Responsible Officer	Commentary
LPI01 - Number of people with a mental health problem progressing from employment support into education, training, volunteering and employment	313.00	980.00	No trend data is available		Head of Strategic Commissioning (AWH)	<p>This indicator measures the number of people with Mental Health difficulties who have progressed into Employment, Training/Education or into Volunteering after participating in specialist employment and training support programmes operated by either the statutory or voluntary sector.</p> <p>The overall target of 313 people entering into either Employment, Training/Education or Volunteering has already been achieved. In the last quarter, 22 people accessed voluntary work, 5 progressed into work placements, 218 people progressed into further education and 49 accessed accredited training.</p> <p>The only outcome area that has decreased is in relation to people with mental health difficulties entering employment with 7 people gaining employment in this quarter compared to 21 in Quarter 2.</p> <p>A Mental Health Employment &amp; Training Network has been established in County Durham to develop, implement and monitor an Employment &amp; Training Strategy and Action Plan to improve the services offered to people with Mental Health services and their carers. The strategy also aims to address workplace policies and practices aimed at maintaining positive physical and mental wellbeing of employees.</p>
NI123 self reported 4 week smoking quitters per 100,000 population	526	574			Head of Social Inclusion (AWH)	<p>Target has been achieved. Cumulative figure at Q2 equates to 2405 quitters (1220 for Q2 only).</p>





Altogether Healthier – performance strengths						
National Indicator	Target	Actual	Direction of travel	Performance exceeded target by more than 5%	Responsible Officer	Commentary
NI135 % of people receiving a community based service whose needs were assessed or reviewed by the council and who received a specific carer's service, or advice and information.	23.9	26	✓	★	Head of Adult Care (AWH)	<p>This indicator measures the number of carers who have received a service as a percentage of people who received a community based service. Performance has increased from 24.7% in Quarter 2 to 26% in Quarter 3 against a year end target of 23.9%. This equates to an additional 215 carers accessing services.</p> <p>A Joint Commissioning Strategy has been developed and implemented with NHS County Durham. Examples of services commissioned jointly with NHS County Durham include an Emergency Support Service for carers that will be implemented on 1st April and a Carers Break pilot which will give carers known to the Carers Development Team the opportunity to access funding for short breaks.</p> <p>Latest PWC benchmarking data, based on 56 councils, suggests Durham is likely to be placed 1st Quartile.</p>
NI141 % of vulnerable people achieving independent living	70.00	76.7	✓	★	Head of Strategic Commissioning (AWH)	<p>This indicator measures the percentage of people that have moved on from supported housing in a planned way to independent living i.e. a supported housing scheme, permanent accommodation or back to family. There is continued good performance against this indicator with 76.7% of people moving on in a planned way.</p> <p>A briefing session was held with providers in October to emphasise the continued importance of accurate data collection and recording. A further session is planned with providers for later this year which will look at the establishment of stretching revised targets for this indicator for the next 3 years.</p> <p>Latest PWC benchmarking data, based on 54 councils, suggests Durham is likely to be placed 2nd Quartile..</p>

## ALTOGETHER HEALTHIER – PERFORMANCE EXCEPTIONS



Altogether Healthier – performance exceptions						
National Indicator	2009/10 Target	Q3 Actual	Direction of travel	Performance to target	Responsible Officer	Commentary
LPI05 - number of older people aged over 50 involved in consultation on older people's issues	300	233	No trend data is available		Head of Social Inclusion (AWH)	<p>A planned programme of consultation, linked to service development, is in place in Adults, Wellbeing and Health Service. The Quarter 3 target is 275 older people to be involved in consultations.</p> <p>Four public and professional Intermediate Care Strategy consultation events have taken place in January attended by approximately 20 older service users alongside focus groups led by Age Concern (as part of a service level contract to consult with older people on behalf of the County Council). Three consultation events on the Health Improvement Plan are planned for January and February.</p>
LPI22 Number of under 19s participating in free swimming programme	231300	164336	No trend data is available		Head of Sport & Leisure Services (NS)	<p>All 10 public swimming pools in County Durham are included in the free swimming programme. Unfortunately, the pool at Spennymoor had to be closed for 12 weeks so repairs could be carried out to the roof which was leaking.</p> <p>Spennymoor is a very popular venue, especially with young people due to having a leisure pool with water slide and waves, and this closure has had a detrimental effect on this indicator. Consequently, it is unlikely that the year-end target will be achieved.</p>
NI008 % of the adult (aged 16 plus) population who participate in sport for at least 30 minutes on 3 or more days week	23.4	22.1	No trend data is available		Head of Sport & Leisure Services (NS)	<p>Data relating to Active People Survey 3 (APS 3 - Rolling 12 months from October 2008 to October 2009) was published in December 2009. Although the percentage has increased since the APS 1 (baseline 20.4%), this increase is not statistically significant due to the sample size. Therefore, there is a high probability the participation rates are static. Pre April 09 district authority performance for APS 2/3 (APS</p>



