### **County Council**

### 23 March 2011

### **Local Code of Corporate Governance**



### Report of Don McLure, Corporate Director Resources

### **Purpose of the Report**

1. The purpose of this report is to recommend to Council the inclusion of the updated Code of Corporate Governance in the revised Council Constitution.

### **Background**

- 2. The Council is responsible for ensuring that its business is conducted in accordance with the law and proper standards, and that public money is safeguarded and properly accounted for, and used economically, efficiently and effectively. The Council also has a duty under the Local Government Act 1999 to make arrangements to secure continuous improvement in a way which functions are exercised, having regard to a combination of economy, efficiency and effectiveness.
- 3. Good corporate governance requires local authorities to carry out their functions in a way that demonstrates accountability, transparency, effectiveness, integrity, impartiality and inclusivity. Corporate governance is also the structure through which strategic objectives are set and performance monitored. Best practice principles in that regard flow from the three core components of the Turnbull report, namely the assessment of corporate risk; effective management systems and the enabling of the organisational culture.
- 4. In discharging this overall responsibility the Council is responsible for putting in place proper arrangements for the governance of its affairs, facilitating the effective exercise of its functions, which includes arrangements for the management of risks.
- 5. The Council has approved and adopted a code of corporate governance which is consistent with the principles of the CIPFA/SOLACE Framework 'Delivering Good Governance in Local Government'. This Code is a public statement that sets out the way the Council will meet its commitment to demonstrating that it has the necessary Corporate Governance arrangements in place to perform effectively. It represents a key component of the Council's governance arrangements. The Code applies to all Council Members, Officers, Partners and stakeholders in their dealings with the Council. The current Code can be found in Part 5, Codes and Protocols, of the Council's Constitution.
- 6. In line with agreed practice, the Code has been revised following the completion of our annual review of the effectiveness of the Council's corporate governance arrangements. This revised version has been approved by the

Audit Committee, and now needs to be included in the revised Council. The revised Code is attached at Appendix 2 of this report.

### Recommendations and reasons

7. The content of this report was discussed and agreed at a meeting of the Constitution Working Group on 9 March 2011 and Council are asked to approve the revised Code of Corporate Governance to replace the existing version in the constitution.

Contact: David Marshall Tel: 0191 3834311

### **Appendix 1: Implications**

**Finance -** Financial planning and management is a key component of effective corporate governance.

**Staffing -** Ensuring the adequate capability of staff meets a core principle of the CIPFA/ SOLACE guidance.

**Equality and Diversity -** Engaging local communities including hard to reach groups meets a core principle of the CIPFA/ SOLACE guidance.

**Accommodation -** Asset management is a key component of effective corporate governance

Crime and Disorder - None.

Human Rights - None.

**Consultation -** Engaging local communities meets a core principle of the CIPFA/ SOLACE guidance.

Procurement - None.

**Disability Discrimination Act** – Ensuring access to services meets a core principle of the CIPFA/ SOLACE guidance.

**Legal Implications** – None.

# **DURHAM COUNTY COUNCIL**

# LOCAL CODE OF CORPORATE GOVERNANCE

#### INTRODUCTION

Corporate governance is a term used to describe how organisations direct and control what they do. As well as systems and processes this includes cultures and values. For local authorities this also includes how a council relates to the communities that it serves. Good corporate governance requires local authorities to carry out their functions in a way that demonstrates accountability, transparency, effectiveness, integrity, impartiality and inclusivity. Corporate governance is also the structure through which strategic objectives are set and performance monitored. Best practice principles in that regard flow from the three core components of the Turnbull report, namely; the assessment of corporate risk; effective management systems and the enabling of the organisational culture.

Durham County Council is committed to demonstrating that it has the necessary corporate governance arrangements in place to perform effectively.

