

# County Durham Care Partnership



## Adults Wellbeing and Health OSC 20 November 2023

### Winter Preparedness

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Partnership



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to deliver joined up care in County Durham



# Format

- Lessons from winter 2022/23
- Priority areas 2023/24
- Funding 2023/24
- Managing winter pressures together
- Our plans
- In development
- Thank you and questions



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# Lessons from winter 2022/23

- Demand and pressures unpredictable – November 2022 saw demand surges
- Increasingly complex patients presenting to services
- Covid + numbers varied but generally lower than expected as was flu
- Partners managed winter pressures via the well established LADB with positive relationships
- Workforce resilience and availability a shared issue
- Good performance on discharge and the elective recovery programme
- All parts of the health and care system worked together



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# Priority areas 2023/24



- Priorities set by Government in letters from Ministers, NHSE and the ICB to all partners
- Priorities for 2023/24
  - Ambulance handovers
  - Waiting times in A&E
  - Sustaining the elective recovery programme
  - Hospital Discharge
  - Urgent Community Response
  - Admissions avoidance
  - Supporting the social care market
  - Additional data requirements for all partners



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# Funding 2023/24

- From the Government with requirements to spend on specific areas and reporting arrangements
- Discharge Fund - £7.5m – only to be spent on additional discharge initiatives – given to Council and ICB as part of the Better Care Fund
- Market Sustainability and Improvement Fund (MSIF) -£4.5m – only to be spent on the social care workforce and providers – given to the Council
- Some Acute Respiratory Infection (ARI) Hub funding
- No additional funding so far for extra beds in hospitals



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# Managing winter pressures together



- System leadership via the LADB chaired by CDDFT Chief Executive
- LADB informal catch up every Monday 8am and formal meetings monthly
- Using data to inform decisions
- Bed meetings in CDDFT 3 times per day
- Transfer of Care Hub meets daily – and more often if needed - to manage discharges
- Council Winter Planning Group meets weekly led by Public Health
- Oversight by and support from the ICB and the regional Urgent and Emergency Care Network



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# Our plans 1

- CDDFT have submitted their Winter Plan to NHSE
- We have invested the Discharge Fund in
  - Additional 8 staff in Hospital Social Work Team
  - Expanded Discharge Management Team
  - Trusted assessment by Therapists in Community Hospitals
  - Extra GP capacity in the GP Hubs working with Emergency Departments
  - Supported housing for people discharged from acute hospitals
  - NEAS additional ambulances
  - Expanded Urgent Community Response
  - Supporting the voluntary sector
  - Continuous improvement on wards focusing on hospital discharge



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# Our plans 2

- We have invested the MSIF in
  - Extra Intermediate Care capacity
  - Financial support for the social care workforce
  - Home care capacity
  - Extra social work capacity
  - Training care home staff via The Care Academy
- Likely to have 2 ARI Hubs
- Council will continue Welcome Places, money advice and support to the voluntary sector
- Promotion of vaccination for residents and staff
- Mutual support available if a partner is under pressure e.g. nursing oversight for care homes



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# In development

- Same Day Emergency Care close to completion
- Plans being refined on 7 day working
- Looking at an enhanced Social Work out of hours service and crisis response
- “Flexing” our bed capacity in Community Hospitals
- Further work with the Council’s Housing Team and housing providers
- Additional transport capacity a key issue
- Joint work on discharges from mental health beds and crisis response
- Looking after our workforce through wellbeing initiatives, enhanced payments, vaccination



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# Thank you



- Any questions?



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