

**Communities Scrutiny
Sub-Committee
4th September 2006
Promoting Strong, Healthy & Safe
Communities
Quarter 1 Performance 2006/07**



Report of the Head of Corporate Policy

Purpose of the Report

- 1 The purpose of this report is to provide a performance update for quarter one, 2006/07, for the authority's corporate priorities and the Best Value Performance Indicators (BVPIs) relevant to our Corporate Aim, Promoting Strong, Healthy and Safe Communities.
- 2 Performance for quarter 1, 2006/07, for indicators aligned to Promoting Strong, Healthy & Safe Communities is available in Appendix A (Corporate Priorities) and Appendix B (BVPIs). Unless otherwise stated, 12 month rolling totals have been used throughout this document. Therefore any reference to data for quarter one relates to the 12 months ending 30 June 2006 and 2005/06 year-end relates to the 12 months ending 31 March 2006. This allows comparisons to be made between quarter one, 2005/06 year-end and targets.

Priorities for Improvement

There are 3 priority areas for improvement aligned to our Corporate Aim, Promoting Strong, Healthy and Safe Communities.

Protecting and Supporting Vulnerable Children

Within this theme there are 3 outcomes that have been identified as areas we want to improve.

Fewer children at risk – to know if we are succeeding at this we are measuring:

- **PAF 3 – re-registrations on the Child Protection Register**
Performance of this indicator is exceeding target despite a deterioration during quarter one. During the 12 months ending 30 June, 31 children were re-registered on the Child Protection Register. However, it should be noted that performance of this indicator is prone to fluctuation. The reason is that re-registrations often include large sibling groups. As the indicator is calculated on a 12 month rolling total, these large sibling groups can 'fall-out' as well as become included in the cohort.

On 30th June 2006, there were 191 children on the Child Protection Register.

Better access for young people to mental health services – to know if we are succeeding at this we are measuring:

- **LAA C&YP 2a – no. participating in programmes to develop self-esteem & emotional well-being**
This indicator follows on from the development of an emotional and well-being strategy that will be produced during 2006/07. This strategy would allow a baseline and targets to be established before March 2007.
- **LAA C&YP 2b – acute mental health referrals within 5 days**
County Durham Youth Engagement Service (CDYES) is unable to provide any data for quarter 1 due to the implementation of a new management information system (web-based careworks). CDYES is only one of 4 YOS/YES nationally to have gone live and there are delays rolling out the reporting tools to enable CDYES to extract the data.
Although, the latest available data (year-end 2005/06) implies that performance has deteriorated, it does not reflect the actual 'activity'. During 2004/05, there was one recorded case and this was assessed within 5 days (100%). During 2005/06, 9 cases were referred and 8 were assessed within 5 working days (88.9%).
- **LAA C&YP 2c – non-acute mental health referrals within 15 days**
CDYES is unable to provide any data for quarter 1 due to the implementation of a new management information system. The latest available data (year-end 2005/06) shows that performance has improved. During 2004/05, 9 of the 17 recorded cases were assessed within 15 working days (52.9%). During 2005/06, 20 of the 24 recorded cases were assessed within 15 working days (83.3%).

Fewer young people offending – to know if we are succeeding at this we are measuring:

- **LAA SSC 1e - % of young people who reoffend within 12 months**
Information relating to this indicator is provided annually each April. The latest information from detailed tracking of the 2004 cohort (October-December) over 12 months to 2005 (as per YJB counting rule) shows a 14.8% reduction in re-offending compared to 2003 cohort tracked over 12 months to 2004. This is against a national target of 5% reduction.
- **LAA SSC 1f – first time entrants to the youth justice system**
CDYES is unable to provide any data for quarter 1 due to the implementation of a new management information system. A 6.7% reduction was achieved in 2005/06. This exceeded the local target of 2%.

Protecting and Supporting Vulnerable Adults

Within this theme there are 2 outcomes that have been identified as areas we want to improve.

