## Appendix 1

		Performance				
Ref.	Description	2007/2008	2006/2007	2005/06	District Av. 2006/2007	National Av. 2006/200
BVPI9	The % of council tax collected in the year it was due	96.3%	96.6%	96.3%	97.6%	96.9%
BVPI10	Increase the numbers of taxpayers paying by Direct Debit to 19000 by March 2008.  The % of Business Rates collected in the year it was due Local Targets	18,950 <b>97.03</b> %	17,961 97.82%	16,977 98.3%	N/A (Local) 98.6%	N/A (Local) 99%
	i) Set last April to improve performance to:- 99% - 2006/7 Upper Quartile					
Local	Net cost of collecting council tax per chargeable dwelling Local Target To reduce costs in real terms by 2% each year over the next 3 years	13.75	£15.12	£15.77	N/A Local	N/A Local
Local	To reduce sickness levels to:- 10.3 days by 2004/05, <b>7.72 days by 2005/06</b> 5.14 days by 2006/07	18.1	6.92	6.92	8	Commercial Sector 2%

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