

COMMUNITY PHARMACY SERVICES

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Better for everyone

What is Community Pharmacy County Durham (CPCD)?



- Local organisation representing community pharmacy
- Works locally with stakeholders to plan healthcare services
- Negotiates and discusses pharmacy services with commissioners
- Independent and representative group
- Source of information and advice



Background in brief



- 124 community pharmacies in Durham
 - Another 21 in Darlington
- 90% of the population can walk to a pharmacy within 20 minutes
- 84% of adults visit a pharmacy every year
- 1.6 million visits to pharmacy every day
- Private consultation areas
- Comprehensive training in use of medicines



Community Pharmacy Services – in brief



- **Essential services**
 - Provided by all pharmacies
 - Examples - Dispensing, repeat dispensing, Discharge Medicines Service (DMS)
- **Advanced services**
 - Non mandatory
 - Examples – GPCPCS, flu vaccination service, New Medicines Service (NMS), hypertension case finding service
- **National Enhanced Services**
 - Non mandatory
 - Examples – C19 vaccination service
- **Locally commissioned services**
 - Non mandatory
 - Examples – treatment of simple UTI infections, Minor ailment service, Tobacco dependency services, substance misuse service, sexual health services



Community Pharmacy Services - continued



- Spectrum of services provided
- Highly trained and skilled workforce
- CPCD invested in Services Implementation lead
- Community pharmacy able and willing to help ease system pressures
- There are challenges.....



Challenges

- Workforce
- Capacity
- Funding
- Stock availability
- Some services reliant upon referrals e.g GP Community Pharmacy Consultation Service (GPCPCS), Discharge Medicine Service (DMS)
- Public expectation of community pharmacy
- Pandemic



Conclusion

- At the Heart of the community
- Easy Access
- Well trained workforce
- Providing a wide range of services
- Enthusiastic to do more
- Challenges must be recognised and addressed
- Evidence that can make a difference
- Work with partners to deliver outcomes



