



Durham Safeguarding Adults Partnership Annual Report 2020 to 2021

Message from Lesley Jeavons



My name is Lesley Jeavons and I am the independent chair of the Durham Safeguarding Adults Partnership.



The Partnership is made up of people from social care, health services, the police, and others.

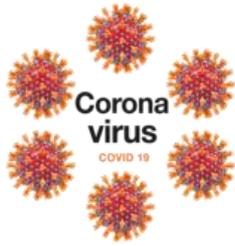


They work together to help keep people safe from harm, abuse and neglect.



This is our Annual Report. It is about the work of the Partnership in 2020 to 2021. It shows what we have done to keep people safe from harm, abuse and neglect.

What did we do in 2020 to 2021?



We changed how we worked because of the Covid-19 pandemic and social distancing.

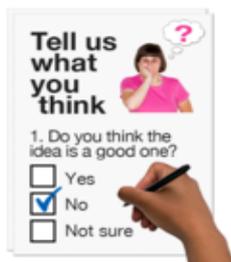


We held online events to tell people about safeguarding.

In Safeguarding Week we raised awareness of types of abuse and neglect.



We trained staff and volunteers using online Microsoft Teams and workbooks.



We listened to the views of people who use services.



We shared briefings and newsletters about domestic abuse, Making Safeguarding Personal, Easy Read safeguarding resources, Modern Slavery, and lots more.



We have worked with others to help protect people from scams and financial abuse during Coronavirus.



We have been working on our website to make it better.

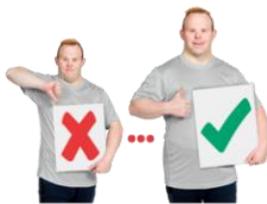
www.safeguardingdurhamadults.info



Durham County Council Adult and Health Services have carried on the project to help providers to improve services.



We have updated some of our guidance and policies.



We will continue to learn from Safeguarding Adult Reviews to help us improve our work.

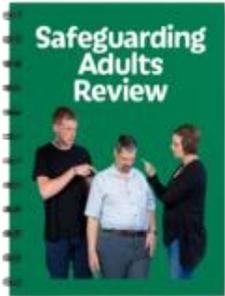


In 2019 there was a BBC programme about Whorlton Hall. We worked on the Safeguarding Adult Review about it during this year.

What will we do in 2021 to 2022?



In the next year we will carry on looking at the impact of Coronavirus.



We will carry on our Safeguarding Adult Reviews. This includes the learning from Whorlton Hall.



We will train staff and volunteers and share updates on our website.



We will continue to share messages about safeguarding.



We will improve our guidance and documents.



We will look at different ways to hear the voice of adults who use services, to help us to better understand abuse and neglect.



We will plan an empowerment campaign in co-production with adults about what stopping abuse means to them.

What to do if you are worried that someone is being abused or neglected?



If abuse or neglect is happening to you, or you are frightened of someone, or if someone tells you they have been abused call Social Care Direct on **03000 26 79 79**.



Social Care Direct will listen to you and you will be taken seriously. Please do not worry your details will be kept private.



If you are in danger call the police on **999** first before calling Social Care Direct.