

Safest People, Safest Places

Combined Fire Authority

30 March 2022

Notes of the Performance Committee: 10 March 2022

Report of the Chair of Performance Committee

Members Present: Cllr J Blakey in the Chair

Cllr S Quinn, Cllr R Manchester and Cllr G Lee

Apologies: Cllr C Marshall and K Rooney

Cllr J Blakey was appointed Chair of the Performance Committee through delegated powers which was agreed by the Committee.

Purpose of the report

1. The purpose of this report is to provide members with an update on the discussions and recommendations of the Performance Committee held on 10 March 2022.

Bonfire Period Update

2. The Committee received a presentation on the key outcomes for the bonfire period 2021 evaluation which summarised data from 25th October to 7th November 2021.

The Committee **noted** and **commented** on the report and presentation.

Performance Report Quarter 3 2021/2022

3. The Committee were updated on the operational and corporate performance indicators for quarter three of 2021/22 which showed 60.6% of the strategic PIs met or exceeded their target level, while 52.5% of the strategic PIs either maintained or improved when compared to performance last year. Indicators were discussed in turn noting where performance was strong or where additional work is being undertaken to secure improvement.

A copy of the report is attached at appendix A.

The Committee **noted** and **commented** on the report.

Letters of Appreciation

4. The Committee considered the various letters of appreciation that had been submitted to the Service. In total 19 letters had been received for the quarter three period.

The Committee **noted** and **commented** on the report.

PART B

Formal Complaints

5. One formal complaint had been received by the Service in the reporting period. The complaint was not upheld and no complaints had been forwarded to the Local Government Ombudsman.

The Committee **noted** the report.

Recommendation

- 6. Members are requested to **note** and **approve** the appointment of Cllr J Blakey as Chair of the Performance Committee.
- 7. Members are requested to **note** the contents of the report.