This Code is a public statement that sets out the way the Council will meet that commitment. As such it represents a key component of the Council's governance arrangements. The Code has been developed in accordance with and is consistent with the CiPFA / SOLACE Delivering Good Governance in Local Government Framework and is based upon the following 6 core principles:

- Focusing on the purpose of the authority and on outcomes for the community and creating and implementing a vision for the local area
- Members and officers working together to achieve a common purpose with clearly defined functions and roles
- Promoting values for the authority and demonstrating the values of good governance through upholding high standards of conduct and behaviour
- Taking informed and transparent decisions which are subject to effective scrutiny and managing risk
- Developing the capacity and capability of members and officers to be effective
- Engaging with local people and other stakeholders to ensure robust public accountability

In the following tables, the Code details how the Council meets these core principles and the supporting principles that underpin them. To complement this, the Code also highlights the key documents and functions which contribute to the Council's good governance arrangements.

The mechanisms for monitoring and reviewing the Council's corporate governance arrangements are set out in the Code.

### THE COUNCIL'S CORPORATE GOVERNANCE PRINCIPLES

# 1. Focusing on the purpose of the authority and on outcomes for the community and creating and implementing a vision for the local area

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Supporting Principle	To achieve this:
1.1 Exercising strategic	The Sustainable Community Strategy 2010-2030 (SCS) produced by the Council in conjunction with its
leadership by developing	partners on the County Durham Partnership (CDP) demonstrates its shared long-term vision for the
and clearly communicating	future of County Durham, namely 'Altogether Better Durham'.
the authority's purpose and	
vision and its intended	The Local Area Agreement 2008-2011 (LAA) between local partners and the Government, which ends
outcome for citizens and	on 31 March 2011, sets out for a three year period agreed targets for the 35 performance indicators
service users.	which we believe are key to County Durham together with targets for 16 statutory education and early
1.2 Ensuring that users	years indicators.
receive a high quality of	
service whether directly, or	Timely, objective and understandable information about the Council's activities, achievements,
in partnership, or by	performance and financial position is provided by annually publishing:
commissioning	
1.3 Ensuring that the	The Council Plan, which contains the Council's corporate priorities and the key actions to take in
authority makes best use of	
resources and that tax	agenda;
payers and service users receive excellent value for	<ul> <li>Service Improvement Plans at a Service Grouping level which detail the planned actions to deliver the Council's vision;</li> </ul>
money	Externally audited Annual Statement of Accounts;
	Independently verified performance information.
	The Council aims to deliver high quality services by:
	<ul> <li>Developing effective relationships and partnerships with other public sector agencies and the private and voluntary sectors;</li> </ul>
	<ul> <li>Responding positively to the findings and recommendations of external auditors and statutory</li> </ul>
	inspectors and putting in place arrangements for the implementation of agreed actions;

Supporting Principle	To achieve this:
	<ul> <li>Ensuring procurement practices are effective and securing external funding where available;</li> <li>Identifying performance improvements through the development and monitoring of Council and Service improvement plans, and continuous improvement through the Corporate Improvement Plan;</li> <li>Linking other governance processes and procedures, such as the Asset Management Plan and Partnership Governance Framework, to the Council priorities.</li> </ul>
	The Council has appropriate performance frameworks for specific areas of service and for partnership arrangements:
	<ul> <li>The Council Plan, the SCS, Area Action Partnerships, and the Medium Term Financial Plan (MTFP), contribute into the corporate performance management arrangements, and the Council has a framework of quarterly reporting to Cabinet and Overview and Scrutiny on corporate performance;</li> </ul>
	<ul> <li>The Improvement and Planning Group (IPG) oversee Council performance management issues;</li> <li>The Development Improvement Group oversee the performance management arrangements of the County Durham Partnership;</li> </ul>
	<ul> <li>The performance and quality of service delivery of the Community and Voluntary sectors is measured against a standard Service Level Agreement that they all work to.</li> </ul>

