

2005/06 comparisons	2006/07 Results	Targets for the next 3 years
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BVPI No Description	Top 25% of Districts nationally	Bottom 25% of Districts nationally	Easington 2005-06 Result	Easington 2006-07 Target	Easington 2006-07 unaudited Outturn	Improving?	Hit Target?	2007-08 Target	2008-09 Target	2009-10 Target
BV2a The level (if any) of the Equality Standard	N/A	N/A	Level 2	Level 2	Level 2	→	✓	Level 3	Level 3	Level 5
BV2b The duty to CORPORATE HEALTH equality	73%	42%	58%	60%	58%	→	✗	58%	69%	69%
BV3 The % of citizens satisfied with the overall service provided	60%	50%	51%	72%	56%	↑	✗	N/A	N/A	60%
BV4 % of complainants satisfied with the handling of their complaint	38%	32%	28%	45%	44%	↑	✗	N/A	N/A	55%
BV8 % of invoices paid by the authority within 30 days	97.30%	92.20%	98.74%	99%	Top Quartile 98.42%	↓	✗	99%	99%	99%
BV9 % of Council Tax collected	98.53%	97.40%	96.26%	98.50%	96.55%	↑	✗	98.50%	98.60%	98.70%

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BV10 % of business rates received	99.30%	98.40%	97.22%	99.20%	97.82%	↑	✘	99.20%	99.20%	99.20%
BV11a % of top 5% of earners that are women	31.25%	18.79%	11.90%	16%	15.56%	↑	✘	17%	17.50%	18.00%
BV11b % of top 5% of earners who are from black and ethnic minorities	3.37%	0%	0%	2%	0%	→	✘	2%	2%	2%
BV11c Top 5% of earners that have a disability	5.91%	0%	4.76%	5%	Top Quartile 6.67%	↑	✓	7%	7.50%	8%
BV12 No of working days or shifts lost through sickness absence	8.29	10.92	8.66	8.50	8.59	↑	✘	8	7.50	7.50
BV14 % of employees retiring early excluding ill health	0%	0.83%	0.79%	0.45%	Top Quartile 0%	↑	✓	0 %	0%	0%
BV15 % of employees retiring on grounds of ill health as a % of total workforce	0%	0.42%	0.20%	0%	0.70	↓	✘	0%	0%	0%

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BV16a % of Council workers declaring they are disabled	4.37%	2.13%	3.22%		4.06%	↑	✘	4.50%	5%	5.50%
BV16b % of economically active disabled people in the district	N/A	N/A	29%	4.50%	29%	N/A	N/A	N/A	N/A	N/A
BV17a % of Council workers from ethnic minority communities	2.7%	0.8%	0.5%	0.5%	0.2%	↓	✘	0.5%	0.6%	0.7%
BV17b Economically active people in the District from ethnic minority communities	N/A	N/A	0.8%	N/A	0.8%	N/A	N/A	This BVPI is deleted from 1 st April 2007		
BV156 % of Council buildings open to the public in which all public areas are suitable for and accessible to disabled people	N/A	N/A	22.58%	50%	27.27%	↑	✘	42.25%	60%	75%

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BV63 Average SAP energy efficiency rating of Council owned dwellings	69	64	63	66	64	↑	✘	67	70	73
BV64 HOUSING Number of private sector vacant dwellings returned into occupation or demolished during the year through council action	38	4	108	145	Top Quartile 213	↑	✓	71	28	28
BV66a Proportion of rent collected as % of rent due	98.84%	97.41%	98.57%	98.70%	Top Quartile 99.49%	↑	✓	99.53%	99.54%	99.55%
BV66b Number of local authority tenants with more than 7 weeks of (gross) rent arrears as a % of total number of council tenants	3.39%	7.35%	8.11%	6.50%	8.56%	↓	✘	7.68%	7.12%	6.54%
BV66c % of local authority tenants	13.55%	35.81%	29.35%	25%	36.06%	↓	✘	28%	24%	22%

