

Appendix 3

Durham County Council Children and Young People's Commissioning Action Plan 2019-2020

Commissioning Priority	Key Actions	Timescales	Governance	Anticipated Impact
Develop a local Residential Strategy to ensure best use is made of DCC residential settings alongside independent residential options to meet the needs of children who require residential accommodation	<ul style="list-style-type: none"> Review existing residential options and identify gaps in relation to emerging need Develop options appraisal, associated business cases And present strategic recommendations for consideration Develop procure and mobilise new residential arrangements Review impact 	<p>October 2019</p> <p>December 2019</p> <p>March 2020</p> <p>June 2020</p>	CSCMT CYPST	<ul style="list-style-type: none"> Increased options available to meet the needs of children looked after who require residential settings Reduction in placement breakdowns Reduction in the numbers of children placed out of county in independent residential settings
Analyse the needs of children, young people and their families to inform the development of support options that will secure placement stability	<ul style="list-style-type: none"> Undertake needs analysis to inform the range of support options required to meet the needs of vulnerable children and their families Develop options appraisal, associated business cases and present strategic recommendations for consideration Procure a framework of support services which is operational from September 2019 Review impact 	<p>April 2019</p> <p>June 2019</p> <p>September 2019</p> <p>December 2019</p>	CSCMT	<ul style="list-style-type: none"> Development of a menu of support / outreach / respite services available for children, young people and families on the edge of care or children looked after to support placement stability Contribution to the reductions in the numbers of children looked after Reduction in placement breakdowns where the children are looked after
Review and reprocurement of the Children's Advocacy Service in preparation for current contract and date	<ul style="list-style-type: none"> Review existing service delivery model to inform options appraisal Develop options appraisal, associated business cases and present strategic recommendations for consideration Procure and mobilise Advocacy Services Review impact 	<p>October 2019</p> <p>November 2019</p> <p>March 2020</p> <p>June 2020</p>	Children's Social Care Management Team	<ul style="list-style-type: none"> Develop improved delivery model to meet the increasing demand for advocacy support for vulnerable children and young people in County Durham Secure the voice of children and young people in decisions that affect them
Continue to work with an identified provider to implement a further 2 x solo / two bedded children's home in Durham in line with agreed business case and budget	<ul style="list-style-type: none"> Agree location of 2nd home and property – April 2019 Support planning application – June 2019 Work with Placements and PRP to identify children and young people who will be placed – August 2019 Progress 3rd home (based on need) – timescales TBC 	<p>April 2019</p> <p>June 2019</p> <p>August 2019</p>	CSCMT CYPST	<ul style="list-style-type: none"> Increase in residential provision for children and young people with complex needs who require smaller settings Reduction in placement breakdowns Local Authority is able to meet its sufficiency duties for children with complex needs
Commission and procure supported living 16+ services for young people who have needs that challenge services	<ul style="list-style-type: none"> Undertake needs analysis to inform the range of supported living options required to meet the needs of vulnerable young people whose needs challenge traditional services Develop options appraisal, associated business cases and present strategic recommendations for consideration Procure a framework of support living options which are operational from September 2019 Review impact 	<p>April 2019</p> <p>June 2019</p> <p>September 2019</p> <p>December 2019</p>	CSCMT CYPST	<ul style="list-style-type: none"> Increase in supported living options for young people with complex needs who require smaller settings Reduction in placement breakdowns Local Authority is able to meet its sufficiency duties for young people with complex needs
Build upon best practice identified nationally to improve the availability of support options for local care leavers	<ul style="list-style-type: none"> Vary employee support contract to extend DCC employee support arrangements to all local care leavers Promote services to all local care leavers Review impact 	<p>June 2019</p> <p>July 2019</p> <p>September 2019</p>	CSCMT	<ul style="list-style-type: none"> Increase in the availability of a wide range of self-help support options available to local care leavers Contribution to improved outcomes for local care leavers linked to emotional, health and wellbeing, accommodation, money matters, employability, independence, relationships

