

Cabinet

12 September 2018

Annual Reports 2017/18 - Health and Wellbeing Board and Local Safeguarding Adults Board



Report of Corporate Management Team

Jane Robinson, Corporate Director of Adult and Health Services

Margaret Whellans, Corporate Director of Children and Young People's Services

Lorraine O'Donnell, Corporate Director of Transformation and Partnerships

Amanda Healy, Director of Public Health County Durham

Councillor Lucy Hovvels, Cabinet Portfolio Holder for Adult and Health Services and Chair of the Health and Wellbeing Board

Councillor Olwyn Gunn, Cabinet Portfolio Holder for Children and Young People's Services

Councillor Joy Allen, Cabinet Portfolio Holder for Transformation

Purpose of Report

- 1 The purpose of this report is to present Cabinet with the following Annual Reports for information:
 - (a) Health and Wellbeing Board Annual Report 2017/18 (Appendix 2)
 - (b) Safeguarding Adults Board Annual Report (Appendix 3)

Background

- 2 The Health and Social Care Act 2012 required all upper tier local authorities to establish Health and Wellbeing Boards. The County Durham Health and Wellbeing Board (HWB) was formally established as a committee of Durham County Council in April 2013.
- 3 This is the fifth Health and Wellbeing Board Annual Report, which outlines the achievements of the Board during its fifth year of operation. It also includes details of locality health and wellbeing projects, which support the priorities of the Health and Wellbeing Board, as well as details of the future work for the Health and Wellbeing Board moving forward.
- 4 The Care Act 2014 placed Safeguarding Adult Boards (SABs) upon a statutory footing with a requirement to produce and publicise an annual report. The supplementary Care & Support Statutory Guidance informs that the LSAB

Annual Report should have prominence on each core member's website and be made available to other agencies.

- 5 This is the third LSAB Annual Report, which provides information about achievements and challenges during the year 2017-18. It also includes perspectives of the key partners, key data and analysis on safeguarding activity, details of consultation activities and future actions for the Safeguarding Adults Board for the period 2018-21.

Health and Wellbeing Board Annual Report 2017/18

Achievements

- 6 The HWB Annual Report outlines a number of achievements, including key performance indicators which demonstrate improvements in the health of the population; developments in key programmes of work which have progressed the health agenda in the county; and, examples of initiatives which have taken place to achieve the strategic objectives in the Joint Health and Wellbeing Strategy.
- An Integration Board has continued to lead on the plans for Health and Social Care Integration to meet the government's target of achieving full integration by 2020, including:
 - Jointly commissioned local services, for example: Carers' Services and the post diagnosis Autism Service.
 - 'Teams Around Patients' (TAPs) are operational across Durham, Dales, Easington and Sedgefield (DDES) and North Durham (ND) Clinical Commissioning Group (CCG) areas. They are working in partnership to reduce avoidable admissions, permanent admissions to Care Homes, reduce delayed transfers of care and improve the health and wellbeing of older people and those with long term conditions.
 - The 'Wellbeing for Life' service has continued to deliver projects which are improving the health and wellbeing of the local population. They have adopted a multi-pronged approach to achieving their goals, focusing on one-to-one interaction, group sessions, increasing community capacity and training. For example, Health Trainers work with people one to one, over 8 sessions, to set personal goals which may include eating healthier, being more active or stopping smoking.
 - The actions within the County Durham Oral Health Strategy are making good progress, with nurseries in the top 30% most deprived communities to implement tooth brushing schemes.
 - The HWB received and approved the County Durham Joint Commissioning Plan 2017-2018 for Special Educational Needs and Disabilities (SEND). The plan sets out Durham's joint commissioning priorities for 2017-2018 across education, health and social care and details how each of these priorities will be taken forward. The HWB agreed to adopt the principles set out in the SEND 'Promise', which is

a charter for young people with SEND presented by the eXtreme group (Investing in Children group made up of young people with special educational needs and disabilities).