**Altogether Healthier – performance exceptions**

National Indicator	2009/10 Target	Q3 Actual	Direction of travel	Performance to target	Responsible Officer	Commentary
						<p>1 baseline data) is listed below;</p> <p>Chester-le-Street, 22.6% (22.3%) – No change                      Derwentside, 18.8% (19.8%) – No change                      Easington, 18.6% (17.0%) – No change                      Sedgefield, 20.9% (17.8%) – Increased                      Teesdale, 23.1% (22.3%) – No change                      Wear Valley, 20.5% (18.2%) – No change</p> <p>It can be concluded that only Sedgefield’s performance improvement is statistically significant. Therefore, participation rates have remained static in all of the former districts except Sedgefield where there has been an increase. The next survey update will be available June 2010.</p> <p>Sport and Leisure Services is developing a new strategy that will focus upon increasing participation in sport. It is clear that current methods are not effective and therefore we need to develop new approaches to tackle this issue.</p>







Altogether Healthier – performance exceptions						
National Indicator	2009/10 Target	Q3 Actual	Direction of travel	Performance to target	Responsible Officer	Commentary
NI009 % of the adult (aged 16 plus) population who say they have used their public library service during the last 12 months.	46.5	40.8			Head of Libraries, Learning & Culture (AWH)	<p>Latest figures from the Active People Survey, for people interviewed between October 2008 and October 2009, show that 40.8% of people responded that they had used a library in the last 12 months. This compares to the baseline figure from April 2008 to October 2008 of 43.4%. Sport England, who are responsible for this research, report that given the sample size this reduction is not statistically significant. There has also been a reduction in England, North East and comparator council averages.</p> <p>Work continues to improve performance against this indicator. Individual action plans have been introduced for libraries with particularly low usage figures. A range of surveys have taken place to ascertain reasons for non-use of library services. These include the on-street survey of people in three towns across the county and a survey of people who are members but no longer use library services. This showed that the majority of people no longer used the library due to a change of routine in their lives. The National CIPFA Public Library User Survey (PLUS) has also been undertaken to ascertain the views of current users, data is currently being analysed.</p> <p>Examples of actions undertaken include:</p> <ul style="list-style-type: none"> <li>▪ First Impressions' presentation training rolled out to all staff to ensure all employees are equipped with essential presentation skills and understand the principles of retail display</li> <li>▪ A 'Year Ahead' focus document is in place to ensure an integrated consistent approach to activity in all locations</li> <li>▪ A library of the year competition has been launched</li> <li>▪ A new community profile will be developed for each library by March 2010.</li> </ul>

