

Adults Wellbeing and Health Overview and Scrutiny Committee

6 September 2019

Future of Ward 6 Bishop Auckland Hospital



Report of Corporate Management Team

Lorraine O'Donnell, Director of Transformation and Partnerships

Electoral division(s) affected:

Countywide

Purpose of the Report

- 1 To update the Adults Wellbeing and Health Overview and Scrutiny Committee on proposals for consultation/engagement by County Durham and Darlington NHS Foundation Trust and County Durham CCGs in respect of the future of ward 6, Bishop Auckland Hospital.

Executive summary

- 2 The Adults Wellbeing and Health Overview and Scrutiny Committee has previously met to consider proposals for the future of ward 6, Bishop Auckland Hospital following initial concerns reported within media that the ward was planned for closure.
- 3 The Committee has received previous reports and presentations on work being done by the Foundation Trust to examine the services being provided at ward 6 to ensure that it is the "right care" being provided in the "right place" by the "right person" and that it is the best possible care that it could be.
- 4 At its meeting on 18 January 2019, the Committee considered staff consultation feedback in respect of the services currently provided at ward 6 Bishop Auckland Hospital and staff thoughts on what future service provision might look like. Members also received the results of a service evaluation exercise undertaken with ward 6 patients which asked for patients to describe their experience on the ward. This information included admission information, home address, length of stay on ward 6, care ratings, patient involvement in their care and also post discharge support.

- 5 The Committee considered the outcomes of “Rapid Process Improvement Workshops” undertaken by the Trust during November 2018 which examined current care pathways against best practice models of care. Members were also advised of the outline timetable to support the development of an associated communications and engagement plan which would feed into the development of options for a future model of care.
- 6 In accordance with the recommendations agreed by the Committee at its meeting on 18 January 2019, representatives of County Durham CCGs and County Durham and Darlington NHS Foundation Trust will be in attendance to provide members with a presentation setting out the proposed plans for patient and stakeholder consultation together with the options for future service models that are planned to be consulted upon in respect of ward 6 Bishop Auckland Hospital.

Recommendation

- 7 The Committee is asked to receive this report and presentation and comment on proposals for consultation/engagement in respect of options for future service models that are planned to be consulted upon in respect of ward 6 Bishop Auckland Hospital.

Background

- 8 At its meeting held on 15 November 2018 the Adults Wellbeing and Health Overview and Scrutiny Committee, following initial concerns reported within media that ward 6 was planned for closure, received a report and presentation by County Durham and Darlington NHS Foundation Trust which provided an overview on the current usage of ward 6; the national and local policy context which highlighted a need to review the current model of care and information regarding ongoing staff consultation in respect of ward 6.
- 9 At its meeting on 18 January 2019, the Committee considered staff consultation feedback in respect of the services currently provided at ward 6 Bishop Auckland Hospital and staff thoughts on what future service provision might look like. Members also received the results of a service evaluation exercise undertaken with ward 6 patients which asked for patients to describe their experience on the ward. This information included admission information, home address, length of stay on ward 6, care ratings, patient involvement in their care and also post discharge support.
- 10 At that meeting, the Committee also considered the outcomes of “Rapid Process Improvement Workshops” (RPIWs) undertaken by the Trust during November 2018 which examined current care pathways against

best practice models of care. Members were also advised of the outline timetable to support the development of an associated communications and engagement plan which would feed into the development of options for a future model of care.

- 11 The RPIWs and staff consultation identified a number of considerations namely:
 - (a) A continued need for care in Bishop Auckland Hospital;
 - (b) A need for therapy input for the patient cohort currently using Ward 6
 - (c) The need to standardise the model of care in line with the other community hospitals in County Durham;
 - (d) Areas of service provision that are not operating in line with best practice
- 12 The RPIWs have provided real patient scenarios that the Foundation Trust planned, with partners, to use to engage with patients, carers and the public. CDDFT submitted a workplan request to Healthwatch County Durham for support in undertaking this work which would seek wider patient and public views and opinions to help shape options for the future model of care which would deliver the best possible patient experience and outcomes for our local populations.
- 13 In accordance with the recommendations agreed by the Committee at its meeting on 18 January 2019, representatives of County Durham CCGs and County Durham and Darlington NHS Foundation Trust will be in attendance to provide members with a presentation setting out the proposed plans for patient and stakeholder consultation together with the options for future service model that are planned to be consulted upon in respect of ward 6 Bishop Auckland Hospital.
- 14 Supplementary reports and presentation slides from County Durham and Darlington Foundation Trust and County Durham Healthwatch are included with this report at Appendices 2,3,4 and 5.

Considerations

- 15 Members are asked to consider the future service model options and associated consultation and engagement plans for ward 6, Bishop Auckland Hospital.

Main implications

Consultation

- 16 County Durham and Darlington NHS Foundation Trust and Durham CCGs will report upon their proposals for formal patient and stakeholder consultation on the future service model options in respect of ward 6 Bishop Auckland Hospital.

Legal

- 17 This report has been produced in accordance with the Local Authority (Public Health, Health and wellbeing boards and Health Scrutiny) Regulations 2013 as they relate to the National Health Service Act 2006 governing the local authority health scrutiny function.

Conclusion

- 18 The initial media articles and subsequent patient and stakeholder consultation and engagement have raised concerns amongst local residents and Durham County Councillors regarding the future of ward 6 Bishop Auckland Hospital.
- 19 The Committee has previously asked that County Durham CCGs and County Durham and Darlington NHS Foundation Trust provide members with a presentation setting out the proposed plans for patient and stakeholder consultation together with the options for future service model that are planned to be consulted upon in respect of ward 6 Bishop Auckland Hospital
- 20 In light of representations made by the Adults Wellbeing and Health Overview and Scrutiny Committee, members are asked to receive this report and consider proposals for patient and stakeholder consultation and engagement as well as the future service model options being consulted upon in respect of ward 6, Bishop Auckland Hospital.

Background papers

- Agenda, Minutes and Reports to the Adults Wellbeing and Health Overview and Scrutiny Committee meetings held on 15 November 2018 and 18 January 2019.

Contact: Stephen Gwilym

Tel: 03000 268140

Appendix 1: Implications

Legal Implications

This report has been produced in accordance with the Local Authority (Public Health, Health and wellbeing boards and Health Scrutiny) Regulations 2013 as they relate to the National Health Service Act 2006 governing the local authority health scrutiny function.

Finance

Not applicable

Consultation

The proposals for patient and stakeholder engagement by County Durham and Darlington NHS Foundation Trust and County Durham CCGs are detailed within the attached presentation.

Equality and Diversity / Public Sector Equality Duty

An Equality Impact Assessment has been undertaken in respect of the proposals and is included within this report.

Human Rights

Not applicable

Crime and Disorder

Not applicable

Staffing

Not applicable

Accommodation

Not applicable

Risk

Not applicable

Procurement

Not applicable