



Safest People, Safest Places

Combined Fire Authority

21 October 2024

Notes of the Performance Committee held on 5 September 2024

Report of the Chair of Performance Committee

Members Present: Cllr R Manchester in the Chair
Cllr E Peeke, Cllr K Rooney, Cllr S Quinn

Apologies received: Cllr J Quinn, Cllr S Zair and Cllr A Anderson

Purpose of the report

1. The purpose of this report is to provide members with an update on the discussions and recommendations of the Performance Committee held on Thursday 5 September 2024.

Performance Report Quarter 1 2024/25

2. The committee was updated on the operational and corporate indicators for quarter one of 2024/25 which showed 58% of the strategic PIs met or exceeded their target level, while 60% of the strategic PIs either maintained or improved when compared to performance last year.

A copy of the report is attached at appendix A.

The committee **noted** and **commented** on the report.

Letters of Appreciation

3. The committee considered letters of appreciation that had been submitted to the service. In total 7 letters had been received for the quarter four period.

The committee **noted** the report.

National Performance Presentation

4. The committee received a benchmarking presentation on the National incident types for the year ending December 2023. FRSs attended 592,996 incidents in the year which was a 5.6% decrease compared with the previous year. Of these incidents 142,276 were fires which was a 22% decrease compared with the previous year.

The committee **noted** the report.

PART B

Formal Complaints

5. A total of 6 formal complaints had been received by the service in the reporting period. One complaint had been upheld, two partially upheld but no complaints had been forwarded to the Local Government Ombudsman.

The committee **noted** the report.

Recommendation

6. Members are requested to **note** the report.