

Durham
Tees Valley
Community Rehabilitation Company



Reducing Reoffending Together

Participating in
a **positive** future

Part of  **arcc**
achieving real change for communities

Shareholding Body



THE VARDY FOUNDATION



thirteen



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National Context:

- CRCs created via Transforming Rehabilitation Govt. reforms
- Criticisms around reforms have been far reaching
- Payment by Results implications
- Ministry of Justice Reaction – Consultation
- Contract specifications changing as a result
- Second iteration of CRC contracts announced sooner than expected

National Context

- DTV has been described positively as an ‘Outlier’ in the CRC landscape
- Transforming Rehabilitation - opportunity or threat?
- No adverse publicity for DTV amidst tidal wave of negativity around ‘privatisation’
- Not for profit company ethos – commercially aware, but commitment to reinvest in services
- Size and simplicity of structure – enables speed of reaction and decision making
- Local services for local people via local partnerships – with an ethos and reputation for ‘doing the right thing’
- We are one of a kind – something to be proud of!

DTV – Successes so Far

- First CRC to fully embed Through The Gate (TTG) model as intended
- 1st and 2nd highest offender satisfaction rate of all 21 CRCs over last three surveys
- Top 1/4 performer against Contract performance league table
- High staff morale – IIP Silver Award
- ICT Case Management System passed accreditation – due for implementation Autumn 2018
- No adverse media coverage
- Relationship with National Probation Service praised in all audits / Inspections
- ‘Statements of Intent’ around joint working signed with NPS and Prisons – only area to do so
- Interim Reducing Reoffending Rates indicate downward trend overall

Operating Model

- Supervise around 4000 participants – around 830 in Durham & Darlington
- 90% face to face supervision in local community based venues
- Evidence led - enables compliance and breaks down labels / barriers
- Aids community integration with other groups
- One stop shop approach – mixed resource from partners

Participants on Current Caseload (June 2018) by Local Authority Area:

Durham & Darlington account for around 40% caseload

Participant numbers per LA area		
Team	Total	%
DTV Durham	731	20.4%
DTV Hartlepool	391	10.9%
DTV Middlesbrough	713	19.9%
DTV Redcar and Cleveland	431	12.0%
DTV South West Durham	743	20.7%
DTV Stockton	580	16.2%
Grand Total	3589	

Active Caseload for DTV CRC snap shot at June 2018:

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Participant numbers per LA area by gender					
Team	Female	%	Male	%	Grand Total
DTV Durham	115	15.7%	616	84.3%	731
DTV <u>Hartlepool</u>	78	19.9%	313	80.1%	391
DTV Middlesbrough	148	20.8%	565	79.2%	713
DTV <u>Redcar and Cleveland</u>	68	15.8%	363	84.2%	431
DTV South West Durham	108	14.5%	635	85.5%	743
DTV Stockton	108	18.6%	472	81.4%	580
Grand Total	625	17.4%	2964	82.6%	3589

Operational Delivery in Durham & Darlington:

- Hub Delivery – Masonic Hall, Stanley; North Road Methodist Church, Durham City; CAB offices, Peterlee; Darlington Fire Station; D'ton Town Hall; Newton Aycliffe and Bishop Auckland - amongst others
- DRR / ATR - moving to co-location for Newton Aycliffe & Bishop Auckland participants. Exploring further avenues for this wider in Durham – Human Kind have a criminal justice commissioning stream which is helpful.
- IOM Scheme Durham – in conjunction with Durham Police
- Durham 'running club' linked to substance misusers within IOM scheme
- Darlington Lunch Club – each month, open to the public, provides participants with cooking skills as well as teamwork experience

Operational Delivery in Durham & Darlington:

- Involved with the PCC 'one journey approach' to map the female offender journey from Court / prison / release – across both Durham and Cleveland
- Supporting both PCC bids for MOJ female offender strategy monies
- Pilot investment in the 'Intervention Hub' in North Durham team – an on line tool which holds a group of online therapy programmes covering:
 - Thinking Skills, Victim Awareness, Domestic Abuse, Cannabis Awareness, Emotional Wellbeing, Anger Management, Alcohol Awareness, Women's Programme, Youth Programme, Education and Employment

Operational Delivery in Durham & Darlington:

