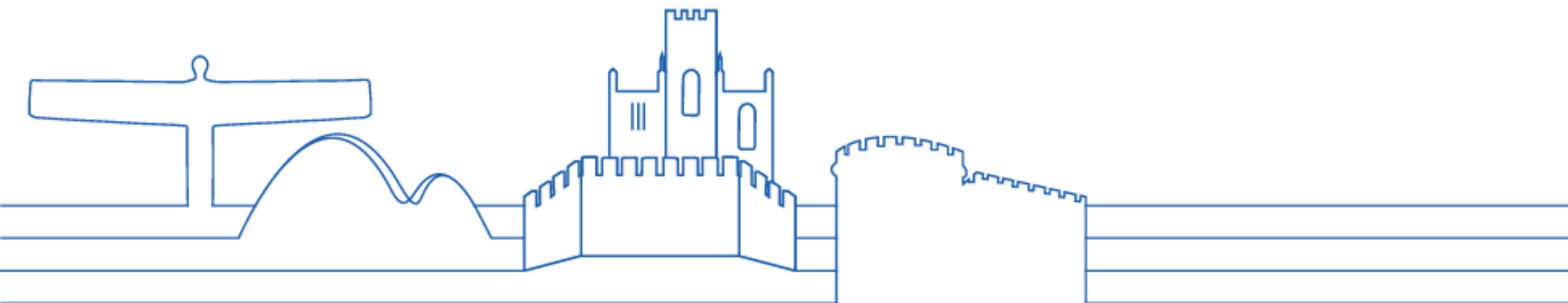




North East and
North Cumbria

Adult's Wellbeing & Health : Overview & Scrutiny Committee

3rd February 2023

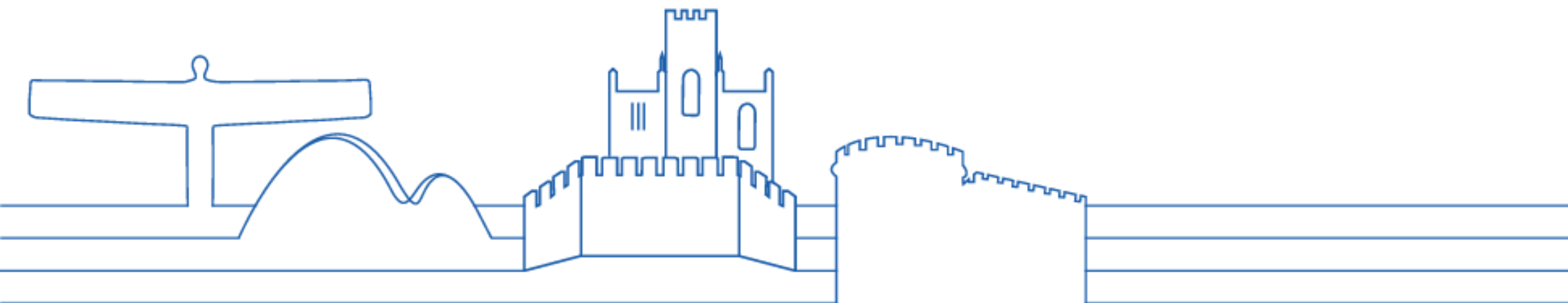




**North East and
North Cumbria**

County Durham GP Appointments