- The Healthy Weight Alliance have continued their work to halt the rise of obesity across the county by 2022. They have developed a strategic direction for this with 4 themes - leading by example, increasing play, give every child the best start in life and engaging the whole system. Linked to this is the work underway to deliver the Sugar Smart campaign across the county, which encourages local organisations to take varied actions to help their communities reduce their sugar consumption as part of their daily business.
- The Dementia Action Alliance has continued to deliver a variety of projects across the county with the aim of reducing the impact of dementia. This work, linked to the Dementia Advisor Service, the Alzheimer's Society and the Area Action Partnerships (AAPs) is being delivered under the Dementia Friendly Communities umbrella.
- The HWB received a report on the Cancer Health Equity Audit 2017 and agreed to develop a strategic action plan to address the identified inequalities in cancer incidence and mortality. Health equity audit (HEA) is an important tool when considering how to reduce health inequalities and inequities in the provision of appropriate services. It identifies how fairly services or other resources are distributed relative to the health needs of different groups and areas.
- Durham has been chosen by the Local Government Association (LGA) as one of the prevention at scale pilot sites, looking at improving the scale and pace of mental health prevention and early intervention initiatives.
- As part of the HWB statutory duties, the Board has agreed the recommendation of the County Durham Pharmaceutical Needs Assessment 2018-21, which has looked at the current provision of pharmacy services across County Durham.

Community Based Projects

7 A number of local community based projects across County Durham support the priorities of the Health and Wellbeing Board, which aim to improve the health and wellbeing of people in their local communities. Details of the projects, including those delivered by the Area Action Partnerships, are included in the Annual Report. Examples include:

- Public Health and Durham County Council Education Service have rolled out a resilience programme for 75 schools in County Durham. Across the county we now deliver a flexible and responsive service 24/7, 365 days a year, for children and young people experiencing a mental health crisis.

- The Macmillan Joining the Dots Programme, working with Durham Community Action and the Wellbeing for Life service, has been delivering the 'Coproduction Volunteers' project for cancer sufferers and survivors. They have successfully recruited ten coproduction volunteers to the project. The volunteers have attended 'Joining the Dots' engagement events, analysed the issues and begun to develop solutions.
- Each AAP has received £25,000 to support community led initiatives which are designed to reduce social isolation. For example – Great Aycliffe and Middridge AAP have established a 'Buddies Befriending' service which helps people to become more socially active.

Challenges

- 8 The Health and Wellbeing Board vision is to 'improve the health and wellbeing of the people of County Durham and reduce health inequalities'. As life expectancy continues to increase in County Durham, it is important to determine whether these additional years are being spent in good health or prolonged poor health and dependency. Healthy life expectancy at birth in County Durham is lower than the England average and there is substantial variation within the county.
- 9 One of the greatest challenges facing the health service and providers of adult social care is how to respond to an increasingly older population and its changing needs. For example, falls in the over 65's age group has significant impact upon people's quality of life and the costs to health and social care services increases substantially following a person suffering a fall, and incidences of falls in County Durham are above the national average.
- 10 A high proportion of Health and Social Care budgets are spent on treating ill health, yet 80% of heart disease, stroke and type 2 diabetes incidences, and 50% of cancers could be avoided. This can be done by, for example, improving the numbers of women screened for cervical cancer to identify issues at an early stage, and provide an opportunity to improve the chances of successful treatment.
- 11 An integrated whole system approach will facilitate a move away from episodic ill health and care towards a greater emphasis on early intervention, prevention and promoting independence. For example, the focus on 'children having the best start in life' will ensure that when a child is born they have the greatest possible opportunity to live a healthy life. This will be done by introducing interventions which reduce the numbers of mothers smoking whilst pregnant, improving breastfeeding rates and reducing the levels of excess weight in children of all ages by encouraging a more active lifestyle.