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Review the local Sufficiency Strategy to ensure sufficient high-quality accommodation options are available to meet the needs of children looked after	<ul style="list-style-type: none"> Undertake needs analysis to inform the range of accommodation options required to meet the needs of children looked after Review existing accommodation options to identify gaps in relation to emerging need and develop proposed accommodation solutions Present strategy for consideration Implement Sufficiency Strategy Review impact 	<p>May 2019</p> <p>July 2019</p> <p>August 2019 September 2019 December 2019</p>	CYPSMT CMT Cabinet	<ul style="list-style-type: none"> Local Authority is able to meet its sufficiency duties for children looked after Reduction in placement breakdowns Reduction in the numbers of children placed out of county in independent residential settings
Evaluate the impact of the PAUSE pilot programme to inform future commissioning intentions	<ul style="list-style-type: none"> Monitor uptake, service delivery and outcomes for the client group throughout pilot. Understand how current delivery model could be expanded to cover County Durham Explore commissioning options prior to pilot ending in April 2020. 	<p>June 2019</p> <p>July 2019</p> <p>August 2019</p>	Pre-Birth Group CYPSMT AHSMT	<ul style="list-style-type: none"> Contribution to reductions in the number of children looked after. Improved outcomes for women who have had two or more children removed from their care linked to emotional health and wellbeing, relationships, substance misuse, accommodation
Participate in the regional review of the Independent Fostering framework in preparation for contract end date	<ul style="list-style-type: none"> Agree long term direction for the solution i.e. one regional solution or split NE7/Tees Valley Agree uplift rates Support the procurement of the solution Support mobilisation of Independent Fostering Agency Solution Measure impact 	<p>May 2019</p> <p>July 2019 August 2019 October 2019 January 2020</p>	Regional Strategic Commissioning Group CYPSMT	<ul style="list-style-type: none"> Continued availability of Independent Fostering options to support local sufficiency arrangements for children looked after Reduction in placement breakdowns Reduction in the numbers of children placed out of county in independent residential settings
Review young carer's service specification and KPI's to capture impact	<ul style="list-style-type: none"> Review of service specification (including carer break's service) and key performance indicators Negotiate changes with existing provider Issue contract variation 	<p>May 2019</p> <p>June 2019 July 2019</p>	Commissioning Management Group EHIVCMT	<ul style="list-style-type: none"> New service specification and carer breaks specification updated in line with current service delivery. KPI's updated to secure improved understanding if service impact Contribution to improved outcomes for local young carers linked to physical and emotional, health and wellbeing, relationships and education
Undertake an analysis of the speech, language and communication needs of children to inform a whole system response	<ul style="list-style-type: none"> Review existing arrangements for identifying and responding to children and young people's speech, language and communication needs and identify gaps in local service provision Develop recommendations Present strategic recommendations for consideration 	<p>June 2019</p> <p>July 2019 September 2019</p>	CYPSMT Integrated Steering Group for Children	<ul style="list-style-type: none"> Increased understanding of local need and gaps in services to inform commissioning intentions and service development activity Improved outcomes for children linked to earlier identification and access to support
Support the health needs assessment of higher education students attending Durham University	<ul style="list-style-type: none"> Review existing arrangements for identifying and responding to children and young people's speech, language and communication needs and identify gaps in local service provision Develop recommendations Present strategic recommendations for consideration 	<p>June 2019</p> <p>July 2019 September 2019</p>	PHSMT Integrated Steering Group for Children	<ul style="list-style-type: none"> Increased understanding of local need and gaps in services to inform commissioning intentions and service development activity Improved outcomes for higher education students linked to emotional health and wellbeing, relationships, and academic achievement
Review and reprocurement of the existing 0-19 health visiting and school nursing service	<ul style="list-style-type: none"> Review the existing service and pathways, including service user consultation exercise - during 2019 Engage with the provider market Tender issued January 2020 New contract and service mobilisation 	<p>September 2019</p> <p>October 2019 January 2020 September 2020</p>	0-25 Procurement Board PHSMT AHSMT CYPSMT	<ul style="list-style-type: none"> New 0-25 commissioned service in place, improving public health outcomes for young people and families with enhanced support to young people who are SEND and vulnerable young people.

