

# County Durham & Darlington NHS Foundation Trust - Operational Performance Report

## STF Post Project Evaluation & Performance June 2010 Report

	Apr	May	Jun	Jul	Aug	Sep	STF GO Live	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun		
<b>Accident &amp; Emergency</b>																		
Robert McEwan	2,383	2,362	2,426	2,174	1,922	1,832											<b>BAH - Patients seen in A&amp;E</b>	
								1,603	3,206	4,809	6,412	8,015	9,618	11,221	12,824	14,427	<b>Urgent Care centre Activity (profiled against STF model Cycle 4)</b>	
Provider PCT								1,319	2,279	3,783	4,842	6,054	7,406	8,790	10,662	12,521	<b>BAH - Patients seen in Urgent Care Centre (Walk ins only) cumulative</b>	
								3,550	6,282	10,381	12,841	15,882	19,246	23,053	25,976	28,007	<b>BAH - Patients seen in Urgent Care Centre (Other categories) cumulative (inc Booked, Telephone and home visits)</b>	
								4,869	8,561	14,164	17,683	21,936	26,652	31,843	36,638	40,528	<b>BAH - Total patients seen in Urgent Care Centre (All categories) cumulative</b>	
Robert McEwan								526	988	1,513	1,960	2,337	2,800	3,246	3,710	4,262	<b>Patients seen in A&amp;E at DMH from BAH postcode areas (Cumulative)</b>	
								474	948	1,422	1,896	2,370	2,844				<b>Profiled against STF Model (Cycle 4 - 2007/08 baseline)</b>	
Robert McEwan								131	253	388	527	640	778	905	1,038	1,172	<b>Patients seen in A&amp;E at UHND from BAH postcode areas (Cumulative)</b>	
								379	758	1,137	1,516	1,895	2,274				<b>Profiled against STF Model (Cycle 4 - 2007/08 baseline)</b>	
	10,751	12,323	11,653	11,687	11,084	12,458		11,553	11,121	11,678	10,785	10,403	12,444	10,751	12,323	11,653	<b>Patients seen in A&amp;E All Sites (Exc WIC Figures) 08/09 period</b>	
Robert McEwan	11,453	12,074	11,895	11,907	11,284	11,419		10,921	10,085	10,065	9,354	8,768	10,435	10,517	11,287	10,975	<b>Patients seen in A&amp;E All Sites (Exc WIC Figures)</b>	
								12,240	12,364	13,848	14,196	14,822	17,841	19,307	21,949	23,496	<b>Patients seen within 4 hours at A&amp;E All Sites (inc BAH Walk ins only from Oct onwards)</b>	
Robert McEwan	11,386	11,989	11,844	11,776	11,226	11,324		10,851	9,911	9,905	9,145	8,661	10,278	10,305	11,208	10,923	<b>Patients seen within 4 hours at A&amp;E All Sites (Exc WIC Figures)</b>	
Robert McEwan	99.42%	99.30%	99.57%	98.90%	99.49%	99.17%		99.36%	98.27%	98.41%	97.77%	98.78%	98.50%	97.98%	99.30%	99.53%	<b>4 Hour A&amp;E Wait (% of patients attending A&amp;E waiting 4 hour or less from arrival to admission, transfer or discharge)</b>	
	98.0	98.0	98.0	98.0	98.0	98.0		98.0	98.0	98.0	98.0	98.0	98.0	98.0	98.0	98.0	<b>98% profile. (Exc WIC Figures)</b>	
	3,632	4,090	3,825	3,944	3,775	3,805		3,817	3,738	4,036	3,515	3,347	4,214	3,632	4,090	3,825	<b>Patients seen in A&amp;E DMH (Exc WIC Figures) 08/09 period</b>	
Robert McEwan	3,980	4,153	4,263	4,391	4,131	4,315		4,927	4,490	4,460	4,344	3,855	4,568	4,776	5,108	4,964	<b>Patients seen in A&amp;E DMH (Exc WIC Figures)</b>	
								4,749	4,749	4,749	4,749	4,749	4,749				<b>Profiled against STF Model (Cycle 4 - 2007/08 baseline)</b>	
Robert McEwan	3,937	4,115	4,228	4,292	4,097	4,242		4,875	4,400	4,539	4,230	3,819	4,507	4,727	5,082	4,930	<b>Patients seen within 4 hours at A&amp;E DMH (Exc WIC Figures)</b>	
	98.92%	98.08%	99.18%	97.75%	98.18%	98.31%		98.94%	98.00%	97.40%	97.38%	99.07%	98.66%	98.97%	99.49%	99.32%	<b>DMH 4 Hour A&amp;E Wait (% of patients attending A&amp;E waiting 4 hour or less from arrival to admission, transfer or discharge)</b>	