## 2. Members and officers working together to achieve a common purpose with clearly defined functions and roles

Supporting Principle	To achieve this:
	The Council enhances constructive working relationships between authority Members and Officers by:  • The Leader of the Council and Chief Executive meeting on a daily basis to discuss emerging
	issues, management and policy items;
	<ul> <li>Members and Officers working together on the workload of the Cabinet which is managed through a system of Cabinet pre-agenda meetings;</li> </ul>
	<ul> <li>Corporate Directors holding regular briefing sessions with Cabinet Portfolio Members and support Members;</li> </ul>
	Clear principles of how media relations work with elected Members.
	When working in partnership, the Council ensures that:
	<ul> <li>Members are clear about their roles and responsibilities both individually and collectively in relation to the partnership and to the authority;</li> </ul>
	<ul> <li>There is clarity about the legal status of the partnership;</li> <li>Representatives of the organisations both understand and make clear to all other parties the extent of their authority to bind their organisation to partner decisions;</li> </ul>
	<ul> <li>Formal guidance is provided for Members when representing the Council on outside bodies and partnerships.</li> </ul>

# 3. Promoting values for the authority and demonstrating the values of good governance through upholding high standards of conduct and behaviour

Supporting Principle	To achieve this:
Supporting Principle  3.1 Ensuring authority members and officers exercise leadership by behaving in ways that exemplify high standards of conduct and effective governance  3.2 Ensuring that organizational values are put into practice and are effective	To achieve this:  The Council fosters a culture of behaviour based on shared values, high ethical principles and good conduct. The Council does this by establishing and keeping under review:  • The Council's own values on Leadership as enshrined in the Council Plan and evidenced in Codes of Conduct that sets a standard for behaviour;  • The Code of Conduct for Elected Members, Voting Co-opted Members and Independent Members of the Standards Committee;  • The Code of Conduct for Employees;  • The Code of Practice for Members and Officers dealing with planning matters;  • The Statutory Declaration of Acceptance of Office, which all Members are required to sign. Similar arrangements exist for independent members of the Standards Committee and Voting Co-opted members of the Scrutiny Committee;  • A Protocol governing Member/Officer relations;  • Key protocols, such as the Contract Procedure Rules and the Financial Procedure Rules;  • The roles of Members and Officers in decision-making;  • Appropriate and timely advice and guidance to both Members and Officers;  • Systems for reporting and dealing with any incidents of fraud and corruption;  • A Register of Interests and declaration of Gifts and Hospitality accepted;  • Equality and Diversity arrangements;  • The Councillor Compact.
	• The Councillor Compact. The Confidential Reporting Code (Whistle blowing policy) and the Council's complaints procedures provide mechanisms for the public to raise concerns about potential breaches of conduct. They are accessible on the Council's website, are communicated to all Officers and Members, and have been brought to the attention of School Governing Bodies. These procedures form part of the Council's approach to counter-fraud and are linked to the Councils' Counter Fraud and Corruption Strategy.

Supporting Principle	To achieve this:
	The Council's Standards Committee has an independent Chair and has been given a deliberately broad remit, with responsibilities for:
	<ul> <li>All complaints handling and oversight of other relevant codes and protocols;</li> <li>The local assessment of Member conduct complaints in accordance with the Standards Committee (England) Regulations 2008;</li> </ul>
	<ul> <li>Promoting and monitoring the application and delivery of these codes and protocols and promoting positive and trusting relationships within the Council;</li> </ul>
	<ul> <li>Monitoring complaints handling by Services, including dip-sampling of completed investigations;</li> <li>Reporting annually to the Council on its business which includes details of Member conduct complaints and Local Government Ombudsman investigations;</li> </ul>
	Communicating openly to a wider public through its Annual Report publicised as part of the Full Council papers;  Output  Description:
	Dealing with any breach of the Member Code under Standards Committee Procedures.
	All Standards Board investigations into Member conduct are maintained and monitored by the Monitoring Officer and her staff.
	Quarterly statistics and annual returns containing information about the effectiveness of local standards arrangements are submitted online to the Standards Board for England by the Council's Monitoring Officer.
	The Council uses the organisation's shared values to act as a guide for decision making and as a basis for developing positive and trusting relationships within the authority.
	Any breach of the Employee Code of Conduct is investigated in accordance with the Council's disciplinary procedure.
	Under the Member Code of Conduct, Members (including Co-Opted Members with voting rights):
	are required to register details of their personal interests in the Authority's Register of Gifts,

