

21 March 2024

**Culture Sport & Tourism - Fees and
Charges 2024/25**

Report of Alison Clark Head of Culture, Sport & Tourism

Electoral division(s) affected:

Countywide.

Purpose of the Report

- 1 To propose new fees and charges for consideration by Regeneration, Economy and Growth (REG) Management Team for the Culture, Sport & Tourism (CS&T) service for implementation in 2024/25.

Executive Summary

- 2 All fees and charges must be reviewed on (at least) an annual basis and adjusted where appropriate. This is necessary given the current and future pressures on budgets and the need to make targeted efficiency savings through maximising service income as well as reducing expenditure.
- 3 The Council's delegated powers means that the fees and charges recommended in this report do not need to be approved by Cabinet, but instead can be agreed between the Corporate Director for Regeneration, Economy and Growth and the Portfolio Holder.
- 4 The fees and charges are linked to the following priorities in Wellbeing, Sport & Leisure (WSL) and Culture:

WSL

- a) Entry level fitness classes
- b) Swimming lessons

Culture

- a) Move to dynamic ticketing and demand management pricing for theatres and performance
 - b) Full cost recovery for room hire
- 5 The service proposes to set charges as set out in Appendix 2.
- 6 Any changes will be implemented during the 2024/25 financial year.

Wellbeing, Sport & Leisure

- 7 In 2023/24 three major changes took place within WSL which had implications for fees and charges across the DCC leisure centres: membership pricing rationalisation, leisure transformation and membership collection rationalisation.
- 8 In 2024/25 the service will address some additional inconsistencies to complete the rationalisation of WSL pricing, and review areas where market analysis reflects the need to increase individual fees and charges.

Culture

- 9 The focus of the fees and charges approach for culture is full cost recovery as a minimum and where possible, the standardisation of fees and charges within Cultural Venues and service areas recognising that some charges have not changed for more than a decade.
- 10 Culture operations are undergoing review and being reshaped as part of the CS&T Phase 2 restructure, library transformation, or capital development, e.g. The Story. For these areas, pricing changes will be reviewed and brought back for consideration at a later date as part of these project-based and/or reshaping works, taking into consideration new programming and operational arrangements, and with full cognisance of delivery costs.
- 11 It is proposed that core library charges for overdue loans remain suspended as they have since 2020 recognising the barrier to inclusion that these fees and charges present and to allow a full review as part of the Library transformation project. It is proposed to reintroduce request fees at a nominal rate of 20p per item for adults and senior citizens and 10p per item for under 5s materials.
- 12 It is proposed that cultural venues move to a dynamic ticketing and demand inventory management approach which would see more cheaper tickets available than before (and lower than the previous

concession price), on almost every performance. This new approach will see increased income generated by allocating tickets to different price bands rather than a significant increase in overall ticket price and is an important element of our approach to MTFP savings by increasing our earned income. The proposed dynamic ticketing and demand inventory management approach has been laid out in detail in a report to REG management team.

Recommendations

- 13 REG Management Team is recommended to:
 - a) Approve the proposed fees and charges to be implemented in 2024/25 over a phased approach in line with the business programmes for CS&T.
 - b) Approve the dynamic pricing model for theatres.

Background

- 14 The proposed fees and charges for CS&T are based on an approach to ensure an affordable, inclusive offer to drive demand and increase participation, balanced against our market conditions which will support discretionary price increases, both of which will have a positive impact on the overall income position in the longer term.
- 15 All fees and charges must be reviewed on (at least) an annual basis and adjusted where appropriate. This is necessary given the current and future pressures on budgets and the need to make targeted efficiency savings through maximising service income as well as reducing expenditure.
- 16 There is no minimum standard increase in discretionary fees and charges recommended for next year. The difficult economic climate means that careful consideration must be given to increasing prices in discretionary fee charging areas to unrealistic levels that might affect business and the overall income achieved.
- 17 The Council's delegated powers means that the fees and charges recommended in this report do not need to be approved by Cabinet, but instead can be agreed between the Corporate Director for Regeneration, Economy and Growth and the Portfolio Holder.
- 18 In the calculation of the budget for 2024/25, price inflation assumptions include a provision for increases on all income budgets of 2%, however, it is for service groupings to decide how this is applied.
- 19 These increases will be implemented during the 2024/25 financial year.

Context

- 20 The Council has addressed the issue of harmonisation of fees and charges across the County over a period of time since LGR. This was based on a Corporate Fees & Charges Policy that supports future budget processes and provides a framework and approach to charging for services. The Policy is built around the following key principles:
 - a) Develop an entrepreneurial approach so that charges whether new or reviewed are properly considered, and consistent.
 - b) Compliance with the Local Government Act 2003, which gives wide general powers to provide and charge for "Discretionary Services".
 - c) Adherence with the financial duty to ensure income does not exceed cost.

