

# ASB DELIVERY PLAN 2024-2025

SAFER AND STRONGER  
OVERVIEW & SCRUTINY COMMITTEE

APRIL 2024



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# Safe Durham Partnership (SDP) Strategic Vision

## Priority Outcome 1

Anti-social behaviour and crime which disrupts our communities (ASB)

## Priority Outcome 2

Hate crime and building community cohesion

## Priority Outcome 3

Sexual violence and other violent crime

## County Durham ASB Strategy 2022-2025

*'Improving Lives through tackling Anti-social Behaviour'*

ASB is a cross cutting issue that impacts on all of the SDP priorities

Key Areas of Focus:

[PARTNERSHIPS](#)

[PEOPLE](#)

[PLACES](#)



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# Area of Focus: PARTNERSHIP

# ASB Delivery Plan 2024-25

## **Provide enhanced partnership working to support collaborative working and share knowledge, resources, and expertise to prevent and address ASB, We will**

- Facilitate and support a co-ordinated multi-agency approach at a local level, providing a balance between enforcement and assistance to reduce the risk of future problems and ensure that vulnerable people are protected
- Develop and deliver the ASB Delivery plan and regularly review the Theory of Change (ToC)
- Develop a performance management framework and evaluate effectiveness of actions and interventions
- Estimate the cost to agencies of dealing with reports of anti-social behaviour and develop return on investment evaluation tool

## **Implement preventative measures to tackle anti-social behaviour where possible. We will**

- Explore the data and intelligence which can be used to better understand level, type and impact of ASB in County Durham.
- Collect customer insight data on complainants and perpetrators
- Identify funding opportunities to pool resources and support the delivery of early intervention and preventative measures through co-commissioning and joint bidding processes.

## **Take a focused approach to resolve ASB and make full use of the tools, powers, evidence and other interventions to protect victims and communities. We will**

- Undertake a mapping exercise to identify relevant tools and powers available to tackle ASB
- Ensure that the ASB escalation plan utilises the full range of ASB powers available including use of fixed penalty notices where possible and appropriate.
- Produce an aide memoire and other training material for use by partners to signpost to relevant enforcement authorities and promote joint working.
- Develop evidence based strategies utilising all available powers including Public Space Protection Orders (PSPO)

## **Maximise use of digital technology and share information with our partners, including the Police and Registered Social Landlords to help us work out how best to respond. We will**

- Identify barriers to data collection and sharing and consider solutions and system changes as necessary.
- Map CCTV assets (mobile and fixed installations) across the County and analyse footage to determine level and type of ASB, identify perpetrators and support enforcement action.
- Identify re-deployable CCTV (including Drones) and their capability to provide information for partners.

### **Priority Outcomes:**

- Effective partnership working with a clear strategic approach around the key underlying principles of our work and accountability for delivery of our priority actions
- Better understanding of the causes of ASB and effective measures to prevent and reduce incidence of ASB.
- Improved Data Quality and evidence to inform planning & decision making.
- Improved public confidence and trust in partners agencies tackling ASB .

### **Key performance measures**

- Number of key ASB priority actions delivered within target timescale.
- Number of interventions (preventative, enforcement, advisory / educational)
- % Reduction of ASB incidents and re-offending
- % Public confidence in police and local authority in effectively tackling ASB

# Area of Focus: PEOPLE

# ASB Delivery Plan 2024-25

**Champion the victim's voice and build an environment where victims and witnesses feel confident and safe in coming forward to report anti-social behaviour. We will:-**

- Promote 'no wrong door approach' to support incident reporting and partnership working.
- Consider current reporting arrangements and develop new approaches to enable and encourage victims to readily report ASB incidents.
- Identify and develop opportunities for co-production.
- Develop and deliver an evaluation framework to assess the Victims' experience / journey

**Provide victim centric case review (formerly community trigger) & Community Remedy processes. We will :-**

- Provide regular updates on the outcomes of case reviews and any shared learning with Partners.
- Consider and evaluate Victim Impact
- Monitor and report on the ASB Trailblazer Reparation Pilot Programme
- Support alternative intervention strategies to deliver restorative justice