Future work of the Health and Wellbeing Board

- 12 There are a number of initiatives that the Health and Wellbeing Board will continue to take forward during the coming year to support this approach, including the following:
- Produce a new Joint Health and Wellbeing Strategy from 2019. This will include a review of the priorities for the Health and Wellbeing Board, based on the evidence in the Joint Strategic Needs Assessment, to ensure a focus on improving the health and wellbeing of people in County Durham and reducing health inequalities.
 - Successfully enhance the quality of health and social care services by delivering the improvements being planned by the County Durham Integrated Care Board. This will include improving care quality, addressing the changes to demographics across the county, shifting towards prevention to ensure budgets are utilised to best effect, and managing the system to ensure the needs of the population are met where the population use services across a wider footprint than County Durham.
 - Continue the work to on the Oral Health Strategy to improve oral health of both children and adults across the county.
- 13 Further details of the Health and Wellbeing Board's future work are included in the Annual Report.

Local Safeguarding Adults Board Annual Report 2017/18

Achievements

- 14 The LSAB Annual Report evidences the progress of the LSAB during the financial year as outlined in the Care and Support Statutory guidance, including a number of notable key achievements.
- In October 2017, the LSAB in partnership with the Safe Durham Partnership (SDP) hosted a successful event with focus upon financial abuse and related issues. The event raised awareness across wider stakeholders, providers, as well as adults and carers in receipt of services. It has contributed to a strengthened working relationship with wider partnerships, and services.
 - The LSAB raised awareness of safeguarding adults and related issues through the Local Safeguarding Children Board (LSCB) safeguarding week. Over 860 staff (including partner agencies) attended events during that week, with a clear message shared that 'Safeguarding is Everyone's Responsibility'.
 - 20,359 members of the wider workforce received some form of safeguarding training supportive of the board priorities of prevention and early

intervention. It demonstrates a continued commitment to update staff and volunteers' skills and knowledge across the wider workforce.

- The LSAB undertook a Training Needs Survey across all partners of the board, and wider organisations for a second year. It has helped the LSAB identify the support needed for wider agencies in the promotion of person centred safeguarding and training.
- The LSAB continues to raise the profile of safeguarding adults across the wider communities, and of how to report concerns. Durham County Council website page views for safeguarding adults reached 34,420 in 2017-18, with 22,551 unique page views of the SAB website. Visits to the LSAB website included reporting a concern.
- Effective safeguarding placing the person at centre means working towards achieving their desired outcomes. In 97 per cent of cases, the desired outcomes expressed by adults involved in safeguarding were fully or partially achieved.
- Consultation with adults and social care staff led to improvements in the ways we gather the views of adults and carers who have accessed safeguarding services. As a result, an information pack has been developed, to share information about safeguarding and other services with adults who have experienced abuse or neglect.
- The LSAB commissioned the Local Government Association (LGA) to undertake a peer review in March 2018. The peer review was a positive experience, it illustrated a number of key and varied strengths of the LSAB including positive partnership working and engagement. The peer team concluded, "from what was read, heard and seen that the LSAB is in a strong position with positive working relationships and professional and respectful challenge when needed. Since the Care Act in 2014 there have been really positive changes in the way the LSAB works and there is a clear sense that everyone is there to make a difference".

Challenges

- 15 Working within a climate of financial restraint will remain a continual challenge for all partners.
- 16 A continued challenge for the LSAB is the exploration and strengthening of performance reporting across all agency data. This year, the LSAB revisited its performance reporting, identifying a number of areas to take forward, including developing further enhanced narrative and analysis of data to inform challenge and impact.
- 17 The LSAB needs to continue its exploration and strengthen the evaluation and impact of training provision across all partners.

Future work of the Local Safeguarding Adults Board

- 18 Collectively, the LSAB will continue its journey of working innovatively and with creativity in support of its vision, and working with the wider thematic partnerships. This includes working in smarter ways across partnerships and reducing duplication of effort.
- 19 The LSAB agreed to revise its priorities for the period 2018 to 2021, and to adopt a streamlined approach by reducing the priorities from eight to four. This plan forms the basis of the activities of the LSAB working groups, with each group agreeing a set of objectives to take forward to meet board priorities.

