



## COMBINED FIRE AUTHORITY

19 MARCH 2019

### NOTES OF THE PERFORMANCE COMMITTEE HELD ON 7 MARCH 2019

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#### REPORT OF THE CHAIR OF THE PERFORMANCE COMMITTEE

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**Members Present:** Cllr C Carr (Chair)  
Cllrs D Hicks and B Jones

**Apologies:** Cllrs J Bell and D Stoker

#### Purpose of the report

1. The purpose of this report is to provide members with an update of the discussions of the Policy and Performance Review Committee held on the 7 March 2019.

#### Fire and Rescue Incident Statistics: England, April 2017 – March 2018

2. A report, previously presented at the CFA meeting on 22 February 2019, was highlighted by K Wanley. There were no further questions on the document and the Committee thanked Keith for a comprehensive report which had been well received by all members.

The Committee **noted** the report.

#### Performance Report Quarter Three 2018/19

3. The organisational performance indicators for quarter three were presented to the committee. Overall 66% of the strategic PI's maintained or improved on performance compared to the previous year. The key areas where performance was strong or where additional work is required to secure improvement were discussed with the members.

The Committee **noted** the report.

#### Sickness Report Quarter Three 2018/19

4. Members were given an update on sickness absence for the first nine months of the reporting year. Overall, KPIs for sickness are above target at this point in the year and performance has regressed in comparison with this point last year. Levels of sickness across the RDS, although they remain relatively high, have seen a decrease of 34% this reporting period and one RDS station has no absence at all. Significant decreases in absence levels for the WT category have been made when compared with Q2. Non-uniformed staff absence has seen an increase of 28% on Q2 however it is anticipated that

improvement will be seen in Q4. Control has seen a decrease in absence of 41% on the same period last year and performs strongly when compared with other services.

The Committee noted that the service continues to perform reasonably well nationally being in the lower quartile for most categories of sickness absence.

The committee **noted** and **commented** on the position regarding the sickness absence performance.

## **Letters of Appreciation**

5. There had been a total of 15 letters received. The Committee considered the various letters of appreciation that had been submitted to the Service. The members highlighted that it was good to see that letters received continued to be for personnel and sections from across the Service.

The Committee **noted** the report.

## **Part B**

### **Complaints**

6. The Committee were informed that there had been no formal complaint received by the service in the reporting period. No complaints had been forwarded to the Local Government Ombudsman.

The Committee **noted** the report.