



Survey Questions

County Durham and Darlington
Fire and Rescue Service

Scan the 国际 注义 OR code

Question 1

Investing in our communities

The effect of an accidental fire in the home is devastating for both individuals and communities. We know that there are several factors that mean some people are more at risk from a fire within their home. For instance, people's lifestyle choices, such as smoking or drinking alcohol or those living with physical or medical illness, often present a greater risk with many of these people known to or engaging with other agencies. Our priority is to reduce the number of accidental fires in the home. To achieve this, we need to identify new and innovative ways to share information and train other agencies to reduce the risk.

We will invest further with partner agencies to increase our access to people vulnerable from fire and other emergencies.

Do you agree?

Please Circle

YES

NO

Question 2

Investing in our communities

County Durham and Darlington Fire and Rescue Service (CDDFRS) suffers from some of the highest numbers of deliberate fires across England. We recognise the negative impact these fires have on our communities, not to mention the time we spend dealing with them. We work with a range of partner agencies to identify opportunities where we can have a positive impact. We know that deliberate fires are often linked with anti-social behaviour or crime and therefore we remain committed to working with our partners to both reduce them and investigate them with a view to supporting prosecutions.

We aim to reduce the impact that deliberate fires have on our communities through targeted interventions and prevention activity.

Do you agree?

Please Circle

YES

NO

Question 3

Investing in our people

We know that our people are our greatest asset and therefore deserve the right support so they can be their best. Our focus is to have a fit, healthy and highly trained workforce that help us deliver our commitment to you "safer people, safer places". This starts by recruiting the right people, providing them with support so that they can flourish, and an environment which is welcoming, supportive and caring. We want to see our staff develop and reach their potential across all sections of the service.

To ensure we provide the best service to the public we will invest in our people by promoting our approach to recruitment, retention and staff wellbeing. **Do you agree?**

Please Circle

YES

NO

Question 4

Investing in our on-call firefighter response

County Durham and Darlington Fire and Rescue Service (CDDFRS) covers approximately 939 square miles including a large proportion of rural areas. We use on-call firefighters to provide cover in our rural areas and increase our response in more urban areas. Through this approach we remain one of the fastest responding fire and rescue services in England. We can only do this with the right people, in the right places at the right time. Therefore, it remains a priority to explore all opportunities to continually improve our response model. This will include investing time and resources in our people, our infrastructure and technology to provide the best service to our communities.

We are committed to continually improving our on-call response model.

Do you agree?

Please Circle

YES

NO

Question 5

Investing in our future

County Durham and Darlington Fire and Rescue Service (CDDFRS) considers the challenges we and society face today and those in the medium to longer term. Responding to these challenges is complex and requires commitment, planning and investment. We recognise the impact we have on the environment and have developed an Environmental, Sustainability and Climate Change Strategy which sets out how we aim to reduce our impact. Legislative changes together with our own aims means we will continue to invest in our estates, fleet and equipment whilst exploring technological solutions to meet our vision.

To meet the challenges of the future and reduce our impact on the environment we will invest in our buildings, equipment and technology.

Do you agree?

Please Circle

YES

NO

What is your postcode? (Please state)

Equality, Diversity and Inclusion

CDDFRS is committed to promoting equality, diversity and inclusion in both the service we deliver to the community and the employment of our staff. To help us better understand our communities and to make progress in promoting equality, diversity and inclusion, please complete the following questions: (Note: Your response is completely anonymous).

Do you identify as Trans? Please Circle Yes No Prefer Not To Say

What age group are you in? Please Tick		
Under 18		
18-24		
25-40		
41-59		
60+		
Prefer Not To Say		

What is your sexual orientation? Please Tick		
ise State		

Do you consider yourself to have a religion? Please Tick					
No Religion	Sikhism				
Buddhism	Prefer Not				
Christianity	To Say				
Islam	Other				
Judaism	(Please State)				
Hinduism					

	What is your ethnic background? Please Tick	
White	 Welsh, English, Scottish, Northern Irish, or British Gypsy or Irish Traveller Any other white background 	
Asian or Asian British	Bangladeshi Indian Any other Asian Chinese Pakistani background	
Mixed	Asian & White Black Caribbean and White Any other mixed background	
Black or Black British	African Caribbean Any other black background	
Other Ethnic Group	Arab Any other Ethnic Group Prefer not to say Any other ethnic background, please state here.	

Do you consider yourself to have a disability? Please Circle					
Yes	No	Prefer Not To Say			
If Yes, please tell us the type of disability you have					