Ref.	Description	Performance				
		2006/2007	2005/2006	2004/05	District Av. 2006/2007	National Av. 2006/200
BVPI9	The % of council tax collected in the year it was due	96.6%	96.3%	95.4%	97.6%	96.9%
	Increase the numbers of taxpayers paying by Direct Debit to 19000 by March 2008. Currently 30/09/07 18850	17961	16977	15937	- N/A (Local)	N/A (Local)
BVPI10	The % of Business Rates collected in the year it was due Local Targets i) Set last April to improve performance to:- 99% - 2006/7 Upper Quartile	97.82%	98.3%	98.1%	98.6%	99%
Local	Net cost of collecting council tax per chargeable dwelling Local Target To reduce costs in real terms by 2% each year over the next 3 years	15.12	£15.77	£15.32	N/A Local	N/A Local
Local	To reduce sickness levels to:- 10.3 days by 2004/05, 7.72 days by 2005/06 5.14 days by 2006/07	6.92	6.92	14.73	8	Commercial Sector 2%

Community Services Scrutiny/CT/LG/August 2007