- d) Charges may be set, so that different people are charged different amounts and in different areas to satisfy local needs and objectives. (A service can also continue to be provided free).
- e) The income derived from charging will normally be used to offset the costs of providing the service being charged for, including support service costs.
- f) As a general principle all proposals put forward to alter charges must be affordable, equitable and sustainable. These principles have been applied with regards to price increases and the harmonisation of concessionary pricing.

Statutory / Regulatory and Discretionary Charges

- 21 The Council can charge for certain statutory services, with the fee being determined by the Council, in accordance with regulatory restrictions to ensure no “undue profit” is being generated from the charging policy applied.
- 22 Other fees and charges are set at the discretion of the Council, with only reputational and market conditions being a factor in the decision on the charge that is appropriate. The attached schedule at Appendix 2 details the proposed fees and charges for 2024/25, including increases from 2023/24.

Wellbeing, Sport and Leisure

- 23 CS&T has a recognised role within Durham County Council to support the health and wellbeing of our residents. WSL has an established relationship with Public Health and nationally with Sport England and the service is a key partner in the development of the County Durham Moving Together Strategy.
- 24 The fees and charges introduced in 2023/24 were based on an approach to ensure an affordable, inclusive offer to drive demand and increase participation, balanced against our market conditions which will support discretionary price increases, both of which will have a positive impact on the overall income position in the longer term.
- 25 Some additional inconsistencies in pricing have been subsequently identified following the major changes which have taken place in the last year. There are also a number of swimming products which, through further market analysis, require a pricing change.

Membership changes

- 26 Core pricing and new memberships have been introduced for the three fitness products – gym, swimming and classes. From 1 April 2024 all existing members (18,000) will have been migrated onto the new memberships and all direct debit collections will be undertaken in-house. A new entry level membership was also introduced as part of leisure transformation.

Proposed Fees and Charges 2024/25

Casual pay and you go

- 27 Pay and you go rates that do not require a membership were agreed in 2023/24 for all leisure facility products. However, an additional product price that is part of our community offer is required in 2024/25.
- 28 As part of our 'Move' campaign offering entry level fitness classes to increase activity levels, the WSL team works within local communities that don't have easy access to our leisure centres. It is proposed that separate pricing is introduced across all community classes at a casual rate of £3.00 to engage more local residents. If you sign up to a Move Hub membership which was launched in September 2023, all entry level leisure centre and community classes are included.

Swimming lessons

- 29 New Learn to Swim prices were agreed in 2023/2024 and these increased in September 2023 to harmonise pricing across all DCC sites. However, additional changes are required in 2024/2025 through to 2027/2028.
- 30 Learn to Swim represents 25% of service income from fees and charges and circa 5,000 learners engage in weekly swimming tuition.
- 31 A benchmarking exercise was completed in January 2024 (Appendix 3) for swimming lessons and highlights all regional learn to swim providers charged between £28 to £33.33 per month for junior swimming lessons. Adult swimming lessons ranged between £27 and £37.50 per month.
- 32 According to the recent Learn to Swim and workforce audit survey, the average price per lesson for Learn to Swim is £29.60 per month (£7.40 per lesson) nationally. Further insight shows the average price for Learn to Swim in the Northeast is £26.92 per month (£6.73 a lesson).
- 33 The Adult Learn to Swim price is currently charged at £27.00 per month (approx. £6.48 per lesson), an increase from £23.50. According to the Learn to Swim and Workforce Audit survey, the Northeast average cost per lesson across the region is £7.61. In comparison, nationally the local authority average is £6.69 per lesson.

- 34 The Durham County Council Learn to Swim price increased in September 2023 to £23.00 per month for children's swimming lessons. This brought the price in line with prices 1Life charged at Peterlee Leisure Centre. We propose to increase this price to begin alignment to regional and national prices. A detailed table of our proposed Learn to Swim price increase can be found in Appendix 2.
- 35 In addition to the general learn to swim programme the service also operates a weekly 1.5hr Lifesavers programme that has a monthly cost of £28.00. This fee was put in place in December 2022 based on the previous £19.00 per month half hour pricing. We propose to increase this to be in line with the new learn to swim fee but for this to implemented in September 2024.
- 36 Awards and certificates are currently sold at £3 per award and Durham County Council purchase these from Swim England for £2,07 +VAT. According to the Learn to Swim and workforce audit survey, awards are sold on average across the industry at £3.49 per award. Swim England recommend increasing the cost of awards to £3.50 per award, in line with industry trends from April 2024.
- 37 A benchmarking exercise was complete in November 2023 (Appendix 3) for swimming lesson crash courses and highlights learn to swim providers charge between £27.50 - £35 for 5 X 30 minutes lessons. We propose to increase this price to begin alignment to regional prices. A detailed table of our proposed price increase can be found in Appendix 2.

Culture

- 38 **Killhope Museum** - Over the last few years, several aspects of the site and buildings have deteriorated with the impact of time and weather, and in 2020, the museum was forced to close an area of the site due to structural issues significantly limiting the visitor experience we are able offer. As a result, the admission charge was suspended between 2020 - 2023. With funding support from Arts Council England's MEND (round 1) grant programme, works was delivered to repair, refurbish and restore elements of the site in 2023. Further funding has been secured for from MEND (round 3) to extend these works for other parts of the site, planned to commence in 2024. While the work is carried out the visitor offer will be significantly reduced, therefore it is has been agreed that Killhope will remain closed for the 2024 season. New pricing will be developed as part of the business planning process while the venue is closed with recommendations brought forward in the 25/26 fees and charges report.

