



COMBINED FIRE AUTHORITY

16 JULY 2019

NOTES OF THE PERFORMANCE COMMITTEE HELD ON 24 JUNE 2019

REPORT OF THE CHAIR OF THE PERFORMANCE COMMITTEE

Members Present: Cllr C Carr (Chair)
Cllrs J Bell, R Manchester, J Shuttleworth, D Stoker and G Lee

Apologies: Cllr B Avery

Purpose of the report

1. The purpose of this report is to provide members with an update of the discussions of the Performance Committee held on the 24 June 2019.

Presentation - Personal Accidents 2018/19

2. A presentation on personal accidents 2018/19 was given by R Turnbull and J Parry. The following areas were considered and discussed by the Committee:
 - Personal accident statistics over the last seven years
 - The national picture
 - 2018/19 incidents
 - What have we been doing?
 - What's next?

The Committee **noted** the presentation.

Unwanted Fire Signal Trial

3. K Wanley gave a verbal update on the unwanted fire signal trial detailing the following:
 - 145 AFAs of which 84 were UwFS which have received an initial letter
 - Second letters have been sent to 11 premises
 - Two premises have received an invoice/invoices.
 - There has been no impact on the performance indicator to date though it is anticipated that this will be noticeable later in the year as fire safety management practices in premises are improved.

The Committee **noted** the update.

Performance Report Quarter Four 2018/19

4. The organisational performance indicators for quarter four were presented to the committee. Overall, 66% of the strategic PIs maintained or improved on performance compared to the previous year. The key areas of performance where performance was strong or where additional work is required to secure improvement were discussed with the members.

The Committee **noted** the report.

Sickness Report Quarter Four 2018/19

5. Members were given an update on sickness absence for the year 2018/19. Overall, KPIs for sickness are above target and performance has regressed in comparison with this point last year. The only exception to this being Control. Both WT and RDS categories have seen an increase in shifts loss, these being 28% and 20% respectively, when compared to the same period last year with the majority being due to musculoskeletal issues. Non uniformed staff absence has increased by 40% with most shifts lost in quarter 2 and 3 most being longer term.

The Committee noted that the service continues to perform well when compared to other FRS in the WT, Control and non-uniformed categories.

The Committee **noted** and **commented** on the position regarding the sickness absence performance.

Letters of Appreciation

6. There had been a total of 19 letters received. The Committee considered the various letters of appreciation that had been submitted to the Service. The members highlighted that it was good to see that letters received continued to be for personnel and sections from across the Service.

The Committee **noted** the report.

Part B

Complaints

7. The Committee were informed that there had been no formal complaint received by the service in the reporting period. No complaints had been forwarded to the Local Government Ombudsman.

The Committee **noted** the report.