Supporting Principle	To achieve this:
	Interests and Hospitality, which is available on-line;
	<ul> <li>who become aware of any changes to his/her interests to provide details of that change to the Monitoring Officer within 28 days;</li> </ul>
	are required to review their declarations of standing interests on an annual basis.
	Gifts and hospitality and conflicts of interest are registered as and when required throughout the year, and details are available online. Member declarations and registrations are maintained and monitored by the Monitoring Officer and her staff.
	The Monitoring Officer issues advice and guidance (usually on an annual basis) reminding Corporate Directors of their responsibilities under the Code of Conduct in relation to gifts and hospitality. Staff declarations are maintained and monitored by their Head of Service.
	The Council's partnership governance framework makes clear reference to Codes of Conduct applying to any partnership working.
	In pursuing the vision of a partnership, the Council agrees a set of behavioural values with our key partners, against which decision making actions can be judged. Such values are demonstrated by partners' behaviour both individually and collectively.

### 4. Taking informed and transparent decisions which are subject to effective scrutiny and managing risk

Supporting Principle	To achieve this:
4.1 Being rigorous and	The Council is transparent about how decisions are taken and recorded. The Council does this by:
transparent about how	
decisions are taken and	Ensuring that all decisions are made in public and recording those decisions and relevant
listening and acting on the outcome of constructive	information and making them available publicly (except where that information is exempt
scrutiny	under the provisions of the Freedom of Information Act or determined as being confidential by Government or otherwise exempt by the Council);
4.2 Having good-quality	Rules and procedures which govern how decisions are made.
information, advice and	1 Tules and procedures which govern how decisions are made.
support to ensure that	The Council ensures that effective, transparent and accessible arrangements are in place for dealing
services are delivered	with complaints.
effectively and are what the	·
community wants/needs	The Council ensures that appropriate legal, financial and other professional advice is always
4.3 Ensuring that an	considered as part of the decision-making process and the Council will always observe both specific
effective risk management	requirements of legislation and general responsibility by law.
system is in place 4.4 Using their legal	The Council actively recognises the limits of lawful activity placed on the authority by, for example, the
powers to the full benefit of	ultra vires doctrine, but also strives to utilise its powers to the full benefit of the community.
the citizens and	
communities in their area	The Council recognises the limits of lawful action and observes both the specific requirements of
	legislation and the general responsibilities placed on the authority by public law.
	The Council observes all specific legislative requirements placed upon the authority, as well as the
	requirements of general law, in particular to integrate the key principles of good administrative law –
	rationality, legality and natural justice – into its procedures and decision making processes.
	Key CIPFA codes, such as the Code on a Prudential Framework for Local Authority Capital Finance,
	and the Treasury Management Code, are complied with.
	The Council operates a risk management approach that aids the achievement of its strategic

Supporting Principle	To achieve this:
	objectives, supports its decision making processes, protects the Council's reputation and other assets and is compliant with statutory and regulatory obligations. The Council annually reviews its risk management strategy and policy, which outlines the formal approach to identifying and managing risk.
	The Council's Constitution sets out how the Council operates, how decisions are made and the procedures which are followed to ensure that these are effective, transparent and accountable to local people and is reviewed and amended on an annual basis as required.
	The Constitution is reviewed annually by the Constitution Working Group (CWG), which consists of the lead Members from each political party and is chaired by the Leader of the Council.
	The Officer Scheme of Delegation is reviewed annually in line with the review of the Council's Constitution.
	Information is provided for senior officers to understand what they can or cannot do under the Scheme of Delegation.
	The Council has appointed the Corporate Director of Resources as Chief Financial Officer (CFO) and Section 151 Officer. The CFO is involved in all Corporate Management Team discussions, and reviews all reports to Cabinet which have financial implications. The CFO also provides an opinion under section 25 of the Local Government Act 2003 on the reserves for the County Council, which Members consider when setting the budget.
	The Council ensures the services it delivers are effective and meet the community's needs by:
	<ul> <li>Comprehensive consultation to develop the SCS and the accompanying three year action plan;</li> <li>Delivering services to meet local needs through the SCS, and putting in place policies and processes to ensure that they operate effectively in practice;</li> <li>Recording and reviewing the number and type of complaints, average time to respond and the number of satisfied customers who have used this process. These reports can be found on the</li> </ul>