- 39 **Durham Town Hall (DTH) and Bishop Auckland Town Hall (BATH)** - hire charges for these venues have remained static for several years and in some instances, particularly for hires outside of normal operation hours, no longer cover the costs associated with provision of the hire. The operations of the two historic town halls are undergoing review and being reshaped as part of the CS&T Phase 2 restructure. Pricing changes will be reviewed and brought back for consideration at a later date as part of this reshaping work, taking into consideration new programming and operational arrangements, and actual costs.
- 40 **Gala Durham and Empire Consett** - the price of tickets for shows performances cannot be set in advance of booking the act/ performance as they are market led and will change dependent upon the nature of the Act performing, the economic climate at the time of booking and the demand for the show. In this area the service always aims to set prices to be competitive and accessible. The approach to pricing tickets for performances pricing will follow a dynamic, demand-based inventory management model.
- 41 This change offers significant potential for DCC Cultural Venues to encourage audience engagement and earlier booking, to grow customer loyalty, and increase the potential income to be made from each performance. For example, a performance where tickets would have been offered at £15 (£13 concession), would now have tickets offered at £20, £15 and £10. So, while concessionary tickets would no longer be available, there would be more cheaper tickets available than before (and lower than the previous concession price), on almost every performance. Prices across the cultural venues remain in the range of £8-45 per ticket, as in 2023/24. However, the new approach will see increased income generated by allocating tickets to different price bands rather than a significant increase in overall ticket price and is an important element of our approach to MTFP savings by increasing our earned income.
- 42 Other than a small amount of staff time required for system set-up, there are no costs to implementing a demand management dynamic ticketing strategy. The mechanics of this protocol can be implemented within a relatively short timescale. Following implementation any new shows put on sale would use the new processes. Given the forward programming at the venues, we would not see the benefits for around 12-18 months from initial implementation. This is because we are programmed significantly in advance, and we will not be able to apply this approach to already contracted performances. As a result, there will be transition period where some performances will use the new approach while others continue with the existing charging model as we move new contracts and performances on to dynamic ticketing.

- 43 The proposed dynamic ticketing and demand inventory management approach have been laid out in detail in a previous report at REG management team, and included an Equality Impact Assessment.
- 44 Cinema screening attendances are declining year on year and our cinema programme faces strong competition. The competitor market within the City of Durham alone is increasing with the following competitors, Odeon Lux, Everyman, 4 x student accommodation offering a cinema experience since the Gala opened 24 years ago in 2000. Price is a strong factor for some local people and the Gala can offer a cheaper alternative to the major brands. A new approach to event screenings has seen themed and specialist events each month including Bringing in Baby screenings for parents and guardians with babies under the age of one and Gala Seniors screenings, for our older residents, seasonally theme programmes, e.g. Pride Month, and new price points recognising the impact of the cost of living with a range of pricing options is proposed to replace the flat £5 rate across DCC cinema venues. A range of ticket prices between £2.50-£20 has been introduced with higher value tickets for 'event cinema' package experiences including themed refreshments. This new approach has also been trialled at Empire Consett and will continue in autumn 2024 once the venue re-opens following the roof repair work.
- 45 **Cultural Venues Hire Charges** – Hire charges for cultural venues had not changed for over 10 years prior to the review in 2023. In reviewing the hire charges for cultural venues, a minimum full cost recovery approach was taken which saw some hire costs increasing by more than 50%, for example, the cost for commercial hires of the Gala Studio rose from £375-£600 per day, while the commercial cost to hire the main auditorium at the Gala rose from £1,800-£2,000 per day (11% increase). Charities, and not for profit organisations, are eligible for a 35% discount. The proposed changes saw costs for use of our main auditoriums at both Gala and Empire harmonised. For our small meeting spaces such as meetings rooms at Bishop Auckland Town Hall the change was modest from £30 to £50 per hour and reflected the true cost of hiring these spaces. The hire costs introduced in 2023/24 will remain constant in 2024/25. This is because we contract several hires significantly in advance (e.g for schools and amateur companies), and therefore were not able to fully introduce the new charges in 2023/24. This has also allowed us to give notice of these price increases to these companies. A full list of hire charges for cultural venues are detailed in Appendix 2.
- 46 **Library charges** - charges for overdue loan charges and request fees have been suspended since 2020. During the pandemic the decision was made to suspend overdue fines bringing the service in line with others nationally, who recognise that for many, the potential of large

bills for forgotten books, acts as a barrier to engagement making reading an expense many cannot afford. This situation has not changed and pending a wider review of the library offer it is proposed that the overdue charges for late return of loans do not change, however the reintroduction of the request fee charge will come into force in April 2024.