**Altogether Healthier – performance exceptions**

National Indicator	2009/10 Target	Q3 Actual	Direction of travel	Performance to target	Responsible Officer	Commentary
NI009 continued						Work has also progressed to deliver additional skills / ICT courses in libraries. These courses will take place in Quarter 4 and will be focused on areas that have higher levels of worklessness. These courses aim to develop skills and signpost people towards undertaking the National Test where appropriate. Book issues have increased to 2,543,581 between April and December 2009 compared to 2,532,324 in the previous year.
NI010 % of the adult population who say they have attended a museum or art gallery in the local area at least once in the preceding 12 months.	52.60	48.50			Head of Libraries, Learning & Culture (AWH)	<p>Latest figures from the Active People Survey, for people interviewed between October 2008 and October 2009, show that 48.5% of people responded that they had attended a museum or art gallery in the last 12 months. This compares to the baseline figure from April 2008 to October 2008 of 50.3%. as above, Sport England report that given the sample size this reduction is not statistically significant. There has also been a reduction in England, North East and comparator council averages.</p> <p>Marketing activity over the last 3 months includes:-</p> <ul style="list-style-type: none"> <li>▪ production and distribution across the North East of the DLI Museum brochure to actively promote the benefits of the DLI Museum to tourists &amp; visitors</li> <li>▪ a DLI promotional exhibition at Durham Tourist Information Centre, viewed by 40,000 people.</li> <li>▪ production of the Durham Art Gallery brochure and distribution to targeted audiences and to a mailing list across the North East</li> <li>▪ promotion of free entry days at the DLI Museum &amp; Durham Art Gallery which increased visitor numbers on Boxing Day and New Years Day.</li> <li>▪ a new website for Locomotion was launched on 2nd December, in partnership with The National Museum of Science &amp; Industry (NMSI).</li> </ul>
NI010 continued						

Altogether Healthier – performance exceptions						
National Indicator	2009/10 Target	Q3 Actual	Direction of travel	Performance to target	Responsible Officer	Commentary
						Visitor figures for April - November 2009 are up on the same period in 2008. The DLI had 32,570 visitors against 22,264 in 2008, Killhope had 19,308 against 17,158 in 2008 and Binchester had 6,561 against 4,009 in 2008. All year joint tickets are to be introduced for the DLI, Killhope and Binchester Museums to encourage repeat visits, as well as season tickets for individual museums.
NI011 % of the adult (aged 16 plus) population that have engaged in the arts at least three times in the past 12 months.	40.80	37.40			Head of Libraries, Learning & Culture (AWH)	<p>Latest figures from the Active People Survey, for people interviewed between October 2008 and October 2009, show that 37.4% of people responded that they had been engaged in an arts activity 3 times in the last 12 months. This compares to the baseline figure from April 2008 to October 2008 of 39.8%. as above, Sport England report that given the sample size this reduction is not statistically significant. There has also been a reduction in England, North East and comparator council averages.</p> <p>The Arts Development team are developing work with other areas of service within the Council to demonstrate the contribution the arts can make to their agendas and to increase range, reach, depth and sustainability of arts provision. To facilitate this work further an Arts Development Officer has been placed on secondment within the Countryside Service in Neighbourhoods. Work has been underway developing a programme of activity to form a major part of the City of Culture Bid. A Cultural Strategy for County Durham will be in place by May 2010. New ways of promoting arts provision using the Council's new networking opportunities and the Gala Theatre's annual pantomime has delivered its highest ever audience numbers.</p> <p>At a strategic level, work is underway with partners to develop a Public Art Strategy to ensure opportunities for public art development is included in funding.</p>

**Altogether Healthier – performance exceptions**

National Indicator	2009/10 Target	Q3 Actual	Direction of travel	Performance to target	Responsible Officer	Commentary
NI121 mortality rate from all circulatory diseases, per 100,000 population aged under 75	88.80 (Dec 08 target)	86.60			Head of Social Inclusion (CDAWH)	Latest data released relates to December 2008. The 2008 rate of 86.60 is within target but above the national average of 71.02 and the North East average of 81.07.
NI122 mortality rate from all cancers, per 100,000 population aged under 75	123	126.60			Head of Social Inclusion (AWH)	<p>Latest data released relates to December 2008. NHS County Durham failed to achieve against target for this indicator for the latest released data for 2008. County Durham is performing well on cancer waiting times targets, ensuring that cancer patients are fast-tracked into diagnostics and treatments. This indicates that access to treatment is not a key factor in our rates. However, five year survival rates in Sedgefield, Easington, Derwentside and Durham Dales are significantly lower than the national average. This poses the question that if people are not experiencing delays on the referral pathways from primary care into secondary care, what else is contributing to these poor survival statistics?</p> <p>48% of our under 65 year old cancer mortality is accounted for by three cancers; breast, bowel and lung. Staging data indicates high rates of late diagnosis for lung and bowel, with some room for significant improvement in breast cancer. Given the fact that, in general, the earlier a cancer can be diagnosed the easier it will be to treat and the better the chances of survival, it may be the case that this later diagnosis contributes to our mortality rates.</p>
NI132 % of new clients, where the time from first contact to completion of assessment is less than or equal to four weeks	90.5	89.40			Head of Adult Care (AWH)	This indicator measures the percentage of social care assessments completed within 28 days of referral. In the first nine months of the year 3542 new clients were assessed. Of these 89.4% had their assessment completed in 28 days, a slight reduction from 90% in Quarter 2.

