



**Achievements**

We have	When	Outcome	Evidence/Review
<b>Service Plan</b>			
<p><b>1. Produce Information covering Research and analysis of key socio-economic data for Community Planning purposes</b></p> <ul style="list-style-type: none"> <li>Outline of Information requirements ongoing - information monitored, scoped and key data identified for local initiatives</li> </ul>	<p><i>Ongoing</i>  <i>1/4ly &amp; biannually</i></p>	<ul style="list-style-type: none"> <li>Baseline information available to enable review and improvement planning of Community Strategy (super output area data)</li> <li><i>Review of Community Strategy to be complete by Dec 07 (joint target with CDU) to align with the LDF Core Strategy – Council Priority QS2</i></li> </ul>	<ul style="list-style-type: none"> <li>Local Neighbourhood Renewal Strategy, Community Strategy, Local Performance Indicators, BVPIs, National Floor Targets and Quality of Life Indicators considered – Regeneration Assistant - working files.</li> <li>Regeneration Library</li> <li>Minutes of partnership meetings – Performance Management Document for the LSP</li> <li>NMP Questionnaire and subsequent report.</li> </ul>

<p><b>2. Develop Policy to address socio-economic and environmental issues</b></p> <p><i>Re-appraisal of key strategies (Community Strategy and Local Neighbourhood Renewal Strategy Review)</i></p> <ul style="list-style-type: none"> <li>• Undertake policy search and identify good practice in relation to Community Strategy processes</li> <li>• Establish a regeneration framework for the District and major settlements</li> </ul>	<p>Ongoing</p> <p>July 2007</p>	<ul style="list-style-type: none"> <li>• Policy and actions based on good practice and local experiences</li> <li>• SRB Evaluation</li> <li>• Liveability Evaluation</li> <li>• Liveability Stakeholder event held.</li> <li>• Review of Community Strategy to be complete by Sept 07 (joint target with CDU)</li> <li>• NMP Community Development Strategy completed and subsequent actions plans</li> <li>• Regeneration Frameworks and Delivery Plans</li> <li>• Regeneration Statement Completed by Oct 07</li> <li>• Draft Area Development Delivery Plans to be completed by Aug 07</li> <li>• Peterlee Masterplan complete by Jan 07 – Delivery Plan to be developed</li> <li>• Seaham Regeneration Strategy Review Commenced by March 08</li> </ul>	<ul style="list-style-type: none"> <li>• University correspondence</li> <li>• Interview notes</li> <li>• Implementation Plan</li> <li>• Bookings, event info., notes</li> <li>• Policy briefings</li> <li>• Seminars, Networking Events, visits and Conferences attended</li> <li>• Grant application forms</li> <li>• Neighbourhood Pathfinder events / open day</li> <li>• Regeneration Library</li> <li>• Evaluation</li> <li>• Area development Frameworks</li> <li>• Easington Colliery Masterplan Document</li> <li>• Dawdon Masterplan Document</li> <li>• Horden Masterplan Document</li> <li>• Seaham Masterplan Document</li> <li>• Peterlee Masterplan document</li> <li>• Economic Appraisals</li> </ul>
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<p><b>3. Facilitate transparent access to resources to enable initiatives to be brought forward to address local priorities: -</b>  <i>Clear grant procedures and performance management systems in place, monitored and evaluated.</i></p> <ul style="list-style-type: none"> <li>• Delivery / service plans established with partnership agreement for SRB Rounds 5 and 6, Neighbourhood Management Pathfinder and Neighbourhood Renewal Fund</li> <li>• European Objective 2 Priority 4, Neighbourhood Renewal Fund, Liveability, SRB &amp; Lottery Fund Resources promoted and potential applicants supported</li> </ul>	<p>Jan 06 – march 08</p> <p>Ongoing</p>	<ul style="list-style-type: none"> <li>• Identify actions for 06/08 (NRF)</li> <li>• Monitor Programme 06/08</li> <li>• SRB Delivery Plan completed</li> <li>• GoNE and One NE approvals</li> <li>• Partnership proposals / schemes</li> <li>• SSCF Agreements</li> <li>• Neighbourhood Element Mapping and priority settings undertaken (North Peterlee)</li> <li>• Number of Lottery project approvals - 50 (05/06, value = £1,479,611)</li> <li>• Number of Lottery project approvals – 34 (06/07 value = £931,109)</li> <li>• NRF service improvements approved (06/07) – 26 and resources allocated for the Community Resource Fund, Strategic Reserve and the Partnership Learning Fund total value £6,964,458. NRF Expenditure within 0.5% at end of 06/07 period.</li> <li>• Equality and Diversity Review of NMP activities with GoNE in conjunction with East Durham LSP completed.</li> </ul>	<ul style="list-style-type: none"> <li>• NMP Delivery Plan</li> <li>• SRB Delivery Plan</li> <li>• Evaluation CD Rom</li> <li>• Evaluation report</li> <li>• Project Files and Offer letters</li> <li>• Strategic Funding Group Minutes</li> <li>• System K Reports</li> <li>• Project approval and grant offers</li> <li>• Package monitoring information</li> <li>• Lottery / GONE website</li> <li>• Project development files</li> </ul>
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<ul style="list-style-type: none"> <li>• Neighbourhood Pathfinder Performance Management Framework reviewed</li> <li>• Liveability ‘ action research’ programme completed and evaluated Oct 2006</li> </ul>	<p>Sept – Dec 06</p>	<ul style="list-style-type: none"> <li>• NMP open day</li> <li>• Communications plan implemented subject to available resources</li> <li>• Demonstrate good practice – Regional and National external funding events</li> <li>• Promotion of new investment opportunities (Seaham North Dock, Seaham Town Centre). Peterlee Regeneration Framework Community Consultation work</li> <li>• CPA Inspection Tour</li> <li>• Common Purpose Tour</li> </ul>	<ul style="list-style-type: none"> <li>• Pathfinder Performance Management Framework Document</li> <li>• Mid year review Meeting Papers</li> <li>• Pathfinder Improvement Plan</li> <li>• Neighbourhood Renewal Advisor requested</li> <li>• Draft Strategic Plan</li> <li>• Appraisal forms</li> <li>• Recruitment documentation</li> <li>• Minutes of meetings and file notes</li> <li>• Resources Scrutiny Report 30<sup>th</sup> March 2005</li> <li>• Monitoring forms</li> <li>• Evaluation brief</li> <li>• Evaluation</li> <li>• Exist questionnaires</li> <li>• Draft exit strategy</li> </ul>
<ul style="list-style-type: none"> <li>• Monitoring and evaluation undertaken of external grant funds</li> </ul>	<p>Ongoing</p>	<ul style="list-style-type: none"> <li>• Learning of good / poor practise</li> </ul>	<ul style="list-style-type: none"> <li>• Evaluation reports</li> <li>• Audit Reports</li> <li>• LSP Minutes</li> <li>• GONE Reviews</li> <li>• Monitoring reports</li> <li>• Prince 2 files – shared folder T:\economicdevelopment\ PSOG02</li> </ul>