- 47 **Library Cards** – replacement library card charges were harmonised to £2.50 in 2017/18 to align with the cost of replacement leisure cards. It is proposed that this cost is reduced to £1 for replacement adult member cards and to 50p for replacement of junior member cards.
- 48 **Library Photocopying/Printing/Binding and Scanning Charges** – these charges have remained static since 2019, an uplift of 11% is proposed for 2024/25 as an example this would take printing charges from £0.18 per sheet to £0.20 per A4 sheet.
- 49 **The Story** – full recommendations for charges at The Story will be reviewed as part of the development of The Story business plan and brought back for consideration at a later date. However, the services which will deliver from and through The Story will align charges for education/school workshops from April 2024. Workshops will be charged at £150 per 90 minute session, this is based on a full cost recovery model with a margin of 50%. As part of the marketing of school workshops an initial offer price of £130 per session will be offered for early bird bookers.
- 50 **DCRO** is now only delivering statutory services therefore the majority of charged for services are not being offered at this time. Future charges will be reviewed as part of the development of The Story business plan and brought back for consideration at a later date.
- 51 **Archaeology** collections are currently being transferred into the care of DCC collections team from Bowes Museum. Charges for archaeological depositions will be reviewed in line with full cost recovery and to align with sector standards.

Food, Beverage & Retail

- 52 There are a range of catering arrangement in place across CS&T and these are in the main services which have been inherited since pre-LGR. The service is committed to improving our approach to this key commercial area with a view to securing the most beneficial and appropriate arrangements for both the council and our customers.
- 53 The price of food and beverage cannot be identified in advance as they are market led and will change dependent upon external market forces and live product costs. In this area the service always aims to set prices

to be competitive and accessible and to meet a sector standard target margin.

54 The price of retail items cannot be identified in advance as they are market led and will change dependent upon market forces and live product costs. In this area the service always aims to set prices to be competitive and accessible and to meet a target margin of add target margin.

55 The Head of Service needs to retain delegated authority to continue to apply promotions where needed to respond to market factors and remain competitive.

Financial Implications

56 Where the service proposes price changes over a period of years, this is to allow the service to align to competitor prices. In relation to WSL. It is anticipated this will lead to an increase in Learn to Swim income for the service by 4% (circa £60k).

Culture, Sport & Tourism Budget 2024-25

57 The approved budget for CS&T in 2024-25 is £16.727 million net. The budget is made up of £36.400 million in expenditure and £19.673 million in income. The fact that the total budgets income is approximately 54% (fees and charges element 33%) of expenditure, emphasises the need to ensure that the contribution **from all income streams is maximised**.

Proposed Fees & Charges 2024-25

58 The service proposes to raise charges as set out in Appendix 2.

59 Proposed alterations or increases in pricing shall come into effect during the 2024/25 financial year.

Background papers

- None

Other useful documents

- None

Author(s)

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Appendix 1: Implications

Legal Implications

None.

Finance

Financial implications detailed in main report.

Consultation

None.

Equality and Diversity / Public Sector Equality Duty

The sensitive pricing of services, particularly in discretionary service areas, is essential in the current economic climate. Price should never be the criterion that denies the unemployed or low-income households' access to high quality services. The appropriate pricing of services is an essential part of the overall strategy aimed at helping create a healthier County. Prices must be set to maximise take up by the public whilst satisfactorily supporting the overall cost of service provision. The Councils corporate policy around concessions and eligibility is applied consistently across the service.

Climate Change

Text.

Human Rights

None.

Crime and Disorder

The provision of high-quality sports and leisure services and facilities can significantly contribute to a reduction in crime and disorder. The appropriate pricing of these is essential in encouraging maximum take up of the services on offer.

Staffing

Paper related to current staffing restructure within CS&T and the changes in service priorities and operational opening hours.

None.

Accommodation

None.

Risk

None.

Procurement

None.

Appendix 2: Current and proposed fees and charges CS&T

Attached separately.

Appendix 3: Swimming Lesson Benchmarking

Activity	DCC	Everyone Active	The Dolphin Centre	Richmond Dales	Tees Active	Gateshead	Northumberland
Swimming lesson Child	£23	£33.33	£50 per block	£72-£84.70 per term	£28	£31.25	£29.50
Swimming lesson adult	£27	£37.50	N/A	£72-£84.70 per term	£86.40	£33.33	N/A
	DCC	Telford and Wrekin	Hambleton	The Pelican Centre	Bradford City Council	Gedling Borough Council	Northumberland
Crash Courses	£23	£27.50 - £29	£33.75	£31.25	£35	£35	£35

