

## COMMUNITY SERVICES PERFORMANCE INDICATORS 2006/07

PI Reference	Description	Actual 2005/6	Target 2006/7	Performance					Comment/Overall Direction
				Q1	Q2	Q3	Q4	Total	
82a (i)	% household waste sent for recycling	11.76%	11%	15.38%	11.68%	13.15%			Progressing well
82a (ii)	Tonnage of household waste sent for recycling	4995.57	4197	1773.42	1286.68	924.95%			Progressing well
82b (i)	% household waste sent for composting	15.15%	16%	44.36%	19.69%	9.65%			Progressing well, figures to end Nov only
82b (ii)	Tonnage sent for composting or anaerobic digestion	6432.17	4926	5114.70	2168.56	678.70			Reduction in Digester tonnages
82d (i)	% of household waste arising which have been landfilled	73.08%	73%	40.26%	68.63%	77.20%			Figures to end Nov
82d (ii)	Tonnage of household waste arisings which have been landfilled	31028.5	37831	4642.19	7558.17	5149.40			Figures to end Nov only
84a	Kilograms/head household waste collected	457.01kg	462kg	124.2kg	118.7kg	75.8kg			Figures to end Nov only
84b	% change from the previous financial year kg/head	-4.23%	1%	-0.01%	-0.03%	-32.10%			Figures to end Nov only
86	Cost of waste collection/household	\$48.60	\$43.95	\$44.60	\$44.55	\$45.46			Reduction from 2005/6, but below target
91a amended	Kerbside collection of recyclables (one)	99.49%	99%	99.5%	99.5%	99.5%			No longer top quartile - will work to improve performance
91b amended	Kerbside collection of recyclables (two)	99.49%	99%	99.5%	99.5%	99.5%			No longer top quartile - will work to improve performance
126	Domestic burglaries per 1,000 households	9.90	9.00	11.93	11.83	12.66			On target for PSA1 13.1% below target for local stretch
127a	Violent crime per 1,000 population	20.01	10.60	22.73	21.7	20.85			Changed recording practice
127b	Robberies per 1,000 population	0.47	0.26	0.21	0.36	0.3			Drop compared to 2005/6
128	Vehicle crime per 1,000 population	11.55	9.75	11.75	11.28	11.63			Below PSA target 12.18 but above local stretch
166	Score against checklist of best practice for Env. Health	96.6%	96.6%	96.6%	96.6%	96.6%			Examining ways to improve further
174	Number of racial incidents per 100,000 population	5.38	3.00	4.00	2.15	28.9			Relates to 15 cases in Q3
175	Racial incidents resulting in further action	100%	100%	100%	100%	100%			All investigated
199a KEY	% of land having combined deposits/litter and detritus	22%	19%	18%		14%			Third survey awaited, possible seasonal variation
199b KEY	% of land unacceptable levels of graffiti	11%	8%	5%		9%			Third survey awaited
199c KEY	% of land unacceptable levels of flyposting	2%	0%	0%		3%			Third survey awaited
199d KEY	Incidents and enforcement grading on fly tipping (effective)	4	1	1	2	2			Action Plan in place - to improve by year end
216a	Contamination - number of sites of potential concern	396	380	396	387	380			Target needed
216b	% of sites with good information on contaminated land	3%	7%	3%	5%	5.5%			Further work required
217	Pollution Control Improvements	100%	100%	100%	100%	100%			On target
218a	Abandoned Vehicles Investigated within 24 hours	87%	100%	95.31%	76.60%	92.68%			Performance improved, 41 reports Q3
218b	% of abandoned vehicles removed within 24 hours	93.75%	100%	88.88%	100.00%	100.00%			Excellent result, 11 in Q3
225	% compliance to actions against domestic violence	81.81%	90.90%	81.81%	81.81%	81.81%			Performance static - to be addressed
NI 1	Total recorded crime per 1,000 population	97.15	77.10	99.33	98.1	98.59			Influenced by changed recording practices for violent crime
NI 3	% of residents who feel safe when walking in their neighbourhoods a) during daylight and b) after dark	a) 88% b) 37%	a) 90% b) 40%	a) 88% b) 37%	a) 88% b) 37%	a) 88% b) 37%			Results awaited from 2006/7 fear of crime survey
NI 4	5,000 residents from key target groups to purchase Leisure Saver Card	New Indicator	5,000	723	2,472	2,900			Improved performance maintained but still under target
ENV1	Number of prosecutions for dog fouling	96	120	9	18	14			Being addressed
ENV3	The number of prosecutions for littering.	48	120	31	33	9			Being addressed
ENV5	The number of burned out abandoned vehicles removed through the Contract Vehicle Recovery Scheme	20	20	4	2	2			Excellent Performance continues
ENV6	Proportion of existing graffiti that is removed	86%	100%	86%	90%	93.8%			Improvement continues
ENV7	Proportion of reports of new graffiti that is removed within 5 working days.	87%	100%	80.28%	82.35%	90.74%			Performance improvement in last quarter. 108 reports Q3
Env 8	% of bus shelter repairs - a) Completed within 7 days b) Emergency repairs completed within 24 hours	a) 92.4% b) 100%	a) 95% b) 100%	a) 80% b) 100%	a) 70% b) 100%	a) 100% b) 100%			Improvement in standards