<ul style="list-style-type: none"> <li>• Communications: -</li> <li>• Website to be reviewed</li> <li>• NMP communications Action Plan currently being implemented</li> <li>• Opportunities to promote the units activities</li> </ul>	Ongoing	<ul style="list-style-type: none"> <li>• Unit has established a communications plan</li> <li>• Unit website established with funding advice, background and contacts including links to other sources to be reviewed within e-gov project GG02 – Achieved</li> <li>• Website workshop held for Parish and Town Councils</li> </ul>	<ul style="list-style-type: none"> <li>• Communications plan and subsequent actions plans developed.</li> <li>• NMP website</li> <li>• Regeneration pages on the Council Website</li> <li>• The Buzz Neighbourhood Pathfinder Newsletter</li> <li>• Contributions to Infopoint</li> <li>• Inform north publication</li> <li>• Itinerary for visitors</li> <li>• Invitation requests</li> <li>• Press Releases</li> <li>• Tour itineraries</li> </ul>
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<p><b><i>4. Maximise the impact of Neighbourhood Renewal</i></b></p> <ul style="list-style-type: none"> <li>• Link outcomes to floor targets</li> <li>• Increase co-operation between partners and community engagement</li> </ul>	<p>1/4ly and Annually</p> <p>Ongoing</p>	<ul style="list-style-type: none"> <li>• New activities brought forward this year to focus on National Govt Floor Targets where performance is regarded as being poorest – Education, Employment, Business Creation and Growth – baselines to be re-visited within performance framework process for input to Community Strategy</li> <li>• Priorities set for NRF 06/08</li> <li>• Numbers of community led grant awards increased</li> <li>• Draft LSP and Community Network Protocol established</li> </ul>	<ul style="list-style-type: none"> <li>• Current availability of data (super output area data now available)</li> <li>• Allocation of NRF, SRB and EU resources</li> <li>• Considered and incorporated within recently established LSP themes</li> <li>• LSP development day papers and working files</li> <li>• Programme monitoring and evaluations</li> <li>• LSP evaluation</li> <li>• Numbers of Community Reps</li> </ul>
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<ul style="list-style-type: none"> <li>Support the development Of East Durham Community Development Trust</li> </ul>		<ul style="list-style-type: none"> <li>Communication Training provided for the community network</li> <li>Facing the Future Events held for CVS</li> <li>Workshop for Community Development priorities</li> </ul>	<ul style="list-style-type: none"> <li>upon LSP groups</li> <li>Feedback from development and training days</li> <li>Community Development Files</li> <li>Evaluation of events</li> </ul>
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<b>Best Value Performance Indicators</b>			
<ul style="list-style-type: none"> <li>None</li> </ul>			
<b>Local Performance Indicators</b>			
<ul style="list-style-type: none"> <li>Audit Commission ECR1 – Employment</li> <li>B= (% of people of working age in employment)</li> <li>Quality of Life indicator 1</li> <li>A = % working age population who are economically active</li> </ul>	<p>A</p> <p>03/04 62.1%</p> <p>04/05 65.5%</p> <p>05/06 66.6%</p> <p>06/07 unavailable</p>	<p>B</p> <ul style="list-style-type: none"> <li>04/05 – 75.8% of the population are of working age</li> <li>05/06 – 76.4% of the population are of working age</li> </ul>	<ul style="list-style-type: none"> <li>Nomis Website</li> <li>Land Registry Website</li> <li>State of the Nation Software</li> <li>EDC Statistical Library</li> </ul>
<ul style="list-style-type: none"> <li>House prices and affordability ECR8</li> <li>A – Average Property Price</li> <li>B - Average Property Price / Average Earnings</li> <li>Quality of Life indicator 8</li> </ul>	<p>A</p> <p>06/07 £108,693</p> <p>B - Annual</p> <p>02/03 3.07</p> <p>03/04 3.6</p> <p>04/05 4.7</p>	<ul style="list-style-type: none"> <li>02/03 annual average £49,308</li> <li>Annual average figures for 03/ 04 = £65,497</li> <li>Annual Average Figures for 05/06 = £95,795</li> </ul>	

