

### COMMUNITY SERVICES PERFORMANCE INDICATORS 2008/09

PI Reference	Description	Actual 2007/8	Target 2008/9	Performance					Comment/Overall Direction
				Q1	Q2	Q3	Q4	Total	
NI 182	Satisfaction of business with local authority regulation services (Joint Commercial/ Licensing and Housing Landlord Contributors)	Not measured	No target Set	86%	86%				Good performance - benchmarking with other authorities under way
NI 184	Food establishments in the area which are broadly compliant with food hygiene law	Not measured	80%	77%	78%				Slightly below target