

Market Position Statement 2019/21

Report of Denise Elliott, Interim Head of Commissioning, Durham County Council

Purpose of Report

- 1 To present the Health and Wellbeing Board with a copy of the revised Market Position Statement for 2019/21.
- 2 This Market Position Statement is designed as an interim document, to be used while work is ongoing on an integrated commissioning model in line with agreed Health & Social Care Plan for County Durham.

Background

- 3 The purpose of the Market Position Statement is to enable both existing and potential providers to shape their business plans to support the Council's vision for the future of local public health, social care and housing markets. It will help providers to identify opportunities that they may wish to tender for and develop their services to meet local need and demand.
- 4 This is the third Durham County Council (DCC) Adult & Health Service's Market Position Statement for social care.
- 5 A task group has been set up to develop the Market Position Statement and input has been provided by colleagues from Housing, Corporate Procurement, Adult & Health Services and Children & Young People's Services.
- 6 The draft Market Position Statement has been presented for consultation to the Housing Board, Public Health Management Team, Children and Young People's Services Management Team and Adult and Health Services Management Team. Comments/suggestions from all management teams have been incorporated into the document.

Key Messages for Providers for Care and Support to Adults

Integration

- 7 In County Durham social care and health organisations will continue to further integrate services. Locally the NHS have already begun to integrate their commissioning and delivery functions across the five Clinical Commissioning Groups in Durham, Darlington and Teesside. A unique partnership with Tees Esk and Wear Valley NHS Trust has been established called the Accountable Care Partnership, which focuses on integrated social care and NHS commissioning in relation to learning disabilities and mental health.

- 8 This method of integrated working makes best use of resources, the skills and expertise of staff and allows any savings made to be reinvested into front line patient care.

Team Around the Patients (TAPs)

- 9 The TAP model has an increased focus on prevention and promoting independence by coordinating care across the whole range of a person's health and care needs. TAPs are operational across County Durham and principal outcomes include reducing avoidable hospital admissions, improved out of hospital services, less presentation at Accident and Emergency departments, improving rehabilitation and Reablement services, reducing the need for permanent residential or nursing care home placements and connecting and supporting people better in their own communities.

Learning Disabilities

- 10 The development of a Joint Commissioning Strategy for adults and young people (14-25) with learning disabilities, will outline our commitment to supporting people with learning disabilities and helping them maximise their independence, choice and control. It will be underpinned by a strategic action plan, which will guide commissioning, planning and decision making processes.

Mental Health

- 11 A mental health strategic plan is being developed by Public Health on behalf of the Mental Health Strategic Partnership Board, a multi-agency/stakeholder group, which reports to the Health and Wellbeing Board. The five priority areas of the strategic plan are Children and Young People's Mental Health and Wellbeing, Adults Mental Health and Wellbeing (resilient communities), Suicide Prevention, Crisis Care Concordat and Dementia.
- 12 Commissioning plans for mental health will be developed as part of the different workstreams. This will include DCC and partners continuing work on the implementation of the mental health promotion, prevention and wellbeing model, which will involve re-modelling and recommissioning current provision.

In-house Services

- 13 DCC continues to provide Extra Care services through County Durham Care and Support at a range of locations across Durham. Pathways Day Services are strategically positioned to provide for more complex, specialist service user groups with those who require less intensive services being placed in the independent sector via the Day Services Panel.
- 14 DCC is also seeking to expand its Shared Lives offer, in recognition of the strong track record of these services in relation to improving service user outcomes. The Mental Health Support & Recovery service is also being retained in house, with consideration of the future direction of this service being taken forward as part of the wider mental health review work.

Messages for Providers for Children's Services

Independent Fostering

- 15 DCC plays an active role in the current North East 7 IFA (Independent Fostering Agency) Consortia Framework, which enables independent foster placements to be purchased from providers. This is an established framework in its second phase which has received positive feedback in national reports.
- 16 The current framework is due to end in March 2019. A new commissioning solution is being developed involving 12 regional Local Authorities. It is anticipated that this regional approach will result in greater understanding and input into the recruitment strategies of IFAs and a consistent approach to the commissioning of IFA placements across the region. The new solution will also offer a greater level of flexibility, enabling new IFAs to join (following relevant checks) throughout the term of the contract.

The 5-19 Service

- 17 This service is offered to all children and young people of school age, and their families, whether or not they are attending school. The service offers advice and information, and assesses the health needs on children entering school and on transfer to secondary schools. The service is the first point of contact for schools when there are concerns about a child's health and wellbeing.
- 18 These services are scheduled to be recommissioned in early 2020. Going forward it is anticipated that there will be further emphasis placed on the integration of health, education and care services across communities to secure the best start in life, good health and emotional wellbeing for children, young people and their families.

