

COMMUNITY SERVICES PERFORMANCE INDICATORS 2007/08

PI Reference	Description	Actual 2006/7	Target 2007/8	Performance					Comment/Overall Direction
				Q1	Q2	Q3	Q4	Total	
LAA BV 82a+82b	Combined recycling/composting rate; BVPI 82(a) + 82(b).	33.97%	34%	34.98%	49.28%	63.09%			On target
82 a (i)	% of household waste sent for recycling	13.12%	14.00%	14.59%	19.14%	22.52%			On target
82a (ii)	Tonnage of household waste sent for recycling	5616.34kg	5694.00kg	1649.58 tonne	2126.64 kg	2211.82 kg			On target
82b (i)	% household waste sent for composting	20.85%	20.00%	20.39%	30.14%	40.57%			On target
82b (ii)	Tonnage sent for composting or anaerobic digestion	8924.00kg	8849.00kg	2287.76 tonne	3348.60 kg	3984.98kg			On target
82d (i)	% of household waste arising which have been landfilled	66.03%	66.00%	65.17%	50.73%	36.91%			On target
82d (ii)	Tonnage of household waste arisings which have been landfilled	28260.18	34203.00	7366.95 tonne	5636.64kg	3624.62 kg			On target
BV 84a	Kilograms/head household waste collected per head	458.7	457.0kg	121.2 kg	119.1kg	105.3 kg			On target
84b	% change from the previous financial year kg/head	+0.37	-1.00%	-1.62%	+ 1.19%	-4.96%			On target
86	Cost of waste collection/household	\$43.20	\$47.60	\$44.42	\$47.60	\$49.00			Sickness and expansion of service
91a amended	Kerbside collection of recyclables (one)	100%	100%	100%	100%	100%			Top quartile
91b amended	Kerbside collection of recyclables (two)	100%	100%	100%	100%	100%			Top quartile
BV 199a	% of land having combined deposits/litter and detritus	15%	13%	15%		10%			Excellent Progress
BV 199b	% of land unacceptable levels of graffiti	8%	6%	6%		3%			Excellent Progress
BVPI 199c	Survey of cleanliness of neighbourhoods including fly posting	1%	1%	1%		1%			On target
BV 199d	Incidents and enforcement grading on fly tipping (effective)	1	1	1	*3	3			No of incidents have increased but enforcement action has increased
218a	Abandoned Vehicles Investigated within 24 hours	90.67%	100.00%	97.22%	98.15%	76.47%			DIP in performance
218b	% of abandoned vehicles removed within 24 hours	93.75%	100.00%	100.00%	87.50%	100.00%			On target overall
ENV 1	Number of prosecutions for dog fouling	74	120	23	19	16			Action plan in place
Env 2a	Percentage of land being free from dog dirt. Introduced 2007/8.	Not set	80%						Year end figure
Env 2b	Educational presentations to primary schools. Introduced 2007/8.	Not set	12	End of Year Figure	End of year figure	End of year Figure			Year end figure
Env 3	The number of prosecutions for littering.	128	130	15	27	15			Action plan in place
Env 5	The number of burned out abandoned vehicles removed through the Contract Vehicle Recovery Scheme	9	18	2	1	1			Excellent Progress
Env 5a	The number of arson incidents involving wheelie bins. Introduced 2007/8.	n/a	To be set	2	8	27			Significant reduction 2006/7
Env 7	Proportion of reports of new graffiti that is removed within 5 working days.	86.67%	90%	85.54%	96.18%	99.46%			Well on target
NI 2(LAA)	Number of secondary/deliberate fires	866	676	216	400	569			Period includes Nov 5th
166	Score against checklist of best practice for Env. Health	100.0%	100.0%	100.0%	100.0%	100.0%			On target
216a	Contamination - number of sites of potential concern	370	360	364	361	361			On target
216b	% of sites with good information on contaminated land	7%	2%	2%	3%	3%			On target
217	Pollution Control Improvements	100%	100%	0%	0%	16%			Staff sickness action plan in place
ENV 8	% of High Risk food premises that are inspected	100%	100%	17.8%	37.2%	74.8%			On target
ENV 9	Number of reported accidents occurring in workplaces that are subject to HSWA enforcement by the Council.	56	60	17	30	51			On target
ENV 10	Number of catering premises attaining the HEARTBEAT award for hygiene and health standards.	4	14	0	0	0			Promotion underway but unlikely target met

Corporate Strategy Indicator

Other Best Value Indicators

Local Indicators