



Safest People, Safest Places

Combined Fire Authority

16 September 2022

Notes of the Performance Committee: 8 September 2022

Report of the Chair of Performance Committee

Members Present: Cllr J Blakey in the Chair
Cllr R Manchester and Cllr G Lee

Apologies: C Marshall

Purpose of the report

1. The purpose of this report is to provide members with an update on the discussions and recommendations of the Performance Committee held on 8 September 2022.

Performance Report Quarter 1 2022/23

2. The Committee were updated on the operational and corporate performance indicators for quarter one of 2022/23 which showed 53% of the strategic PIs met or exceeded their target level, while 51% of the strategic PIs either maintained or improved when compared to performance last year. Indicators were discussed in turn noting where performance was strong or where additional work is being undertaken to secure improvement.

A copy of the report is attached at appendix A.

The Committee **noted** and **commented** on the report.

False Alarms Caused by Automatic Fire Detection Apparatus

3. The Committee were presented with data regarding false alarms caused by Automatic Fire Detection Apparatus

The Committee **noted** the content of the presentation

How CDDFRS use and collect data

4. The Committee were given a presentation explaining how CDDFRS use and collect data.

The Committee **noted** the content of the presentation

Letters of Appreciation

5. The Committee considered letters of appreciation that had been submitted to the Service. In total 14 letters had been received for the quarter one period.

The Committee **noted** the report.

PART B

Formal Complaints

6. Four formal complaints had been received by the Service in the reporting period. Two complaints have not been upheld, one complaint is partially upheld and one is awaiting decision . No complaints had been forwarded to the Local Government Ombudsman.

The Committee **noted** the report.