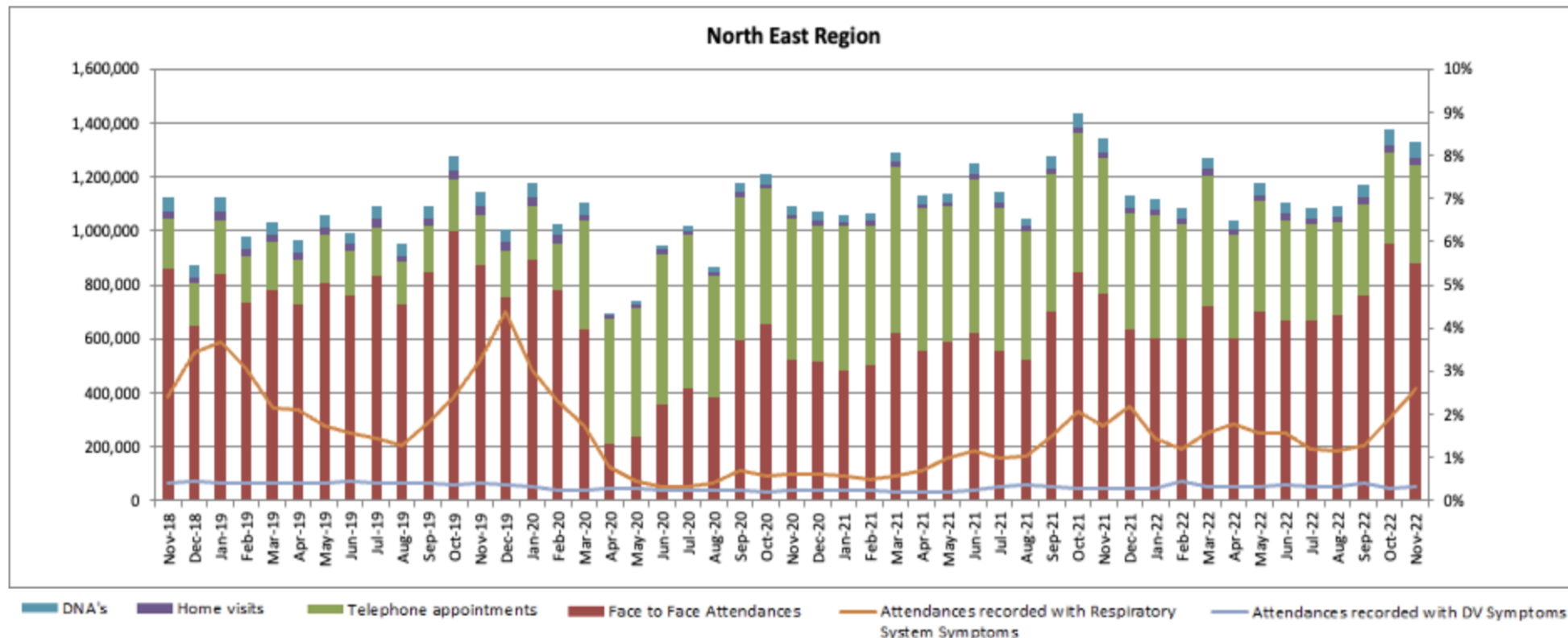
November 2022



GP Appointments – November '22

North East & North Cumbria Totals (population = 3.15 million)

NHS North of England Commissioning Support Unit
Business Intelligence - Information Services
GP Appointments