	05/06 5.6		
	06/07 6.3		

<b>Strategy Documents</b>			
<ul style="list-style-type: none"> <li>• See section 2</li> </ul>			
<b>Risk Management Action Plans</b>			
<ul style="list-style-type: none"> <li>• Service Plan Action Plan.</li> <li>• Limited task materialisation due to recent staffing restructure and changes to service planning process</li> <li>• Service Unit to undertake a structure review</li> </ul>	Jan 07	<ul style="list-style-type: none"> <li>• New service plan being delivered due to recent restructure incorporating community development.</li> <li>• Service realignment with future activities to be achieved</li> <li>• Greater sustainability of fixed term contracts to be addressed</li> </ul>	<ul style="list-style-type: none"> <li>• Service Plan review and development to create ownership</li> </ul>

<b>Other Tasks/Targets Corporate Plan</b>				
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Priority/Objective	Member Ownership	Milestone/Target/Measure	Officer Ownership	Comments
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<b>1. Quality services for our people</b>				
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<b>QS1.</b> To provide and promote accessible, customer focussed, cross cutting services which achieve e-government targets.	<b>Cllr. Rob Crute</b>	Facilitate a comprehensive redevelopment scheme within Seaham Town Centre which will establish a focus for public services delivery. It is hoped the work will have commenced on site by December 2006.	Peter Coe	Outline planning application to be submitted July 07 with the view to construction starting in 08/09
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<b>QS2.</b> To develop our community leadership and engagement role and to develop partnerships under the auspices of the Local Strategic Partnership	<b>Cllr. Rob Crute</b>	Produce community capacity building actions from within the revised Community Development Strategy and action plan, which is to be developed by Dec 2007.	Peter Coe	Community Development actions to be informed by the review of Community Strategy, Communication and engagement strategy and Local Government Review – Dec 07
		Establish effective and sustainable Neighbourhood Management approaches in Easington Colliery, Horden and North Peterlee	Peter Coe	Establish exit strategies and future arrangements for NMP Team activity March 08