Unpaid Work

- Our Unpaid work clients have completed 4956 hours since January 2018 on the following projects:
- The Deans Park Project – We attend every Sunday and conduct grounds keeping duties ranging from painting/fixing fences/grass cutting and litter picking. We have received good press from this project and were put forward for a NEPACS award.
- We have also worked in all the parks adopted by Durham Wildlife Trust.
- Finchale College, Durham – large project clearing waste ground, utilising disused poly-tunnels to grow vegetables, we then give to social care homes / homeless charities / foodbanks
- Public can suggest UPW projects via the website

Praise for Local UPW Projects:

Maintaining Bow Cemetery:

Here at St. Oswald's Church in Durham, we feel tremendously grateful to your team for the wonderful way you have helped us in keeping Bow Cemetery (Elvet Hill Road) in tip-top grass-cut form throughout the summer.

Apart from the attractive look of the cemetery each day, it has been of great service to us to know that when there is a burial, usually at short notice, the cemetery is looking as

welcoming for the family and relatives as is possible in the circumstances.

Warmest thanks

(Churchwardens)

St Nicolas Church Durham:

The burial grounds as part of St Nicolas' Church in Durham has been given a major overhaul thanks to the Unpaid Work Team at Durham Tees Valley Community Rehabilitation Company (DTV CRC).

Until last September, the churchyard had been untouched for many years with overgrown bushes and brambles blocking pathways and access to the gravestones. It is believed there have been no burials at the cemetery for over 30 years until DTV CRC's Unpaid Work Team stepped in.

Other initiatives:

Alongside the Lunch and Running Clubs we also run -

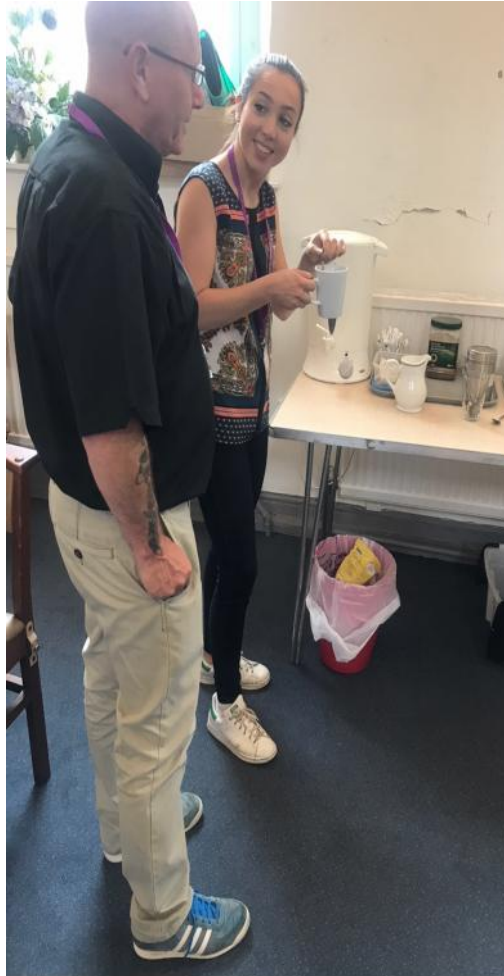
several clothing and toiletry banks where clothing and toiletries are donated by DTV colleagues and volunteers, staff from partner agencies, Criminal Justice Liaison Nurses and IOM Police staff who have a local link with Bannatynes Gym in Darlington.

In some instances, we have been able to offer bedding, towels and furniture to participants securing accommodation.

The clothing and toiletry bank has gone from strength to strength with participants who are less fortunate benefitting from this service.

It is an invaluable asset to Prison releases where participants have little or no belongings on their release.

North Road Hub, Durham City



Put yourself in their shoes
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Ferry Hill Hub



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Issues Going Forward

- ARCC support for a second bid
- Outcome of Probation Consultation
- Continued 'joint responsibility' partner approach – gaps in Health and Local Authority priority groups?
- Better alignment of local employers and our service users
- Services for white males, over 24 years, with substance misuse problems – volume solutions
- Appetite for co-commissioning?
- PCC involvement
- Keep us weaved in to the local fabric

Thank you!



www.dtvcrcc.co.uk



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