Wellbeing, Sport & Leisure - Fees & Charges 2024/25

Activity	2023/24 Current Charge	2024/25 Proposed Charge	2024/25 Proposed Increase	% Increase
Memberships:				
Thrive active membership:				
thrive active single site (contract)*	£26.00	£26.00	£0.00	0.00
thrive active single site concession (contract)*	£17.00	£17.00	£0.00	0.00
thrive active multi-site (contract)*	£32.00	£32.00	£0.00	0.00
thrive active multi-site concession (contract)*	£23.00	£23.00	£0.00	0.00
thrive active single site (non-contract)*	£30.00	£30.00	£0.00	0.00
thrive active single site concession (non-contract)*	£21.00	£21.00	£0.00	0.00
thrive active multi-site (non-contract)*	£36.00	£36.00	£0.00	0.00
thrive active multi-site concession (non-contract)*	£27.00	£27.00	£0.00	0.00
thrive active single site corporate (contract)*	£21.00	£21.00	£0.00	0.00
thrive active multi-site corporate (contract)*	£26.00	£26.00	£0.00	0.00
DCC ONLY - thrive active single site corporate (non- contract)*	£26.00	£26.00	£0.00	0.00
DCC ONLY - thrive active multi-site corporate (non-contract)*	£30.00	£30.00	£0.00	0.00
thrive active junior membership (non-contract for 11-15 years)	£15.00	£15.00	£0.00	0.00
Thrive move membership:				
thrive move multi-site membership (non-contract)	£26.00	£26.00	£0.00	0.00
thrive move multi-site membership concession (non-contract)	£17.00	£17.00	£0.00	0.00
DCC ONLY - thrive wellbeing multi-site corporate membership (non-contract)	£21.00	£21.00	£0.00	0.00
thrive move junior membership (non-contract for 11-15 years)	£15.00	£15.00	£0.00	0.00
Learn to swim membership:				
Learn to swim junior (non-contract)	£23.00	£24.00	£1.00	4.35
Learn to swim adult (non-contract)	£27.00	£29.00	£2.00	7.41
Lifesavers - 1.5 hour swim lesson @ WCLC only	£28.00	£29.00	£1.00	3.57
Crash Courses (5x30 min lesson)	£23.00	£28.00	£5.00	21.74
Awards and certificates	£3.00	£3.50	£0.50	16.67
Pay as you go:				
Gym:				
Gym casual visit*	£7.00	£7.00	£0.00	0.00
Gym casual visit concession*	£4.50	£4.50	£0.00	0.00
3rd Party attendance (Schools)	As per above	As per above	£0.00	0.00
Personal Training:				
1 to 1 (one session)	£30.00	£30.00	£0.00	0.00
1 to 1 (five sessions)	£150.00	£150.00	£0.00	0.00
1 to 1 (10 sessions)	£300.00	£300.00	£0.00	0.00
Swimming:				
Single swim (thrive card)	£4.00	£4.00	£0.00	0.00
Single swim concession (thrive card)	£3.00	£3.00	£0.00	0.00
Single swim under 1 (thrive card)	£1.00	£1.00	£0.00	0.00
Single swim (non-thrive card)*	£4.40	£4.40	£0.00	0.00
Family swim (group of four)	£12.00	£12.00	£0.00	0.00
Splash tots (first child)	£4.00	£4.00	£0.00	0.00
Splash tots (additional children each)	£1.00	£1.00	£0.00	0.00
Standard	£2.50	£2.50	£0.00	0.00
Carer / additional family member (each)	£2.50	£2.50	£0.00	0.00
Learn to swim private lessons 1:1 (two lessons)	£33.00	£33.00	£0.00	0.00
Learn to swim private lessons 1:1 (three lessons)	£45.00	£45.00	£0.00	0.00
Learn to swim private lessons 1:1 (five lessons)	£70.00	£70.00	£0.00	0.00
Learn to swim private lessons 1:2 (two lessons)	£49.00	£49.00	£0.00	0.00
Learn to swim private lessons 1:2 (three lessons)	£66.00	£66.00	£0.00	0.00

