

# Public Protection Enforcement and Intervention activities

Owen Cleugh

Public Protection Manager



# Current Public Protection Teams

- **Trading Standards** including Business Compliance and Special Investigations
- **Licensing** including administration and enforcement
- **Neighbourhood Interventions** including Nuisance Action, ASB Interventions, Community Action Team
- **Safer Communities** including Information and Intelligence, Community Safety and GRTS
- **Horden Together**

# Business Compliance

## Summary of this home's energy performance related features

Element	Description	Energy Efficiency
Walls	Average thermal transmittance 0.24 W/m <sup>2</sup> K	★★★★★
Roof	Average thermal transmittance 0.18 W/m <sup>2</sup> K	★★★★☆
Floor	Average thermal transmittance 0.14 W/m <sup>2</sup> K	★★★★★
Windows	High performance glazing	★★★★★
Main heating	Air source heat pump, underfloor, electric	★★★★★
Main heating controls	Time and temperature zone control	★★★★★
Secondary heating	None	—
Hot water	From main system	—
Lighting	Low energy lighting in all fixed outlets	★★★★★
Air tightness	Air permeability 4.5 m <sup>3</sup> /h.m <sup>2</sup> (as tested)	★★★★☆



# Special Investigations team

**“Dodgy County Durham tradesman defrauded terminally ill cancer sufferer and wife out of over £10,000”**



**“A COMPANY which carried out poor quality work on an extension and new kitchen at a woman’s house has been fined and ordered to pay £50,000 in compensation following a prosecution brought by Durham County Council.”**



**“County Durham builder fleeced customers out of thousands and gambled their money”**  
**“Illegal cigarettes and tobacco found in home and newsagents”**

# Licensing



# Nuisance Action team



# Community Action team



# ASB Interventions team





# Safer Communities



Thank you and Questions