Improved opportunities, choice and independence for vulnerable adults and older people – to know if we are succeeding at this we are measuring:

- **BV056 - % equipment costing more than £1,000 in 7 days**
6,173 items (91.7%) of equipment were delivered / adaptations made within 7 working days during the 12 months ending 30 June 2006. This compares to 6,097 (90.9%) items during 2005/06, an increase of 1.2% (76 items)
- **BV 196 – acceptable wait for care packages**
Performance has increased from “good” to the “very good” dark green PAF banding despite an increase in the banding thresholds. 90% of new older clients received services within 4 weeks of the completion of assessment. This is higher than Durham’s comparator group average.
- **BV 201 – adults receiving direct payments of benefits (LAA stretch target)**
331 adults and older people received direct payments at 30 June 2006. This compares to 321 at the 31 March 2006, an increase of 3.1%.
- **LAA HC&OP 3b – older people in receipt of council tax benefit (LAA stretch target)**
An additional 300 people received council tax benefit during quarter 1, 2006/07, equating to a 1% increase.
- **LAA HC&OP 5a - % receiving intensive home care**
The authority’s commissioning strategy is to support people to live at home, helping them to retain their own independence. This indicator measures the number of households receiving intensive home care (more than 10 hours and 6 or more visits per week) as a proportion of households receiving intensive home and residential care. The indicator is calculated using a sample week. During quarter 1, 1,981 households received intensive home care, compared to 1,802 during 2005/06, an increase of 9.9%. The creation of Extra Care Housing where all tenants receive 13 hours home care per week has contributed to this improved performance.

Improved employment opportunities for people with learning difficulties – to know if we are succeeding at this we are measuring:

- **LAA HC&OP 4c - % people with learning disabilities in work**
64 of 2,248 people with learning disabilities are in work. Performance has improved since the year-end 2005/06 but

remains below target. The next integrated Learning Disabilities Services Performance Day to be held on 4th September will include this key measure.