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in arrears who have had Notices Seeking Possession served										
BV66d % of local authority tenants evicted as a result of rent arrears	0.15%	0.44%	0.31%	0.25%	0.43%	↓	✘	0.38%	0.30%	0.25%
BV74 (i) Satisfaction of tenants with overall service provided: all tenants	85%	77.50%	66.30%	75%	72%	↑	✘	N/A	N/A	85%
BV74 (ii) Satisfaction of tenants with overall service provided: black and ethnic minority tenants	85.75%	61.50%	Not enough respondents	Insufficient historical data	Not enough respondents	N/A	N/A	N/A	N/A	Insufficient historical data
BV74 (iii) Satisfaction of tenants with overall service provided: non- black and ethnic minority tenants	85%	78%	66.30%	75%	73%	↑	✘	N/A	N/A	85%

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BV75 (i) Satisfaction of tenants with opportunities to participate in management and decision making in housing services	70%	59%	55.50%	54%	65%	↑	✓	N/A	N/A	85%
BV75 (ii) Satisfaction of tenants with opportunities to participate in management and decision making in housing services: black and ethnic minorities	75%	50%	Not enough respondents	Insufficient historical data	Not enough respondents	N/A	N/A	N/A	N/A	Insufficient historical data
BV75 (iii) Satisfaction of tenants with opportunities to participate in management and decision making in housing services: non-black and ethnic minorities	70%	59%	55.50%	54%	65%	↑	✓	N/A	N/A	85%

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BV164 Compliance with CRE's code of practice in rented housing and following the Good Practice standards for social landlords	N/A	N/A	No	Yes	No	→	✘	This BVPI is deleted from 1 st April 2007		
BV184a Proportion of Council homes which were non- decent at 01.04.06	12%	39%	Not available	72%	81%	↓	✘	90%	80%	63%
BV184b % change in proportion of Council non- decent homes between 01.04.06 and 01.04.07	28.9%	1.6%	4.4%	3.2%	-6.6%	↓	✘	1.0%	13.3%	22.1%
BV212 Average time taken to re-let council homes	27	49	84	40	60	↑	✘	55	45	35

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BV183a Average length of stay in bed and breakfast accommodation	1.12	4.93	0	0	Top Quartile 0	→	✓	This BVPI is deleted from 1 st April 2007		
BV183b Average length of stay in hostel accommodation	0.00	18.48	0	0	Top Quartile 0	→	✓	0	0	0
BV202 The number of people sleeping rough on a single night within the area of the local authority	0	4	6	0	1	↑	✓	0	0	0
BV203 % change in the average number of families placed in temporary accommodation under homelessness legislation compared with the previous year	-17.87	22.22	138.46%	-38%	Top Quartile -25.81%	↑	✗	This BVPI is deleted from 1 st April 2007		
BV213 Number of homelessness cases prevented	5	1	3	3	1	↓	✗	6	6	6

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BV214 Repeat homelessness	0%	4.26%	2.50%	2%	2.86%	↓	✘	This BVPI is deleted from 1 st April 2007		
BV76a No claimants visited per 1000 caseload	N/A	N/A	274.26	300	319.01	↑	✓	This BVPI is deleted from 1 st April 2007		
BV76b No. fraud investigators per 1000 caseload	N/A	N/A	0.32	0.32	0.32	→	✓	0.32	0.32	0.32
HOUSING BENEFITS & COUNCIL TAX BENEFITS										
BV76c No. fraud investigations per 1000 caseload	N/A	N/A	98.75	80	80.99	↓	✓	81	81	81
BV76d No. prosecutions and sanctions per 1000 caseload	N/A	N/A	3.26	4.00	6.38	↑	✓	6.38	6.38	6.38
BV78a Average time taken to process new claims	25.5	37.8	32.5	25	30.8	↑	✘	25	23	20
BV78b Average time taken to process notification of change of circumstances	8.5	16.7	6.3	6	Top Quartile 6.3	→	✘	6	6	6

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BV79a Accuracy of Benefits calculation	99.00%	96.80%	100%	100%	98.60%	↓	✘	100%	100%	100%
BV79b % recoverable overpayments recovered during the year	79.46%	59.37%	50.97%	55%	49.78%	↓	✘	55%	55%	55%
BV79b (ii) HB overpayments recovered as a % of HB overpayment debt	41.22%	28.35%	33.89%	40%	39.12%	↑	✘	42%	42%	44%
BV79 (iii) HB overpayments written off as % HB overpayment debt	N/A	N/A	16.68%	17%	7.80%	↑	✓	7%	6%	5%
BV80a Satisfaction with contacts/access in the Benefits office	N/A	N/A	80%	85%	74%	↓	✘	N/A	N/A	85%
BV80b Satisfaction with the service in the benefits office	N/A	N/A	77%	85%	75%	↓	✘	N/A	N/A	85%
BV80c Satisfaction with the Benefits telephone service	N/A	N/A	74%	80%	71%	↓	✘	N/A	N/A	80%

