

COMMUNITY SERVICES PERFORMANCE INDICATORS

PI Reference	Description	Actual 2006/7	Target 2007/8	Performance		
				Q1	Q2	Q3
LAA BV 82a+82b	Combined recycling/composting rate; BVPI 82(a) + 82(b).	33.97%	34%	34.98%	49.28%	63.09%
82 a (i)	% of household waste sent for recycling	13.12%	14.00%	14.59%	19.14%	22.52%
82a (ii)	Tonnage of household waste sent for recycling	5616.34kg	5694.00kg	1649.58 tonne	2126.64 kg	2211.82 kg
82b (i)	% household waste sent for composting	20.85%	20.00%	20.39%	30.14%	40.57%
82b (ii)	Tonnage sent for composting or anaerobic digestion	8924.00kg	8849.00kg	2287.76 tonne	3348.60 kg	3984.98kg
82d (i)	% of household waste arising which have been landfilled	66.03%	66.00%	65.17%	50.73%	36.91%
82d (ii)	Tonnage of household waste arisings which have been landfilled	28260.18	34203.00	7366.95 tonne	5636.64kg	3624.62 kg
BV 84a	Kilograms/head household waste collected per head	458.7	457.0kg	121.2 kg	119.1kg	105.3 kg
84b	% change from the previous financial year kg/head	+0.37	-1.00%	-1.62%	+ 1.19%	-4.96%
86	Cost of waste collection/household	\$43.20	\$47.60	\$44.42	\$47.60	\$49.00
91a amended	Kerbside collection of recyclables (one)	100%	100%	100%	100%	100%
91b amended	Kerbside collection of recyclables (two)	100%	100%	100%	100%	100%
BV 199a	% of land having combined deposits/litter and detritus	15%	13%	15%	10%	13%
BV 199b	% of land unacceptable levels of graffiti	8%	6%	6%	3%	4%
BVPI 199c	Survey of cleanliness of neighbourhoods including fly posting	1%	1%	1%	1%	1%
BV 199d	Incidents and enforcement grading on fly tipping (effective)	1	1	1	*3	3
218a	Abandoned Vehicles Investigated within 24 hours	90.67%	100.00%	94.29%	100.00%	78.79%
218b	% of abandoned vehicles removed within 24 hours	93.75%	100.00%	100.00%	88.89%	100.00%
ENV 1	Number of prosecutions for dog fouling	74	120	24	19	16
Env 3	The number of prosecutions for littering.	128	130	14	26	14
Env 5	The number of burned out abandoned vehicles removed through the Contract Vehicle Recovery Scheme	9	18	2	1	1
Env 5a	The number of arson incidents involving wheelie bins. Introduced 2007/8.	n/a	New indicator	2	8	27
Env 7	Proportion of reports of new graffiti that is removed within 5 working days.	86.67%	90%	89.13%	98.15%	99.46%
NI 2(LAA)	Number of secondary/deliberate fires	866	676	216	400	569
166	Score against checklist of best practice for Env. Health	100.0%	100.0%	100.0%	100.0%	100.0%
216a	Contamination - number of sites of potential concern	370	360	364	361	361
216b	% of sites with good information on contaminated land	7%	2%	2%	3%	3%
217	Pollution Control Improvements	100%	100%	0%	0%	16%
ENV 8	% of High Risk food premises that are inspected	100%	100%	17.8%	37.2%	74.8%
ENV 9	Number of reported accidents occurring in workplaces that are subject to HSWA enforcement by the Council.	56	60	17	30	51
ENV 10	Number of catering premises attaining the HEARTBEAT award for hygiene and health standards.	4	14	0	0	0

Corporate Strategy Indicator

Other Best Value Indicators

Local Indicators

S 2007/08

		Comment/Overall Direction
Q4	Total	
Not known	Not known	Awaiting DEFRA guidance ref: aerobic digester.
Not known	Not known	Awaiting DEFRA guidance ref: aerobic digester.
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\$52.33	\$52.33	Sickness and expansion of service
100.00%	100.00%	Top quartile
100.00%	100.00%	Top quartile
10%	13%	13% Excellent Progress
3%	4%	4% Excellent Progress
	0%	0% On target
3	3	No of enforcement actions have increased but have increased incidents
90.91%	92.16	Improvement on last year
100.00%	96.15%	On target overall
36	95	Target not met but improved on last financial year
70	124	Target not met but improved on last financial year
1	5	Excellent Progress
15	52	Significant reduction 2006/7
97.08%	96.37%	Well on target
628	628	Significant reduction
100%	100%	Target met
358	358	Target met
4%	4%	Target met
100%	100%	Target met
100%	100%	Target met
74	74	Target not met above average reports in final quarter
0		Scheme has been scrapped