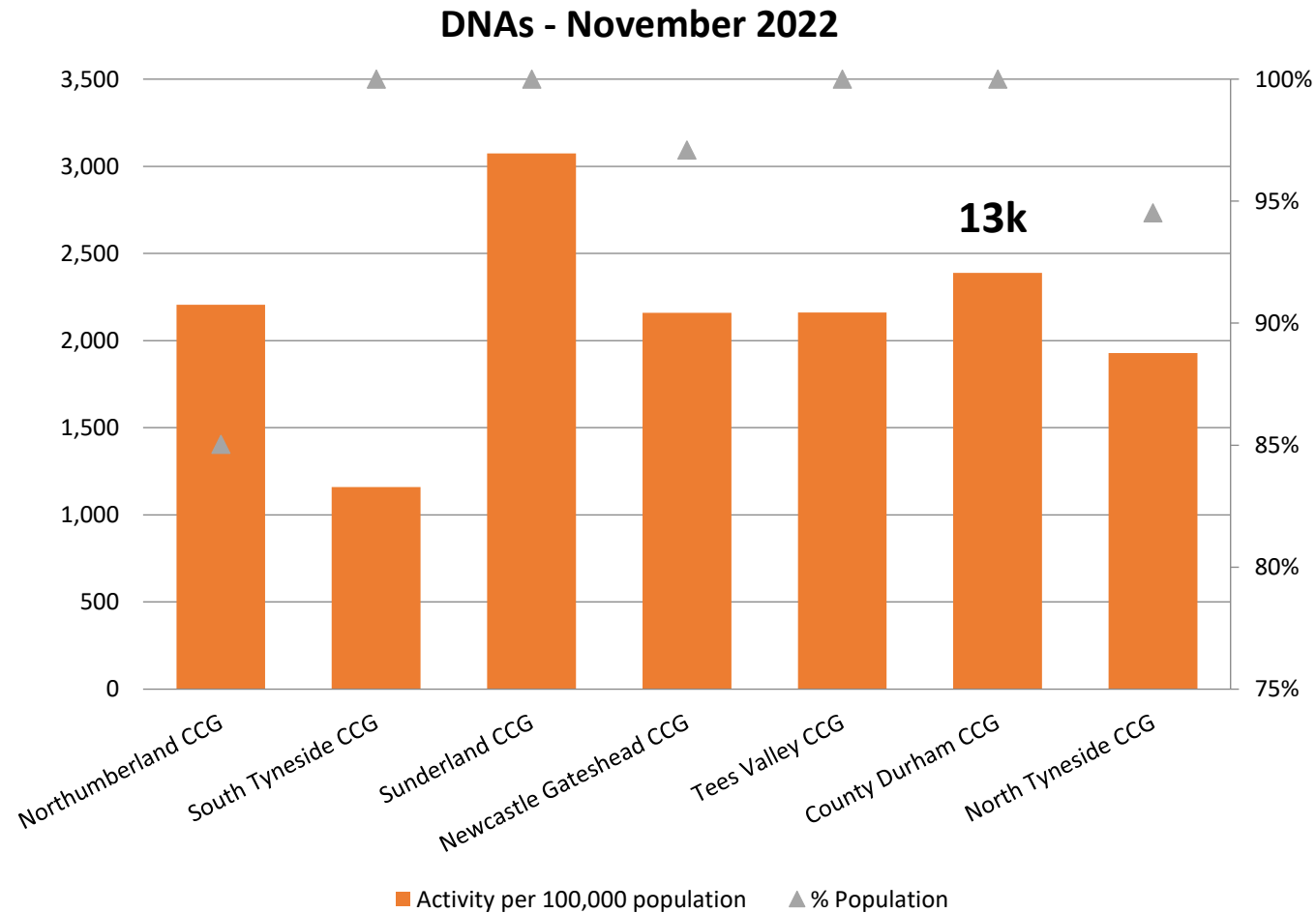
- Evidences post-Covid-19 increase in appointment demand NENC
- Nine breaches of 1.2 million appointments post-Covid, 1 breach pre-Covid
- 1.4m appointments reached in October '21 – first time in 4 years!
- Respiratory infection rates now included.

