

County Durham Youth Justice Service

# Performance and Service Improvement Plan: Update

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# Performance

- ❖ **Performance (National Measures)**
- ❖ First Time Entrants Rate: 225
- ❖ Re-offending rate: 36.8%
- ❖ Custodial Sentences Rate: 0.06
- ❖ Remand Bed-Nights: 293 nights

# Other Work:

- ❖ Victims: 179 (Adults & Young People)
- ❖ 1,449 hours reparation
- ❖ With Youth in Mind: 52 young people

# Service Improvement Plan (YJ Plan 2023/24)

- Further improving the interventions we complete with young people and the quality of our assessments and intervention plans;
- Targeting our resources on those young people committing the most offences;
- Ensuring we listen and respond to what young people and their families are telling us;
- Continue to improve our service to victims – both adults and young people;
- Ensuring volunteering, by both adults and young people, is a key component of the work we undertake with young people and victims;
- Ensuring that case management systems and administration support provide the highest quality support to staff and managers in the delivery of services to courts, communities and young people.
- **Review the structure of the service and amend if required.**
- **Review and develop our approach to the management of risk of reoffending and the management of vulnerability of young people.**
- **Review and develop our ‘Out-of-Court Disposal’ processes.**

# Recognition:

- HMIP Good Practice Guidance: Resettlement from Custody
- YJB – Work with Victims Conference (‘With Youth in Mind’)
- Investor in Children 2023
- Investor in Volunteers (2023) – in progress

# Service Developments: 2023 - 2024

- Anti-Social Behaviour – Case Managers, Intervention Workers, Family Support Officer
- Substance Misuse/Mental Health – Nurse
- Turnaround (Out-of-Court) – Case Managers, Intervention Workers, Key Workers (One Point)