LSAB Strategic priorities and planned outputs:

- Prevention and Early Intervention
 - Provide information and advice in accessible ways for communities
 - Website development
 - User/Carer Voice and Awareness Raising
 - Consultation and engagement across wider and diverse communities
 - Increased involvement with Healthwatch
 - Performance, Quality and Governance
 - Cycle of audits agreed
 - Performance data that fits with the priorities
 - Safeguarding Adult Reviews Learning and Training
 - Learning and development events
 - Improved training evaluation
- 20 A key piece of work over the next year is a full review of the locally agreed policy and procedures to coincide with a relaunch of the LSAB website.
 - 21 A range of Safeguarding Adult Review workshops will continue to be made available to LSAB members and other professionals more broadly.

Next Steps

- 22 Cabinet is requested to note the following key dates for the Health and Wellbeing Board Annual Report 2017/18, and Local Safeguarding Adults Board Annual Reports 2017/18:
 - Partner governance arrangements receive Annual Reports 2017/18 for information – **September – November 2018**
 - Children and Young People's Overview and Scrutiny Committee receives HWB Annual Report 2017/18 for information (via email) – **13th September 2018**
 - Adults Wellbeing and Health Overview and Scrutiny Committee receives HWB Annual Report 2017/18 and LSAB Annual Reports 2017/18 for information – **1st October 2018**

Recommendations and Reasons

23 Cabinet is recommended to:

- (a) Note the achievements of the Health and Wellbeing Board during 2017/18 and receive the Health and Wellbeing Annual Report 2017/18 for information.
- (b) Note the progress made by the Local Safeguarding Adults Board during 2017/18 and receive the Local Safeguarding Adults Board Annual Report 2017/18 for information.
- (c) Note the future work of the Health and Wellbeing Board and Safeguarding Adults Board.

Background Papers

Contact: Gordon Elliott Tel: 03000 263605

Appendix 1: Implications

Finance – Ongoing pressure on public services will challenge all agencies to consider how best to respond to the safeguarding, health, social care and wellbeing agendas.

Staffing – The sustaining of adult safeguarding activities requires continued priority to staffing to ensure adequate resource is maintained. The continued contribution to staffing from partner agencies supports the sustainability of dedicated safeguarding adults posts/ functions.

Risk – The Safeguarding Adults Board puts considerable effort into training and awareness raising to ensure that abuse and neglect is recognised and reported. Screening of all reported concerns takes place and directed appropriately to ensure the most appropriate response.

Equality and Diversity / Public Sector Equality Duty – Adult safeguarding is intrinsically linked and this is covered in the SAB policies and procedures with equalities impact assessments undertaken where appropriate. The key equality and diversity protected characteristic groups are considered as part of the process to identify the groups/organisations to be invited to the Partnership engagement events.

Accommodation - No direct implications.

Crime and Disorder – The Integrated Needs Assessment (INA) provides information relating to crime and disorder, and this is covered in the SAB policies and procedures. There are close working relationships with the Safe Durham Partnership.

Human Rights - Human rights is fundamental to the work of the SAB and its related partners in the context of safeguarding and adult protection.

Consultation – Consultation on the priorities of the Health and Wellbeing Board is undertaken on an annual basis through the Partnership Event and other engagement activities.

LSAB consultation report is available for all partner agencies.

Procurement – The Health and Social Care Act 2012 outlines that commissioners should take regard of the Joint Strategic Needs Assessment and Joint Health & Wellbeing Strategy (JHWS) when exercising their functions in relation to the commissioning of health and social care services. The adoption of safeguarding principles in the procurement of health and social care services is essential.

Disability Issues – The needs of disabled people are reflected in the Integrated Needs Assessment and Joint Health & Wellbeing Strategy. Safeguarding Adults procedures apply to ‘adults at risk’, who are adults with needs for care and support, whether or not the local authority is meeting those needs.

Legal Implications - The Health and Social Care Act 2012 places clear duties on local authorities and Clinical Commissioning Groups (CCGs) to prepare a JSNA and JHWS. The local authority must publish the JHWS. The Health and Wellbeing Board lead the development of the JSNA and JHWS.

Statutory requirement to publicise SAB Annual Reports and publication of an Annual Report from 1st April 2015 in line with the Care Act 2014 and any Safeguarding Adult Reviews in that period, lessons learnt and any actions incomplete.