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Reprocurement of One Point Creche Framework	<ul style="list-style-type: none"> Review and identify future need to determine if procurement exercise needs to be undertaken for a new framework to be in place by 1 April 2020. 	September 2019	EHIVCMT	<ul style="list-style-type: none"> To continue to allow the One Point Service to purchase creche services at a cost-efficient rate.
Procure digital on-line counselling service to promote swift access to counselling for young people	<ul style="list-style-type: none"> Explore the provider market to assess current digital offer options Commission a Digital Offer for all CYP across County Durham Monitor uptake, service delivery and outcomes of the commissioned Digital Offer. 	May 2019 October 2019 January 2020	CYPMHLTP	<ul style="list-style-type: none"> Improved emotional health and wellbeing leading to reductions in inappropriate referrals to Tier 3 CAMHS services
Support Durham Clinical Commissioning Groups to evaluate the effectiveness of local preventative mental health services	<ul style="list-style-type: none"> Monitor service delivery and outcomes for existing preventative Mental Health Contracts (Rollercoaster, CYP Bereavement Support etc) Review existing preventative mental health service options and identify gaps in relation to emerging need Develop options appraisal, associated business cases and present strategic recommendations for consideration 	July 2019 August 2019 October 2019	CYPMHLTP PHSMT	<ul style="list-style-type: none"> Improved emotional health and wellbeing leading to reductions in inappropriate referrals to Tier 3 CAMHS services
Support the completion of Durham's Joint Health Needs Assessment for children and young people with SEND	<ul style="list-style-type: none"> Undertake needs analysis to inform the range of support options required to meet the needs of children and young people with SEND and their families and identify gaps in local service provision Develop recommendations Present strategic recommendations for consideration 	June 2019 July 2019 September 2019	PHSMT EHIVCMT Integrated Steering Group for Children	<ul style="list-style-type: none"> Increased understanding of local need and gaps in services to inform commissioning intentions and service development activity Improved outcomes for children with SEND linked to physical and emotional health and wellbeing, relationships, academic achievement and progression, independence, employability and accommodation
Review and re-commission SEND Mediation Service	<ul style="list-style-type: none"> Review existing service delivery model to inform options appraisal Develop options appraisal, associated business cases and present strategic recommendations for consideration Procure and mobilise Advocacy Services Review impact 	October 2019 November 2019 March 2020 June 2020	SEND Joint Commissioning Group EHIVCMT	<ul style="list-style-type: none"> Develop improved delivery model to meet the increasing demand for mediation support for children and young people with SEND and their families in County Durham Secure the voice of children and young people with SEND in decisions that affect them
Jointly transform the local Speech and Language Therapy, Occupational Therapy and Physiotherapy services	<ul style="list-style-type: none"> Review existing service delivery models to inform options appraisal Develop options appraisal, associated business cases and present strategic recommendations for consideration Transform local Therapy Services in preparation for new academic year Review impact 	September 2019 December 2019 July 2020 December 2020	SEND Joint Commissioning Group EHIVCMT Integrated Steering Group for Children CCG Joint Executive Group	<ul style="list-style-type: none"> Develop improved delivery model to meet the increasing demand for Therapy services for children and young people with SEND and their families in County Durham Improved outcomes for children with SEND linked to physical and emotional health and wellbeing, relationships, academic achievement and progression, independence, employability and accommodation
Co-produce and commission an independent travel service for young people with SEND	<ul style="list-style-type: none"> Undertake needs analysis to inform the range of travel training options required to meet the needs of vulnerable children and young people with SEND Develop options appraisal, associated business cases and present strategic recommendations for consideration 	April 2019 June 2019	SEND Joint Commissioning Group EHIVCMT AHSMT	<ul style="list-style-type: none"> Anticipated reduction in young people with SEND requiring local authority transport Improved outcomes linked to independence and employability