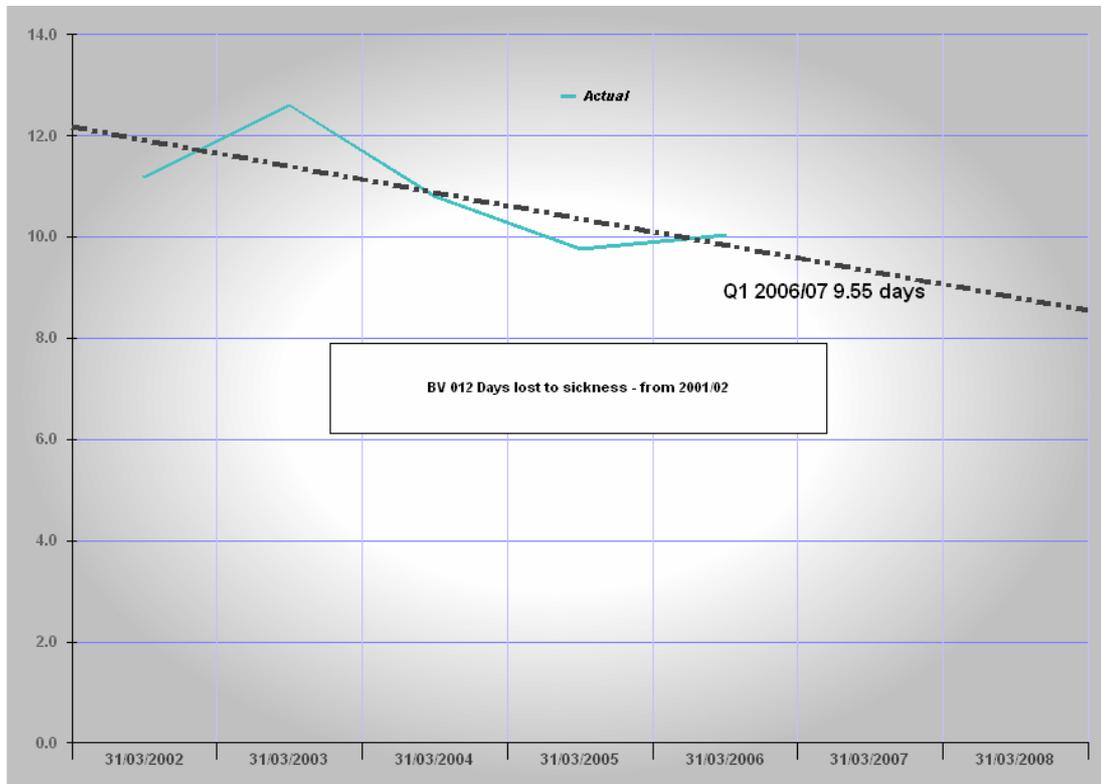
Improving Health

Within this theme there are 4 outcomes that have been identified as areas we want to improve:

Reduction in County Council sickness absence – to know if we are succeeding at this we are measuring:

- **BV012 – Days / shifts lost to sickness**

For the year to 30th June 2006 whole council sickness has declined to an average of 9.55 days. The dotted line on the graph below indicates the likely projection for performance since 2001/02. Durham's actual annual reported performance is represented by the solid line. The current trend is one of improvement.



The table below shows the first quarter data by service. (Please note it was not possible to produce a year's figures by service due to the recent restructure). During this quarter Service Direct and Adult and Community Services averaged more than 3 days, whilst Environment and Children and Young People's Services averaged less than 2 days of sickness.

Service Returns	30-Jun-06		
	FTE	Days Lost	Total Days Lost/FTE
Adult and Community Services	2336.9	7979.9	3.41
Chief Executive's Office	200	520	2.60
Children and Young People's Services	9892.8	18890.47	1.91
Corporate Services	345.36	739	2.14
County Treasurer's	159.33	415.5	2.61
Environment	467.51	483	1.03
Service Direct	870	2976	3.42
Council	14271.9	32003.87	2.24

More children eating and drinking healthily, and regularly and involved in physical activity inside and outside of school – to know if we are succeeding at this we are measuring:

- LAA C&YP 1b – % primary schools achieving new National Healthy Schools Status (NHSS) (LAA stretch target)**
 77% of primary schools achieved the previous healthy schools standard Level 3. No primary schools had achieved the new NHSS during 2005/06. Since 1 April 2006, 12 of the authority's 241 primary schools (5%) have achieved the new standard.
- LAA C&YP 1c – no. of children taking up sport (LAA stretch target)**
 This indicator will be calculated from a national survey that is to be carried out during September 2006. The results of the survey will be available November 2006 and will inform how many children and young people (aged 7 to 14 years) spend a minimum of 2 hours per week on high quality PE and sport, both within and beyond the school curriculum.

Reduction in the number of people smoking – to know if we are succeeding at this we are measuring:

- LAA HC&OP 1d – adult smoking rate**
 This data is available annually. The latest information (year-end 2005/06) taken from the GP register states that 29.4% of people aged 15-75 years smoke.
- LAA HC&OP 1e – no. of 4 week quitters using NHS service (LAA stretch target)**
 Quarter one data is not available until 31 August 2006. The latest data (year-end 2005/06) states 4,891 people quit smoking for at least 4 weeks after attending NHS cessation services.

Reduction in teenage pregnancies – to know if we are succeeding at this we are measuring:

- QoL 35 – teenage pregnancy**
 Data relating to teenage pregnancy is published, in arrears, each year by the Department for Education and Skills (DfES) and the Office of National Statistics (ONS). 2005 data should have been available by March 2006 but there has been a significant delay. The latest data was published in February 2006 and relates to the 2004 calendar year. 1998 data is used as the baseline to calculate the change in the <18 conception

rate. During 1998, there were 499 teenage pregnancies in Durham County (a rate of 54.4 per 1,000 girls aged 15-17). During 2004, this had dropped to 444 teenage pregnancies (48.1 per 1,000 girls aged 15-17).

Other Best Value Performance Indicators (BVPIs)

There are 24 BVPIs relevant to our Corporate Aim, Promoting Strong, Healthy and Safe Communities that are not aligned to our corporate priorities for improvement. Of these indicators 5 improved performance, 4 deteriorated, 11 remained static and 4 had no comparative data.