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BV80d Satisfaction with the staff in the Benefits office	N/A	N/A	79%	85%	78%	↓	✘	N/A	N/A	85%
BV80e Satisfaction with clarity of Benefits forms	N/A	N/A	67%	75%	61%	↓	✘	N/A	N/A	75%
BV80f Satisfaction with the time taken for the Benefits decision	N/A	N/A	73%	70%	66%	↓	✘	N/A	N/A	70%
BV80g Overall satisfaction with the Benefits service	N/A	N/A	80%	85%	76%	↓	✘	N/A	N/A	85%
BV82a (i) % of household waste that is recycled	21.72%	14.79%	11.77%	11%	13.12%	↑	✓	13%	14%	15%
BV82a (ii) Total tonnage of household waste that is recycled	9082.98	5279.84	4995.57	4197	5616.34	↑	✓	5694	6132	6570
ENVIRONMENTAL WASTE & CLEANLINESS										

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BV82b (i) % of household waste that is composted	14.67%	2.68%	15.15%	16%	Top Quartile 20.85%	↑	✓	21%	23%	25%
BV82b (ii) Total tonnage of household waste that is composted	6048.83	933.96	6432.17	4926	Top Quartile 8924.00	↑	✓	8849	9691	10534
BV84 Kg collected of household waste per head	381.0kg	442.7kg	457.0kg	462kg	458.7kg	↓	✓	462kg	462kg	462kg
BV84b % change from the previous year in the no. kgs of household waste collected per head of the population	-3.29%	2.43%	-4.23%	1%	+0.37%	↓	✓	0%	0%	0%
BV86 Cost of waste collection per household	£40.28	£52.88	£48.13	£43.95	£43.85	↑	✓	£47.60	£49.25	£49.80
BV89 % satisfied with cleanliness standard in their area	74%	65%	50%	70%	69%	↑	✗	N/A	N/A	75%
BV90a People satisfied with the waste collection service	86%	73%	89%	95%	90%	↑	✗	N/A	N/A	90%

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BV90b % of people satisfied with recycling	76%	68%	59%	70%	67%	↑	✘	N/A	N/A	75%
BV91a % of population served by kerbside collection of recyclables (one recyclate)	100%	94.0%	99.5%	99%	Top Quartile 100%	↑	✓	100%	100%	100%
BV91b % of population served by kerbside collection of recyclables (two recyclates)	100%	92.3%	99.5%	99%	Top Quartile 100%	↑	✓	100%	100%	100%
BV199 Proportion of relevant land having combined deposits of litter and detritus	8%	19%	22%	19%	15%	↑	✓	13%	10%	8%
BV199b % of land and highways with unacceptable levels of graffiti	0%	4%	11%	8%	8%	↑	✓	6%	4%	2%
BV199c % land/highways with unacceptable levels of fly- posting	0%	1%	2%	0%	1%	↑	✘	0%	0%	0%

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BV199d Reduction in incidents/increase in enforcement actions in relation to fly-tipping	N/A	N/A	4	1	1	↑	✓	1	1	1
BV166 Enforcement best practice score for environmental health and trading standards	98.7%	80%	96.6%	96.6%	Top Quartile 100%	↑	✓	100%	100%	100%
BV216a Number of "sites of potential concern" with respect to land contamination	ENVIRONMENT & ENVIRONMENTAL HEALTH		396	380	370	↑	✓	360	350	340
BV216b Number of sites of concern identified for remediation as a % of all "sites of potential concern"	8%	1%	3%	7%	7%	↑	✓	2%	2%	3%
BV217 % of pollution control improvements to existing installations completed on time	100%	85%	100%	100%	Top Quartile 100%	→	✓	100%	100%	100%