GP Appointments – November '22



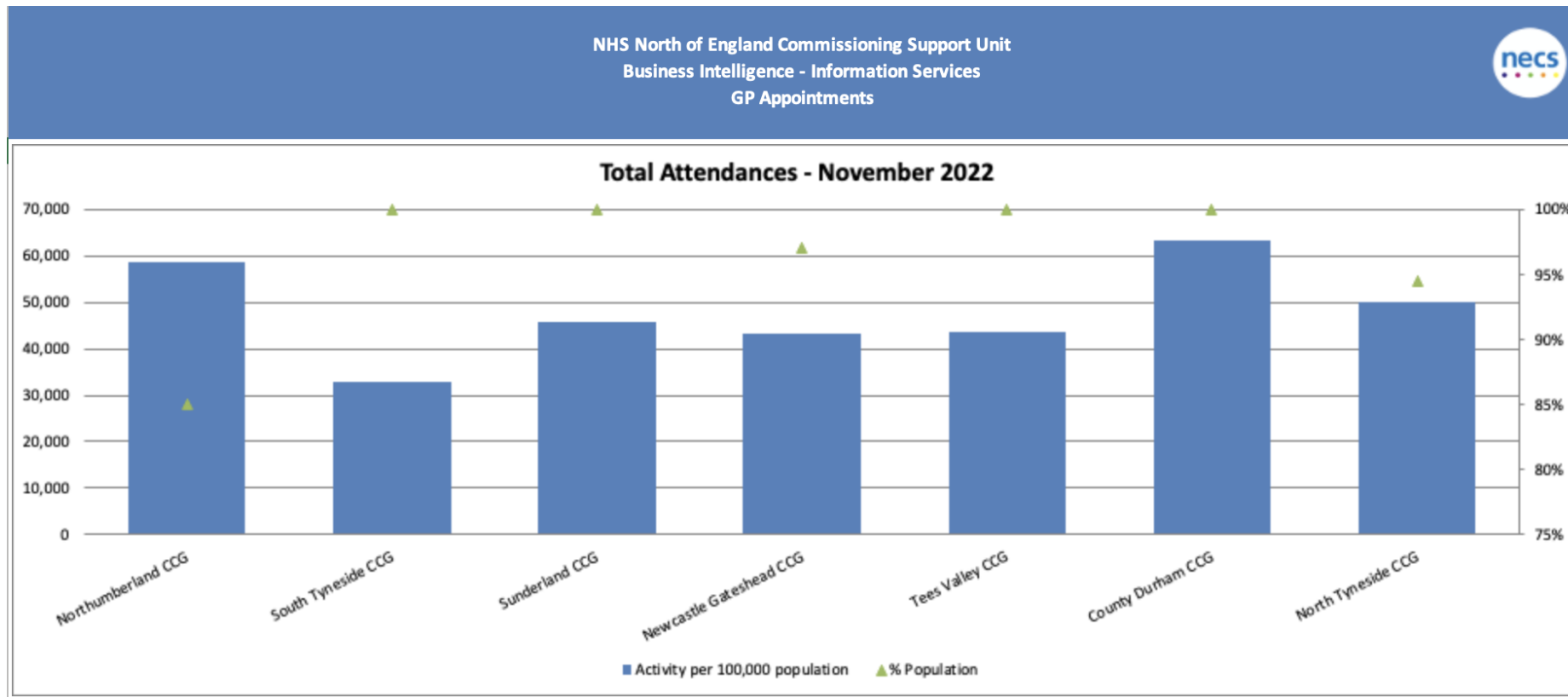
North East and North Cumbria

Total County Durham DNA appointments



GP Appointments – November ‘22

Total General Practice attendances (by Place):