Activity	2023/24 Current Charge	2024/25 Proposed Charge	2024/25 Proposed Increase	% Increase
Learn to swim private lessons 1:2 (five lessons)	£105.00	£105.00	£0.00	0.00
Learn to swim private lessons 1:3 (two lessons)	£60.00	£60.00	£0.00	0.00
Learn to swim private lessons 1:3 (three lessons)	£81.00	£81.00	£0.00	0.00
Learn to swim private lessons 1:3 (five lessons)	£128.00	£128.00	£0.00	0.00
Sauna/ steam:				
Sauna/ steam (thrive card)	£4.50	£4.50	£0.00	0.00
Sauna/steam concession (thrive card)	£3.50	£3.50	£0.00	0.00
Sauna/steam (non-thrive card)*	£5.50	£5.50	£0.00	0.00
Sauna/ steam (single swim top up)	£1.50	£1.50	£0.00	0.00
Fitness classes:				
Single class (thrive card)	£5.00	£5.00	£0.00	0.00
Single class concession (thrive card)	£4.00	£4.00	£0.00	0.00
Single class (non-thrive card)*	£6.00	£6.00	£0.00	0.00
Move Community Class	£0.00	£3.00	£3.00	
Soft play:				
<u>Chester-le-Street & Teesdale</u>				
Standard	£3.00	£3.00	£0.00	0.00
Additional children each	£1.00	£1.00	£0.00	0.00
Under 1	£1.00	£1.00	£0.00	0.00
<u>Peterlee, Spennymoor & Louisa</u>				
Under 8s	£5.00	£5.00	£0.00	0.00
Under 1	£1.00	£1.00	£0.00	0.00
<u>Abbey adventure play</u>				
Under 8s	£5.00	£5.00	£0.00	0.00
Over 8s	£11.00	£11.00	£0.00	0.00
Under 1	£1.00	£1.00	£0.00	0.00
<u>Teesdale Tivity Tots</u>				
Standard	£3.00	£3.00	£0.00	0.00
Additional children each	£1.00	£1.00	£0.00	0.00
Under 1	£1.00	£1.00	£0.00	0.00
Tag Active:				
Over 8s	£11.00	£11.00	£0.00	0.00
Family (group of four)	£40.00	£40.00	£0.00	0.00
Climbing:				
<u>Teesdale climbing wall</u>				
Standard	£5.50	£5.50	£0.00	0.00
<u>Louisa click n climb</u>				
Standard	£9.00	£9.00	£0.00	0.00
Family (group of four)	£32.00	£32.00	£0.00	0.00
Exclusive hire	£120.00	£120.00	£0.00	0.00
Ten pin bowling:				
Standard per game	£5.00	£5.00	£0.00	0.00
Junior per game	£4.00	£4.00	£0.00	0.00
Family (group of four) per game	£16.00	£16.00	£0.00	0.00
Spark lane adult	£7.00	£7.00	£0.00	0.00
Spark lane junior	£6.00	£6.00	£0.00	0.00
Spark lane family (group of four)	£24.00	£24.00	£0.00	0.00
School holiday activities:				
<u>Commercial sports camps</u>				

Activity	2023/24 Current Charge	2024/25 Proposed Charge	2024/25 Proposed Increase	% Increase
Standard per day	£10.00	£10.00	£0.00	0.00
Standard per week	£40.00	£40.00	£0.00	0.00
<u>Learn to swim crash courses</u>				
Standard four days	£18.00	£18.00	£0.00	0.00
Standard five days	£23.00	£23.00	£0.00	0.00
Parties:				
Peterlee ten pin bowling parties (per child with food)	£9.00	£9.00	£0.00	0.00
Peterlee, Spennymoor & Louisa soft play parties (per child with food)	£10.00	£10.00	£0.00	0.00
Louisa climbing parties (per child with food)	£14.00	£14.00	£0.00	0.00
Abbey adventure play parties (per child with food)	£16.00	£16.00	£0.00	0.00
Tag Active parties (per child with food)	£16.00	£16.00	£0.00	0.00
Other parties (Pool and other parties (e.g. inflatables))	TBC	TBC		
Multi-sensory room:				
Junior	£4.00	£4.00	£0.00	0.00
Adult	£5.50	£5.50	£0.00	0.00
Exclusive hire, per hour	£30.00	£30.00	£0.00	0.00
Indoor sport:				
<u>Badminton</u>				
Standard (thrive card)	£9.00	£9.00	£0.00	0.00
Concession (thrive card)	£8.00	£8.00	£0.00	0.00
<u>Short tennis</u>				
Standard (thrive card)	£9.00	£9.00	£0.00	0.00
Concession (thrive card)	£8.00	£8.00	£0.00	0.00
<u>Squash</u>				
Standard (thrive card)	£7.00	£7.00	£0.00	0.00
Concession (thrive card)	£6.00	£6.00	£0.00	0.00
<u>Table tennis</u>				
Standard (thrive card)	£7.00	£7.00	£0.00	0.00
Concession (thrive card)	£6.00	£6.00	£0.00	0.00
<u>Football</u>				
Standard (thrive card)	£42.00	£42.00	£0.00	0.00
Concession (thrive card)	£27.00	£27.00	£0.00	0.00
<u>Junior gymnastics</u>				
Standard session	£5.00	£5.00	£0.00	0.00
<u>Junior football skills</u>				
Standard session	£3.00	£3.00	£0.00	0.00
<u>Indoor bowling (traditional)</u>				
Standard per rink	£5.50	£5.50	£0.00	0.00
Outdoor sport:				
<u>Teesdale 3G</u>				
Standard	£45.00	£45.00	£0.00	0.00
Concession	£30.00	£30.00	£0.00	0.00
<u>Wolsingham & Shildon-Sunnydale 3G</u>				
Full pitch standard	£45.00	£45.00	£0.00	0.00
Full pitch junior	£30.00	£30.00	£0.00	0.00
Half pitch standard	£35.00	£35.00	£0.00	0.00
Half pitch junior	£23.00	£23.00	£0.00	0.00
<u>Consett, Riverside & Meadowfield 3G*</u>				
1/3 pitch standard	£35.00	£35.00	£0.00	0.00
1/3 pitch junior	£23.00	£23.00	£0.00	0.00
Full pitch standard	£65.00	£65.00	£0.00	0.00
Full pitch junior	£42.00	£42.00	£0.00	0.00
Full pitch standard match hire	£97.00	£97.00	£0.00	0.00