Supporting Principle	To achieve this:
	Council's intranet and website;  Comparing information about our services with services provided by similar organisations, assessing why levels of efficiency, effectiveness and quality are different elsewhere and considering other alternative means of service provision to maximise opportunities and improve value for money where appropriate;  Holding various public consultation events;  Multi-agency Area Action Partnerships (AAP) who are fully engaged with identifying and resolving local priorities, and utilise locality budgets allocated to each AAP to drive improvements to service quality. Progress on achieving these improvements is monitored by the AAP Boards;  Producing a Performance Statement quarterly that includes a summary of achievements and identifies areas with significant performance challenges where a more in depth analysis of performance and improvement work should be carried out;  Regularly presenting to Cabinet and Corporate Management Team reports on the budgetary control statement and quarterly outturn reports.  The Council has an Audit Committee with responsibility for monitoring and reviewing the risk, control and governance processes and associated assurance processes to ensure internal control systems are effective and that policies and practices are in compliance with statutory and other regulations and guidance.

## 5. Developing the capacity and capability of members and officers to be effective

Supporting Principle	To achieve this:
5.1 Making sure that members and officers have the skills, knowledge, experience and resources they need to perform well in their roles  5.2 Developing the capability of people with governance responsibilities and evaluating their performance, as individuals and as a	The Council ensures that those charged with the governance of the Council have the skills, knowledge and experience they need to perform well. The Council does this by:  Operating robust recruitment and selection processes; Implementing a Member Development Strategy; Maintaining the Investor in People Standard; Cascading regular information to Members and Staff; Investing in Member and Officer Leadership Training; Providing resources that support Member and Officer Development; Promoting schemes and supporting ongoing professional development; Personal Development Plans; Providing training to help Members understand their role on committees; Assessing personal development needs as part of the induction process for both Members and Officers.
evaluating their performance, as individuals and as a group	<ul> <li>Providing training to help Members understand their role on committees;</li> <li>Assessing personal development needs as part of the induction process for both Members and</li> </ul>
5.3 Encouraging new talent for membership of the authority so that best use can be made of individuals' skills and resources in balancing continuity and renewal	<ul> <li>A Member Training and Development Strategy and Member Learning and Development Programme;</li> <li>Evaluating the effectiveness of Member development planning and evaluation via the Member Development Group which is chaired by a Member;</li> <li>A training programme, "Building Resilient Organisations Programme", for Corporate Management Team (CMT) and extended management team members;</li> <li>Individual personal development of senior officers as part of the Council's employee performance</li> </ul>

### 6. Engaging with local people and other stakeholders to ensure robust public accountability

Supporting Principle	To achieve this:
Supporting Principle 6.1 Exercising leadership through a robust scrutiny function which effectively engages local people and all local institutional stakeholders, including partnerships, and develops constructive accountability relationships 6.2 Taking an active and planned approach to dialogue with and accountability to the	<ul> <li>The Council seeks and responds to the views of stakeholders and the community. The Council does this by:</li> <li>Forming and maintaining relationships with the leaders of other organisations;</li> <li>Ensuring Partnership arrangements demonstrate clear, appropriate governance accountabilities;</li> <li>Producing plans for service delivery within the community;</li> <li>A County Durham Partnership Community Engagement and Empowerment framework developed by the CDP to shape and support a common vision and approach for community engagement by partners in County Durham, so that people feel able to influence decision making;</li> <li>Using an approach that recognises that people are different and gives everyone the same or an equal opportunity to information, advice and support in ways that are suited to the needs or circumstances of the individual;</li> <li>Encouraging a climate of openness by holding regular Cabinet meetings at various locations throughout County Durham including former district council offices;</li> </ul>
bublic to ensure effective and appropriate service delivery whether directly by the authority, in partnership or by commissioning 5.3 Making best use of human resources by aking an active and planned approach to meet responsibility to staff	
	<ul> <li>Consulting AAPs on the development of our MTFP to identify local priorities for action, test strategic priorities at a local level and seek innovative ideas from local people on how to realise</li> </ul>