Priority/Objective	Member Ownership	Milestone/Target/Measure	Officer Ownership	Comments
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<b>2. Striving for excellence in the workplace</b>				
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N/A				
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Priority/Objective	Member Ownership	Milestone/Target/Measure	Officer Ownership	Comments
<b>3. A sustainable job for everyone.</b>				
<p><b>SJ2.</b> To promote sound environmental management in the business sector</p>	<p><b>Cllr. Rob Crute</b></p>	<p>To secure investment for a detailed feasibility study for the Geothermal Research Education and Training project.</p>	<p>Peter Coe</p>	<p>To complete a detailed feasibility study for the Geothermal Research Education and Training project by May 08 (GREAT)</p>
<p><b>SJ3.</b> To bring about effective end uses for major redevelopment sites improving the environment and leading to employment growth, greater housing choice and improved choice of shopping &amp; leisure facilities.</p>	<p><b>Cllr. Rob Crute</b></p>	<p>Secure new retail investment in Seaham Town Centre by April 2007.</p> <p>Secure improvements to the St Johns Square area, East of Church Street Area and the North Dock area, Seaham by April 2008.</p> <p>Secure investment to deliver early priorities of the Peterlee Master Plan.</p> <p>Commence the development of the Murton Colliery Site by Dec 2008.</p>	<p>Peter Coe</p> <p>Peter Coe</p> <p>Peter Coe</p> <p>Peter Coe</p>	<p>Scheme due to be completed by Nov. 07</p> <p>St Johns – see QS1 East of Church St – linked to Seaham Town Centre - above).</p> <p>North Dock – Funding package approved – July 07. New building complete Mar 08. All works completed March 08. Phase 3 feasibility to be complete by Nov 08</p> <p>Delivery plan to be complete by Jan 08 and initial priorities to be established start of works April 08.</p> <p>Public Consultation – Autumn 07 Planning Submission – Jan 08 Start on site – Sept – Dec 08</p>

Priority/Objective	Member Ownership	Milestone/Target/Measure	Officer Ownership	Comments
<b>4. Decent Homes for all.</b>				
<b>DH2.</b> To reduce inequality for residents by improving standards of private sector housing.	<b>Cllr. Rob Crute</b>	As part of the Housing Strategy develop a draft Housing Area Renewal Delivery Programme for Easington Colliery and Dawdon renewal area by Autumn 2007.	Peter Coe	Secure investment for Coalfield Housing Renewal – Jan 07 Public Consultation – Dec 07 – Feb 08 Programme Delivery to commence April – Oct 08
Priority/Objective	Member Ownership	Milestone/Target/Measure	Officer Ownership	Comments
<b>5. Clean, tidy communities.</b>				
N/A				
Priority/Objective	Member Ownership	Milestone/Target/Measure	Officer Ownership	Comments
<b>6. Better Transport.</b>				
<b>BT1.</b> To promote improved infrastructure and enhance traffic management to secure better access to homes, work and leisure by a range of	<b>Cllr. George Patterson / Cllr Rob Crute</b>	Delivery of East Durham Link road and access to the proposed Hawthorn Business Park  Lobby appropriate agencies to improve use and access to the Sunderland to Hartlepool railway link by April 2009.	Peter Coe  Peter Coe	Works scheduled for summer 07 start. Funding for Stage 2 of the East Durham Link Road to be secured by summer 09.  Continued efforts to raise profile of local halts via Northern Way, City Regions, transport

different types of transport, reducing the need to travel.		Secure improved local bus facilities in Seaham town centre by March 2008	Peter Coe	and CCC forums Improved Bus facilities incorporated and agreed within Seaham Town Centre Retail development planning application to be delivered by Jan 08
		Encourage investment in cycling improvement in key developments of the district by April 2007.	Peter Coe/Graeme Reed	Seaham Colliery redevelopment, Seaham Town Centre, Crimdon, Vane Tempest redevelopment. Now preparing the Core Strategy of the new Local Development Framework which includes transport. The preferred strategy (ie - policies) will be published in January 2007, for submission in July 2007