Activity	2023/24 Current Charge	2024/25 Proposed Charge	2024/25 Proposed Increase	% Increase
Full pitch junior match hire	£63.00	£63.00	£0.00	0.00
Full pitch season hire standard*	£966.00	£966.00	£0.00	0.00
Full pitch season hire junior*	£690.00	£690.00	£0.00	0.00
<u>Riverside grass pitches</u>				
Centre pitch standard match hire	£131.00	£131.00	£0.00	0.00
Centre pitch junior match hire	£84.00	£84.00	£0.00	0.00
Centre pitch standard season hire	£1,246.00	£1,246.00	£0.00	0.00
Centre pitch junior season hire	£810.00	£810.00	£0.00	0.00
Standard pitch standard match hire	£75.00	£75.00	£0.00	0.00
Standard pitch junior match hire	£48.00	£48.00	£0.00	0.00
Standard pitch standard match hire	£957.00	£957.00	£0.00	0.00
Standard pitch junior match hire	£610.00	£610.00	£0.00	0.00
9 v 9 pitch standard	£30.00	£30.00	£0.00	0.00
9 v 9 pitch standard season hire	£272.00	£272.00	£0.00	0.00
<u>Shildon-Sunnydale grass pitches</u>				
7 v 7 pitch junior	£120.00	£120.00	£0.00	0.00
7 v 7 pitch and facilities junior*	£265.00	£265.00	£0.00	0.00
9 v 9 pitch junior	£124.00	£124.00	£0.00	0.00
9 v 9 pitch and facilities*	£270.00	£270.00	£0.00	0.00
11 v 11 pitch standard	£197.00	£197.00	£0.00	0.00
11 v 11 pitch junior	£128.00	£128.00	£0.00	0.00
11 v 11 pitch and facilities standard	£416.00	£416.00	£0.00	0.00
11 v 11 pitch and facilities concession	£271.00	£271.00	£0.00	0.00
11 v 11 grass standard match hire	£46.00	£46.00	£0.00	0.00
11 v 11 grass junior match hire	£29.00	£29.00	£0.00	0.00
<u>Athletics</u>				
Single standard	£3.50	£3.50	£0.00	0.00
Single junior	£2.50	£2.50	£0.00	0.00
Club hire first hour	£55.00	£55.00	£0.00	0.00
Club hire per additional hour(s)	£35.00	£35.00	£0.00	0.00
School/ college hire first hour	£35.00	£35.00	£0.00	0.00
School/ college hire per additional hour(s)	£30.00	£30.00	£0.00	0.00
<u>Riverside indoor cricket</u>				
Net standard (1 hour)	£25.00	£25.00	£0.00	0.00
Net concession (1 hour)	£17.00	£17.00	£0.00	0.00
Hall standard (1 hour)	£85.00	£85.00	£0.00	0.00
Hall concession (1 hour)	£55.00	£55.00	£0.00	0.00
Bowling machine (1 hour)	£7.00	£7.00	£0.00	0.00
<u>Tennis</u>				
Court standard	£8.50	£8.50	£0.00	0.00
Court MUGA	£8.50	£8.50	£0.00	0.00
<u>Table tennis</u>				
Standard	£6.70	£6.70	£0.00	0.00
Junior	£5.00	£5.00	£0.00	0.00
<u>Netball</u>				
MUGA standard	£40.00	£40.00	£0.00	0.00
MUGA junior	£40.00	£40.00	£0.00	0.00
<u>Basketball</u>				
MUGA standard	£40.00	£40.00	£0.00	0.00
MUGA junior	£40.00	£40.00	£0.00	0.00
Commercial hire:				
Swimming pool per lane, per hour*	£10.00	£10.00	£0.00	0.00