## Recommendations and Reasons

- 24 The Adults Wellbeing and Health Overview and Scrutiny Committee is recommended to note performance and remedial actions for key performance indicators throughout this report

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<b>Appendix</b>	
<b>A</b>	Implications
<b>B</b>	Performance Indicators by Corporate Theme



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## **Appendix A: Implications**

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### **Finance**

Latest performance information is being used to inform corporate, service and financial planning.

### **Staffing**

Performance against a number of relevant Corporate Health PIs have been included to monitor staffing levels and absence rates during the transition process.

### **Equality and Diversity**

Former Corporate Health Performance Indicators relating to equality and diversity issues have continued to be monitored as part of the performance monitoring process.

### **Accommodation**

Not applicable

### **Crime and disorder**

A number of Performance Indicators relating to crime are continually monitored in partnership with the Durham Constabulary.

### **Sustainability**

A number of Performance Indicators relating to the environment and sustainable communities are included.

### **Human rights**

Not applicable

### **Localities & Rurality**

Not applicable

### **Young people**

Performance Indicators relating to children and young people are measured and monitored in partnership with other providers of services for children and young people.

### **Consultation**

Not applicable

### **Health**

A number of performance Indicators relating to health and wellbeing are measured and monitored in partnership with health providers.

## Appendix B: Indicators by Theme

<b>Altogether Healthier</b>	
LPI01	Number of people with a mental health problem progressing from employment support into education, training, volunteering and employment
LPI05	Number of older people aged over 50 involved in consultation on older people's issues
LPI22	Number of under 19s participating in free swimming programme
LPI23	% of eligible schools participating in childhood obesity programmes in partnership with Sport and Leisure Services
NI008	% of the adult (aged 16 plus) population who participate in sport for at least 30 minutes on 3 or more days week
NI009	% of the adult (aged 16 plus) population who say they have used their public library service during the last 12 months.
NI010	% of the adult population who say they have attended a museum or art gallery in the local area at least once in the preceding 12 months.
NI011	% of the adult (aged 16 plus) population that have engaged in the arts at least three times in the past 12 months.
NI055i	% of children in Reception with height and weight recorded who are obese
NI056i	% of children in Year 6 with height and weight recorded who are obese
NI119	self-reported measure of people's overall health and wellbeing (place survey)
NI121	mortality rate from all circulatory diseases, per 100,000 population aged under 75
NI122	mortality rate from all cancers, per 100,000 population aged under 75
NI123	self reported 4 week smoking quitters per 100,000 population
NI125	% of older people discharged from hospital to their own home or to a residential or nursing care home or extra care housing bed for rehabilitation with a clear intention that they will move on/back to their own home (including a place in extra care housing or an adult placement scheme setting) who are at home or in extra care housing or an adult placement scheme setting three months after the date of their discharge from hospital.
NI130	Adults, older people and carers receiving social care through a Direct Payment (and/or an Individual Budget) per 100,000 population aged 18 or over
NI132	% of new clients, where the time from first contact to completion of assessment is less than or equal to four weeks
NI135	% of people receiving a community based service whose needs were assessed or reviewed by the council and who received a specific carer's service, or advice and information.
NI141	% of service users (i.e. people who are receiving a Supporting People Service) who have moved on from supported accommodation in a planned way
NI146	% of adults with learning disabilities known to the council in paid employment at the time of their assessment or latest review.

Key to Colour Coding of Rows	
Row Colour	Indicator appears in
	Both Council Plan and LAA
	Council Plan Only
	Corporate Basket Only