

**Economy and Enterprise
Overview and Scrutiny
Committee**



17 November, 2011

**Performance Reporting :
Durham City Homes, Dale and
Valley Homes and East Durham
Homes**

**Joint Report of Lorraine O'Donnell, Assistant Chief Executive
and the Head of Housing, Glyn Hall**

Purpose of the Report

- 1 To provide Members with the opportunity to receive performance information in respect of Durham City Homes, Dale and Valley Homes and East Durham Homes.

Background

- 2 With the establishment of the new Unitary Durham County Council on the 1st April 2009, there became a mixed economy of former Council housing across County Durham with the County Council retaining the Ownership and management of the former Durham City housing stock (Durham City Homes).
- 3 In addition the County Council also owns the former District Housing stock in Wear Valley and Easington, however, the management of this stock is undertaken by two Arms Length Management Organisations (ALMO's), Dale and Valley Homes and East Durham Homes.
- 4 As a result of the above changes Durham County Council is landlord for around 19,000 homes in County Durham. Durham City Homes, our in house organisation, manages 6100 homes with the two Arms Length Management Organisations (ALMO's), Dale and Valley Homes and East Durham Homes, managing 12,900 homes in the County.
- 5 Members will recall that the Economy and Enterprise Scrutiny Committee in 2010, carried out an in-depth review of Durham City Homes and during the course of the Review, the Working Group examined the performance management arrangements for Durham City Homes. The Working Group was satisfied that the arrangements were robust however Members were concerned at the lack of benchmarking/comparator information particularly in relation to the two ALMO's. As a result of member's concerns one of the recommendations within the review was to establish a mechanism whereby Durham City Homes, Dale Valley Homes and East Durham Homes could report upon their performance to elected Members.

- 6 It was therefore decided that on an annual basis the Economy and Enterprise Overview and Scrutiny Committee would receive the Annual Reports of Durham City Homes, Dale and Valley Homes and East Durham Homes together with presentations detailing key performance information in relation to the respective organisations. Members will recall that they received this key performance data for the first time at a special meeting of the Economy and Enterprise Overview and Scrutiny Committee held on the 15th November, 2010.

Current position

- 7 Attached as Appendix 2, for member's consideration is a summary of the individual key performance information together with copies of the Annual Reports in relation to Durham City Homes, Dale and Valley Homes and East Durham Homes.
- 8 In addition presentations will be given at the meeting on the 17th November, 2011 from Simon Bartlett, Durham City Homes, Manager, Peter Chaffer, Chief Executive, Dale and Valley Homes and Paul Tanney, Chief Executive, East Durham Homes who will provide further detail on key performance information for the respective organisations.

Recommendations

- 9 That Members of the Economy and Enterprise Overview and Scrutiny Committee receive the Annual Reports and summary of key performance information in relation to Durham City Homes, Dale and Valley Homes and East Durham Homes.
- 10 That Members note the detailed key performance information provided in the respective presentations by Durham City Homes, Dale and Valley Homes and East Durham Homes at the meeting held on the 17th November, 2011.

Background Paper(s)

Durham City Homes Working Group Report
Annual Report of Durham City Homes, Dale and Valley Homes and East Durham Homes.

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Appendix 1: Implications

Finance – Any financial implications are detailed in the respective Annual Reports.

Staffing – Staffing requirements/ implications are detailed in the respective Annual Reports.

Risk - None

Equality and Diversity – Any Equality and Diversity issues will be dealt with in accordance with the appropriate legislation.

Accommodation -.None

Crime and Disorder - None

Human Rights - None

Consultation - None

Procurement - None

Disability Discrimination Act –Any Disability Discrimination issues will be dealt with in accordance with the appropriate legislation.

Legal Implications - None