Priority/Objective	Member Ownership	Milestone/Target/Measure	Officer Ownership	Comments
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**7. Making the District safe.**

N/A				
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Priority/Objective	Member Ownership	Milestone/Target/Measure	Officer Ownership	Comments
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**8. Building a healthy community.**

N/A				
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Priority/Objective	Member Ownership	Milestone/Target/Measure	Officer Ownership	Comments
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**9. Learning Opportunities for all.**

N/A				
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<p><b>Community Strategy</b> Local Indicators ECR 1 and ECR 8 (previous sections), although are not directly influenced by the unit are measured in support of the Community Strategy</p>		<p><i>To support the review of the community strategy – to be completed by Dec 07</i></p>	<ul style="list-style-type: none"> <li>• Review process documentation</li> </ul>
<p><b>Complaints and Customer Feedback</b> There have been no complaints in the period April 05 to date.</p>	<p>April 06 To date</p>	<p><i>No complaints over the year 06/07</i></p>	<ul style="list-style-type: none"> <li>• Customer Services Unit Records</li> </ul>
<p><b>Sickness</b> Average number of days lost to sickness per employee</p>	<p>06/07</p>	<p>10.49 (06/07)</p>	<ul style="list-style-type: none"> <li>• Regeneration Sickness Records</li> <li>• Personnel sickness monitoring system</li> </ul>
<p><b>Financial Performance</b> The Unit is currently on target in relation to revenue budgets</p>	<p>06/07</p>	<p>06 / 07 expenditure was finalised within budget.</p>	<ul style="list-style-type: none"> <li>• Financial Monitoring Returns</li> </ul>
<p></p>	<p></p>	<p>The Unit is expected to be on target in relation to its 07/08 budgets, although finalising the staff review is anticipated to impact on revenue expenditure.</p>	<ul style="list-style-type: none"> <li>• Financial Monitoring Returns</li> </ul>

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We have not	Reason Why	We Intend to	Revised Target Responsibilities
<b>Service Plan</b>			
Sections 1-4	<ul style="list-style-type: none"> <li>• The Unit has been restructured and subject to significant changes. Service Plan is not fully owned - principal intended outcomes still achieved although delays experienced</li> </ul>	<ul style="list-style-type: none"> <li>• Ensure Service plan is reviewed by whole team</li> <li>• Unit to undertake review of service plan by end of Apr 05</li> <li>• 2 service planning days undertaken</li> <li>• Teams within the unit have commenced unit work plans</li> </ul>	<ul style="list-style-type: none"> <li>• Service Plan to be reviewed awaiting clarity from corporate support</li> </ul>

<b>Best Value Performance Indicators</b>			
No non achievements – n/a	-	-	-

<b>Local Performance Indicators</b>			
No non-achievements although Local PI's established during November 2003	<p>No process for monitoring established for Local Pis : -</p> <ul style="list-style-type: none"> <li>• Town Centre Revitalisation – Usage</li> <li>• A – Pedestrian Footfall Survey in Town Centres</li> <li>• B – User satisfaction Survey within Town Centres</li> </ul>	<p>LPI's established See Local Performance Indicator section</p> <ul style="list-style-type: none"> <li>• Baselines yet to be established</li> <li>• Surveys to be undertaken prior to commencement of Town Centre redevelopments</li> </ul>	<p>Local PI's established and placed in Service Plan</p> <p>Monitoring to be established via major centres initiative supported through the single programme</p>
<b>Strategy Documents</b>			
No non - achievements, although Community Development and Regeneration Strategy development review is slow.	Availability of staffing resources	Establish staffing requirements for Community Development	Harness appropriate resources to progress Community Development Strategy review from internal and external sources

<b>Risk Management Action Plans</b> Risk Register not fully complete	Availability of resources and software	Ensure software is available and staff updated in new systems	Liaise with CDU to ensure software available and train staff
<b>Community Strategy</b> No non-achievements		-	-
<b>Corporate Plan</b> No non-achievements		-	-
<b>Best Value Performance Plan</b> No non-achievements		-	-
<b>Complaints</b> No non-achievements		-	-
<b>Sickness</b> No non-achievements		-	-
<b>Financial</b> No non-achievements			Outstanding community development posts to recruit – Achieved April 06
<b>Other</b> No non-achievements			