Supporting Principle	To achieve this:
Supporting Principle	efficiencies by working more closely with our partners;  Consulting with partners when developing the council's own three year MTFP, working with key agencies to develop complementary proposals and consulting on a joint basis with the Police and NHS County Durham;  Drawing upon the locality arrangements of other public service providers such as the Police and PCT through its partnership arrangements;  The Community Development Team promoting and supporting the Council's approach to community engagement and ensuring Members are effectively supported in their community leadership role;  Providing Member support both at County Hall and offices across the County;  Community Development Officers working closely with the Council and communities in building partnerships that strengthen the voice of local people and help the Council improve the way it listens and responds to the people of County Durham;  Undertaking a Countywide Residents Survey on a regular basis;  Consulting effectively with children and young people, service users and carers and key client groups to help plan and be involved in the design, delivery and evaluation of local services;  Staff surveys and consultations with staff and Trade Unions.
	The Council has developed a partnership governance framework (PGF) to enable partnerships to be identified, recorded and reported upon corporately and to provide a mechanism for their effectiveness to be assessed.
	To strengthen community governance, the AAP boards comprise seven Members of the public selected through open recruitment; seven Members chosen from partner agencies working in the area and seven selected from local elected Members - including town and parish councillors - on a politically balanced basis for that area. They have a rotating chair, so that they are not indefinitely controlled by the Unitary administration.
	The Durham Local Councils Charter outlines the relationship between the County Council and Town and Parish Councils.

#### **MONITORING AND REVIEW**

- 13. The Council has two Committees that are responsible for monitoring and reviewing the various aspects of the Council's Corporate Governance arrangements.
- 14. The Audit Committee is responsible for the Council's arrangements relating to;
  - Monitoring and reviewing the risk, control and governance processes and associated assurance processes to ensure internal control systems are effective and that policies and practices are in compliance with statutory and other regulations and guidance;
  - Reviewing the Council's Accounts prior to approval by the County Council;
  - External audit;
  - Internal audit:
  - Risk Management;
  - Making recommendations concerning relevant governance aspects of the Constitution:
  - Reviewing the effectiveness of Internal Audit.
- 15. The Standards Committee has responsibility for promoting high ethical standards across the Council, overview of the Member and Officer codes and other relevant protocols together with the Council's complaints handling regime.
- 16. These two Committees will ensure that the Council's governance arrangements are kept under continual review through;
  - Reports prepared by officers with responsibility for aspects of this Code;
  - The work of Internal Audit:
  - External Audit opinion;
  - Other review agencies and Inspectorates;
  - Opinion from the Council's Statutory Officers.

Within Durham County Council there is one Overview and Scrutiny Management Board and six Overview and Scrutiny Committees who support the work of the Executive and the Council as a whole. They allow a greater involvement in Council business by involving non-councillors from the wider public sector, and voluntary and community groups to help them in their work, and also work with Partners, including the County Durham Partnership. They may also be consulted by the Executive or the Council on forthcoming decisions or the development of policy.

The main Overview and Scrutiny Management Board has the following remit:

- To oversee and co-ordinate the work of Overview and Scrutiny and its Committees;
- To ensure effective liaison across the work of the committees re: cross cutting issues;
- To be the strategic driver of the Overview and Scrutiny function;
- To consider as appropriate scrutiny member involvement in regional scrutiny;

- Arrangements within the context of the Sub National Review/Single Integrated Regional Strategy and associated issues;
- The establishment of appropriate liaison with the Executive in the interests of achieving common aims and continuous improvement for the Council;
- To encourage appropriate community involvement in the Overview and Scrutiny role.

In general, the Overview and Scrutiny Management Board and its Committees will:

- Review and/or scrutinise decisions made or actions taken in connection with the discharge of any of the Council's functions;
- Make reports and/or recommendations to the full Council and/or the Cabinet in connection with the discharge of any functions;
- Consider any matter affecting the area or its inhabitants;
- Exercise the right to ask the Cabinet to reconsider any decisions they have made (call-in).