Activity	2023/24 Current Charge	2024/25 Proposed Charge	2024/25 Proposed Increase	% Increase
Swimming pool gala rate four lanes	£800.00	£800.00	£0.00	0.00
Swimming pool gala rate six lanes	£1,200.00	£1,200.00	£0.00	0.00
Swimming pool gala rate eight lanes	£1,600.00	£1,600.00	£0.00	0.00
Swimming pool gala rate small pool	£500.00	£500.00	£0.00	0.00
Swimming pool gala lifeguards - four	£746.00	£746.00	£0.00	0.00
Swimming pool gala lifeguards - three	£560.00	£560.00	£0.00	0.00
Swimming pool gala additional room hire*	£200.00	£200.00	£0.00	0.00
move hub per hour (no staff)	£30.00	£30.00	£0.00	0.00
move hub per hour (staffed)	£50.00	£50.00	£0.00	0.00
Room Hire:				
<u>NEWTON AYCLIFFE</u>				
Sycamore Room hire	£35	£35	£0.00	0.00
Ash Room Hire	£20	£20	£0.00	0.00
Oak room hire	£27	£27	£0.00	0.00
<u>PETERLEE</u>				
Meeting 1	£20	£20	£0.00	0.00
Meeting 2	£20	£20	£0.00	0.00
<u>SPENNYMOOR</u>				
Artist studio	£20	£20	£0.00	0.00
Alpine	£20	£20	£0.00	0.00
North Stage	£35	£35	£0.00	0.00
<u>WOODHOUSE CLOSE</u>				
Upstairs Studio	£20	£20	£0.00	0.00
<u>TEESDALE</u>				
N/A				
<u>MEADOWFIELD</u>				
Activities room	£20	£20	£0.00	0.00
<u>SHILDON</u>				
Ground Floor meeting room	£20	£20	£0.00	0.00
Ground floor studio	£20	£20	£0.00	0.00
<u>SEAHAM</u>				
Meeting Room Hire	£20	£20	£0.00	0.00
<u>WOLSINGHAM</u>				
N/A				
<u>RIVERSIDE</u>				
Indoor Cricket Fuction Room	£20	£20	£0.00	0.00
<u>CHESTER-LE-STREET</u>				
Multi Purpose Room	£20	£20	£0.00	0.00
<u>ABBEY</u>				
Multi Purpose Room	£20	£20	£0.00	0.00
<u>FREEMANS QUAY</u>				
Studio	£27	£27	£0.00	0.00
<u>CONSETT</u>				
Studio 1, 2 & 3	£20	£20	£0.00	0.00
<u>LOUISA</u>				
Meeting Room 1	£20	£20	£0.00	0.00
Board Room	£20	£20	£0.00	0.00
Club Room	£20	£20	£0.00	0.00

Culture - Fees & Charges 2024/25

Activity	2023/24 Current Charge	2024/25 Proposed Charge	2024/25 Proposed Increase	% Increase
Ticket Price List: (dynamic ticketing)				
Gala	£8 - £45	£8 - £45	£0.00	0.00
Gala Cinema	£5.00	£2.50 - £20	Varies	N/A
Empire	£10 - £45	£10 - £45	£0.00	0.00
Empire Cinema	£5.00	£2.50 - £20	Varies	N/A
BATH	£8 - £25	£8 - £25	£0.00	0.00
Room Hire:				
Venue:				
Gala Theatre (full day based on 8 hours) - Studio	£600	£600	£0.00	0.00
Gala Theatre (half day based on 4 hours) - Studio	£300	£300	£0.00	0.00
Gala Theatre (evening hire 6pm until midnight) - Studio	£450	£450	£0.00	0.00
Gala Theatre (per hour - minimum 2 hour hire) - Studio	£90	£90	£0.00	0.00
Gala Theatre -Main Auditorium - Commercial Rate (per day from 2pm -10pm) - Auditorium	£2,000	£2,000	£0.00	0.00
Gala Theatre - Main Auditorium - Commercial Rate (Additional Morning Session 10am-2pm) - Auditorium	£1,000	£1,000	£0.00	0.00
Gala Theatre - Main Auditorium - Charity Rate (per day from 2pm-10pm) - Auditorium	£1,300	£1,300	£0.00	0.00
Gala Theatre - Main Auditorium - Charity Rate (Additional Morning Session 10am 2pm) - Auditorium	£650	£650	£0.00	0.00
Gala - Cinema Screen 1	£400	£400	£0.00	0.00
Gala - Cinema Screen 2	£350	£350	£0.00	0.00
BATH - Eden Theatre (8 hours)	£750	£750	£0.00	0.00
BATH - Eden Theatre (4 hours)	£375	£375	£0.00	0.00
BATH - Laurel Room	£50	£50	£0.00	0.00
BATH - Elgar	£50	£50	£0.00	0.00
BATH - Strong Room	£50	£50	£0.00	0.00
Empire Theatre -Main Auditorium - Commercial Rate (per day from 2pm -10pm) - Auditorium	£2,000	£2,000	£0.00	0.00
Empire Theatre - Main Auditorium - Commercial Rate (Additional Morning Session 10am-2pm) - Auditorium	£1,000	£1,000	£0.00	0.00
Empire Theatre - Main Auditorium - Charity Rate (per day from 2pm-10pm) - Auditorium	£1,300	£1,300	£0.00	0.00
Empire Theatre - Main Auditorium - Charity Rate (Additional Morning Session 10am2pm) - Auditorium	£650	£650	£0.00	0.00
Libraries:				
Overdue Loans	£0.00	£0.00	£0.00	0.00
Request fees:				
Adults & Senior Citizens Material (per item)	£0.00	£0.20	£0.20	
Under 5s Material (per item)	£0.00	£0.10	£0.10	
Replacement Library Cards:				
Adult Member Cards	£2.50	£1.00	-1.50	-60.00
Junior Member Cards	£2.50	£0.50	-2.00	-80.00
Photocopying/Printing/Binding/Scanning				
Killhope Lead Mining Museum:				
Admission Charge	£0.00	£0.00	£0.00	0.00
The Story:				
Workshops:				
90 minute session	£0.00	£150.00	£150.00	
School Workshops Early Bird Booking Offer (per session)	£0.00	£130.00	£130.00	