It should be noted that 7 BVPIs have achieved the 2006/07 year-end target during quarter one.

Performance	BVPI
Improved	49 – children in care 3+ placement 53 – intensive home care per 1,000 65+ population (T) 54 – older people helped live at home (T) 127b – robberies per 1,000 population 128a – vehicle crimes per 1,000 population (T)
Static	162 – reviews of child protection cases (T) 100% 166b – checklist – trading standards (T) 100% 99ai – road accident casualties: KSI all 99aii - % change – KSI all 99aiii - % change – 1994-98 KSI all 99bi – road accident casualties: KSI child 99bii - % change – KSI child 99biii - % change – 1994-98 KSI child 99ci – road accident casualties – slight injuries 99cii - % change – slight injuries 99ciii - % change – 1994-98 slight injuries
Deteriorated	126 – domestic burglaries per 1,000 households (T) 127a – violent crimes per 1,000 population 163 – adoptions of children looked after (T) 195 – acceptable waiting times for assessment
Q1 data unavailable	197 – teenage pregnancies 226a – advice and guidance services: total expenditure 226b – advice and guidance services: CLS quality mark 226c – advice and guidance services: direct provision

(T) denotes that the target for that indicator was met

Areas of Improved Performance

3 The performance of a number of indicators improved during quarter 1, 2006/07. Of particular note:

- **BV 49 – children in care 3+ placements**

During the 12 months ending 30 June 2006, 47 looked after children had 3 or more placements (336 had less than 3).

Although this indicator has continued to improve, it is worse than target. Children entering the looked after system often encounter more than 3 placement moves during their early stages in the system.

- **BV 53 – intensive home care per 1,000 65+ population**
1,904 households were receiving intensive home care on the 30 June 2006. This is 103 more than at the year-end 2005/06 and equates to a 5.7% increase. Current performance exceeds the target set for 2006/07.
- **BV 54 – older people helped live at home**
8,401 older people are being helped to live at home, 293 more than in 2005/06, which equates to a 3.6% increase. This indicator has exceeded the 2006/07 target.
- **BV 127b – robberies per 1,000 population**
There were 15 fewer robberies (9.3% reduction) during quarter one.
- **BV 128a – vehicle crimes per 1,000 population**
140 fewer vehicle crimes occurred during quarter one, reducing the 12 month total to 3,984, equating to a 3.4% decrease. The 2006/07 target was exceeded.

Areas of deteriorated performance

- 4 The performance of a number of indicators deteriorated during quarter 1, 2006/07. Of particular note:
- **BV126 – domestic burglaries per 1,000 households**
Although the number of domestic burglaries has increased by 13 offences, performance is exceeding target.
 - **BV 127a – violent crimes per 1,000 population**
During quarter one there was an increase of 132 violent crimes. This increase can be attributed to Durham Constabulary continuing to rigorously comply with National Crime Recording Standards (NCRS) and tackle quality of life issues across the communities of County Durham. This positive policing is resulting in an increase in the amount of low level violent crime recorded.
 - **BV 163 – adoptions of children looked after**
Although, performance at 30 June 2006 was slightly lower than that of the 31 March 2006, it is exceeding the target set for 2006/07. During the 12 months ending 30 June, 40 adoption and 4 guardianship orders were granted.
 - **BV 195 – acceptable waiting times for assessment**

Performance has moved into the orange “ask questions” PAF banding after a change in banding thresholds for 2006/7. 71.9% of assessments of new older clients are started within 48 hours which is consistent with performance from the previous year but an increase of the banding threshold of 10% has resulted in a drop in banding. Analysis of this indicator has identified that the majority of delays occur within Occupational Therapy assessments. Work is ongoing to make the process more responsive, including the appointment of an Occupational Therapist within Social Care Direct, the creation of a new Occupational Therapist post in Easington and the further development of Equipment Shops.

Recommendations

That Corporate Scrutiny Sub-Committee Members:

- (i) note the contents of this report
- (ii) agree to receiving subsequent quarterly performance progress reports

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