

# Central Durham Crematorium Joint Committee

27 January 2021

Fees and Charges 2021/22



## Joint Report of

**Alan Patrickson, Corporate Director of Neighbourhoods and Climate Change**

**Paul Darby, Interim Corporate Director of Resources and Treasurer to the Joint Committee**

### **Electoral division(s) affected:**

Countywide

### **Purpose of the Report**

- 1 This report sets out details of the proposed fees and charges for the Central Durham Crematorium for 2021/22.

### **Executive summary**

- 2 In reviewing existing charges or setting new charges, inflationary pressures; the potential impact of competition in terms of price and quality; trends in demand; results of customer surveys; budget targets; cost structure implications; impact on other service areas; alternative more effective charging structures and proposals for targeted promotions etc need to be fully taken into consideration.
- 3 Members of the Joint Committee will recall that following Local Government Review in 2009 the fees and charges at the Central Durham Crematorium were harmonised with the charges at Mountsett Crematorium. The cremation fees and charges were increased in 2020/21 by £20 (2.9%).

### **Recommendation(s)**

- 4 It is recommended that members of the Joint Committee note and approve the proposed fees and charges at Appendix 2 effective from 1 April 2021, which seeks to increase cremation charges by £20 (2.8%) per cremation from £720 to £740.
- 5 It is recommended that the proposed fees and charges are incorporated into the 2021/22 budget.

## Fees and Charges 2021/22

- 6 The inflationary and cost pressures facing the crematorium, along with the views of the Bereavement Services Manager with regards to the local market, customer impact from any proposed increase and benchmarking data on the charges levied in other neighbouring facilities, plus the fact that the crematorium has recently undertaken major redevelopments are key factors in considering any increases for 2021/22.
- 7 The projected number of cremations in 2020/21 is 2,725 which will be 375 more than the 2,350 cremations delivered in 2019/20 and 525 more than the budgeted position of 2,200. The significant year on year variances relate to increased cremation numbers in April, May and June 2020 due to Covid-19. For 2021/22 budget setting purposes it has been assumed there will be 2,200 cremations next year. This is a prudent forecast.
- 8 The current 2020/21 fees and charges for crematoria across the region, including the average charges levied is attached at Appendix 3, which indicates an average cremation fee of £821 (inclusive of medical referees fees and environmental surcharge where appropriate). Increasing the current charges by £20 will mean that the total cremation fees levied for the Central Durham Crematorium in 2021/22 (inclusive of medical referee fees) will increase to £740, which is £81 below the average charges currently levied across the region. Modest increases in the last few years have resulted in the Central Durham and Mountsett Crematoria charges remaining the lowest in comparison with all other neighbouring facilities in the region.
- 9 At the October 2020 meeting Members approved a £20 (2.8%) increase to the current crematoria fees and charges for 2021/22 as part of the Budget Strategy for the Joint Committee.
- 10 The table below indicates the extra income that could be received / budgeted with varying levels of assumptions on cremation numbers and fee increases. The £20 increase for 2,200 cremations is budgeted to generate an additional £44,000 income.

No of Cremations	Increase in Fees £				
	£10	£20	£30	£40	£50
2,200	£22,000	<b>£44,000</b>	£66,000	£88,000	£110,000
2,250	£58,500	£81,000	£103,500	£126,000	£148,500
2,300	£95,000	£118,000	£141,000	£164,000	£187,000
2,350	£131,500	£155,000	£178,500	£202,000	£225,500
2,400	£168,000	£192,000	£216,000	£240,000	£264,000
2,450	£204,500	£229,000	£253,500	£278,000	£302,500
2,500	£241,000	£266,000	£291,000	£316,000	£341,000

- 11 In terms of the charging policy for child cremations, it is proposed to retain the NIL fee. Members will see from Appendix 3 that neighbouring crematoria charges range from £0 to £465.

It is proposed to increase the following fees from 2021/22:

- Cremation Services – Off peak and Direct (attended and unattended) increase by £20.
  - Cremation Services – Saturday increase by £30.
  - Mini scatter tube – increase by £2.
- 12 Memorial tree leaves are now available to purchase and it is proposed to introduce a new charge of £100 for the purchase of the memorial (including a 5 year lease) and £75 for a 5 year renewal.
- 13 All other fees and charges at the Crematorium are proposed to remain at the same levels as 2020/21.
- 14 A full schedule of the proposed fees and charges for the Central Durham Crematorium is shown in Appendix 2, with benchmarking comparison data shown in Appendix 3 for Members' information.

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## **Appendix 1: Implications**

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### **Legal Implications**

None.

### **Finance**

A detailed schedule of the proposed fees and charges for the Central Durham Crematorium is included at Appendix 2. These proposals have been factored into budget proposals for 2021/22.

### **Consultation**

None. However, Officers of Spennymoor Town Council were provided with a copy of the report and given opportunity to comments / raise any detailed queries on the contents of this report in advance of circulation to members of the CDCJC.

### **Equality and Diversity / Public Sector Equality Duty**

The proposals set out in this report are based on a harmonised fees and charges policy with the Mountsett Crematorium and provide equity of treatment / access across County Durham. An equality Impact assessment screening has been undertaken which has revealed no issues.

### **Climate Change**

None.

### **Human Rights**

None.

### **Crime and Disorder**

None.

### **Staffing**

None.

### **Accommodation**

None.

## **Risk**

The sensitive pricing of services is essential to maintain the competitiveness and reputation of the Central Durham Crematorium in the current economic climate. The proposed fees and charges next year will ensure that the charges remain competitive in comparison with neighbouring facilities and this, together with a prudent assumption in terms of the number of cremations undertaken next year, plus the strong reputation of the CDCJC should ensure risk is minimised with regards to the achievement of the income budgets. Charging information will be publicised in advance and communication carefully handled.

## **Procurement**

None.