Children's Mental Health Services

- 19 Mental health problems in children and young people are common and account for a significant proportion of the burden of ill-health in this age range, with estimates suggesting that mental health problems affect approximately one in ten of the cohort. DCC and partners continue to consider ways to make it easier for children and young people, their parents and carers to access help and support when needed.
- 20 DCC and the Clinical Commissioning Groups jointly commission a suite of preventative mental health services including:
 - (a) Children and Young People's Bereavement Support Service which provides easily accessible and culturally appropriate post intervention and bereavement counselling and support for the children and young people in County Durham.
 - (b) Suicide Prevention Helpline which provides confidential practical advice and support to children and young people who are experiencing suicidal thoughts and finding life difficult; and also offers advice to those who may be concerned about a young person who they feel may be having thoughts of suicide.
 - (a) Parental Peer Support Service which provides parent support groups in County Durham, one in the South and one in the North for parents with experience of supporting a child with emotional and mental health problems.

SEND Services

- 21 DCC will focus attention on services which prevent, delay or reduce needs from escalating, working alongside our families to focus on maximising inclusion, confidence and independence. This will require a co-ordinated, personalised, creative and flexible approach to providing services.
- 22 Going forward DCC and Clinical Commissioning Group partners will be seeking to build upon the recent reviews of:
 - (a) Paediatric Therapy Services
 - (b) Autism (including Social Communication Assessments)
 - (c) High Needs Educational Provision

This will inform the recommissioning of relevant education, health and care services.

Key Messages from Public Health

- 23 Combining the needs identified in the Joint Strategic Needs Assessment; the requirements of the mandated services for local government; the data provided via the local Health Profiles; as well as local knowledge about services and assets in our communities means that in order to achieve the Public Health Vision, DCC need to focus on the following key areas:
 - (a) Good jobs and places to live, learn and play
 - (b) Every child to have the best start in life
 - (c) Excellent drug and alcohol provision.
 - (d) Mental health at scale
 - (e) Our healthy workforce
 - (f) Better quality of life through integrated health and care services
 - (g) Positive behaviour change – smoking, activity and food

Key Messages from Housing

- 24 The overall Housing Strategy for County Durham is currently being refreshed. In support of the strategy a separate Housing Market Position Statement (HMPS) is being developed. This is designed to contain information and analysis of benefit to providers of older people's housing, supported housing and support services in the County. It is intended to help identify what the future demand for housing and support might look like and to act as a starting point for discussions between the local authority and those who provide services.

It will contain information concerning:

- (a) What Durham County looks like in terms of current and future demography and service provision.
- (b) DCC's intentions as a facilitator of care for older people and supported care provision.
- (c) DCC's vision for how services might respond to the changing needs for housing and support in the future.

- 25 DCC wishes to stimulate a diverse market for care and support offering people a real choice of accommodation and care. To achieve this aim DCC recognises that it needs to know how best it can influence, help and support the local market for housing and care (and care related services such as community activities and advocacy, information and advice) to achieve better outcomes and value. The (HMPS) is an important part of that process, initiating a new dialogue with housing and care providers in the area, where:
- (a) Market information can be pooled and shared.
 - (b) The Council is transparent about the way it intends to strategically commission and influence services in the future and how it wishes to extend choice to consumers of accommodation/housing and care.
 - (c) Services and workforce skills can be developed that older people need and want.
 - (d) Developing social capital and strengthening social connectivity for older people and supported care will become more significant in commissioning intentions.
- 26 Four key service user groups have been identified as part of this work:
- (a) Older people
 - (b) People with mental health issues
 - (c) People with learning disabilities
 - (d) Single people with support needs

Recommendations & Reasons

- 27 Members of the Health and Wellbeing Board are recommended to:
- (a) Note the report for information.
 - (b) Endorse the Market Position Statement as the final document for circulation.

Background Papers

Market Position Statement (Appendix 2)

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Appendix 1: Implications

Finance – N/A

Staffing – N/A

Risk – Delays in publishing the Market Position Statement could result in criticism from providers.

Equality and Diversity – N/A

Accommodation – N/A

Crime and Disorder – N/A

Human Rights – N/A

Consultation – Market Position Statement has been to relevant management teams as part of the consultation process.

Procurement – Corporate procurement are part of the task group and have provided information for the Market Position Statement.

Equality Act – N/A

Legal Implications – Section 5 of the Care Act requires that local authorities promote diversity and quality in provision of services, and must promote the efficient and effective operation of a market in services for meeting care and support needs, with a view to ensuring that any person in its area wishing to access services in the market is able to do so.