**Provide the Best Victim Support to individual/s being affected by ASB in a way that meets their individual needs. We will:-**

- Identify and assess vulnerability to ensure children, adults and families access appropriate advice, guidance and support.
- Discuss the court process with the victim when securing victim impact statements, discussing the special measures available to protect victims when testifying, and apply for extra help when giving evidence in court if appropriate
- Provide regular feedback to victims on progress with ASB investigations which is accurate, timely and relevant

**Ensure that young people involved in ASB are supported and diverted from reoffending. We will:-**

- Develop and implement clear pathways of support to identify and address young people's ASB which is understood by all key partners working with children, young people and families in County Durham
- Work with families through Education and Children and Young People Services to address the damage that ASB can cause
- Explore potential interventions and evidence base to support parents with children involved in ASB
- Produce, maintain and distribute a 'go to' directory of key contacts and available diversionary schemes

## Priority Outcomes

- Increased awareness of access to ASB services and support pathways
- Appropriate and tailored support to meet the needs of victims of ASB
- Victims feel confident and in control of their case, trusting agencies to act in their best interests.
- Perpetrators of ASB are supported to prevent / reduce reoffending and the severity of offending.

## Key performance measures

- % Increase in reporting of ASB incidents.
- % resolution of ASB cases
- % service satisfaction (feedback from Victims / complainants)
- No of case review referrals and appeals

# Area of Focus: PLACES

# ASB Delivery Plan 2024-25

## Reduce the overall incidence of ASB and its impact on individuals, communities. We will:-

- Advocate early intervention and prevention measures as part of community remedies.
- Establish links to community platforms and provide everyone with the opportunity to understand local issues and contribute to solutions.
- Develop regular Community Engagement events and Education campaigns
- Promote and implement community initiatives and discretionary activities.

## Target interventions in localities (areas) and places where ASB incidence or risks of harm are highest . We will:-

- Target available resources at those situations where risk of harm to individuals and impact on communities and places is highest
- Develop a risk assessment approach to inform and rank local ASB issues, assess victim vulnerability to support 'hot spot policing' and targeted interventions.
- Tackle long term empty homes and abandoned buildings which are a target for ASB and a blight within the community

## Take a victim centred approach and champion the development and use of Community Standards to promote neighbourly behaviour. We will :-

- Undertake regular consultation and engagement events with local communities to inform service developments and partnership initiatives
- Engage with local social housing providers and private landlords as part of the multi-agency approach to problem solving.
- Facilitate and promote the development of a Local Community Safety Charter

## Reduce the risk, harm and severity of ASB in our neighbourhoods. We will:

- Utilise all methods of engagement inviting communities to co-design solutions when resolving issues, such as ASB questionnaires, door knocks and wider consultation with residential and business communities
- Undertake street activity audits and walkabouts to capture local community intelligence and visualise community impact from ASB
- Deliver awareness campaigns and preventative measures around ASB including increased visible policing, CCTV coverage, Pub Watch and Neighbourhood watch schemes

## Priority Outcomes

- Communities do not tolerate ASB in any form and report through incidents and intelligence to help partners tackle ASB behaviour.
- Partners resources are targeted appropriately.
- Communities are empowered and enabled to ensure the needs and issues within their neighbourhoods are addressed and victims are supported.
- Improved feeling of safety within communities

## Key performance measures

- Outputs / outcomes from Targeted Policing / TLPs / Street audits within hot spot areas
- % Reduction in ASB incidents in targeted areas
- No empty properties brought back into use / demolished
- Community feedback from engagement events / awareness campaigns / Community Safety Charters

# Performance management and evaluation framework

- ASB Delivery Plan implementation as from April 2024
- Data dashboards and evaluation tools - June 2024
- Quarterly incidence reports to ASB Strategic Group
- Interim Performance Report – Oct/Nov
- Annual Performance Report – April / May



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