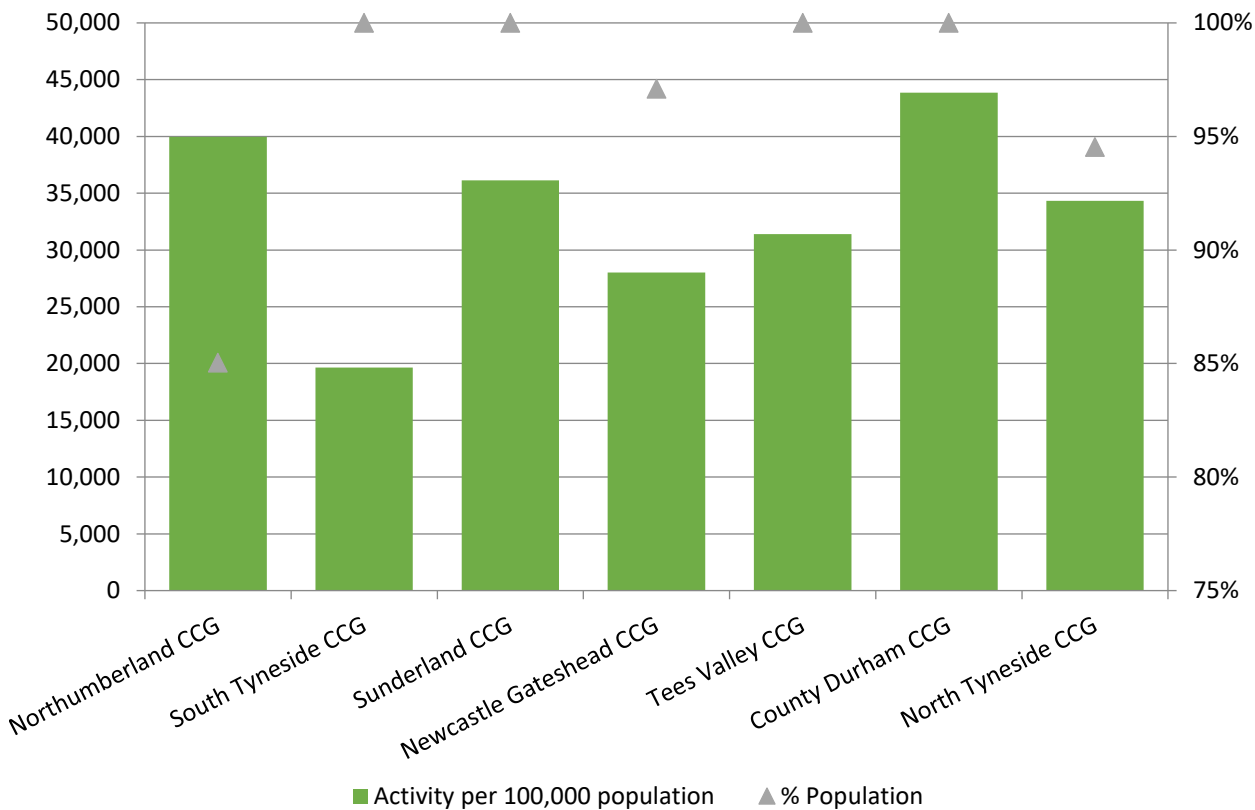


- In November 2019, prior to the start of the Covid-19 pandemic, total GP attendances in County Durham (by multi-disciplinary personnel) numbered 265k.
- In November 2022, this total number of attendances had grown to 346.5k (based on County Durham population size of 550k residents).
- Data based on per 100,000 population – County Durham has the highest demand for appointments in NENC.

GP Appointments – November ‘22

F2F appointments across County Durham

Face to Face Appointments - November 2022



• N.B Based on County Durham Population of 550k residents

- County Durham is presently recording the **highest number of face-to-face appointments in comparison to our peers across the Northeast and North Cumbria (NENC) Clinical Commissioning Group system.**
- There is **still work to be done** but significant progress has been made by General Practice in County Durham to return to and improve on pre-pandemic access levels, particularly in regard to face-to-face appointments.
- In **November 2019**, the total number of face-to-face appointments numbered 213k across Durham’s 61 general practice sites (pre-Covid).
- In November 2022, the total number of face-to-face appointments numbered 241k across the 61 sites (post-Covid).
- The number of face-to-face appointments has grown by 76k since January 2022 (165k in January 2022).
- **This is now above pre-pandemic levels (by 28k), clearly demonstrates that Durham is heading in the right direction.**

GP Access



North East and
North Cumbria

Your GP practice
is here for you...



North East &
North Cumbria

County Durham: November 2022
GP practices

Total number of face-to-face appointments:
218,551



of all appointments were face-to-face



318,680 total appointments



168,179 delivered by practice staff other than GPs

Download the NHS App for health advice



Acute Respiratory Response (ARI) Hubs

- From 23rd January, four locally commissioned will begin to go live. These hubs have been mobilised at pace to help tackle the immediate pressures on primary care created by the extraordinary increase in respiratory infections this winter.
- This service will providing same day / urgent respiratory appointments for all age groups (adults and children), offer point of care testing and be able to link to the respiratory consultant on call in the trust/s.
- County Durham is the first 'Place' in the country to go live with these specialist hubs, adding up to 6,000 of additional appointments into County Durham primary care up until at least 31st March.
- The four hubs will be open from
 - 8am – 12 noon, Monday to Friday,
 - 8am – 12 noon Saturday at Peterlee,
 - 8am - 8pm at Bishop Auckland and UHND.
- This will bolster the current primary care service hubs providing 8am-8pm cover daily.

They are located at:

- **Shotley Bridge Hospital** – UTC, (tbc)
 - **University Hospital of North Durham (UHND)** – Same Day Urgent Care hub
 - **Peterlee Health Centre** – Primary care service
 - **Bishop Auckland Hospital** – Bishop Primary Care Service
- Individual general practices will be able to book directly into these respiratory services, or access via NHS111.



**North East and
North Cumbria**

**Please contact Primary
Care Team:**

nencicb-cd.primarycare@nhs.net