Robert McEwan	98.0	98.0	98.0	98.0	98.0	98.0		98.0	98.0	98.0	98.0	98.0	98.0	98.0	98.0	98.0	<b>98% profile. (Exc WIC Figures)</b>	
	3,841	4,450	4,223	4,083	3,960	3,957		4,196	4,068	4,241	3,904	3,891	4,485	3,841	4,450	4,220	<b>Patients seen in A&amp;E UHND (Exc WIC Figures) 08/09 period</b>	
Robert McEwan	4,098	4,502	4,170	4,350	4,230	4,271		5,062	4,796	4,761	4,404	4,247	4,954	4,837	5,182	5,015	<b>Patients seen in A&amp;E UHND (Exc WIC Figures)</b>	
								4,392	4,392	4,392	4,392	4,392	4,392				<b>Profiled against STF Model (Cycle 4 - 2007/08 baseline)</b>	
Robert McEwan	992	1,057	1,033	992	1,001	1,001		932	799	644	606	666	913	904	997	996	<b>Patients seen in A&amp;E MIU (Exc WIC Figures)</b>	
Robert McEwan	5,090	5,559	5,206	5,342	5,231	5,272		5,994	5,595	5,405	5,010	4,913	5,867	5,741	6,179	6,011	<b>Patients seen in UHND+MIU</b>	
Robert McEwan	5,083	5,518	5,197	5,315	5,210	5,253		5,976	5,511	5,366	4,915	4,842	5,771	5,578	6,126	5,993	<b>Patients seen within 4 hours at A&amp;E UHND+MIU (Exc WIC Figures)</b>	
	99.86%	99.26%	99.83%	99.43%	99.60%	99.64%		99.70%	98.50%	99.28%	98.49%	98.55%	98.36%	97.16%	99.14%	99.70%	<b>UHND+MIU 4 Hour A&amp;E Wait (% of patients attending A&amp;E waiting 4 hour or less from arrival to admission, transfer or discharge)</b>	
Robert McEwan	98.0	98.0	98.0	98.0	98.0	98.0		98.0	98.0	98.0	98.0	98.0	98.0	98.0	98.0	98.0	<b>All Sites 98% profile. (Exc WIC Figures)</b>	
Robert McEwan	2,366	2,356	2,419	2,169	1,919	1,829											<b>Patients seen within 4 hours at A&amp;E BAH (Exc WIC Figures)</b>	
Robert McEwan	99.29%	99.75%	99.71%	99.77%	99.84%	99.84%											<b>BAH 4 Hour A&amp;E Wait (% of patients attending A&amp;E waiting 4 hour or less from arrival to admission, transfer or discharge)</b>	
	98.0	98.0	98.0	98.0	98.0	98.0		98.0	98.0	98.0	98.0	98.0	98.0	98.0	98.0	98.0	<b>N/A</b>	
<b>Bed Utilisation/Patient Flow</b>																		
Robert McEwan	5.88	6.04	6.54	4.87	5.12	5.36		3.94	4.45	4.98	4.85	5.30	4.65	4.71	4.94		<b>Average Spell LOS (Acute Sites only Excluding Daycase Activity and rehab and step down spells) Medical specs only</b>	
	5.5	5.5	5.5	5.5	5.5	5.5		5.5	5.5	5.5	5.5	5.5	TBC	TBC	TBC	TBC	<b>Target 5.5 Days by Oct 2009 (further reduction being agreed towards 10th percentile)</b>	
Robert McEwan	5.5	5.7	5.8	4.6	4.5	4.8		4.1	4.7	4.3	4.5	4.2	4.3	4.4	4.1		<b>DMH Average Spell LOS (Acute Sites only Excluding Daycase Activity and rehab and step down spells) Medical specs only</b>	
	5.5	5.5	5.5	5.5	5.5	5.5		5.5	5.5	5.5	5.5	5.5	TBC	TBC	TBC	TBC	<b>Target 5.5 Days by Oct 2009 (further reduction being agreed towards 10th percentile)</b>	
Robert McEwan	5.5	5.9	5.4	4.3	5.1	5.1		3.9	4.3	4.8	4.8	6.3	5.0	5.0	5.0		<b>UHND Average Spell LOS (Acute Sites only Excluding Daycase Activity and rehab and step down spells) Medical specs only</b>	
	5.5	5.5	5.5	5.5	5.5	5.5		5.5	5.5	5.5	5.5	5.5	TBC	TBC	TBC	TBC	<b>Target 5.5 Days by Oct 2009 (further reduction being agreed towards 10th percentile)</b>	
Robert McEwan								7.5	9.1	8.9	8.1	12.2	9.3	14.8	10.2		<b>Spell LOS on Step down patients (B06 ward)</b>	
								10.6	14.4	12.6	15.0	16.8	13.8	17.7	15.5		<b>Spell LOS on Rehab patients (Wards B04, B06, B16, B17 and BEDEN)</b>	
Robert McEwan	36	56	28	56	35	20		32	26	26	23						<b>No of Occupancy (Medical) Based on last snapshot in month</b>	