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BV218a % of new reports of abandoned vehicles investigated within 24 hrs of notification	96.12%	71.58%	86.04%	100%	90.67%	↑	✘	100%	100%	100%
BV218b % of abandoned vehicles removed within 24 hrs from the point at which the authority is legally entitled to remove the vehicle	93.95%	56.53%	93.42%	100%	Top Quartile 96.36%	↑	✘	100%	100%	100%
PLANNING										
BV106 % of new homes built on brownfield land	89.67%	57.36%	85.12%	65%	87.58%	↑	✓	90%	90%	90%
BV109a Major Planning applications determined in 13 weeks Govt target 60%	74.75%	58.05%	64.29%	60%	63.89%	↓	✓	69%	75%	75%

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BV109b Minor Planning applications determined in 8 weeks Govt target 65%	80.39%	68.60%	66.78%	65%	68.69%	↑	✓	74%	82%	82%
BV109c Other Planning applications determined in 8 weeks Govt target 80%	91.61%	83.85%	79.26%	80%	80.83%	↑	✓	92%	92%	92%
BV111 % of applicants satisfied with the Planning service	N/A	N/A	89%	75%	86%	↓	✓	N/A	N/A	86%
BV200a Submission of the LDS by 28 th March 2005 and thereafter maintain a 3-year rolling programme?	N/A	N/A	Yes	Yes	Yes	→	✓	Yes	Yes	Yes
BV200b Meeting the milestones which the current Local Development Scheme sets out	N/A	N/A	Yes	Yes	Yes	→	✓	Yes	Yes	Yes

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BV200c Publication of an annual planning report by 31 st December each year	N/A	N/A	Yes	Yes	Yes	→	✓	This BVPI is deleted from 1 st April 2007		
BV204 % of appeals allowed against the Council's decision to refuse planning applications	24.0%	37.0%	25%	30%	54.6%	↓	✗	25%	25%	25%
BV205 Planning quality of service checklist	88.9%	72%	100%	100%	Top Quartile 100%	→	✓	100%	100%	100%
CULTURE & RELATED SERVICES										
BV119a % of residents satisfied with sports & leisure facilities	65%	55%	48%	60%	52%	↑	✗	N/A	N/A	60%
BV119e % of residents satisfied with parks and open spaces	78%	68%	67%	70%	67%	→	✗	N/A	N/A	75%
BV219a Total number of conservation areas in the local authority area	N/A	N/A	4	4	4	→	✓	This BVPI is deleted from 1 st April 2007		

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BV219b % of conservation areas with an up to date character appraisal	26%	0%	0%	50%	Top Quartile 50%	↑	✓	75%	100%	100%
BV219c % of conservation areas with published management proposals	5.50%	0%	0%	0%	0%	→	✓	This BVPI is deleted from 1 st April 2007		
BV126 Number of domestic burglaries per 1000 households	5.7	9.6	9.9	9	11.9	↓	✗	11.6	N/A	N/A
BV127a Violent crime per 1000 population	11.1	18.6	20.0	10.6	20.3	↓	✗	10.2	N/A	N/A
BV127b Robberies per 1000 population	0.2	0.7	0.5	0.3	0.4	↓	✗	0.3	N/A	N/A
BV128 Vehicle crimes per 1000 population	6.4	10.5	11.6	9.8	11.7	↓	✗	11.6	N/A	N/A
BV174 Racial incidents recorded by the LA per 100,000 population	N/A	N/A	5.38	3	4.29	↑	✓	20	30	40

COMMUNITY SAFETY & WELL BEING

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BV175 % of racial incidents that resulted in further action	100%	100%	100%	100%	Top Quartile 100%	→	✓	100%	100%	100%
BV225 Actions against Domestic violence	N/A	N/A	81.8%	90.9%	81.8%	→	✗	90.9%	100%	100%
BV226a Total amount spent on advice and guidance services provided by external organisations	N/A	N/A	£104,667	£108,854	£108,854	↑	✓	£113,208	£116,604	£120,102
BV226b % monies spent on advice and guidance services provision which was given to organisations holding the CLF quality mark	N/A	N/A	100%	100%	100%	→	✓	100%	100%	100%
BV226c Total amount spent on advice & guidance in the areas of housing, welfare benefits and consumer matters	N/A	N/A	£61,800	N/A	£119,610	↑	N/A	£122,600	£125,670	£128,800