Review the local Short Break/Respite offer to ensure sufficient high-quality options are available to meet the needs of families of children with SEND	<ul style="list-style-type: none"> Review existing short break/respite options and identify gaps in relation to emerging need Develop options appraisal, associated business cases and present strategic recommendations for consideration Develop procure and mobilise new short break/ respite arrangements 	September 2019 December 2019 March 2020	CSCMT CYPSMT	<ul style="list-style-type: none"> Increased options available to meet the respite needs of families who care for children and young people with SEND Reduction in the number of families experiencing crisis and requiring children services intervention

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	<ul style="list-style-type: none"> Review impact 	June 2020		Reduction in the numbers of children looked after with SEND
Develop and implement commissioning and monitoring process for future allocation of high needs funding to schools	<ul style="list-style-type: none"> Develop localised commissioning arrangements delegated to Communities of Learning. Agree a selection-criteria against SEND priorities in the allocating of high needs funding against business cases and demonstrated needs. Implement working with Schools Forum. 	<p>October 2019</p> <p>December 2019</p> <p>March 2020</p>	SEND Joint Commissioning Group EHIVCMT Integrated Steering Group for Children	<ul style="list-style-type: none"> Appropriate distribution and monitoring of high needs funding to meet identified SEND priorities for County Durham
Participate in regional collaboration for commissioning of future hospice care for children	<ul style="list-style-type: none"> Support regional needs analysis to inform the range of hospice options required and identify gaps in relation to emerging need Explore options appraisal with regional colleagues for future commissioning of hospice care on a regional basis Develop options appraisal, associated business cases and present strategic recommendations for consideration 	<p>December 2019</p> <p>March 2020</p> <p>July 2020</p>	Reginal Strategic Commissioning Group CYPSMT	<ul style="list-style-type: none"> A regional solution that secures high quality hospice services that are accessible to families and demonstrate value for money
Participate in the regional review of the Independent Fostering framework in preparation for contract end date	<ul style="list-style-type: none"> Agree long term direction for the solution i.e. one regional solution or split NE7/Tees Valley Agree uplift rates Support the procurement of the solution Support mobilisation of Independent Fostering Agency Solution Measure impact 	<p>May 2019</p> <p>July 2019</p> <p>August 2019</p> <p>October 20129</p> <p>January 2020</p>	Regional Strategic Commissioning Group CYPSMT	<ul style="list-style-type: none"> Continued availability of Independent Fostering options to support local sufficiency arrangements for children looked after Reduction in placement breakdowns Reduction in the numbers of children placed out of county in independent residential settings
Review the current arrangements for securing equipment, aids and adaptations	<ul style="list-style-type: none"> Work jointly with stakeholders to over-see a number of workstreams to complete actions agreed in the Review of equipment, aids and adaptations including: Development of clear guidance for professionals to assist in identification. Development of guidance with families to publish on the local offer Exploring potential streamlining and standardisation of existing processes to be undertaken. Considering rationalisation and streamlining of Pathways for the assessment of EAAA, ensuring that these feed into Education, Health and Care Plan Processes. Development of a multi-agency process for the approval of assessments and appropriate funding of EAAA. Commissioning exercise to be undertaken to consider demand/ needs of EAAA, development of the provider market and procurement of an appropriate solution to meet needs. Development of monitoring and review arrangements to be to include process for reporting and responding to faults. Existing processes for the storage and recycling to be reviewed, and recommendations made for future arrangements that should achieve future efficiencies. Transition arrangements to be agreed for EAAA when children and young people move between settings. Review impact 	<p>October 2019</p> <p>September 2020</p>	SEND Joint Commissioning Group EHIVCMT	<ul style="list-style-type: none"> Improved timely access to appropriate equipment for families Improved outcomes for children with SEND linked to physical and emotional health and wellbeing, inclusion, academic achievement and progression