Robert McEwan	86.4%	82.0%	85.1%	78.9%	76.5%	85.8%		89.8%	88.5%	89.0%	91.8%	88.4%	85.8%	87.6%	79.9%		<b>Bed Occupancy rate (inc Daytime flow) DMH</b>	
Robert McEwan	84.9%	87.9%	80.5%	83.3%	79.6%	85.3%		88.9%	90.3%	86.1%	91.6%	87.7%	78.2%	88.8%	83.8%		<b>Bed Occupancy rate (inc Daytime flow) UHND</b>	
Robert McEwan	86.2%	83.7%	78.9%	71.3%	73.8%	75.5%		64.1%	70.0%	68.0%	73.8%	71.1%	60.7%	74.6%	63.9%		<b>Bed Occupancy rate (inc Daytime flow) BAH ** Information being validated</b>	
Robert McEwan	TBC							TBC									<b>Re-admission rate (within 28 days) at DMH</b>	
Robert McEwan	TBC							TBC									<b>Re-admission rate (within 28 days) at UHND</b>	
Robert McEwan	94.8	95.9	96.0	96.5	96.3	95.4		95.5	94.1	94.4	95.1	96.0	93.6	94.9	95.6		<b>Referrals to treatment pathways % Admitted within 18 weeks (Adjusted)</b>	
	90	90	90	90	90	90		90	90	90	90	90	90	90	90		<b>Target 90%</b>	
<b>Stroke Care</b>																		
Laura Robson	58.8	69.3	60.0	96.0	65.5	72.1		71.9	65.4	92.4	88.3	85.5	89.9	79.5	89.1		<b>Stroke Care - (Special collection)</b>	
	75.0	75.0	75.0	75.0	75.0	75.0		75.0	75.0	75.0	75.0	75.0	75.0	75.0	75.0		<b>Target 75% - % of patients spending at least 90% of stay on Stroke Unit (Target based on Sentinel audit Upper Quartiles)</b>	
	N/A	N/A	N/A	N/A	N/A	N/A		62.0	65.0	69.0	61.0	63.0	65.0	73.0	64.0		<b>Number of Strokes</b>	
	N/A	N/A	N/A	N/A	N/A	N/A		43.0	43.0	56.0	48.0	47.0	50.0	59.0	47.0		<b>Number of CT scans performed within 24 hours for all stroke admissions- revised May 10</b>	
Laura Robson	N/A	N/A	N/A	N/A	N/A	N/A		69.4	66.2	81.2	78.7	74.6	76.9	75.6	81.8		<b>Access to CT scans within 24 hours for all stroke admissions - Revised May 10</b>	
	70	70	70	70	70	70		70	70	70	70	70	70	70	70		<b>Target: 70% (Target based on North East relative performance) all sites</b>	
<b>Surgery/Theatres</b>																		
Robert McEwan								81.7	79.6	83.5	86.2	86.9	86.7	85.5	86.1	80.3		<b>Day of Surgery Admission</b>
	95	95	95	95	95	95		95.0	95.0	95.0	95.0	95.0	95.0	95.0	95.0		<b>Target: 95% or above (All Specs except Orthopaedics)</b>	
Robert McEwan								80.0	78.8	76.0	79.8	74.5	81.1	78.2	80.3	84.6		<b>Day of Surgery Admission (Orthopaedics)</b>
	70	70	70	70	70	70		70.0	70.0	70.0	70.0	70.0	70.0	70.0	70.0		<b>Target: 70% or above (Orthopaedics)</b>	
Robert McEwan	1	7	2	12	11	7		2	12	1	22	4	1	2	1	0	<b>Number of operations cancelled on day of surgery due to lack of beds</b>	
Robert McEwan	36	36	38	61	62	70		44	61	36	76	42	43	36	28	29	<b>Number of operations cancelled on day of surgery for non medical reasons</b>	
<b>Use of BAH Theatres</b>																		
Robert McEwan								94%	87%	98%	85%	81%	79%	80%	74%		<b>Use of BAH Theatres - sessions (Surgery)</b>	
	95	95	95	95	95	95		95	95	95	95	95	95	95	95		<b>Target: 95% within session Utilisation</b>	
Robert McEwan	23	49	69	95	111	135		156	175	175	175	175	175	175	175		<b>Use of BAH Theatres - No Session per week (General Surgery)</b>	
	24.5	24.5	24.5	24.5	24.5	24.5		24.5	49	72	96.5	121	145.5	170	194.5	219	<b>Target: 6.5 per week (24.5 per month based on 4 week month and annual throughput of 292.5) Cumulative</b>	
Robert McEwan	61	127	174	243	287	344		393	445	445	445	445	445	445	445		<b>Use of BAH Theatres - No Patients per week (General Surgery)</b>	
	86	86	86	86	86	86		86	172	252	338	424	509	595	681	767	<b>Target: 3.5 per</b>	