



Corporate Overview and Scrutiny Management Board

Date **Friday 18 June 2021**
Time **9.30 am**
Venue **Council Chamber, County Hall, Durham**

Business

Part A

Items which are open to the Public and Press
Members of the public can ask questions with the Chair's agreement,
and if registered to speak

1. Apologies for Absence
2. Substitute Members
3. Minutes of the meeting held on 20 April 2021 (Pages 3 - 6)
4. Declarations of Interest
5. Report on the Council's use of powers under the Regulation of Investigatory Powers Act 2000 - Q3 and Q4 - Report of the Head of Legal and Democratic Services (Pages 7 - 10)
6. Q4 2020/21 Customer Feedback - Report of the Director of Resources (Interim) (Pages 11 - 28)
7. State of the County Report 2020/21 - Report of the Corporate Director of Resources (Interim) (Pages 29 - 76)
8. Refresh of the Work Programme 2021/22 for the Corporate Overview and Scrutiny Management Board - Report of the Corporate Director of Resources (Interim) (Pages 77 - 90)
9. Overview and Scrutiny Annual report 2020/21- Report of the Corporate Director of Resources (Interim) (Pages 91 - 118)

10. Update in relation to Petitions - Report of Head of Legal and Democratic Services (Pages 119 - 132)
11. Notice of Key Decisions - Report of Head of Legal and Democratic Services (Pages 133 - 142)
12. Such other business as, in the opinion of the Chair of the meeting, is of sufficient urgency to warrant consideration

Helen Lynch
Head of Legal and Democratic Services

County Hall
Durham
10 June 2021

To: **The Members of the Corporate Overview and Scrutiny Management Board**

Councillor C Martin (Chair)
Councillor C Lines (Vice-Chair)

Councillors R Crute, A Batey, E Adam, P Jopling, L Maddison, R Manchester, B Avery, J Charlton, R Charlton-Lainé, J Cosslett, B Coult, J Elmer, D Freeman, O Gunn, C Hood, L Hovvels, J Howey, A Jackson, C Marshall, B Moist, K Shaw, M Stead, A Surtees and M Wilson

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