#### **The Annual Governance Statement**

- 17. Each year the Council will publish a Governance Statement. This process is managed by the Improvement and Planning Group and will provide an overall assessment of the Council's corporate governance arrangements and an appraisal of the key controls in place to manage the Council's principal governance risks, together with proposed improvements that will be made. The Statement will also provide details of where improvements need to be made in accordance with the Accounts and Audit (Amendment) (England) Regulations 2006.
- 18. The Annual Governance Statement will be published as part of the Council's Annual Statement of Accounts and will be audited by our External Auditors.

#### CORPORATE GOVERNANCE FRAMEWORK

Corporate Governance comprises the systems and processes, cultures and values, by which the Council is directed and controlled and through which we account to, engage with and where appropriate, lead the community

1. Focus on purpose of the authority, vision for local area and outcomes for the community

2. Members and officers working together to achieve a common purpose upholding high standards of conduct and behaviour

4. Taking informed and transparent decisions, scrutinised and risk managed

5. Developing capacity of Members and Officers to be effective

6. Engaging with local people to ensure public accountability



# Key Documents which support the achievement of the core principles

- Annual Governance Statement
- · Annual Statement of Accounts
- Anti-Fraud and Corruption Policy
- Anti Money Laundering Policy
- Asset Management Plan
- Asset Register
- Cabinet and Committee Reports
- Benefits Fraud Policy and Booklets
- · Benefits Sanctions Policy
- Budgetary Control Statement
- Business Contingency Plans
- Buzz Magazine (employee)
- Code of Conduct Members
- Code of Conduct Employees
- Code of Conduct Benefit Officers
- Complaints Policy and Procedures
- Council Consultation and Engagement Strategy
- Confidential Reporting Policy and Procedures
- Constitution
- Contract Procedure Rules
- · Contracts Register
- Corporate Improvement Programme
- Corporate Management Framework
- Councillor Compact
- Council Plan
- County Durham Compact
- County Durham Trade Union Partnership Agreement
- Countywide Resident Survey
- Data Quality Policy
- Disciplinary Policy and toolkit
- Durham County News (countywide magazine)
- Employee Appraisal Records
- External Audit Reports
- Financial Procedures
- · Forward Plan of Decisions
- Freedom of Information Policy and Procedures

- Health and Safety Policy, Procedures and Handbook
- Induction Pack
- Information Security Policy and Manual
- Inspection Reports
- Internal Audit Plan
- Internal Audit Reports
- Job Description
- Key Performance Indicators
- Local Code of Corporate Governance
- Local Member Consultative charter
- Media Relations Strategy/Protocol
- Medium Term Financial Plan
- Members Allowance Scheme and Procedures
- Member Handbook
- Member Personal Development Plans
- Minutes of meetings
- Officer & Member Declaration of Interest Register and Policies
- Officer and Member Gifts & Hospitality Register and Procedures
- Officer Subsistence and Travel Procedures
- Partnership Governance Framework
- Partnership Register
- Performance Management Reports
- Procurement Strategy
- Records Management Policy
- Risk Management Strategy and Policy
- Strategic Risk Registers
- · Scheme of Delegation
- Service Improvement Plans
- Sustainable Community Strategy
- Town and Parish Council Charter
- Treasury Management Strategy

### Contributory Processes/ Regulatory Monitoring

- Access to Information
- Budget Process
- Communication
   Framework
- Consultation Framework
- Democratic Engagement
- Member Briefings
- Internal Audit
- External Audit
- Improvement and Planning Group
- Development Improvement Group
- Cabinet
- Corporate Management Team
- Service Management Teams
- Audit Committee
- Overview and Scrutiny Committee
- External Inspection and Review Agencies
- Partnerships
- Constitution Working Group
- Monitoring Officer
- Planning and Performance Group
- Standards Committee
- Strategic Procurement Network
- Corporate Risk Management Group
- Information Governance Group
- Equality and Diversity Steering Group
- Corporate Consultation Group

